

## **CONCERT TICKETS GIVEAWAY TERMS AND CONDITIONS**

- 1. To enter the prize draw, you must:
  - a. Be a new Taptap Send user, download the app between 12:00 AM (Greenwich Mean Time) 15th November and 11:59 PM (Greenwich Mean Time) 10th December 2025 using the promo code "FALLY02".
  - b. Not have previously registered for and/or used the Taptap Send application to make a transfer.
  - c. Make a transfer of a minimum £20 to an African country
  - d. Be aged 18 or over at the time of entry and a legal resident of the United Kingdom..
  - e. Be able to travel to the concert at your own cost.

## 2. The prize:

a. 10 lucky winners will get one gold ticket for the Fally Ipupa 02 Arena Concert on October 25th, 2026.

The prize includes:

- i. 1 Upper tier seating ticket per winner of a value of 50 GBP each.
- b. The prize does not include transportation or accommodation to the concert.
- 3. 10 names will be selected by random draw on December 12th, 2025 from all eligible entries received. A selected entrant is not deemed a winner of any prize until their eligibility has been verified.
- 4. Winners will be notified within the next 2 days by phone and/or email using the contact details used to register with Taptap Send.
- 5. If there is no response from the winner within 48 hours of attempted contact, another winner will be drawn.
- 6. Each customer who qualifies for entry will receive one entry into the draw.
- 7. Winning a prize is contingent on the entrant meeting all eligibility requirements.
- 8. Taptap Send will process your personal data as set out in its *Privacy Policy*
- 9. TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTIONS, IN NO EVENT SHALL TAPTAP SEND BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DAMAGES ARISING FROM YOUR PARTICIPATION IN THE GIVEAWAY, INCLUDING BUT NOT LIMITED TO SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE AND/OR CONSEQUENTIAL DAMAGES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TAPTAP SEND'S MAXIMUM AGGREGATE LIABILITY TO PARTICIPANT AND ANY THIRD PARTY UNDER ANY AND ALL CIRCUMSTANCES SHALL BE THE THEN-CURRENT VALUE OF THE PARTY'S UNSPENT REWARD.
- 10. ALL WARRANTIES, EXPRESS AND IMPLIED, REGARDING THE GIVEAWAY AND USE OF THE TAPTAP SEND SERVICES ARE DISCLAIMED (INCLUDING, WITHOUT LIMITATION, THE DISCLAIMER OF ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OF INTELLECTUAL PROPERTY AND/OR FITNESS FOR A PARTICULAR PURPOSE). TAPTAP SEND MAKES NO REPRESENTATION OR WARRANTY WITH RESPECT TO ANY

RESULTS OBTAINABLE THROUGH THE GIVEAWAY OR THE DELIVERY TIME OF THE REWARD.

- 11. If there is any reason to believe that there has been a breach of these terms and conditions, Taptap Send may, at its sole discretion, reserve the right to exclude you from participating in the Giveaway.
- 12. Taptap Send reserves the right to hold void, suspend, cancel, or amend the Giveaway where it becomes necessary to do so at any time without notice. Resolution of all questions or disputes regarding eligibility for the Giveaway, earning of bonus, or your compliance with the terms and conditions of this Giveaway shall be subject to our reasonable interpretation.
- 13. If a Participant or Referee attempts to use the Giveaway in breach of this agreement, the User Agreement or in violation of any law, statute or regulation, we will have the right to suspend or terminate the account under the User Agreement.

Please note that by entering the draw, you agree to the terms and conditions listed above.