KNOLLWOOD BAPTIST CHURCH • OVERFLOW SHELTER

Frequently Asked Questions

Knollwood is joining other congregations, in partnership with The Dwelling, to host a temporary winter overflow shelter for our unhoused neighbors.

Why is Knollwood doing this?
When the Bethesda Center recently closed, our city lost about 100 shelter beds heading into the coldest months of the year. Knollwood now has the chance to live out our mission to "love and live like Jesus" by providing shelter to our most vulnerable neighbors.

Why is this happening so quickly?
Following the closing of Bethesda, The Dwelling moved quickly to coordinate with Knollwood and other congregations, leaving less than three weeks to prepare before opening on November 16.

When and where?
Overnight only, 6:00 PM to 6:00 AM, November 16 through March 1, in the Community Room and Gym of the Wellness & Community Center. This is a temporary winter shelter, and as of now, there are no plans to continue beyond March 1.

Who will be staying here?
Up to 20 adult men who are guests of The Dwelling and are screened downtown before coming to Knollwood.

How do guests get here and leave?
The Dwelling transports guests from downtown each evening and back each morning. While on campus, guests are required to stay in the WCC with paid, trained monitors.

Who is in charge overnight?
Every night, The Dwelling provides two paid and trained overnight monitors and a check-in staff person. Knollwood will also provide an arrival-time host each night to represent the church and show hospitality to our guests.

Will guests be on campus during Through the Week School hours?
No. Guests leave by 6:00 AM, well before the earliest arrivals at 8:00 AM drop-off. Preschool spaces are separate, and on the occasional rainy day when children play in the gym, it will be cleaned and reset first.

What will this cost Knollwood?
The Dwelling provides staff, dinner, cots, and storage. Knollwood provides the space, utilities, basic supplies, and our normal cleaning.

What happens to other activities in the WCC?
Initially, as we feel out healthy boundaries with this new ministry, the few evening activities that overlap will be rescheduled or moved elsewhere on campus.

How can I help?
The shelter runs without volunteers, but there's room for everyone to contribute to this new ministry. Learn more at **knollwood.org/shelter**.

Who do I contact with a question or concern?

Email **frontdesk@knollwood.org**. For an urgent concern related to the shelter, please reach out to the Pastor on Call at **(336) 283-5067**.