## hubbub

# Go beyond digital to create experiences your supporters will love

We work with organisations all over the world to create lifelong supporter engagement experiences that help to power the good causes.





#### Crowdfunding

# Empower your community by unleashing their passions

Our Crowdfunding platform takes people powered giving to the next level. It channels the enthusiasm of willing project creators, telling their stories to donors who are equally as passionate. The result - a community united through giving.





#### **Product Overview**

# Create a community centred around giving

For us, crowdfunding is where it all began. The same is true for several of our customers. Often, crowdfunding serves as the launch point for a successful digital giving programme. Their final destination? A culture centred around giving powered by inspirational storytelling.

Put simply, crowdfunding empowers your students and researchers to fundraise for the projects they're most passionate about. You can harness their creativity without having to turn them away due to lack of staff resources. You can also use crowdfunding to reach out to new and younger audiences, steadily building your future supporter base.



#### **Product Overview**

### How crowdfunding works



One, find students, researchers and members of your university community who are keen to fundraise for institution-led projects.



Two, promote those projects to donors whose passions align with the stories you have to tell.



Three, repeat it all over again.
Attracting even more projects and even more donors - each time
you do.



### Powering their passions



## Intuitively designed for donors and crafters alike

We've used our in-depth understanding of crowdfunding to create an intuitive platform built just for you, your donors and your project creators. The platform is optimised for all devices, removing every possible barrier to giving.



#### A familiar face

Your brand is a powerful way to engage supporters at all levels. Your crowdfunding platform will blend your institution's digital presence brand with leading UX design, ensuring that potential donors have a seamless experience.



#### A secure and easy giving experience

In true Hubbub fashion, your platform will come with simple, secure and easy to use donation forms. Donors won't be asked for unnecessary details that make giving more complicated than it should be. Your platform will also take gifts from all over the world, ensuring that donors, no matter where they are, receive the same giving experience.





## Increase support with matched giving

Your project creators can spark excitement and inspire more gifts through matched funding. This could mean a challenge to unlock a much larger gift if a project receives a certain number of donors, or to 'double the impact' of a donor's giving.



#### Real-time proof of progress

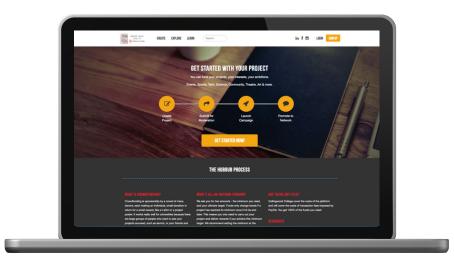
A live totaliser helps your teams to create a buzz, and inspires more people to get involved. It also gives crowdfunding donors immediate feedback, showing how their gift is part of a collective effort to make change happen.



#### **Celebrate your donors**

A virtual donor wall celebrates each donor's contribution and showcases the collective impact of the wider community. You can also encourage donors to leave comments, generating a fundraising buzz.





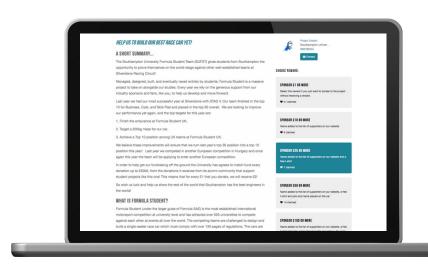
#### Step-by-step project hub

Your project creation hub will guide students and researchers alike through an easy to follow and simple process for creating successful projects. Your platform will also come pre-loaded with helpful tips, templates and sample copy. Saving you time and hassle of creating materials from scratch. Finally, the hub also gives you complete control over if and when a project goes live.



#### Pump up the volume with Helpers

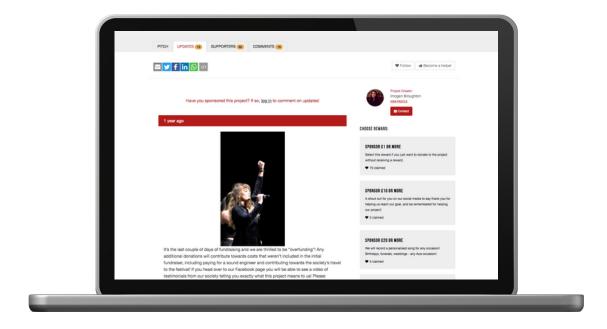
Helpers are the ambassadors at the heart of crowdfunding. They share the projects they're most passionate about and as widely as possible with their networks. This is where crowdfunding really comes into its own - using the connections of others to widen your overall pool of potential donors. What's more, Helpers are rewarded for their efforts. Seeing those who share the most and raise the most at the top of the Helper leaderboard.



#### Make it rewarding

In true crowdfunding tradition, your platform will encourage project creators to use rewards as a unique and effective way of recognising and encouraging giving. Project creators can offer anything from personal thank you messages on social media to publishing names of willing donors in show programmes. With rewards - a little creativity goes a long way.





#### Keep the crowd entertained

Because projects can take 30-60 days to reach the pinnacle of their success, project creators can maintain the momentum around their project by posting regular updates - keeping donors engaged in the progress of their live campaign. Creating a steady stream of updates keeps those who have already donated engaged, while also encouraging those yet to give to get involved.



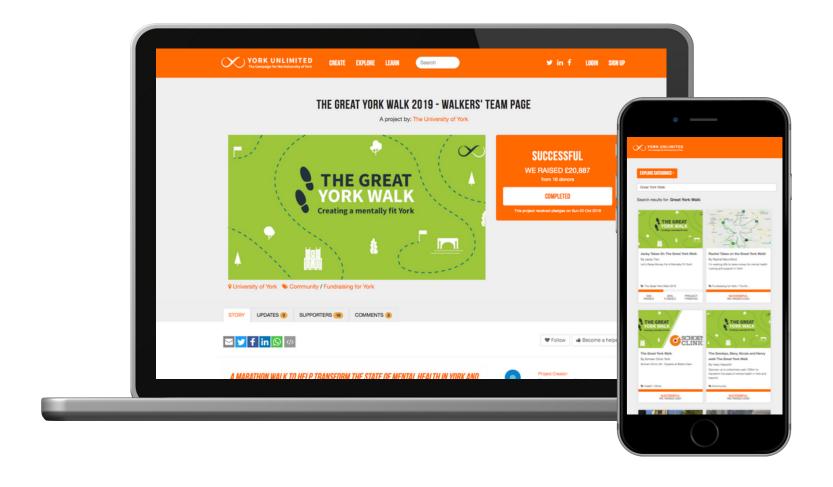
#### **Project galleries**

Your crowdfunding projects can be categorised according to themes. Helping donors to easily find the projects they are most passionate about.



#### Go further

### Get the community involved



Open the doors of crowdfunding to those staff, students and community fundraisers who are keen to run, walk or cycle - all for the good of your institution.

We know that there are other platforms out there that offer similar features. However, what sets us apart is a genuine connection with each and every donor - not just the fundraiser themselves.





Staff fundrasing



Cycling challenge events



Student fundraising

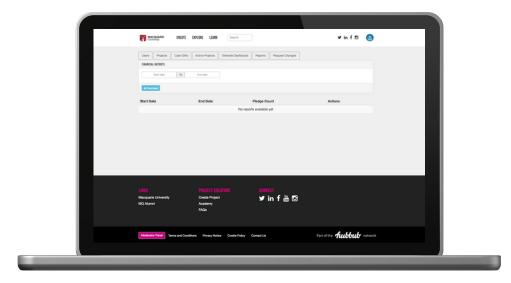


Social distancing challenge events



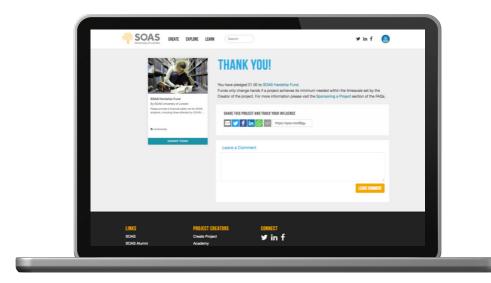
Parent fundraising





#### Easily access your giving data

Because your platform will process gifts through Stripe, donations (once completed) will be instantly received to your account. No waiting for third-party sites to process your donations. What's more, you'll have access to gift reports as and when you need it. We even have a data integration API to seamlessly transfer data to the latest versions of Blackbaud's Raiser's Edge.



#### Customised 'thank you' emails

Your platform will come with branded and automated thank you emails to help keep the enthusiasm of giving alive long after the donor has made their gift. These helpful emails will confirm the donor's original pledge, remind them when payments will be taken and will prompt them to share the project with their networks.



#### Make every gift count

If project creators receive monies from bucket collections or the odd cheque from a generous grandparent, you'll be able to quickly and easily add offline donations - making sure the total raised represents every effort made towards project success.



#### **Payment Options**

### Not a one size fits all approach

Depending on the needs of your projects, your Crowdfunding platform will come with two options for processing donor payments - deferred or immediate.





#### **Deferred**

Our deferred payments option suits projects with an all-ornothing attitude. This option reassures the donor that their gift will only be made if and when the project meets its minimum funding need. If the project's funding target isn't met, no money is exchanged. Ensuring you only collect donations on projects that promise donor satisfaction.

#### **Immediate**

With the immediate payment option, you'll also have the flexibility to create projects with no deadline or goal, so donors can make an instant and lasting donation. This option is perfect for ongoing 'evergreen' projects or emergency fundraising that are run through the central development team.



#### Why integrate a crowdfunding programme

# Generate a constant buzz across your entire institution that reverberates the success of your fundraising efforts



Show donors how they can make a difference by choosing to support the projects and areas of your institution that mean the most to them.



Encourage passionate donors to share projects with their personal networks.

Opening the doors to even more potential supporters to join your community.



Increase the variety of projects that donors can support - showing them the depth and breadth of what your institution is so well known for.



Connect with younger donors - allowing them to see exactly where their donation is headed and the impact they will have on the needs of today's students.



Start a culture of giving that begins the second students step onto campus. Show them that giving makes a difference and that they can be a part of that tradition.



Bring a new-found understanding and a deeper appreciation as to the strategic importance philanthropy has to play within the needs of the wider institution.



#### What our customers say

# Hubbub customers are creating year-round digital donor experiences



"Crowdfunding has been a real revolution at Essex. To increase donor numbers, we needed something that was bespoke to our University culture that would also inspire more donors to give than ever before."

James Martin

Senior Philanthropy Officer, University of Essex



"Crowdfunding has widened our supporter base, including young alumni. In fact, we have the highest proportion of alumni donors aged under 30 of any UK university. We couldn't have done this without our crowdfunding programme."

Matthew Ingram

Student and Young Alumni Officer, University of York



#### **About us**

#### Powering good causes

We work with partners all over the world to create communities centred around all forms of giving. We just happen to have a soft spot for digital giving and engagement.

#### **Our vision**

We believe in a world where everyone is able to live their life to its fullest, and humanity has a future we can all be proud of. Our mission is to inspire causes that will shape the future of our planet and everything on it. Whether our partners are creating cultures around support for educational priorities, life-saving research or a variety of other good causes, we're with them every step of the way.

#### Who we are

We're an imaginative and fast-paced team who are passionate about going beyond digital to empower the world's good causes. For many years we've been partnering with individuals, dedicated movements, educational institutions and nonprofits of varying sizes to build passionate and loyal supporter followings establishing a sustainable culture of giving and engagement as we collaborate.

#### How we work

We create giving and engagement strategies so you can focus on what you do best - making our world a better place and looking after your community. We build inspiring technology, encourage radical thought leadership and grow communities through impact. Our solutions enable organisations of all sizes to showcase their passion for social change in order to nurture lifelong supporter relationships.



#### Our approach

#### Donors first, with digital in mind

We blend our experience of technology and fundraising to help you grow whole communities centred around giving.

#### **Building loyal supporter communities**

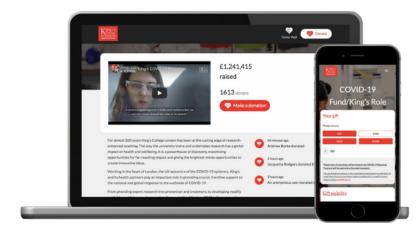
Our approach is to help you build a passionate and loyal supporter following that's focused on all forms of giving and engagement. We're passionate about encouraging those who we partner with to use digital technologies anywhere they'll add value to your wider organisational needs. And while we're the biggest champions of using digital strategies to advance the good work you do, we're also mindful that its the donor's overall experience that matters the most.

Our teams are all about constant adaptation and continual progression, combining digital expertise with sector-led best practice. We know that creating a culture centred around giving is a long term aim. That's why we'll work with you to develop, test and iterate a strategy for any digital activity you choose to undertake, making sure that those activities aren't run in isolation but as part of a wider programme. With our guidance and expertise, we'll help you to see measurable results that achievable goals.

We've been helping educational institutions around the world to develop digital strategies that really drive results. Throughout our experience of partnering with a variety of customers, we've learned that digital giving and engagement works best when it falls into one or more of the following areas.



#### Our products







#### Causes

Our Causes platform is so much more than an online donation form. It puts the donor at the centre of their own giving experience. Growing your community to create a lasting culture of giving.

#### **Giving Day**

Our Giving Day platform gives you the tools you need to create an incredible 24-hour buzz that's centred around highly engaging supporter experiences. Inspire donors and ambassadors to get involved with the causes they care about most - raising as much as they can before the clock counts down to zero.

#### Crowdfunding

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#### Contact

# Ready to start empowering your community?

Our team has worked with programmes all across the world. They'd love to speak with you.

Email us via **hello@hubbub.net** to speak with a member of our team.



