

The 2G Switch Off: What it means for you?

What is happening?

All three mobile networks, have agreed to switch off 2G by 2033.



Why is it happening?

2G networks are being switched off to free up airwaves for faster, greener and more efficient 4G and 5G services.



Reasons for the 2G switch off



Adding capacity to meet customer demand



Achieving Net Zero targets



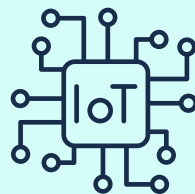
Freeing airwaves for modern and reliable networks

How will this affect me?



Consumers

If you have an 2G-phone plan to upgrade ahead of the switch off to a 4G or 5G compatible device.



Internet of Things (IoT)

If your IoT device still runs on 2G, it will need to be upgraded to a 4G or 5G capable device.



1. Check your phone

If it says 4G, LTE or 5G, no further action is needed.



2. Check smart devices

2G only smart devices such as telecare alarms or smart meters will need to be upgraded.



3. Not sure?

Contact your mobile provider or visit a store.

For more information visit
mobileuk.org/2g-3g-switch-off

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