

ADDITIONAL PEACE-OF-MIND PLAN BENEFITS



AWARD-WINNING CUSTOMER SERVICE

Having your vehicle breakdown is stressful.

That's why we ensure getting it repaired isn't

by providing the support and services you need, when you need them, including 24-hour roadside help when you're on the road, towing to get your vehicle serviced, and direct communication with the repair facility so your claim can be approved and paid fast!



VEHICLE PROTECTION

XCare protection plans provide coverage for most Tesla vehicle repairs, including all parts and labor.



TRIP INTERRUPTION

If your vehicle breaks down due to a covered component, and you're more than 100 miles away from home, we will reimburse you for your meal and/or lodging expenses for up to 5 days at up to \$200 per day.



ROADSIDE ASSISTANCE

- 24-hour roadside assistance
- Flat tire change
- Emergency battery charging service
- Lockout key recovery



RENTAL REIMBURSEMENT

If you're in need of a rental vehicle due to covered repair work, we will provide rental coverage reimbursement with no deductible for up to 5 days at up to \$50 per day.



FREE TOWING

Sign & Drive towing (to the selling dealer) up to 50 miles or to the nearest qualifying repair facility.



INCREASED RETAIL VALUE

If you sell your vehicle, any remaining XCare coverage can be transferred to the new owner, allowing you the possibility of higher resale value.

All services are subject to maximum reimbursement limits.
Coverage may not be available in all states. Restrictions & limitations may apply.

STANDARD REPAIRS CAN QUICKLY TURN INTO LARGE OUT-OF-POCKET EXPENSES

With time and mileage, repair or replacement of standard parts is inevitable. Once your manufacturer's warranty expires, **here's what you can expect to pay (on average*)**:

HV BATTERY - \$16,000

DRIVE UNIT/ELECTRIC MOTOR - \$5,000

MEDIA CONTROL UNIT - \$1,500

AIR SUSPENSION - \$1,700

HVAC - \$2,200

AXLE ASSEMBLY - \$2,000

ON BOARD CHARGER - \$2,400

DOOR HANDLES - \$900

Plan for the future now and drive worry-free with XCare EV Protection! We make it simple to add comprehensive coverage, offer a variety of terms to meet your unique needs, and include great benefits you can use everyday!

*Parts pricing listed in illustration is based on average of actual repairs at a retail rate for Parts & Labor. Actual repair costs may vary by repair facility, vehicle and location. Parts of like kind and quality may be used.

ADMINISTERED BY:



400 Skokie Blvd. Ste. 470

Northbrook, IL 60062

Claims: (877) 302-6721

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CARE EV PROTECTION

PREMIUM COVERAGE FOR TESLA

AND OTHER ELECTRIC VEHICLES

YOU'RE GOING GREEN & MAKING A GREAT INVESTMENT IN THE FUTURE BY PURCHASING A ELECTRIC VEHICLE!

Now's the time to protect it and drive worry-free by adding the industry's best vehicle service protection – XCare EV.

Created exclusively for Tesla owners like you, XCare offers comprehensive protection and a variety of terms, giving you the flexibility to build the perfect plan for your needs and driving habits.

When you're ready to use your plan, we'll be there to ensure your vehicle is repaired right, your out-of-pocket expenses are kept to a minimum, and you're back on the road fast.



This is a general outline of coverage for marketing purposes only. Actual terms and conditions may vary by state. All XCare EV (Electric Vehicle) Protection Plans are administered exclusively by EDS LLC. Coverage, deductibles, and claims payment vary depending on vehicle age, mileage, preexisting conditions and plan purchased. Routine maintenance is required at your expense along with repairs not covered by your contract. Deductible may apply. Rental reimbursement provided for covered breakdowns up to a max of \$50 per day and a max of \$250 per breakdown. See contract for more details.

ENJOY MAXIMUM PROTECTION AGAINST COSTLY REPAIRS WITH **XCARE ELECTRIC VEHICLE COVERAGE**

Top-of-the-line exclusionary coverage for nearly EVERY part, component, and system of your vehicle, including:

EV BATTERY/BATTERY PACK*: Covers breakdown due to normal usage and charging standards which causes degradation to it's ability to hold adequate charge.

*Included only on vehicles current plus 5 model years with less than 100,000 miles at time of contract purchase

ONLY A SMALL LIST OF PARTS ARE EXCLUDED, INCLUDING BUT NOT LIMITED TO: Adjustments, wear and maintenance items, hoses, clamps, belts, mobile connector, wall connector, any future connectors and any related charging adapters, tires, wheels, wheel covers, wheel lugs and lug nuts, valve stems, light bulbs, interior LED lighting, lenses, brake drums, brake shoes, upholstery, paint, glass, trim, moldings, weather strip/body seals, door bushings/bearings, body panels, sheet metal, bumpers, frames and structural parts, sub-frames, brackets, convertible top assemblies, vinyl top, environmental waste charges or disposal fees. Any options/equipment not originally installed by the vehicle manufacturer.

Exclusions and/or limitations apply. Please see contract for complete details.

ADDITIONAL DETAILS:

- **\$100 (Standard) Deductible** / \$0, \$200, \$500 Options
- **Unlimited Mileage** terms available
- For Tesla Vehicles 10 years old or newer with up to 125,000 miles at time of sale
- "A-" Rated / Fully Insured

OUR PLANS ALSO INCLUDE COVERAGE FOR COMMERCIAL USE!

Protects business vehicles used to provide rideshare services (Uber, Lyft, etc.), job site activities, service or repair work, and more. Covers vehicles issued commercial plates in the state in which it is titled, or used for a commercial enterprise. **See contract for full details and exclusions. Commercial Use cannot be combined with Unlimited Mileage terms.**

WHAT'S CONSIDERED AN ELECTRIC VEHICLE?

An electric vehicle (EV), also referred to as a battery electric vehicle (BEV), is a vehicle which uses a battery source to power one or more electric motors for propulsion. (Other alternative fuel vehicles including (HICEV), (FCV), (FCEV), and plug-in hybrids, are not eligible for coverage under this program.)