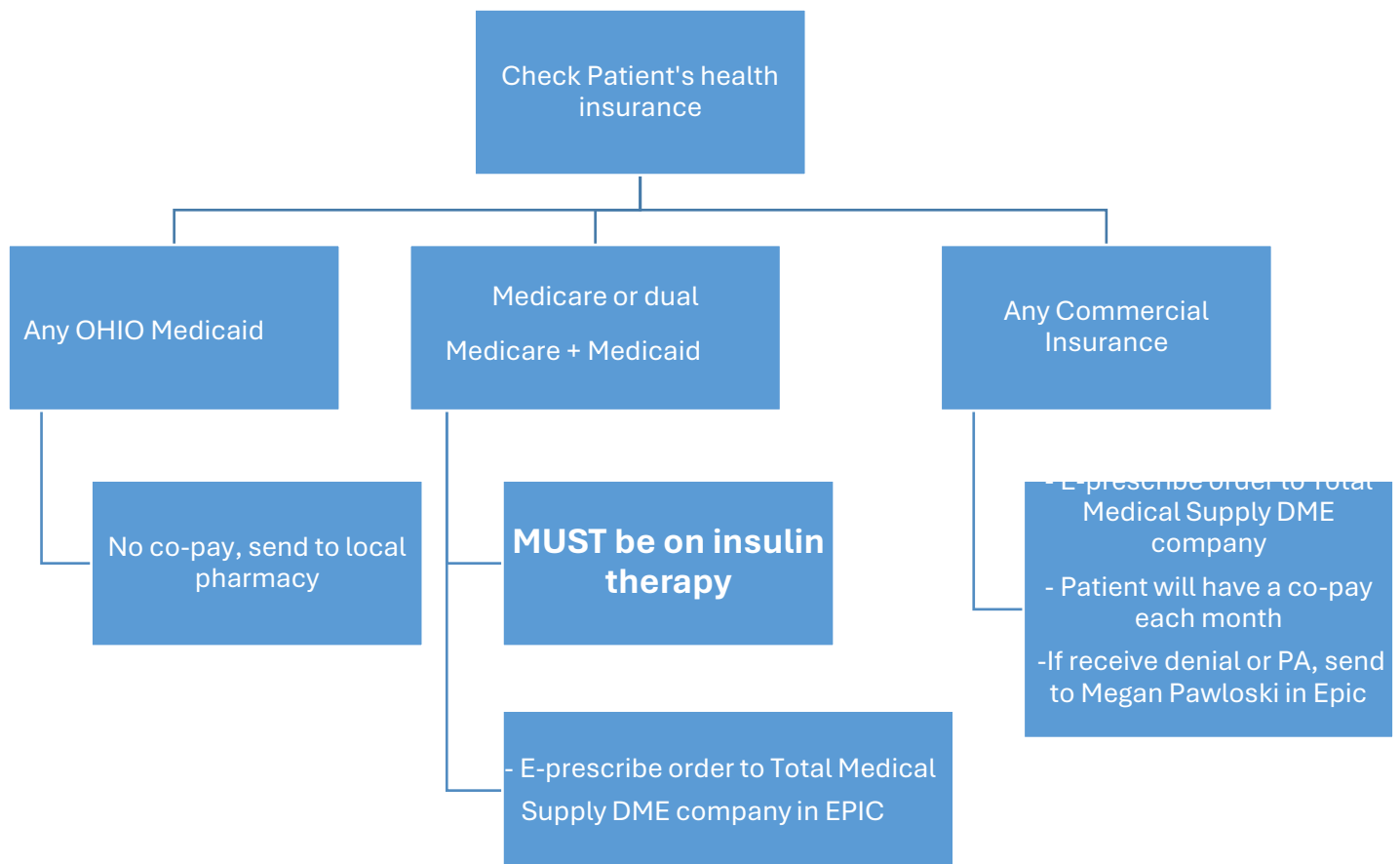


CGM FAQ

	Libre 2 plus	Libre 3 Plus	Dexcom G6	Dexcom G7
Placement	Arm	Arm	Abdomen	Arm
Receiver	Reader OR Smart Phone	Reader OR Smart Phone	Reader OR Smart Phone	Reader OR Smart Phone
Need for Scanning	Automatically uploads every minute	Automatically uploads every minute	Automatically uploads every 5 minutes	Automatically uploads every 5 minutes
Replacement	15 days	15 days	10 days	10 days
Warm Up Period	1 hour	1 hour	2 hours	30 min
Application Video	https://www.youtube.com/watch?v=e0yrgQ-c5TY	https://youtu.be/CRDitmOoIOc	https://youtu.be/dBOgdsfeM-A	https://youtu.be/KLbBidcY4IA



GOLDEN RULE TIP- If your patient wants to get a CGM approved who is NOT on insulin, document any hypoglycemic events that required assistance (spouse, caregiver) to help get their sugar up

- Tips on placement (wiping with alcohol swap)
 - Ensure you wipe the site of application well to get all the oils off the surface which will help the sensor last the full amount of time. Wait for alcohol to wipe fully before placement
 - It may be helpful for patients at home to place a new CGM directly after a shower, fully dry off, then wipe with an alcohol pad. This will decrease the chances the CGM falls off too soon
 - Avoid tight clothing over the sensor
- What to do if the CGM sensor falls off
 - Have the patient call the manufacturer (Also found on the sensor box):
 - Freestyle Libre: (855)-632-8658
 - Dexcom: (888) 738-3646
 - Can request Libre sensors via the new Libre App on phone
 - Lost Reader/Sensor
 - A new reader prescription can be sent-Depending on the insurance, the patient may be able to get 1 replacement per year
 - Sensor replacement can be requested via phone app or see above
- Dexcom Clarity and Libre View
 - Dexcom Clarity (Smart phone)
 - Tap profile > Authorize Sharing and follow the instructions
 - Smart phone will give a code for the provider into input into Dexcom Clarity website for report generation
 - LibreView App (Smart phone)
 - Menu > Connected Apps > LibreView > Connect to a Practice > Enter Practice ID
 - Practice ID: 330- 375- 3315
 - Make sure you include the hyphens when inputting the code
 - Libre Reader
 - Reader must be brought to the visit for report generation
 - Log into the LibreView website
 - Connect the reader to your computer (port is on the side of the reader)
 - Click on “Press to Begin Upload”. Do not disconnect the reader while the upload is in progress. The glucose history screen will open up.
- 2 visits
 - Schedule education/placement (Charge Capture 95250 CGM Set up)
 - 2 weeks post sending to retail pharmacy (Medicaid)
 - 4 weeks after starting the DME process (Medicare or Commercial Insurance)
 - Schedule reading/interpretation 2 weeks after education/placement (Charge Capture 95251 CGM Interpretation)

