







From the CEO & Board of Trustees

So much happened at Oakland Zoo in 2024, thanks to your support. Our Strategic Plan, in its first year of implementation, focused our work and allowed us to marshall resources to make an outsize impact for the animals and people we serve.

The Zoo had some extraordinary wins this year:

We continued to prioritize animal wellbeing through improvements to Zoo habitats, such as building new climbing structures for our chimpanzees, doubling their usable space.

We joined the Wildlife Confiscation Network, a partnership between the Association of Zoos and Aquariums and United States Fish & Wildlife Service, to rescue animals caught in trafficking and inappropriate ownership.

We became the only Zoo in California to become a crisis response center for birds, including condors, with highly pathogenic avian influenza (HPAI).

We partnered to establish a new community education center in Queen Elizabeth Park, Uganda, to support African lion coexistence.

And we hosted 55,000 field trips and provided free admission for 60,000 guests with socio-economic needs.

The Zoo also experienced significant transitions last year, saying goodbye to some of our beloved animal family members, like Donna elephant. We also welcomed new animals, and we appreciate our community's support for the animals they know and love through these evolutions.

This Impact Report shares just a few of our stories and introduces the people taking action for wildlife. As we strive towards a *flourishing planet where people and wildlife thrive together,* we are deeply grateful for your continued passion and support that makes this all possible.

With boundless thanks,

Nik Dehejia

Chief Executive Officer

Elogeanne O.M. Grossman Co-Chair, Board of Trustees

Cathy Langridge

Co-Chair, Board of Trustees

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The zoo offers a great mix of wildlife and educational exhibits, and it's clear that they prioritize the animals' well-being. We enjoyed walking through the spacious grounds, and the gondola ride gave us some fantastic views of the surroundings. The animals looked healthy and well cared for.

BY THE NUMBERS

Fiscal Year 2024

972k
VISITORS

to Oakland Zoo

PLANTS
planted for our
chimpanzee forage garden

WILD WOLVES
in California, and
30
wolf pups born last year

\$416k
INVESTED

in conservation initiatives globally

BISON raised at Oakland Zoo

joined their forever herd

in Montana

COMPANIES that matched donations

34
CONDORS
examined and treated

MOUNTAIN LIONS rescued and rehabilitated

GIRAFFES added to our herd

2.3k
MILES

from Oakland to Tennessee, traveled by Osh elephant and his care team

82k
VOLUNTEER HOURS
from 654 year-round

volunteers

ARTICLES
published by Oakland Zoo staff

102
YELLOW-LEGGED FROGS

treated for chytrid fungus and released REQUESTS
wed to help rescue ar

reviewed to help rescue and care for animal victims

61.6k

received free admission to Oakland Zoo 33k
PARTICIPANTS
in ZooMobile Programs

38
BIRTHS
at Oakland Zoo

30k

MEMBER
HOUSEHOLDS

LANTERNS
lighting up the night at Glowfari

19k
ZOOCAMPERS
developed a love for wildlife, and

78who received financial aid

2.9k
DONORS
made gifts

47.6k

crafted by the Kibale Community Action Project to support the Kibale national forest in Uganda

FAREWELL, OSH!

Zoo's Last African Elephant Moves to New Permanent Home

Last year, Osh, a 30-year-old African elephant, lived at the Zoo alone. (Lisa the elephant passed away in winter 2023, and her close companion, Donna*, moved to The Elephant Sanctuary in Tennessee later that year). Elephants are highly social, and when no elephants were found to keep Osh company, the Zoo had to make a tough decision about what would be best for him.

After a year of deliberations, including consultations with the Association of Zoos and Aquariums' African Elephant Taxon Advisory Group, there was one clear path forward: Osh would also move to Tennessee. There, two new 3,000-square-foot enclosures were being built for Osh and his new companion, Artie, a 41-year-old male African elephant. The Sanctuary, which has a longtime relationship with Oakland Zoo, would provide the best place for Osh to find companionship and the world-class care he is accustomed to.

*Donna elephant passed away peacefully at the Sanctuary in December 2024. She is greatly missed.

2.3k





Osh's keepers describe him as highly adaptable, calm, and resilient, which came in handy when preparing for the big move. His care team spent many weeks getting him used to his custom air-conditioned trailer for the 46-hour road trip in October 2024. Osh's two Oakland Zoo animal care keepers and veterinarian stopped every three hours to check on Osh and feed him. He ate celery, beet pulp, and many watermelons during the drive.

Once at The Sanctuary, Osh was eager to explore his new home and joyfully began clearing trees, eating, and roaming his new habitat. He's getting to know Artie across the fence.

"After only a few days at The Sanctuary, he continues to be a rambunctious and resilient being, joyfully exploring his new habitat. My heart is so full seeing Osh at his new forever home," says Gina Kinzley, Zoological Manager at Oakland Zoo, who cared for Osh for over 20 years.

Once he is fully settled, Sanctuary staff will consistently update the public on his progress through social media and online through The Sanctuary's Elecams.

Our donors contributed over \$500,000 for Osh's transport, and for elephant conservation programs globally. Will elephants return to the Zoo? No decision has been made yet. But the Zoo will continue to support its conservation partners who combat poaching, collaborate with communities to stop the illegal wildlife trade, and promote coexistence with this iconic endangered species.

66

Muy buena experiencia, muy grande el lugar y con mucha variedad de animales. *Very good experience, very big place and with a lot of variety of animals.*



OAKLAND ZOO

BIRTHS

- 5 American Bison
- **16** Blue Spiny Lizard
- **10** Bullshead Cockroach
- **2** Gecko
- **300** Giant Leaf Insect
- 1 Hamadryas Baboon
- 2 Henkel's Leaf-tailed gecko
- 1 Reticulated Giraffe
- Superb Starling

RESCUES*

- Chaco Golden Knee Tarantula
- 2 Desert Blond Tarantula
- 2 Nigerian Goat
- 1 Orante Box Turtle
- 1 Vinegaroon
- 1 Bengal Tiger
- **1** Black-eared Marmoset
- Puma

NEW ARRIVALS

- 2 California Condor
- **15** Giant African Millipede
- **6** Giant Prickly Stick Insect
- 4 Hadada Ibis
- 2 Henkel's Leaf-tailed gecko
- **3** Hermann's tortoise
- **1** Klipspringer
- 7 Lesser Flamingo1 Reticulated Giraffe
- L Siamang





A Promise to Pumas

Living with Our Neighbors with Whiskers

Living alongside mountain lions presents a paradox: few Californians have seen our native cat in the wild, but conflicts with humans are a leading cause of mortality for these animals.

Backyards abut wild land, hiking trails pass through puma habitat; shared space means more animal-human encounters. Oakland Zoo's conservation commitment to mountain lions embraces coexistence, ensuring both humans and mountain lions remain safe.

Part of this work involves rescuing and treating sick, orphaned, or injured animals. The Zoo's latest rescue, one of the youngest cubs ever treated here, was found when he was just 4 weeks old. Named Briar by his care team, the cub can't ever be released into the wild (cubs need to stay with, and learn from, their mothers for the first two years of their life). Briar will remain at the Zoo's California Trail, where he is slowly being acclimated to mountain lion residents Silverado and Coloma, until a permanent home can be identified by California Department of Fish & Wildlife.

MOUNTAIN LIONS
rescued and
rehabilitated

Treating mountain lions is just one piece of the conservation puzzle. Since 2012, Oakland Zoo has led BACAT (Bay Area Cougar Action Team): member agencies had a common goal, which caused both overlap and oversight. They needed clarity. So, in 2024 the Zoo commissioned a report mapping the web of puma conservation activities across the state. Amy Gotliffe, Vice President of Conservation, says that the key to a successful alliance is to "get to the heart of things by building trust and communication in order for everyone to weave together their work." Building on their shared values, BACAT will be moving forward to convene 3 times a year to more fully integrate their work, share resources, and score victories for mountain lions.

A LIFELINE FOR TRAFFICKED ANIMALS

From Frogs to Primates, Zoo's Rescue Work Continues

In January 2024, Darren Minier, the Director of Animal Welfare and Research, got a call: police in Southern California discovered a marmoset monkey during a domestic dispute investigation. The marmoset had been cooped up in a birdcage, and possibly injured. Minier personally drove to Bakersfield, settled the marmoset in his car, and fed her (vet-approved) Go-Gurts on the long drive back to the Zoo's Veterinary Hospital.

For years, illegally trafficked animals such as this one have found care and respite at Oakland Zoo. In the last decade, the illegal wildlife trade has seen a dramatic spike. Many of the confiscated or seized animals require urgent medical care. To accelerate this process, the U.S. Fish and Wildlife Service and the Association of Zoos and Aquariums (AZA) launched the Wildlife Confiscation Network (WCN) in 2023. The animals quickly find shelter with partner zoos and aquariums, allowing USFWS to focus on the legal cases.

48
REQUESTS

reviewed to help rescue and care for animal victims







Oakland Zoo has responded to 15 requests from the WCN in the last year: the marmoset, 60 venomous snakes, restricted granular toads that could wreak havoc on native ecosystems, and an 8-month-old tiger cub. The rescued tiger cub arrived at the Zoo from a terribly managed animal facility. She was underfed, with numerous poorly-healed fractures in her legs that made it painful and difficult to move. She underwent examination at the Veterinary Hospital (including imaging with the CT scanner acquired by the Zoo in 2023), and stayed at the Zoo for 7 weeks, receiving extensive medical care and enrichment.

Why do animals end up in these terrible conditions in the first place? While unscrupulous animal attractions are part of the problem, Darren Minier points to social media as a demand driver for the black market pet trade: "You flip through social media and you see primates that are adorable. But many pet primates are sick and poorly cared for, and you don't see that online, just their cuteness." Minier urges people to remember the Zoo's "Vet before you pet" rule of thumb: consider animals' wellbeing before clicking or sharing animal content.

Happily, Estrela the marmoset recovered from her injuries, and went to her forever home at a sanctuary in Texas, integrating with a rescue troop of marmosets. And the tiger cub is now in her new home, the Performing Animal Welfare Society in San Andreas, CA. Minier shared that she is thriving in her new home: "She went from not being able to walk to being able to climb a tree. That shows what expertise and care can actually do for an animal."

66

非常不錯的動物園,每個動物都有非常大的活動空間,值得帶孩子一遊

A very good zoo. Each animal has a very large space for activities. It is worth visiting with children.

ZOO RESCUES VANISHING SPECIES

Native Frogs and Rabbits Cannot Survive Without Intervention

In the past decade, over 1,000 yellow-legged frog tadpoles have found themselves scooped out of alpine lakes, loaded into a helicopter, and deposited at the Oakland Zoo for a 2-year residency before making the trip in reverse.

This journey is part of a coordinated effort to save these frogs from the chytrid fungus, a catastrophic disease which thickens the frog's skin, making it impossible to breathe. With a 90% decline in yellow-legged frog populations in the last decade, these amphibians can only survive with human intervention.

This native species is a key link in the food chain. If their population is decimated, it would disbalance an entire ecosystem, affecting insects, snakes, birds, and other alpine animals. Yellow-legged frogs are native to California's mountains; unfortunately, chytrid fungus thrives at high elevations as well. With climate change encroaching on their habitat, the frogs live in denser conditions, making them even more susceptible to infection.

102
YELLOW-LEGGED FROGS

treated for chytrid fungus and released







For the last 10 years, Oakland Zoo has been part of a network treating the frogs and helping collect data to see which interventions are most effective. Partners will hike days into the backcountry, collect tadpoles, pack them into coolers, load them onto a helicopter, and bring them to the Zoo. Once the tadpoles become froglets, the Zoo's Wildlife Recovery Program Manager, Samantha Sammons, and her team treat them for the fungus. Then, the frogs remain on site for 1-2 years to monitor their health and allow them to grow, before being released in the Sierras. The team is now working on methods for "genetic rescue" by biobanking their genes during the treatment process to preserve the integrity of the species for the future.

Frogs are not the only native species getting help from the Zoo. In 2020, the deadly Rabbit Hemorrhagic Disease Virus (RHDV2) tore through the riparian brush rabbit population in the San Joaquin River National Wildlife Refuge. To make matters worse, 2022 brought intense flooding. The combined crises decimated the rabbit population, with an 82% drop in numbers over 2 years. The Zoo's efforts to vaccinate rabbits against RHDV2 most likely saved the population from extinction. Zoo keepers and partners now go out to the refuge every spring and fall to do inoculations in the field.

66

Great place to interact and learn about animals and the world. It's enjoyable to walk through the different regions they've set up to teach people about the environment and multiple habitats.

Celebration Meets Conservation

New Human-Lion Coexistence Project Takes Shape

African lions are in trouble, with a 43% population drop worldwide in the last 20 years. One of the biggest threats they face is clashes with humans. With a shortage of natural prey, lions attack livestock, villagers' main source of sustenance; villagers defend themselves by poisoning lions. The conflict looks entrenched: how do you respectfully combine conservation with the urgent needs of local communities?

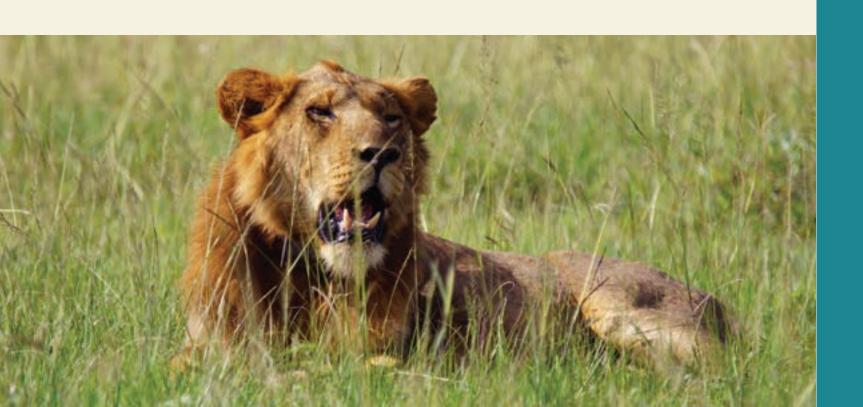
That vision is possible. Our partner New Nature Foundation (NNF) has shown it in their two decades of success in communities sharing habitat with chimpanzees, which faced similar issues. NNF has a unique way of co-creating with local people: they address issues directly, like introducing fuel efficient stoves (which preserve vegetation by reducing the need to feed open fires). But they also infuse joy into their work, like with the hugely popular Fuel Efficient Stove Bean Cookoff that includes music, dance, art, and poetry.

Now these successes are being brought to Uganda's Queen Elizabeth Park, with a vision to conserve lions. Co-designed by NNF, Oakland Zoo, and leaders from Kasenyi Village, the program aims to bring

about connection, understanding, and even pride.

INVESTED in conservation initiatives globally

A centerpiece of this work is the newly built Community Nature Center in Kasenyi Village, a place for villagers to gather, engage, and share a new vision of coexistence. It's stocked with lab coats, colored pencils, microscopes, biofacts, books, and other items that inspire curiosity and connection. According to Amy, "What happens at the center will focus on empowerment, nature, and connection. It will always be community-led, and that will ultimately lead to the best relationship with the natural world."



ARTICLES

RESEARCH PUBLICATIONS

POSTERS

Ambassador Animals Do Not Have a Clear Effect on Visitor Conservation Knowledge and Attitudes Toward Exotic Pets at a Zoo Exhibit

Antibody response of endangered riparian brush rabbits to vaccination against rabbit hemorrhagic disease virus 2 Journal of Veterinary Diagnostic Investigation

California Condor Poisoned By Lead, Not Copper, When Both Are Ingested: A Case Study

Cats & Cockroaches: One Intern's Unexpected Interpretation

Gentrification drives patterns of alpha and beta diversity in cities **Proceedings of the National** Academy of Sciences

Identifying Indicators, Empathy, and Anthropomorphism In Zoo Visitors' Perceptions of Animal Wellbeing Through Qualitative Interviews Curator: The Museum Journal

Improving Animal Wellbeing Using Behavior-Based Methodologies: A Discussion On Enrichment and Bears Under Human Care

The Use of Gonadotropin Releasing Hormone to Manage Intraspecific Agonism in a Coalition of Male Lions

PRESENTATIONS

Caring for the Confiscated: Stories and Updates from AZAs Wildlife **Confiscations Network** AZA Annual Conference, Calgary, AB

Choice, Control, And Connection: **How Choice Impacts Visitor Experience And Promotes Empathy** AZA, Columbus

How do Zoo Visitors Define Animal Wellbeing? A Qualitative Approach AZA, Columbus

> Oakland Zoo's Amphibian Recovery Program

PARC DTT (Partners in Amphibian and Reptile Conservation Disease Task Team)

Prevalence of Gastrointestinal and Renal Lesions at Necropsy in Hill Wallaroos (Macropus robustus) After Chronic Meloxicam **Administration**

American Association of Zoological

Recovery Actions for the Endangered Mountain Yellowlegged Frog Complex in the Southern Sierra Nevada

California/Nevada Amphibian Populations Task Force 2023 Meeting, Sebastopol, CA

Experimentally Evaluating the Effects of Ambassador **Animals on Conservation** Knowledge and Attitudes AZA, Columbus

How Sorting Compost Connects the Dots Between Zoo, Community, and Climate Action

In Semi-Structured Interviews. **Zoo Visitors Made Judgements** About Animal Wellbeing AZA, Columbus

Previous Exposure to a Fungal Pathogen and Its Effect on Thermal Preference and Survival in an **Endangered Frog Species** National Science Federation

Survey of Morbidity and Mortality of Sand Cats (Felis margarita) Populations in North American Zoological Institutions from 2011 to 2021

American Association of

Trading Cards, Trading Stories: Building an Economy of Engagement

WORKSHOP

Giraffe Medicine: New and Old American Association of

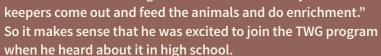
These scientific articles, presentations, posters, and workshops were made possible by Oakland Zoo staff.

TEEN VOLUNTEER FINDS HIS VOICE AT THE ZOO

From Introvert to Animal Advocate

Every role that a teen can hold at Oakland Zoo, Justice, 17, has done it: he's been a Teen Wild Guide (TWG), a Lead TWG, a ZooCamp assistant, and, in his latest role, an intern with the Animal Ambassador program.

Justice's favorite childhood memory is spending an entire day at the zoo: "I just loved being around the animals and learning about them. It was really fun to watch the



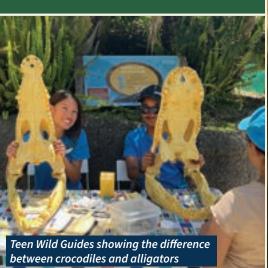
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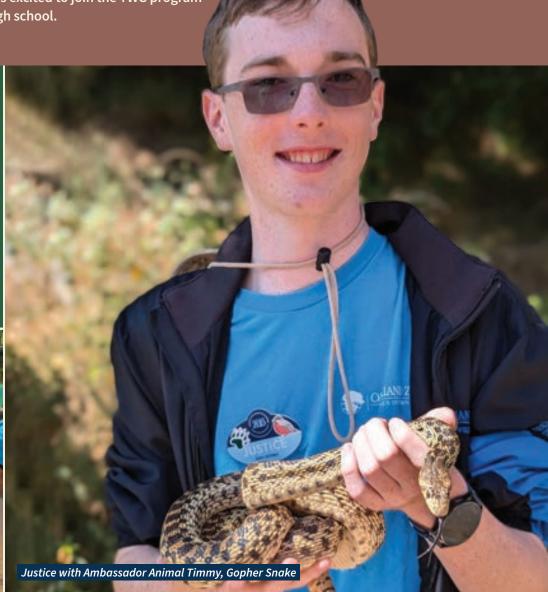
VOLUNTEER HOURS

donated from

139

Teen Wild Guides (TWGs)







As a TWG, Justice loved being close to the animals and getting an insider view of the Zoo, and he loved seeing visiting kids' enthusiasm: "It's just a blast engaging with the kids. It always brings the joy out of you and makes you feel like a young kid again," he says. Because of his dedication, Justice was promoted to Lead TWG, and now mentors younger teens joining the program.

Being a TWG has had a major impact on how Justice relates to others. He says, "I was pretty introverted when I was younger. [The TWG program] opened my eyes on how to talk to people. And it just shows you how eager people are to talk and learn and just have a conversation, no matter if they're a 30-year-old or a 10-year-old."

Honing his public engagement skills further, Justice interned with the Animal Ambassador program in summer 2024. He researched and created a talk about gray wolves, which he presented to zoo guests. He also got trained on handling ambassador animals, including the Kenyan sand boa and the tiger salamander, and lead animal encounters with ZooCampers and the public.

The internships are a recent addition to the Zoo's teen programming. Jessie Sayre, leader of Teen Programs, says her biggest hope in creating it was "to help our community understand that there's more to working at a zoo than just being a zookeeper. So if you're in high school thinking, 'I want to engage with conservation, I want to work with animals, but I don't want to clean up after animals all day,' this is a way to see all the roles that go into running a zoo."

Justice is applying to college and hopes to eventually work in "wildlife conservation and helping protect endangered species and the environment." His Zoo colleagues can't wait to see what he does next.

66

All of my mentors were extremely helpful and kind. I never felt overwhelmed or confused and I always felt I could approach my mentors with questions. Everyone was so knowledgeable, and I learned so much and gained such amazing experience.

I appreciated the way the internship was structured, with observation-based talks then more difficult ones in the second half of the internship. I felt more confident moving into each new task after gaining skills in the previous one.

ZOO INTERN

A More Welcoming ZooCamp

New Hire Helps All Kids Feel Seen

What animal do you most relate to? All ZooCamp campers love animals, but no two experience the Zoo in the same way: some identify with the chattering parrots, and some with blend-into-the-background walking sticks.

ZooCamp is full of sensory experiences. The animals are noisy—and smelly!—and getting around the zoo can be a hike. The fast-paced sessions can present unique challenges to campers with autism spectrum disorder (ASD), ADHD, dyslexia, or anxiety. In summer 2024, ZooCamp brought in an inclusion specialist to make sure all kids got the best possible experience.

The specialist turned out to be an invaluable resource. They spoke to parents ahead of time to make sure their kids would get the accommodations they needed. They would help campers settle into their day, and checked in with them throughout their camp session. And they had the experience and training to handle any unexpected challenges.

Leah Coburn, Director of ZooCamp, reflects that "every camper has a different set of things that make

ZOOCAMPERS
developed a love
for wildlife, and
78
who received financial aid

them excited. Similarly, a neurodivergent trait can look very different on different people. That's the beauty of having somebody in the inclusion specialist role: they can see each camper as an individual, and help them in the way that they need."

Campers felt the difference. A parent of two campers with developmental and mental health differences was grateful that "[ZooCamp staff and I] were on a team trying to make the Zoo a positive experience for my kids. It wasn't just the campers who were impacted: the specialist helped improve the environment for all camp participants, including staff and volunteers."







Scales, Shells, Smiles.

Animal Visitors Bring Joy to Patients

For patients dealing with serious medical conditions or mental health crises, healthcare facilities offer stability, but can't always provide joy. So visitors such as turtles, lizards, or snakes can transform the mood for a day. In addition to programs in Bay Area's schools, our ZooMobile program has longstanding relationships with two local healthcare facilities to do just that.

George Marks Children's House (GMCH) is one regular destination. The children at GMCH have complex medical challenges, so the four yearly visits from ZooMobile feel particularly special. Any resident well enough to participate can come spend time with the animals, learn about them, and touch them. Eunice Hui, Oakland Zoo's Coordinator for Learning & Engagement programs, says that for patients who can't touch an animal on their own, staff will "bring the animal close to them and we might just touch their hand so they can feel it. Not all the kids are verbal, but you can really see the enjoyment in their eyes. They just light up."

3.3k
PARTICIPANTS
in ZooMobile
Programs

Adults feel that wonder, too. On a recent visit to John George Psychiatric Hospital, ZooMobile staff brought a gopher snake, a bluetongued skink and a box turtle. Hui says that ZooMobile intentionally "highlights the less 'glamorous' animals so people can really appreciate not just the fuzzy and feathery creatures, but the snakes and the reptiles and the invertebrates." And just one visit can make a difference in how people relate to these animals. As one patient said, "To see the animals up close is terrific. I thought I wasn't a big fan of snakes or reptiles, but when I touched it, I didn't feel so scared."

LEADERSHIP

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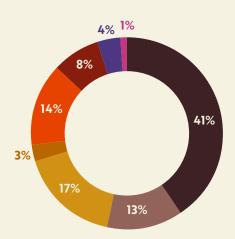
Amy Tharpe Peterson



Fiscal Year 2024 Financial Overview

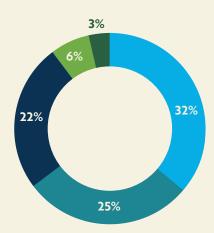
Operating Support and Revenue

Admission	12,137,370
Concession	3,816,767
Membership	4,956,804
Investment Income	844,447
Contributions	4,169,270
Satisfaction of Restricted Gifts	955,437
Government Funding	2,481,977
Learning & Engagement Program Fees	1,093,964
Sponsorship & Other Revenue	188,958
Total Revenue	29,689,556



Operating and Program Expenses

Park Operations	10,993,387
Animal Care, Conservation and Research	8,579,603
Veterinary Hospital	1,406,697
Administration and Marketing	7,455,539
Learning and Engagement	2,039,519
Fundraising	983,547
Total Expense without Depreciation	30,051,594
Depreciation Expense	4,249,046
Total Expense	34,300,641



Financial overview is based on unaudited financials. Oakland Zoo posts all audited financials once completed at oaklandzoo.org.

DONORS

October 1, 2023 through September 30, 2024

Every gift and pledge ensures Oakland Zoo's continued excellence in animal wellbeing. conservation and education. The Zoo was humbled by the extraordinary response to our special campaigns for Osh elephant's transition and our new electric train. Thank you for your generosity.

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Jean Armstrong

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