medchart

TOBACCO SETTLEMENT · FOR CLAIMANTS AND FAMILIES

Your medical records checklist

Tick off who holds your records and what to ask for. Bring this to a family member or to Medchart support.

Key dates. Diagnosis between **March 8, 2015** and **March 8, 2019**. Last day to file outside Québec: **September 3, 2027**. Records can take weeks to arrive, so start early.

1. Who may hold your records

- [ ] **Family doctor** or clinic
- [ ] **Specialists**, such as a respirologist (lung doctor) or oncologist (cancer doctor)
- [ ] **Hospital** where you were diagnosed or treated
- [ ] Walk-in clinics, labs or imaging centres you used

Not sure who? Old mail, prescription labels and statements of care often name them. Focus on 2015 to 2019.

2. What to ask for

- [ ] **Diagnosis records:** lab (pathology) and scan (imaging) reports, and the specialist's letter with the diagnosis and its date
- [ ] **Lung function results** for emphysema or COPD, such as a breathing test (spirometry) showing the severity grade (GOLD III or IV)
- [ ] **Physician Form** from Tobacco Claims Canada, if your doctor will complete it

3. What can slow a request down

- A clinic name, doctor name or date of birth that does not match their file
- Records spread across several providers. Each provider is its own request.
- Clinics set their own processing time and copy fees

4. Order of events

1. **Tobacco Claims Canada:** call 1-888-482-5852 to start your claim. A Claim ID is optional, but it helps match your records to your claim.
2. **Medchart:** request your records. We ask each clinic and keep following up. You can start without a Claim ID.
3. **Medchart, automatically:** your records also go to the Claims Administrator. Nothing to print, post or upload.
4. **Tobacco Claims Canada:** handles eligibility, forms and payment.

What it costs. $10 + tax per provider (each clinic, hospital or specialist is one request), plus any copy fee that clinic charges. You see the total before you approve it.

Medchart is not affiliated with the claims administration and does not give legal advice. Medchart works with the Claims Administrator to help claimants gather their medical records. Medchart does not decide eligibility. Information is current to November 2026 and follows the official Tobacco Claims Canada FAQ.