

TARGETING EXAMPLES

TARGETING EXAMPLE: HOW TO SELL A DRONE





ACTIVITY: CREATE A CUSTOM AND LOOKALIKE AUDIENCE

Facebook gives you the opportunity to do **Lifestyle Marketing.**

"Lifestyle Marketing is brand communication that focuses on the interests, attitudes, and opinions of a group or sub-culture."

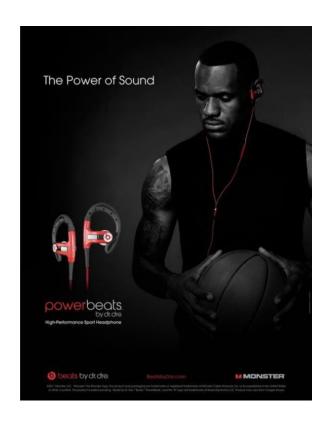


TARGETING EXAMPLE: HOW TO SELL A DRONE

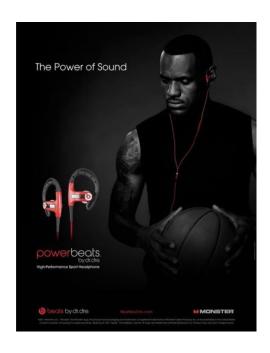


- Radio control airplanes
- Gadgets
- Technology early adopters
- Income > \$200k
- Suburban/rural area
- Male







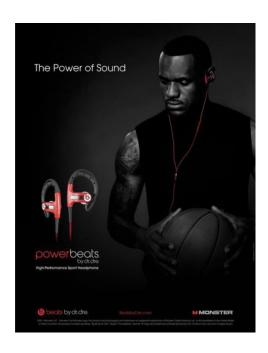


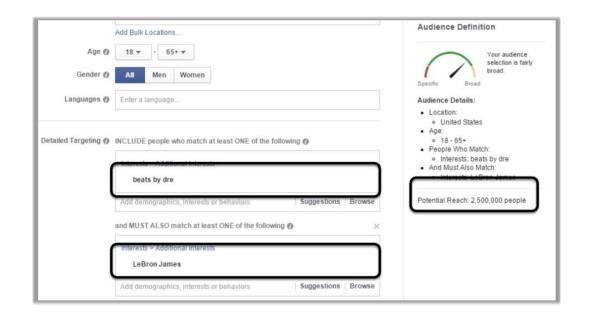








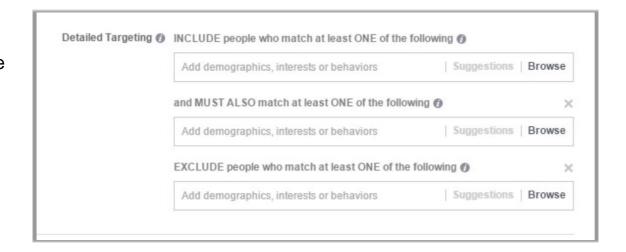






DETAILED TARGETING:

- Lower volume
- Higher affinity
- Higher conversion percentage







FACEBOOK AUDIENCE INSIGHTS

A tool designed to help marketers learn more about their target audiences, including aggregate information about geography, demographics, purchase behavior and more.



https://www.facebook.com/business/news/audience-insights



- Demographics Age and gender, lifestyle, education, relationship status, job role and household size
- Page likes The top Pages people like in different categories, like women's apparel or sports
- Location and language Where do people live, and what languages do they speak
- Facebook usage How frequently are people in your target audience logging onto
- Facebook and what device(s) they are using when they log on
- Purchases activity Past purchase behavior (i.e. heavy buyers of women's apparel) and purchase methods (i.e., in-store, online)

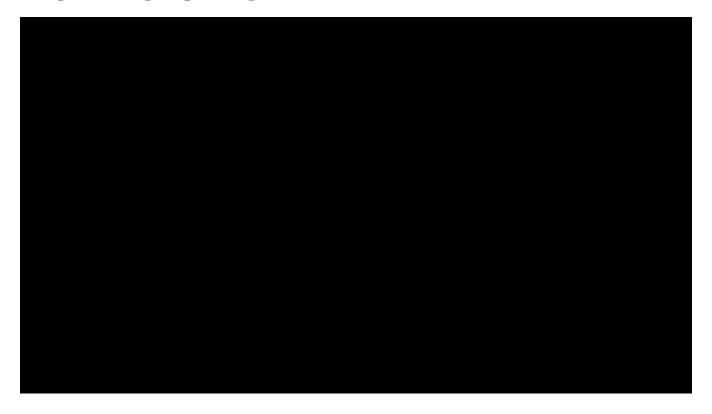
https://www.facebook.com/business/news/audience-insights



You can view data for the following sources:

- People on Facebook (the general Facebook audience)
- People connected to your Page or event
- People in Custom Audiences you've already created (an audience made up of your current customers)









FACEBOOK AUDIENCE OVERLAP TOOL

AUDIENCE OVERLAP TOOL

The Audience Overlap tool allows advertisers to take two or more audiences (up to five) and find the percentage of overlap between them.

In other words, how many users who are in Audience A are also in Audience B? This is a great way to discover whether or not you're bidding against yourself.



AUDIENCE OVERLAP TOOL

You can view data for the following sources:

Custom Audiences Lookalike Audiences Saved Audiences

If I save an audience that I've determined to be highly lucrative, I can then determine if my Custom or Lookalike Audiences have these attributes.

For example, let's say I determine people who make over \$200k are more likely to convert. If I notice only 10% of these people match that behavior, it may not be worth targeting this audience.



ACTIVITY: LET'S SELL SOME FITBITS





ACTIVITY: LET'S SELL SOME FITBITS

Go to Facebook Ads Manager: www.facebook.com/ads/manager

Select 'Create Ad' in upper left hand corner

Use Clicks to Website Objective AKA= Traffic (This thing changes a lot)

Location: United States

Age: 18–65+ Gender: Female

Language: Leave Blank

Include people who match the interest: Fitbit

Stop for now...



ACTIVITY: SEARCH FOR INTERESTS BASED ON YOUR AUDIENCE

Include people who match demos and interests aligned with one of your target audiences, write down the **exact names of interests** so you can find them again later.

Consider:

- Age
- Gender
- Location
- Media Consumption
- Activities
- Be sure to exclude audiences if you feel it will give you a more precise audience. For example, not everyone who likes Baseball would be a good match for selling Yankees tickets.

Timing:

10 MINUTES





THE FACEBOOK PIXEL AND CUSTOM CONVERSIONS

The Facebook pixel tracks Visitors and Conversions from your website or app.

Once you have this installed, you can create a custom audience based on people who visited your website based that actions they took such as a conversion event or visiting specific pages.

You can now retarget users based on these actions.

Beyond that, this custom audience can now be used to create a Lookalike Audience, who you can serve ads to as well.

You can also tell Facebook which pixel conversion event to optimize your campaign towards.

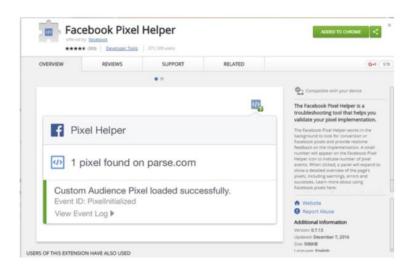


THE FACEBOOK PIXEL HELPER

The Facebook Helper allows you to verify and troubleshoot pixel implementation.

Let's go ahead and install it to our Chrome browser now:

bit.ly/1XVj3f4

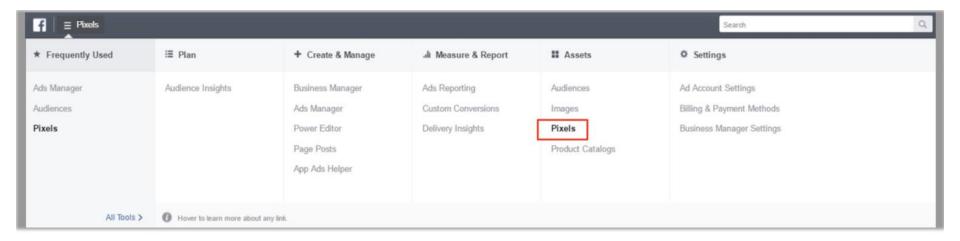




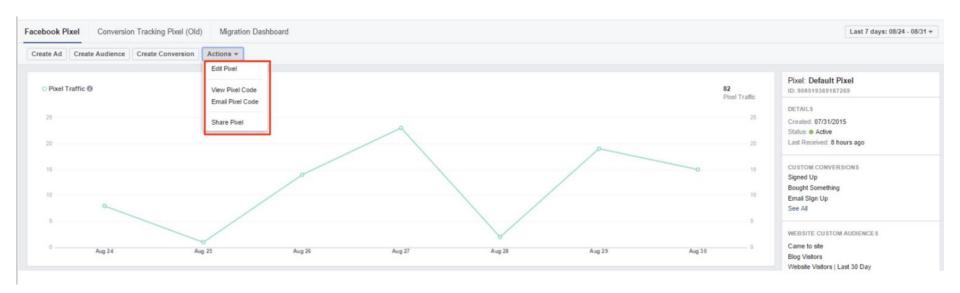


You may have more than one if you're working with third parties. You should always verify why this is occurring.

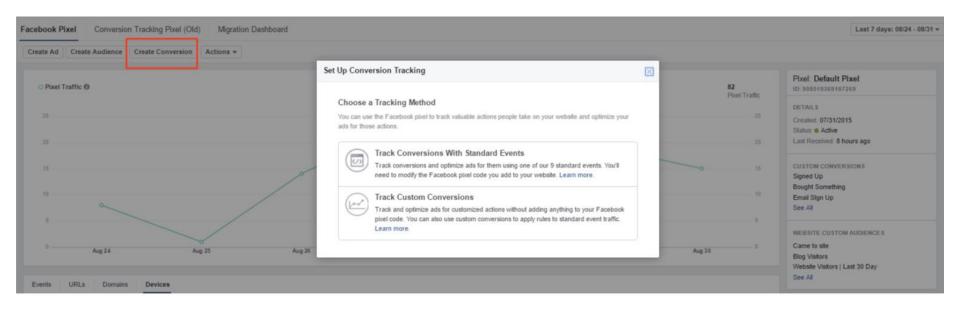














Custom Conversions:

No additional coding required, track conversions on a URL level.

Standard Events:

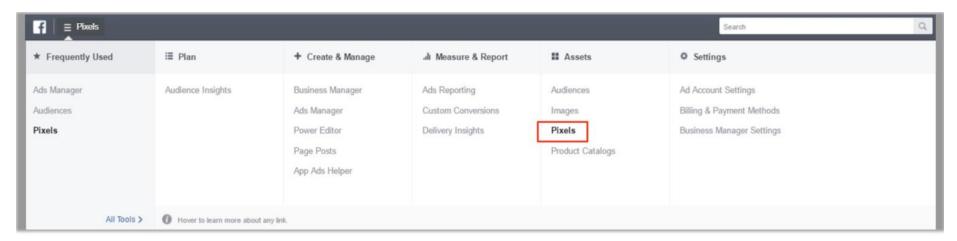
Require additional coding for your page, but acquire you to get more granular information, such as revenue generated.

Dynamic Events:

If your URL doesn't change once a conversion event occurs, you'll need to add coding to that specific action. For example, someone hits a 'Submit' button.

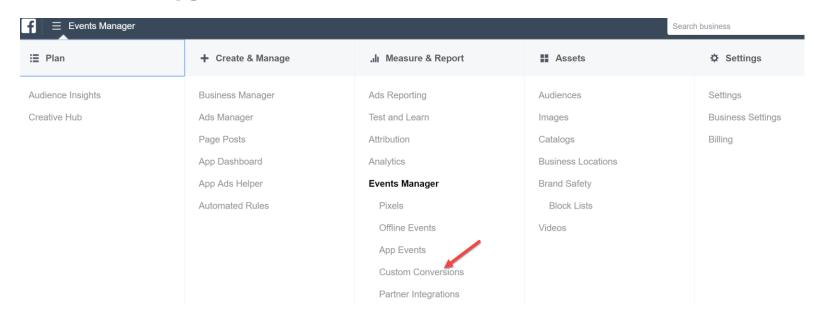


Before

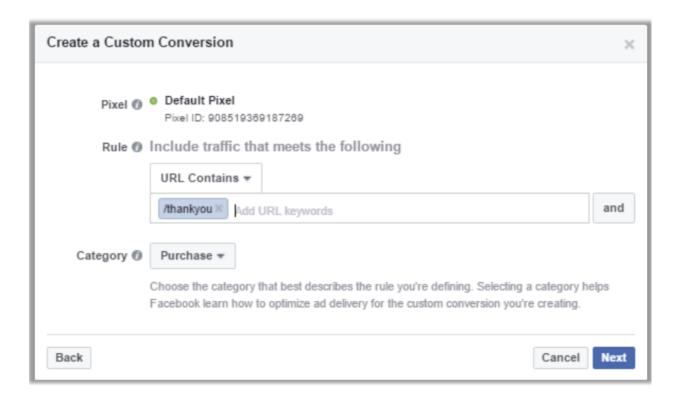




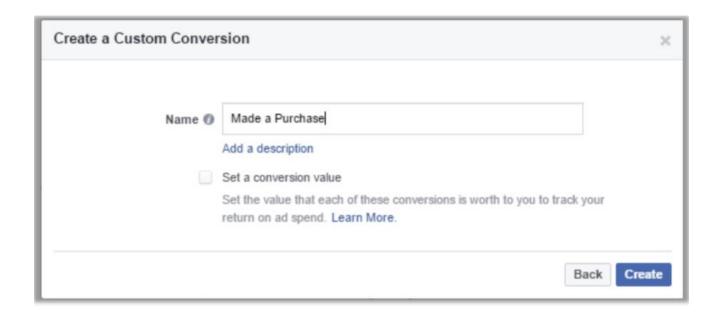
After





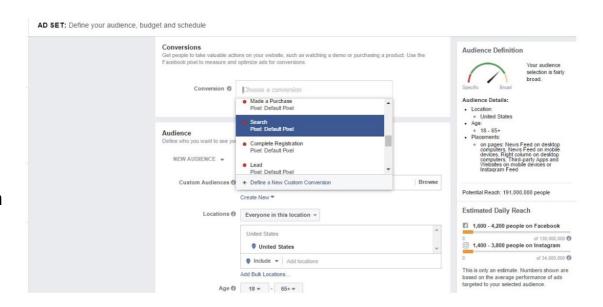








You'll see a green dot next to the conversion event if it's currently active. You may need to manually trigger a conversion event.





PLEASE NOTE:

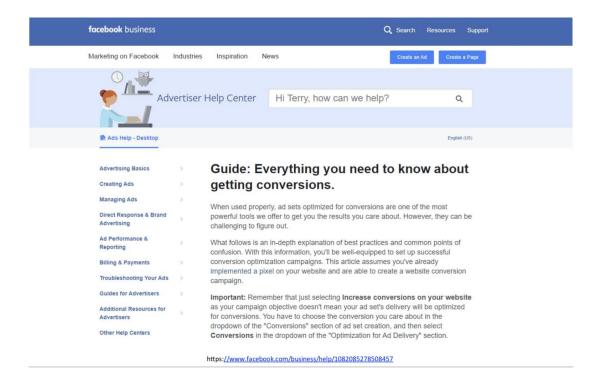
If you don't have 15 -25 conversions per week you may have challenges getting delivery for your conversion campaign.

Reason being, the algorithm doesn't have enough data to find other people who are likely to convert.

Instead, consider optimizing for an event further up the funnel.

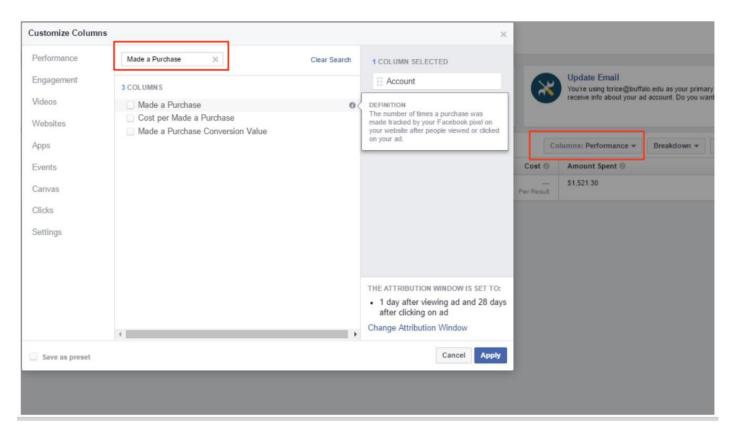
For example, instead of optimizing for people who have hit your 'Checkout' page, optimize for people who have hit your 'Add to Cart' page.







CONVERSION REPORTING





HOMEWORK: CONVERSION AUDIT

Audit the conversion events you would like to record:

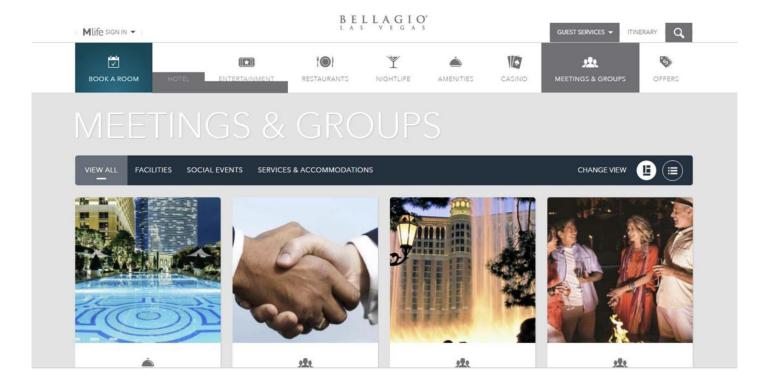
What kind of conversion tracking should you use?

Do you need to create Dynamic Events?

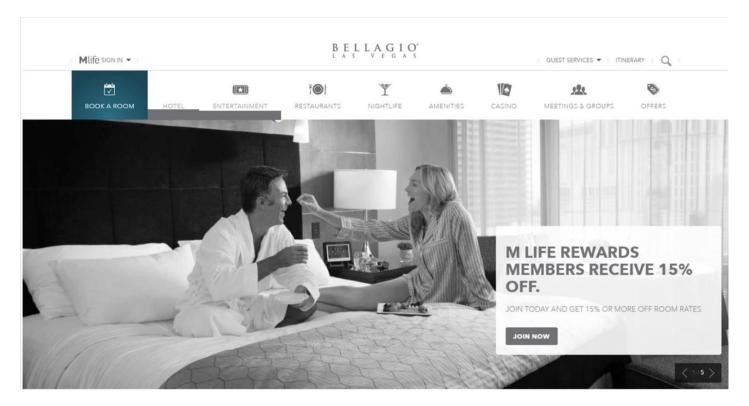
Please note any conversions that need custom configuration, you'll want to connect with your site developer.



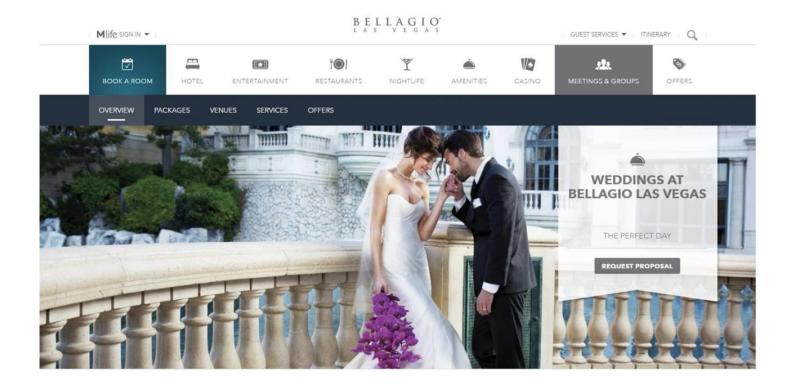






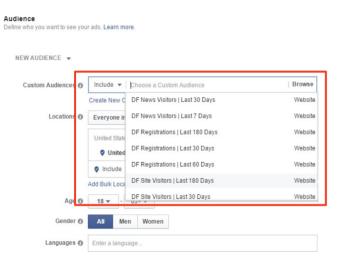








- 1. Decide what retargeting campaigns you will run
- 2. Create campaign
- Select custom audience
- 4. Add creative/content versions







FACEBOOK ADVERTISING: BIDDING

Your bid, along with the historic and expected performance of your ads, influences how your ads will appear.

Facebook wants to deliver the best possible experience to it's users, so you can't bid your way out of a poorly designed experience.



Bid

You tell us your cost goals with your bid strategy and we bid for you to help you meet that goal. This may include a bid cap (for the lowest cost bid strategy) or cost target (for the target cost bid strategy) to guide our bidding.

Estimated action rates

Each ad set is optimized for an action (an "optimization event"). Estimated action rates represent how likely we think a given person is to take that action. This helps differentiate between an ad being generally relevant to someone's interests and it being likely to cause them to take the action you're optimizing for. We base our estimates on the previous actions of the person you're trying to reach and your ad's historical performance data.

Ad quality and relevance

We represent how interested we think a person will be in seeing your ad with measures of its overall quality and specific relevance. For example, if your ad has gotten lots of negative feedback, that can decrease its total value. Or, if the person has a history of being interested in what you're advertising, that can increase its total value.

To get an idea of how users are reacting to your ad, check its relevance score. However, keep in mind the following when viewing this metric:

- Relevance score is a number we show you. It's not a number that's actually factored into how our delivery system handles your ad. Because of this, improving an ad's relevance score shouldn't be your end goal since doing so will not directly lead to any improvement of ad performance. That said, improving your targeting or creative (actions that can improve ad performance) may lead to an improved relevance score.
- · Relevance score is a relative metric. This means that it only measures how relevant your ad is compared to other ads targeting the same audience.



Optimized for Actions:

• This type of bidding allows Facebook to use your data to target the people in your defined audience most likely to complete the action you've identified.

Optimized for Clicks:

• This option will make Facebook show your ads to those most likely to click through. If you're looking to optimize engagement, this is your best option.

Optimized for Impressions:

• This will make your campaign seen by as many people in your audience as many times as possible. This is typically only recommended if you're doing a branding campaign, where impressions are the main goal. Be careful with this option, spend can get out of control quickly.

Optimized for Daily Unique Reach:

• This will show your ads to as many people as possible in your audience, but only once per day. This is a good option if you've got a highly targeted audience that you want to get an offer in front of, but don't want the person to see it multiple times.



Automatic Bidding:

This let's Facebook set the bid that helps you get your desired action, at the 'best' price.

Manual Bidding:

This allows you to choose how much an action is worth to you.

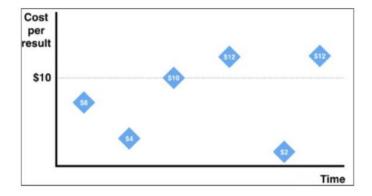
Average Cost Bidding:

This allows you to set the average cost for an action, which may fluctuate day to day.

I typically start with Automatic bidding and monitor the results. However, you'll want to consider your audience and competition. If you know your KPI, you can input these manually.

AVERAGE COST BIDDING

This allows you to set the average cost for an action, which may fluctuate day to day. In the case below, imagine you have a budget of \$50, and set your average cost bid at \$10.

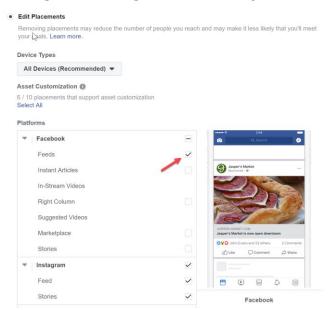


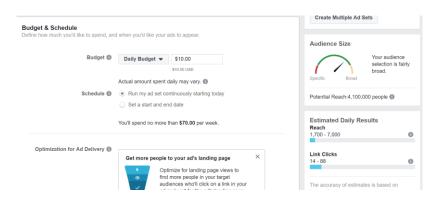
In this scenario, you would have spend \$48 of your budget for 6 results at an average of \$8 each.



ACTIVITY: SET UP PLACEMENT, BUDGET, AND DELIVERY

- Select 'Edit Placements'
- Choose 'Facebook Feeds' and 'Right Column'
- Change the budget to \$10.00 (Notice how estimated daily reach changes)

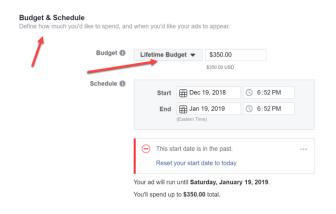


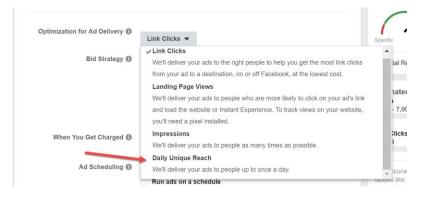




ACTIVITY: SET UP PLACEMENT, BUDGET, AND DELIVERY

- Select 'Set a start and end date' change it to 7 days from now.
- Optimize ad delivery for 'Daily Unique Reach'
- Leave bidding as automatic (...for now)
- Name your Ad Set 'NYC Women Fitbit'
- Hit continue
- Stop for now









FACEBOOK CREATIVE BEST PRACTICES

- 90% of information transmitted to the brain is visual, and visuals are processed 60,000X faster in the brain than texte: http://www.billiondollargraphics.com/infographics.html
- Facebook provides some ok-ish stock images, but if you're investing in ads, you need to invest in great creative too.
- "Great" is subjective, so you'll want to test out different versions of your copy, and see what works best. (More on this later)
- A good test to run is Product vs Lifestyle creative.



VS





Carousel Link Ads

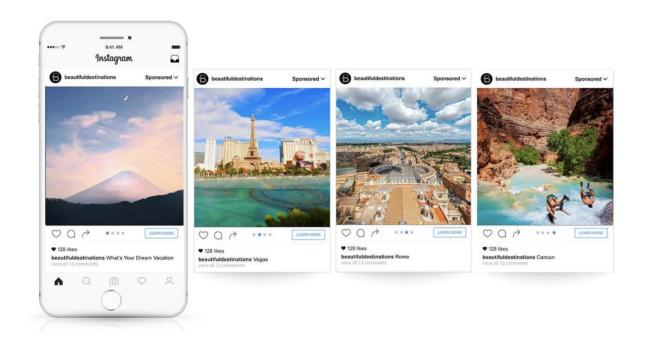
Include up to 10 different images or videos in one ad unit, with a unique URL for each image.

This is an excellent opportunity for storytelling, or showing a group of products your audience may be interested in.





WHAT'S YOUR DREAM VACATION?





WHAT'S YOUR DREAM VACATION?



https://www.facebook.com/carouselformat



WHAT'S YOUR DREAM VACATION?

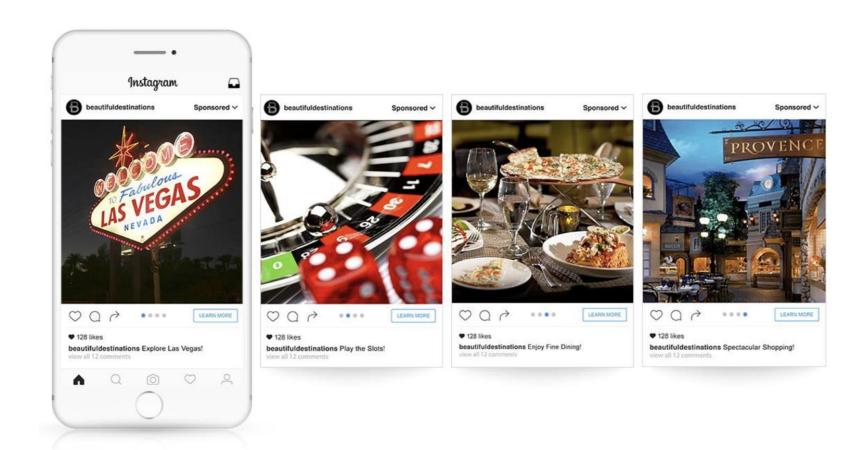
You just told me exactly what you're interested in.

Now, it's my job to continue providing you with great content.

How? Website Custom Audiences.







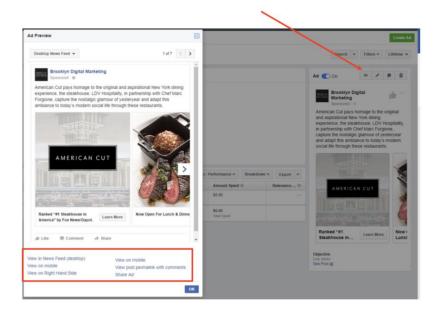


OPTIMIZE THE EXPERIENCE FOR MOBILE

Just because it looks good when you're making it on your desktop/laptop, doesn't mean it's going to look good on mobile.

Be sure to use the ad preview option. View this ad on your phone now:

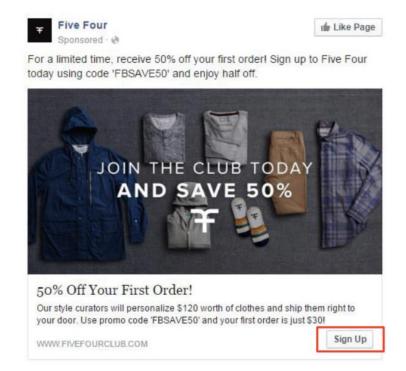
bit.ly/2hYlqeb





Call to action

- If you use a promo code, make sure it's visible on the landing page as well.
- Have a clear call to action, and back it up with a value proposition.
- "Learn More" often works better than "Shop Now" for products/services that people are unfamiliar with.









- Call to action buttons limit the amount of text displayed on a Mobile ad
- About 75% of Facebook traffic is Mobile
- Consider testing ads with, and without a call to action button and measure performance



Up until recently, you weren't allowed to have more than 20% text on any of your images.

Although this has changed, the reach for your ads may be reduced if you have a large amount of text.







Upload an image to determine how much text is in your ad image. If the proportion of text to image is too high, your ad may not reach its full audience.

We make exceptions for certain kinds of products being advertised. Visit our Help Center 19 to learn about exceptions, see examples of images with text, and get more guidance.





Your ad will run normally.



Image Text Ratings



Image Text: OK

Your ad will run normally.



Image Text: Low

Your ad's reach may be slightly lower.



Image Text: Medium

Your ad's reach may be much lower.



Image Text: High

Your ad may not run.

Frequently Asked Questions

What does it mean that I have too much image text?

Text in your ad image includes text laid over a photo or illustration, text-based logos, or watermarks used in an ad's image. It also includes text in thumbnail images used for videos as well as images used as cover photos or profile photos of promoted Pages.

How much text should my ad image have?

Facebook prefers ad images with little or no text, because images with a lot of text may create a lowerquality experience for people on Facebook.

What should I do to reduce the amount of text?

Consider putting most of your text in the text area of your ad instead of on the ad image. If you must use text, use a smaller font size and fewer words to lower the proportion of text to image. Try reducing image text and checking it with this tool again.

https://www.facebook.com/ads/tools/text_overlay



If you know the amount of text you have on images will reduce your paid reach, it's safe to assume this will reduce your organic reach as well.

Be sure to use this tool before posting any creative.

Image Text Check

Upload an image to determine how much text is in your ad image. If the proportion of text to image is too high, your ad may not reach its full audience.

We make exceptions for certain kinds of products being advertised. Visit our Help Center 19 to learn about exceptions, see examples of images with text, and get more guidance.

Upload



Image Text: High Your ad may not run.

You may not reach your audience because there's too much text in the ad image. Facebook prefers ad images with little or no text. Unless you qualify for an exception, change your image before placing your order.





Your ad will run normally.



https://www.facebook.com/ads/tools/text_overlay



ACTIVITY: CREATE AN AD

- Select a single image ad
- •Upload an image that aligns with creative guidelines
- •Use copy that will resonate with your audience and reinforce your campaign objective
- •Decide if you want to add a 'Call to Action', and which one you would select
- •Helpful resource https://www.facebook.com/ads/creativehub





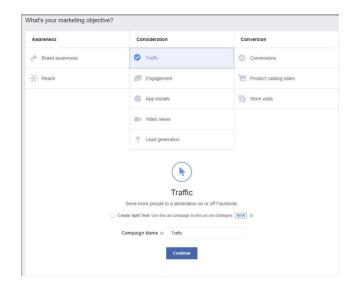
A/B TESTING

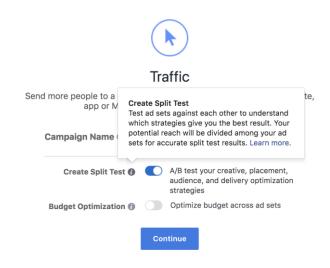
A/B TESTING

- This is the most common form of testing, and easiest to implement.
- You'll compare two experiences that differ in one way, and then determine what performs better.
- It's important to run these at the same time, and keep all other factors equal.
- For example, the same bid and audience . . . unless you're testing the bid or audience.



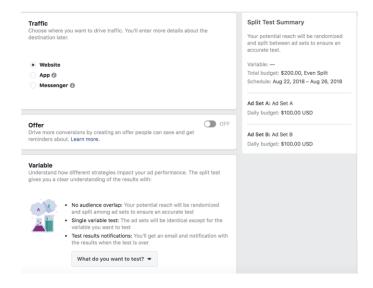
A/B Testing

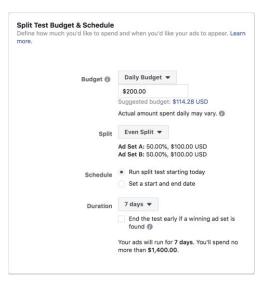






A/B Testing

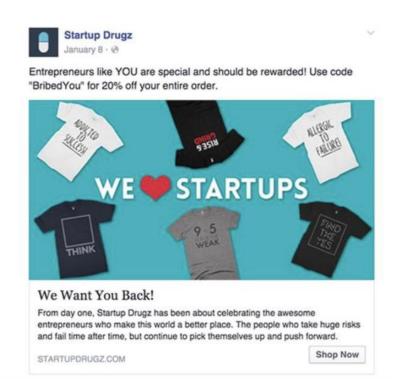






EXPERIMENT DESIGN: TEST YOUR HYPOTHESIS





EXPERIMENT DESIGN: ANALYZE YOUR RESULTS



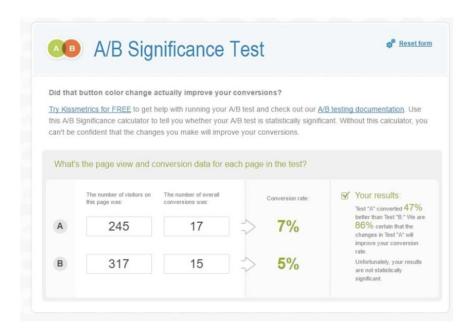




Clicks: 317 Conversions: 15 CVR: 5%



EXPERIMENT DESIGN: ANALYZE YOUR RESULTS



- Our goal is 95% confidence in order to reach statistical significance.
- If we're below 95%, we'll need more data before declaring a winner.





OPTIMIZATION AND REPORTING

FACEBOOK OPTIMIZATION AND REPORTING

Once you've defined your expected outcome, you need to measure the results of your ad.

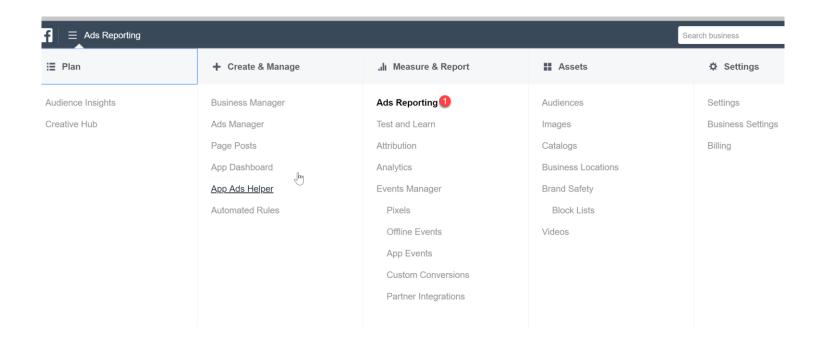
Be sure to determine KPIs that are aligned with your overall goal, such as cost per acquisition.

You'll then need to segment your audiences based on these results, and continue investing in the most lucrative segments.

Utilize Facebook Ads Manager Reporting 'Customize Columns' option for bespoke reports.

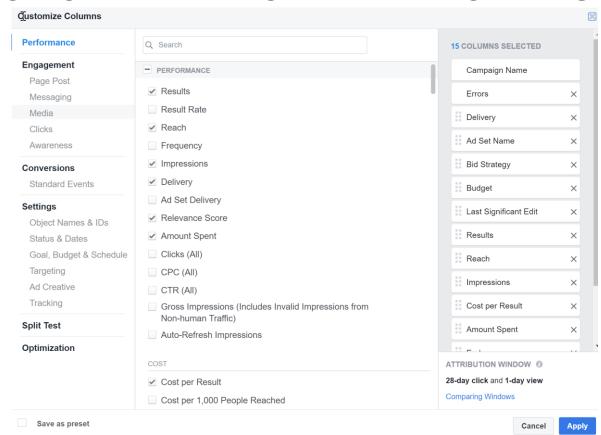


FACEBOOK OPTIMIZATION AND REPORTING





FACEBOOK OPTIMIZATION AND REPORTING







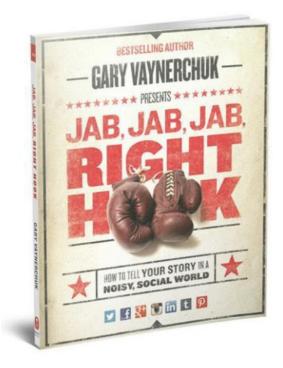


http://www.jonloomer.com/2016/05/05/facebook-ads-funnel/

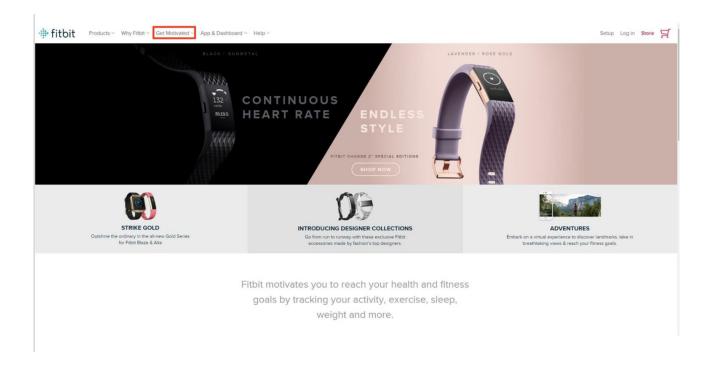


People don't like being sold to.

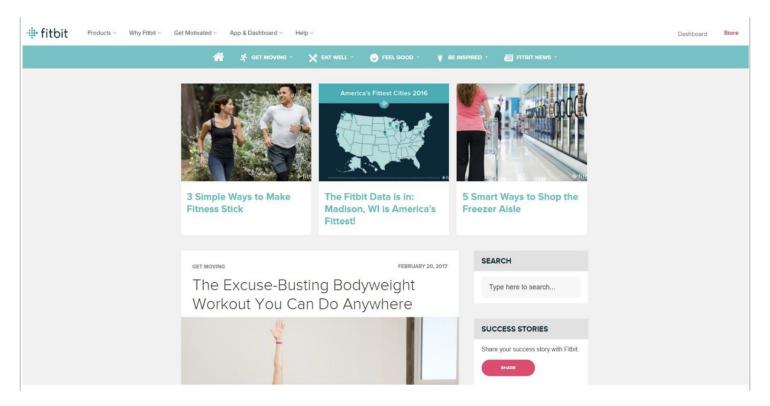
Instead, provide value first, and then follow up with a call to action such as an email sign up or purchase.



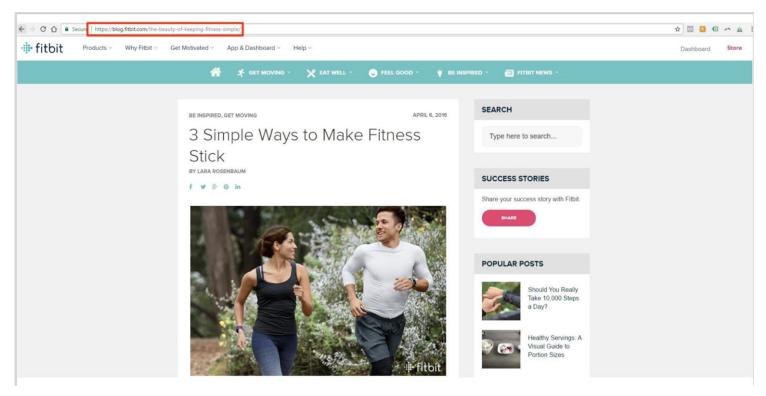












Using the Traffic objective, create an ad that drives people to the URL associated with blogpost.





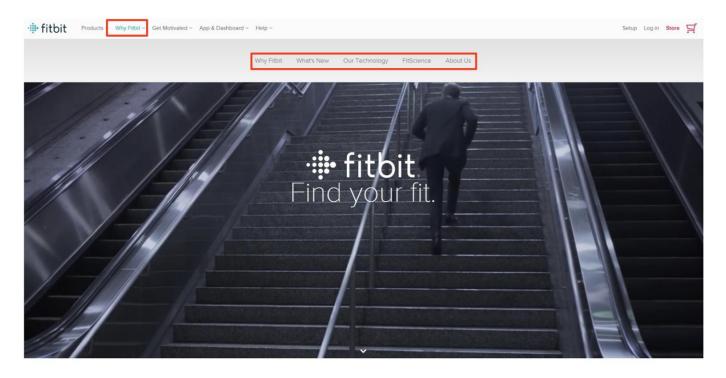


AWARENESS INTEREST CONVERSION RETENTION REFERRAL



Let's continue to provide value while leading them closer to making purchase.

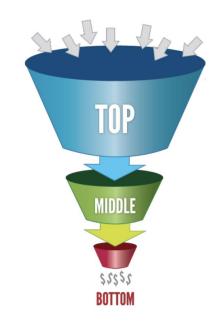




Again, using the Traffic objective, target blog visitors with more information specific to Fitbit.

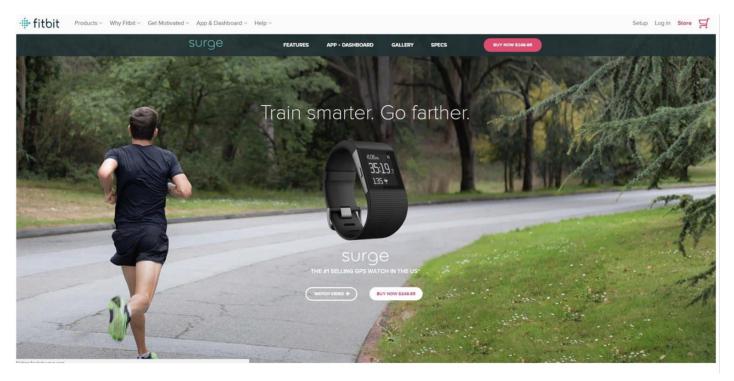


AWARENESS INTEREST CONVERSION RETENTION REFERRAL



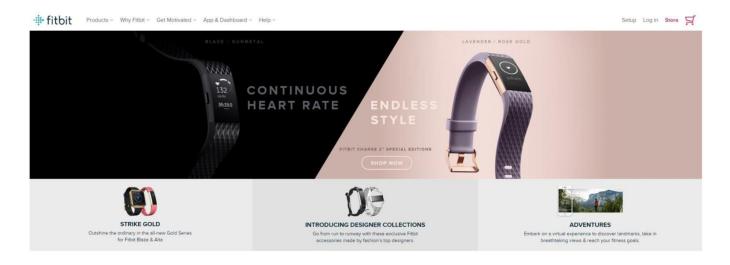
Finally, let's go ahead and ask for a conversion.





Finally, using the Conversion objective, target past website visitors with a direct sales approach.





Fitbit motivates you to reach your health and fitness goals by tracking your activity, exercise, sleep, weight and more.

What kind of ad would you use? What would you say? Any additional targeting?





Leveraging the Five Pillars to success, you'll be now able to create engaging and profitable Facebook campaigns

However, you'll want to continue testing your approach, and identify additional areas of opportunity

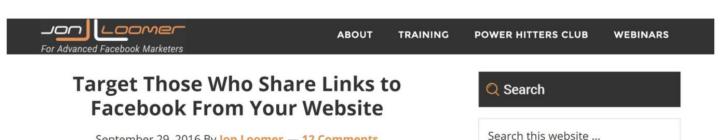
- Be sure to install the Facebook pixel! You need to be able to gauge the impact of your efforts.
- Utilize best practices such as Carousel Ads and Retargeting to get the most out of your advertising budget.





www.facebook.com/blueprint

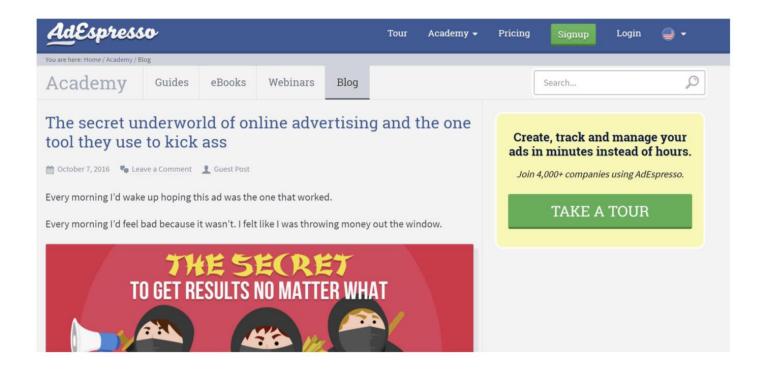






September 29, 2016 By Jon Loomer — 12 Comments







NEXT STEPS AT GA

Digital Marketing Bootcamp

Google Analytics Bootcamp

Social Media Bootcamp

SEO Training for Startups & Beginners

<u>Digital Marketing: Key Concepts & Metrics</u>

Social Media Monitoring & Analytics: How, What & Why

Part-Time Course: Digital Marketing (10-week part-time or 1-week accelerated)



KEEP IN TOUCH!

alex@sigmaridge.com

https://twitter.com/sigmaridge

https://www.facebook.com/sigmaridge



GENERAL ASSEMBLY

