

Privacy Policy
Effective 8.01.2025

Double Diamond Transport, Inc., a trucking logistics firm, values the privacy of its clients and website visitors. This policy details our commitment to protecting your personal information.

Collecting Personal Information

We collect, store, and use personal information necessary for efficient logistics management and service provision, including:

- Personal and contact information (name, address, telephone number, email address) for the purpose of executing logistics services.
- Transaction details related to logistics services provided by us or through our third-party vendors.
- Information required for compliance with legal and regulatory obligations in the logistics and transportation sector.

Use of Personal Information

Your personal information will be used exclusively for:

- Managing and executing logistics and transportation services.
- Communicating effectively with you regarding our services.
- Fulfilling contractual and legal obligations in the course of our logistics operations.
- Improving our services and customer experiences.

Disclosing Personal Information

During our operations, we may need to share your information with third-party vendors for the following purposes:

- To coordinate and execute logistics and transportation services effectively.
- To comply with legal or regulatory requirements pertinent to the logistics and transportation industry.

We assure you that:

- Your personal information will only be shared with third parties who are integral to providing the services you have requested.
- These third parties are required to maintain the confidentiality and security of your information and use it only for the purposes for which it is shared.
- No mobile information [PII / personally identifiable information such as phone number] will be shared with third parties/affiliates for marketing/promotional purposes.

Security of Personal Information

We employ robust security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. These include:

- Secure storage of data with access limited to authorized personnel.
- Regular audits and updates of our security practices and technologies.

Amendments

This policy may be updated periodically to reflect changes in our practices or regulatory environment. We recommend reviewing it regularly.

Your Rights

You have the right to:

- Request access to the personal information we hold about you.
- Ask for corrections to any inaccurate or incomplete data.
- Withdraw consent for the use of your personal information, where applicable.

Contact Information

For any inquiries or concerns about our privacy practices, please contact us at:

- Email: info@dd-transport.com
- Postal Address: 3333 SE Loop 410, San Antonio, TX 78222