

#### **IRP+ CASE STUDY:**

### Bergen New Bridge Medical Center

# The Challenge

The manual float pool staffing at Bergen New Bridge limited flexibility, contributing to unfilled shifts and burnout.

Schedulers often struggled, resulting in the need to use costly agencies.

## The Solution

Bergen New Bridge used CareRev's IRP+ to streamline float pool staffing. Automated shift broadcasts and self-scheduling gave staff more control, while custom rules matched the right clinicians to the right shifts.

Nurse managers saved hours previously spent coordinating schedules, and internal staff got first access to desirable shifts—reducing burnout and boosting satisfaction.



86% in the first 72 hours

reduction in reliance on external labor in the first 90 days

in net savings from elimination of external labor in the first 90 days

"There's a major increase in staff who now pick up shifts. This helps improve workflow efficiency and the patient experience."

### MARIANNA THALER

Director of Nursing

CareRev's IRP+ solution helps us ensure we are continuing to deliver unmatched flexibility and work-life balance which ultimately drives better patient outcomes."

**DEBORAH VISCONI**President and CEO