#### OUTCOME MEASURES - WHAT FUNDERS ARE LOOKING FOR

WEST TEXAS RURAL PHILANTHROPY DAYS AUGUST 1, 2019 Have a willingness to re-look at your programs and your outcome measurements!

If it ain't broke...BREAK IT!

Sacred Cows Make the Best Burgers

By Robert Kriegel

#### WHY ARE WE TALKING ABOUT OUTCOME MEASURES?

To identify the difference an organization is making in the community

To recognize the shift in philanthropy from checkbook philanthropy to social investment

■ To be prepared for applications with common outcomes and indicators

## WHAT ARE WE REALLY TALKING ABOUT?

- Outputs (also called activities, services, methods, approaches) - from the perspective of the provider
- Outcomes (also called results, impact, accomplishments) - from the perspective of the recipients, i.e. "What difference does it make?"
- Indicators a specific, observable, and measurable characteristic or change that will represent achievement of the outcome; data

# HOW DO WE MAKE IT HAPPEN?

Identify outcomes, starting with the end in mind

Identify the best indicators to use and how data will be tracked

Identify outputs that correspond to each indicator

 Communicate within the organization and complete detailed data recording

# SO, WHAT ARE FUNDERS LOOKING FOR?

#### Alice's Theory

Programs that are making a difference and having a positive impact that can be demonstrated with measurable and realistic data.