where your data lives, and what leaves our servers.

How tiny+ keeps your firm's data safe: where it's hosted, how it's protected, and what the AI features send and never send. Your records are never sold, never shared, and never used to train a model.

WHERE YOUR DATA LIVES

in australia, on microsoft azure.

HOSTING
Microsoft Azure, Australia East.

LOCATION
Your data is stored and processed on servers in Australia.

BACKUPS
Nightly, kept for 90 days. In-app data retention forever.

DEDICATED DATABASE
Available on Enterprise, with a sign-in address of your own.

ENCRYPTION
In transit with TLS, and at rest.

SUB-PROCESSORS
Listed in the DPA.

HOW IT'S PROTECTED

who can sign in, and what they can see.

TWO-FACTOR SIGN-IN
For everyone, on every plan.

SINGLE SIGN-ON
With Microsoft Entra ID, on Pro.

IP ACCESS RULES
Limit sign-in to your office and VPN addresses, on Pro.

SESSIONS
See who is signed in and where, and sign a device out.

AUDIT LOG
Who changed what, and when.

ROLES
Decide who may see and change what.

CONFIDENTIAL RECORDS
Hidden from everyone but their team.

REPORTS
Built for each reader from what they're allowed to see.

YOUR DATA IS YOURS

take it with you, or have it deleted.

EXPORT
Everything, at any time, from Account Settings.

DELETION
Close your account and your data is deleted within 90 days, backups included.

IF SOMETHING GOES WRONG
We tell you within 72 hours of a breach that affects your data.

AGREEMENTS
The Data Processing Addendum and Transfer Impact Assessment are published at tiny.plus/dpa.

PRIVACY
The Privacy Policy says what we collect and why: tiny.plus/privacy.

QUESTIONS
privacy@tiny.plus

GDPR

tiny+ and the gdpr.

tiny+ handles personal data in line with the EU and UK General Data Protection Regulation. For the records you keep in tiny+, your firm is the controller and TinyPlus Pty Ltd is your processor.

OUR CONTRACT WITH YOU
The Data Processing Addendum sets out what we process, on whose instructions, and the sub-processors we use.

TRANSFERS
Your data is stored in Australia. Transfers from the EU and UK are covered by the Transfer Impact Assessment and Standard Contractual Clauses.

PEOPLE'S RIGHTS
Requests to see, correct, export or delete someone's personal data are answered at privacy@tiny.plus, and you can do all four yourself in the app.

BREACHES
We notify you within 72 hours of a breach that affects personal data.

AI AND CAPTURE

what each feature sends, and never sends.

Some optional features in tiny+ are enhanced with AI. Our AI provider is Anthropic. Every one of these is off until an account admin turns it on, and the AI Usage page shows what has been used. Anthropic does not train its models on what tiny+ sends.

FEATURE	SENDS	NEVER SENDS
Ask, Write with AI, report and automation design to Anthropic's Claude · Pro	What you typed, and your account's structure: field names, statuses, tags and staff names.	Your records. No project, company, contact, post or file leaves tiny+.
Company Lookup to Anthropic's Claude · Pro	The company's name and what you typed. Nothing is saved until you press Apply.	Anything else about the company, or about your firm.
Research Assistant to Anthropic's Claude · invite only	For the companies you pick: their name, website, town and ABN.	Anything about your firm, unless an admin chooses to add it.
Relationship capture from Microsoft 365 · Pro	Nothing leaves tiny+. It reads mail headers and stores who wrote to whom, and when.	It never reads a subject or a body.
An assistant you connect Claude, Gemini, ChatGPT and others, with an AI licence	What that person can already see, through their own login, when they ask for it.	Anything they can't see. It changes nothing until an admin allows it, and can never delete.

MICROSOFT 365

the permissions tiny+ asks for, and why.

The same list Microsoft shows on the connect screen. Each person connects their own account, so tiny+ reaches only that person's mailbox, calendar, contacts and tasks, and one click disconnects.

`openid · profile · email · User.Read`	Sign you in, and read your name and email address.	Connecting · single sign-on
`offline_access`	Keep the sync running when you're not signed in to tiny+.	All syncs
`Mail.Read`	Read who each message is from and to, and when. tiny+ never asks Microsoft for a subject, a body or an attachment.	Relationship capture · Pro
`Contacts.ReadWrite`	Keep one Outlook contacts folder in step with tiny+, both ways.	Contacts sync
`Calendars.ReadWrite`	Put tiny+ meetings and events in your calendar, and bring changes back.	Calendar sync
`Tasks.ReadWrite`	Show your tiny+ tasks in Microsoft To Do, and bring changes back.	Tasks sync

WHO WE ARE

a small, privately owned company in sydney, since 2016.

COMPANY
TinyPlus Pty Ltd,
ABN 12 609 717 259. Sydney, Australia.

SECURITY CONTACT
security@tiny.plus

SUPPORT
By email and in the app, from the team that writes the code.

A question this doesn't answer? Send it to the people who built the thing, at security@tiny.plus. If your IT team has a questionnaire, send that too.