

# Quality Policy

Megasteel Ltd supplies prestressing steel products and technical expertise to the construction and civil engineering industries. Our reputation is built on supplying products that meet the highest standards of quality, reliability and traceability.

The purpose of this Quality Policy is to define our commitment to quality and to provide the framework for establishing and reviewing our Quality Management System.

Megasteel is committed to ensuring that our products and services consistently meet customer requirements, applicable standards, and all relevant statutory and regulatory requirements.

To achieve this, we focus on the following principles:

## **Customer Focus**

We are committed to understanding the needs of our current and future customers. Our aim is to provide reliable products, technical support and service that consistently meet or exceed customer expectations.

## **Product Quality and Compliance**

We ensure that all products supplied comply with relevant national and international standards and that full traceability is maintained throughout our supply chain.

## **Operational Excellence**

We manage our activities as a series of controlled processes to ensure efficiency, consistency and reliability across all areas of our operations.

## **People and Expertise**

Our employees are fundamental to our success. We ensure that staff are properly trained, supported and engaged so they can contribute fully to the achievement of our quality objectives.

## **Continual Improvement**

Megasteel is committed to continually improving the effectiveness of our Quality Management System and enhancing the quality of our products and services.

## **Measurement and Review**

Measurable quality objectives are established and reviewed regularly as part of our management review process to ensure the continued effectiveness of our Quality Management System.

This Quality Policy provides the framework for establishing and reviewing our quality objectives and is communicated to all employees. It is also made available to relevant interested parties where appropriate.

Authorised by:  
Nigel Roberts  
Managing Director

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