



TAPTAP SEND GIVEAWAY – TERMS AND CONDITIONS

1. The prize draw.

- 1.1 This is a prize draw to win 100% of the value of successfully disbursed transfers in the month of October. This reward will be added to user wallets. In case users do not have wallets, they will be contacted to be rewarded via bank transfer (the **Giveaway**).

This reward will be granted to 100 users only and randomly selected.

The prize draw will run from 1 October 2025 to 31 October 2025, inclusive (“**Qualifying Period**”).

- 1.2 The Giveaway is being run by the Taptap Send group, which is made up of different companies (set out below, together referred to as “**Taptap Send**”). The Taptap Send company providing the Giveaway to you differs depending on where you have registered as a user for the Taptap Send app:

(a) EU: Taptap Send Belgium S.A. Address and company information [here](#).

(b) UK: Taptap Send UK Limited: Address and company information [here](#).

2. How to enter

- 2.1 Entry to the Giveaway is only available to Taptap Send users who are registered and live in the following countries: France, Germany, the United Kingdom. **Taptap Send users who are registered and live in the United States, Canada, Australia, New Zealand, the United Arab Emirates or elsewhere in Europe are not eligible for the Giveaway.**

- 2.2 To qualify for the Giveaway (“**Qualifying Actions**”), you must:

- (a) Be aged 18 or over;
- (b) Be a registered Taptap Send user who lives in France, Germany or the United Kingdom.
- (c) Have either (i) made a successful transfer to Ghana in the Qualifying Period; or (ii) registered for the Giveaway during the Qualifying Period, by submitting your details to us via the [Giveaway Form](#).

- 2.3 **No purchase is necessary to enter the Giveaway. You may still enter for free by submitting your details via the [Giveaway Form](#) during the Qualifying Period. A purchase will not improve your chances of winning a prize in the Giveaway.**
- 2.4 By completing the Qualifying Actions, you are agreeing to be bound by these terms and conditions.
- 2.5 For any questions or queries about the Giveaway, please contact us via email at support@taptap.send.
- 2.6 Taptap Send reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Giveaway.

3. Award selection process

- 3.1 At the end of the Qualifying Period, Taptap Send will immediately select winners for the Giveaway prize via an electronic randomised drawing process. Winners will be selected from the complete pool of entrants across all jurisdictions, including those who have registered to enter for free via the Giveaway Form. The approximate odds of winning each prize will depend on the total number of entrants to the prize pool.
- 3.2 Each customer who qualifies for entry will receive one entry into the draw.
- 3.3 All winners will be notified via email within 14 business days of the drawing date.

4. Claiming the award

- 4.1 Please allow a maximum of 48 working hours for your prize to be provided as bonus credit to your Taptap Send wallet after you are notified. If you do not have a wallet, your prize will be provided via bank transfer. The bonus credit is not refundable, exchangeable for cash or usable as electronic money.
- 4.2 All prizes will be delivered to winners within 30 days of the prize draw.
- 4.3 If requested to do so by a national advertising regulator, Taptap Send must either publish or make available information that indicates that a valid award took place. To comply with this obligation Taptap Send will publish the surname and country of major prize winners.

5. Limitation of liability

- 5.1 The terms and conditions of Taptap Send's [User Agreement](#) apply to this prize draw. In particular, Taptap Send shall not be liable or responsible for inaccurate or incomplete details provided by prize winners to Taptap Send, including inaccurate or incomplete recipient information.

6. Data protection and publicity

- 6.1 Taptap Send will only process your personal information as set out in the [Privacy Policy](#).

7. General

- 7.1 If there is any reason to believe that there has been a breach of these terms and conditions, Taptap Send, at its sole discretion, reserves the right to exclude you from participating in the Giveaway. If you attempt to use the Giveaway in breach of the User Agreement or in violation of any law, statute or regulation, we will have the right to suspend or terminate the account under the User Agreement
- 7.2 Taptap Send reserves the right to hold void, suspend, cancel, or amend the Giveaway and its terms and conditions at any time where it becomes necessary to do so without prior notice.