



JOB POSTING: Hospitality Staff - Server

Company:	Rosebud Theatre & School of the Arts
Effective:	Immediately.
Accountability:	Reports to the Hospitality Manager.
Position:	Part-time casual 25-30 hours per week.
Hours:	Shows run Wednesday through Saturday.
Remuneration:	Starts at minimum wage, plus tips.
Location:	On-site in Rosebud, Alberta.
Training:	On-the-job training is provided.

Summary: Join a team of dedicated hospitality and theatre professionals who are passionate about great theatre, training young artists and enriching lives.

Have you ever wanted to spend some time working in the tiny arts village of Rosebud? With a population of less than 100, Rosebud is one-hour north-east of Calgary and is nestled in the Rosebud River valley. Home to the famous Rosebud Theatre, this little hamlet normally draws 30,000 – 40,000 people each year to its theatre productions, including music, great food, warm hospitality, and fabulous stories! Rosebud's mission includes enriching lives through the gift of hospitality, therefore teamwork, a servant's heart, and a positive attitude are utmost for all positions.

Reporting to the Hospitality Manager, this position is responsible for providing excellent customer service to all guests, visitors and staff. We serve a buffet dinner for Rosebud Theatre patrons, offer a Coffee Bar open on show days and service for special events. Anyone interested in these exciting opportunities should apply with a resume and cover letter to **Hospitality Manager Cassia Schmidt** (cassias@rosebudtheatre.com). In your cover letter, please let us know why this position may be a good fit for you and what you hope to bring to the community of Rosebud.

Duties include, but are not limited to:

- Table service for a buffet meal.
- Ability to memorize a beverage menu and communicate it with confidence.
- Prepare and serve beverages.

- Assist patrons with special requests.
- Clearing, cleaning and resetting dining rooms.
- High attention to detail, and the ability to work in a high-pressure environment.
- Follow safe food handling policies.
- Protecting company assets and ensure uniform and personal appearance are clean and professional.
- Support positive workplace culture and support your team to reach common goals.
- Develop and maintain positive working relationships with other departments
- Flexibility during a shift to assist with other duties such as seating, ushering in the theatre, cleaning, singing with dinner musicians, assisting with inventory, bartender or barista.

Qualifications:

- Ability to offer friendly and professional customer service
- Willingness to learn on the job
- ProServe and WHMIS Certification is required
- First Aid Certification is an asset but not required
- Previous serving experience is an asset
- Bartending and Barista skills are an asset

What we offer our valued staff:

- Staff perks and discounts.
- Complimentary theatre tickets.
- Free meal per full shift.
- Supplemental pay - tips through a tip pool.
- Ongoing mentorship to support personal and professional goals.
- Fun, team-driven environment and inclusive community.
- Flexible scheduling to accommodate your personal and family needs.
- On-Site Parking.

If you're interested in a company that rewards you for your dedication and commitment, then Rosebud Theatre & School of the Arts is the right place to establish your career!

Applications: To apply please send the following to cassias@rosebudtheatre.com.

1. A resume(s) with both relevant and potentially related experience
2. A cover letter articulating why you'd like to work in Rosebud Hospitality

ROSEBUD THEATRE

The purpose of Rosebud Theatre & School of the Arts to enrich lives by offering grace and understanding through the art of storytelling, the practice of mentorship, and the gift of hospitality.

We believe that every person is created in the image of God and that all of humanity reflects different facets of God's character. We believe that all fall short of reflecting God's true spirit, but we also believe in the promise of redemption for all.

Within this context, Rosebud strives to honour and respect the diverse cultures, languages, abilities, and perspectives that each staff member brings to the organization.

We are dedicated to creating an inclusive environment that welcomes the humanity of our students, staff, contract instructors, guest artists, board members, donors, and patrons. We are committed to providing a supportive work and educational environment where the principles of equity, diversity, and inclusion are trained, fostered, and intentionally practiced. Through conscious reflection, and deliberate action and discussion at all levels, we aim to create a culture of care and safety where diversity can flourish.

All personnel policies related to employment – including hiring, compensation, promotion, benefits, job assignments, transfers, lay-offs, return from lay-offs, company sponsored programs or events, etc. – will be implemented without discrimination toward race, colour, creed, religion, sex, sexual orientation, gender identity, gender expression, family status, age, language, or national origin.

We are committed to recruiting and retaining a group of diverse, qualified staff members who advance Rosebud's mission in their respective vocations. Through a fair and equitable hiring process, the qualifications and values of each candidate are the primary criteria upon which hiring and promotion decisions are made.