

VALUE-ADDED, PEACE-OF-MIND
ADDITIONAL PLAN BENEFITS



AWARD-WINNING CUSTOMER SERVICE
Having your vehicle breakdown is stressful. That's why we ensure getting it repaired isn't by providing the support and services you need, when you need them, including 24-hour roadside help when you're on the road, towing to get your vehicle serviced, and direct communication with the repair facility so your claim can be approved and paid fast!



TRIP INTERRUPTION
If your vehicle breaks down and you're more than 100 miles away from home, we'll reimburse you for up to 5 days of meal and/or lodging expenses at up to \$200 per day.



ROADSIDE SERVICES

- 24-hour roadside assistance
- Flat tire change
- Vehicle jump start/battery charge
- Lockout key recovery
- Emergency fluids delivery



RENTAL REIMBURSEMENT
If you need a rental vehicle due to covered repair work, EDS will provide rental coverage with no deductible for up to 5 days at up to \$50 per day.



FREE TOWING
Sign & Drive towing (to the selling dealer) up to 50 miles or to the nearest qualifying repair facility.

All services are subject to maximum reimbursement limits. Coverage may not be available in all states.



Toll-Free: 877.302.6721
400 Skokie Blvd. Suite 470
Northbrook, IL 60062



VALUEMAX
COMPLETE

TOP QUALITY SERVICE
COVERAGE WITH MAINTENANCE
BENEFITS INCLUDED



SIMPLIFY YOUR VEHICLE
OWNERSHIP EXPERIENCE
WITH **VALUEMAX**
COMPLETE PROTECTION

Top-of-the-line vehicle service coverage with maintenance benefits included!

ValueMax Complete offers four levels of coverage with maintenance benefits included, and a variety of options and terms, that ensure you can build the plan that best suits your driving habits and budget.

When you're ready to use your plan, simply provide your contract details to the repair facility and they'll connect with us and we'll work together to ensure your vehicle is repaired right, your out-of-pocket expenses are kept to a minimum, and you're back on the road fast.

EXPAND YOUR BENEFITS EVEN MORE WITH OUR HIGH-LINE MAINTENANCE OPTION*!

**Available with surcharge*

ALL PLANS **INCLUDE** THESE
ANNUAL MAINTENANCE SERVICES:



OIL AND FILTER CHANGES
Up to \$50 per oil/filter change (up to 3 per year)



ENGINE DIAGNOSTIC EXAM
Up to \$45 towards an engine diagnostic exam



ALIGNMENT CHECK
Up to \$25 towards an alignment check



STATE SAFETY INSPECTION
Up to \$55 towards a state safety inspection



TIRE ROTATION
Up to \$35 towards a tire rotation/air pressure check

PLUS THESE SINGLE-USE SERVICES:



BRAKE PADS/SHOES
Up to \$140 towards replacement pads/shoes



BATTERY REPLACEMENT
Up to \$100 towards replacement of a failed battery (HEV batteries not included)



COOLING SYSTEM MAINTENANCE
Up to \$55 towards cooling system maintenance and lube services



WIPER BLADE REPLACEMENT
Up to \$20 towards 1 replacement set of front or rear windshield wiper blades



RECOMMENDED SERVICE VISITS
Benefits towards 3 manufacturer recommended service intervals of up to: \$25 at first visit, \$45 at second visit, and \$65 at third visit

(Single user services are provided once per life of contract)

WITH THIS OPTION*, THE ABOVE MAINTENANCE BENEFITS ARE REVISED TO:

- Up to \$85 per oil/filter change (up to 3 per year)
- Up to \$205 towards brake pads/shoes replacement
- Up to \$150 towards failed battery replacement
- Up to \$105 towards cooling system maintenance and lube services
- Up to \$40 towards 1 set of replacement wiper blades

VALUEMAX COMPLETE LEVEL 1

*Affordable protection for the most important
(and expensive to repair) parts of your vehicle!*

ENGINE: All internally lubricated parts including but not limited to: Camshaft and bearings, connecting rods and bearings, crankshaft and bearings, cylinder block, main bearings, oil pump, gears and pick-up screen, pistons, piston rings, wrist pins, timing chain and gears, timing belt, cylinder heads, exhaust valves, intake valves, valve springs and retainers, push rods, rocker arms and shafts, hydraulic and solid lifters, distributor shaft, exhaust manifold, and intake manifold base.

TURBO/SUPERCHARGER* (Surcharge Applies): (OEM Equipment Only) All internally lubricated parts of the turbo/supercharger housing plus the waste gate. Turbo/Supercharger housing is only covered if damaged by an internally lubricated part.

DIESEL* (Surcharge Applies): By-mechanical-failure-only fuel pump (electric or mechanical), pressure regulator, metering valve and fuel injectors.

AUTOMATIC TRANSMISSION: All internally lubricated parts within the transmission case, including but not limited to, gears and shafts, bearings, bushings, bands, friction and steel clutch plates, steel drums, pump, servo unit, valve body and plate, and governor. Torque converter, lock-up converter. Transmission case is covered only if damaged by an internally lubricated part.

MANUAL TRANSMISSION: All internally lubricated parts within the transmission case, including but not limited to bearings, bushings, gears, shafts, synchronizers, spacers, main drive gear, main shaft, shift forks, synchronizer drums, overdrive housing. Transmission case is covered only if damaged by an internally lubricated part.

DRIVE AXLE: All internally lubricated parts within the drive axle housing plus yokes, axle shafts, drive shafts, carrier bearing, universal joints, center support bearing, and CV joints. Drive axle housing is covered only if damaged by an internally lubricated part.

4WD/AWD* (Surcharge Applies): All internally lubricated parts within the transfer case, including but not limited to all bearings, bushings, chains, gears, sleeves, and sprockets. Transfer case is covered only if damaged by an internally lubricated part.

FUEL SYSTEM: Primary fuel pump, metal fuel lines, and fuel level sending unit.

ENGINE COOLING SYSTEM: Water pump and thermostat.

SEALS & GASKETS: Covered only when required to be replaced in connection with a covered repair.

¹After 175,000 miles, Seals & Gaskets are covered only when required to be replaced in connection with a covered repair.

VALUEMAX COMPLETE LEVEL 2

*Mid-level coverage for older vehicles and
solid peace-of-mind protection!*

**INCLUDES EVERYTHING LISTED UNDER LEVEL 1,
IN ADDITION TO THE FOLLOWING:**

BRAKES: Master cylinder, vacuum power assist booster and valve, hydro booster, disc brake calipers, wheel cylinders, steel brake lines and hoses.

STEERING: Power steering pump, rack and pinion, and all internally lubricated parts within the steering gear assembly. The steering gear box/rack & pinion housing are covered only if damaged by an internally lubricated part.

ELECTRICAL: Alternator, electric horn, front wiper motor, rear wiper motor, rear defroster switch, starter motor, starter solenoid and voltage regulator.

AIR CONDITIONING & HEATING: (Factory Authorized Only). Compressor, compressor clutch, compressor coil, accumulator, dryer/receiver, condenser and evaporator.

SUSPENSION: Upper and lower ball joints, leaf and coil springs (only if broken), and spindles.

ENGINE COOLING SYSTEM: Radiator, radiator fan and fan clutch.

SEALS & GASKETS: Coverage is provided for the standalone failure of the cylinder head and intake manifold gaskets only. All other seals and gaskets are covered only when required to be replaced in connection with a covered repair, **unless the Seals & Gaskets Option has been selected.**

Optional Add-On Coverage:

HIGH-LINE MAINTENANCE: Available on all Levels. Maintenance Benefits are revised to: (1) Up to \$85 per oil/filter change (up to 3 per year); (2) Up to \$205 towards brake pads/shoes; (3) Up to \$150 towards new battery; (4) Up to \$105 towards cooling system maintenance and; (5) Up to \$40 towards 1 set of wiper blades.

HIGH TECH: Available on Levels 2 and 3 only. Included on Level 4. Provides coverage for back-up camera and sensors/perimeter warning, video system and display screen, radio, compact disc player, cassette player, GPS/NAV systems, blind spot sensors, electronic driver information display, and anti-theft systems.

COMMERCIAL USE: Not available on Level 2. Protects business vehicles used to provide rideshare services (Uber, Lyft, etc.), farming, hauling materials, route work, job site activities, service or repair work, and more. See contract for full details and exclusions. (Cannot be combined with Unlimited Mileage terms.)

SEALS & GASKETS¹: Available on Levels 2 and 3 for vehicles with up to 150,000 miles at time of purchase; Included on Level 4. Provides coverage for seals and gaskets designed to prevent the loss of necessary coolants, lubricants and fluids of all listed components, as standalone failures and/or repairs.

VALUEMAX COMPLETE LEVEL 3

*Top-level listed component coverage and
secure confidence for the road ahead!*

**INCLUDES EVERYTHING LISTED UNDER LEVELS 1 & 2,
IN ADDITION TO THE FOLLOWING:**

ENGINE: All internally lubricated parts within the engine plus the cylinder heads, engine block, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, water pump, oil dipstick and tube, oil pump, oil pump drive sprocket, and timing chain tensioner. The oil pan and valve covers are covered only if damaged by an internally lubricated part.

DRIVE AXLE: All internally lubricated parts including but not limited to ring and pinion gears, spider gears and side gears, bearings, bushings, spacers, four-wheel drive actuator, and locking hub mechanisms.

BRAKES: ABS control module, ABS pump, ABS sensors, ABS accumulator, ABS motor, hydraulic lines and fittings, and rear actuators.

ELECTRICAL: All electrical manual switches, analog gauges, convertible top motor, cruise control module, cruise control servo, electronic instrument cluster, electronic level control compressor, electronic level control sensor, electronic off headlamp sensor, power antenna motor, main wiring harness, power door lock actuators, power mirror motor, power seat motor, power sunroof motor, power window motor, power window regulator, starter drive, washer motor, wiper circuit board, cam sensor, crank sensor, ignition module, engine control unit (ECU), engine control module (ECM), ignition control unit (ICU), coil pack, coil(s), pick-up coil, manifold air temperature sensor (MAT), camshaft position sensor, coolant temperature sensor, idle air control valve, idle speed control motor, knock sensor, mass air flow sensor (MAF), manifold absolute pressure sensor (MAP), oxygen sensor, vehicle speed sensor, and throttle position sensor.

AIR CONDITIONING & HEATING: (Factory Authorized Only). Blower motor, compressor pulley, expansion valve, high/low cutoff switches, and orifice tube.

FUEL SYSTEM: Fuel injectors and fuel injection pump.

SUSPENSION: Struts, upper and lower control arms, wheel bearings, radius arm, and bushings.

ENGINE COOLING SYSTEM: Fan blades and heater core.

***Mandatory Surcharges Are Applied for:**
Commercial Use, Hybrid Electric, Salvage/Rebuilt, Diesel, Turbo/Supercharger, 4WD/AWD, and/or Lift Kit (up to 6")



VALUEMAX COMPLETE LEVEL 4

*Maximum value and total protection for the
ultimate worry-free driving experience!*

**LEVEL 4 EXCLUSIONARY COVERAGE IS SO
COMPREHENSIVE, IT PROTECTS NEARLY EVERY
MECHANICAL, ELECTRICAL AND HIGH-TECH
COMPONENT IN YOUR VEHICLE!**

**ONLY A SMALL LIST OF PARTS ARE EXCLUDED, INCLUDING
(BUT NOT LIMITED TO):** PCV valves, thermostat housing, batteries, fuses, hoses, wheels, wheel covers, tire pressure sensors, light bulbs, sealed beams, light assemblies, LED lighting, lenses, shock absorbers, seat belt systems, exhaust systems/catalytic converters, brake rotors, brake drums, speakers, cellular phones, upholstery, paint, glass, trim, moldings, weather strip/seals, door handles, lift gate handles, tailgate handles, door bushings/bearings, body panels, sheet metal, bumpers, frames, sub-frames, brackets, convertible top assemblies, vinyl top, personal computers, phone systems and pre-heated car systems, carburetors, manual clutch system, snow plow equipment, and conversion van component package; Any equipment not installed by the manufacturer. See contract for complete provisions, exclusions and limitations.

This is a general outline of coverage for marketing purposes only. Actual terms and conditions may vary by state. All ValueMax Complete Protection Plans are administered exclusively by EDS LLC. Coverage, deductibles, and claims payment vary depending on vehicle age, mileage, preexisting conditions and plan purchased. Parts of like kind and quality may be used. Routine maintenance is required at your expense along with repairs not covered by your contract. Deductible may apply. Rental reimbursement provided for covered breakdowns up to a max of \$50 per day and a max of \$250 per breakdown. See contract for more details.