



Dear Valued Patients,

After a deeply fulfilling career spanning 38 years dedicated to your ENT care, I am writing to formally announce my decision to retire from medical practice. My final day of patient care will be July 31, 2026. It has been an immense honor and privilege to serve as your physician over these many years, and I wanted to personally inform you of this significant transition and provide comprehensive details to ensure the seamless continuity of your medical care.

****Important Dates and Practice Operations:**

Please take note of the following critical dates pertaining to the conclusion of my practice's operations:

My physical office will officially close its doors on July 31, 2026.
I will continue performing surgical procedures until July 1, 2026.

For my long-standing patients desiring a final consultation, a limited number of appointments will be available on a discounted cash basis between **July 1st and July 31st, 2026**. We encourage you to contact the office promptly to secure one of these highly sought-after slots, as availability is restricted.

Regarding insurance claims, it is imperative to understand that our office will be unable to submit any claims after **June 30, 2026**. To ensure the smooth and timely processing of your claims, kindly ensure all necessary paperwork is completed and submitted well in advance of this deadline.

Patients currently undergoing or scheduled for postoperative care can be assured that their follow-up visits will proceed as planned and are generally not impacted by these transitional dates.

****Ensuring Your Continued High-Quality Care:**

I am pleased to inform you that I have meticulously arranged for the seamless transfer of your ENT care to Atkins Expert Sinus Care, led by Dr. James Atkins and his associate, Dr. Thomas Willson.

Dr. Atkins and I have collaborated extensively, sharing on-call responsibilities over the years. Furthermore, Dr. Willson brings formidable credentials, including a fellowship in rhinology and distinguished service in the military, further enhancing the practice's capabilities. Their combined expertise and dedication to advanced medical care position them as an ideal choice for your ongoing needs, particularly for those with sinus conditions. I am entirely confident that you will continue to receive the exemplary standard of care you have grown accustomed to. To make an appointment visit www.atkinssinus.com or call 210-607-4687.

****For Patients Primarily Requiring Ear-Related Care:**

While Atkins Expert Sinus Care excels in the comprehensive treatment of sinus conditions, I recognize that some patients may have primary concerns pertaining to audiology or other ear disorders. For those whose main healthcare needs are focused on otology, I recommend exploring specialized practices, such as the Ear Medical Group, to ensure optimal care tailored to your specific requirements. To get more information or to make an appointment please visit www.earmedicalgroup.com or call 210-614-6070. Ultimately, the selection of your future healthcare provider is a deeply personal decision, and I encourage you to choose a practice that best aligns with your individual health requirements and preferences.

****Accessing Your Medical Records:**

To facilitate a smooth transition, we have established clear procedures for accessing your medical history. Should you require copies of your medical records, please submit your request at your earliest convenience. We offer several secure and convenient options:

- * The most efficient method is a secure digital transfer of your complete medical file directly to you or your designated new provider via encrypted email.
- * Copies of any CT images from our office can be provided on a data disc upon specific request.
- * For patients preferring traditional printed copies, a nominal fee will apply to cover printing expenses (paper and ink). These physical records must be collected in person from our office prior to July 31, 2026.

Serving as your physician has been a profound honor and an extraordinary privilege. I am deeply grateful for the trust and confidence you have consistently placed in my care, and for allowing me to contribute to your health and well-being. I extend my sincerest wishes for your continued health and happiness in the years to come.

With utmost gratitude,

Dr. Kevin B. Browne, MD