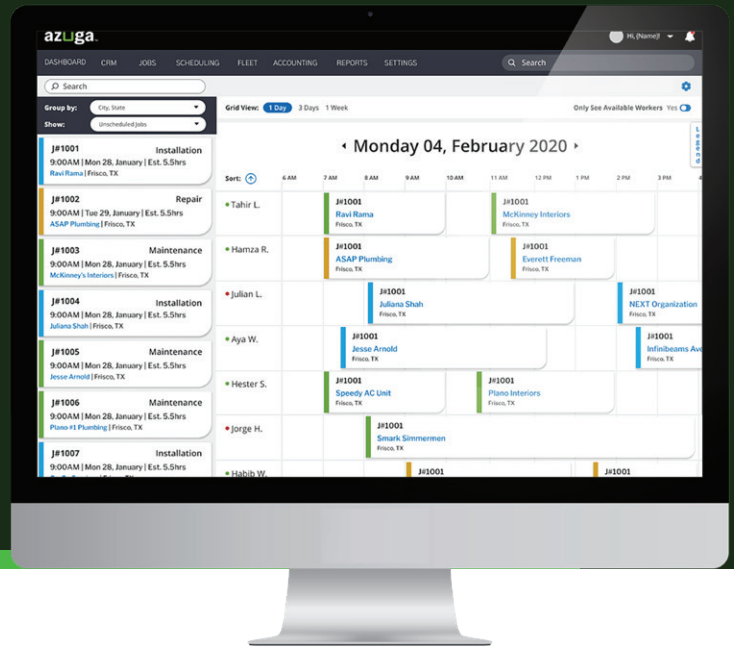




Take Control of Your Field Service Operations with an All-in-One Solution Unlike Any Other



Azuga Works is a configurable cloud-based field service management solution that helps service-based businesses

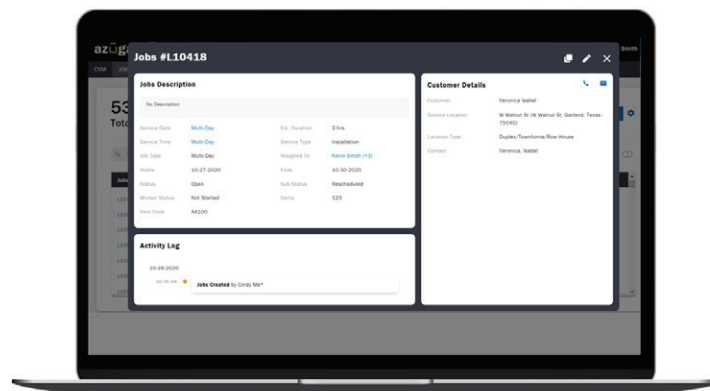
BENEFITS

- ▶ Streamline office-to-field operations, and automate day-to-day tasks with simple to robust workflows, flexible for all business operations
- ▶ Boost productivity in the field with smart scheduling and dispatching
- ▶ Build customer loyalty and make more money with improved customer service
- ▶ Keep an eye on business finances in real-time

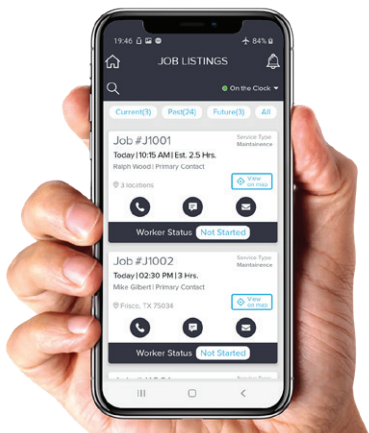
FEATURES

Jobs

- ➔ Get real-time updates from the field
- ➔ Monitor jobs and work orders with different statuses—one-time, recurring, multi-day
- ➔ Keep tabs on unscheduled, unassigned, or on hold jobs that require attention
- ➔ Make the Jobs tool fit your data collection needs with custom fields
- ➔ Track employee hours as simply or granular with time tracking capabilities



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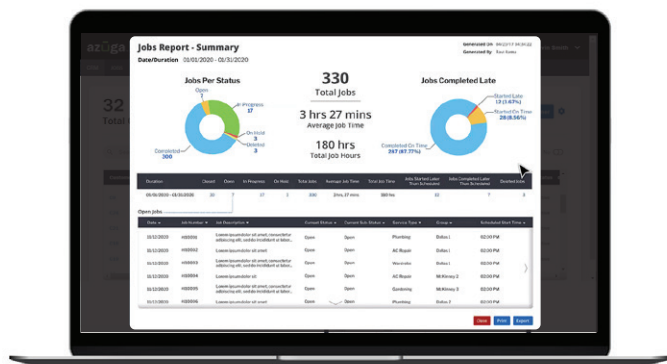
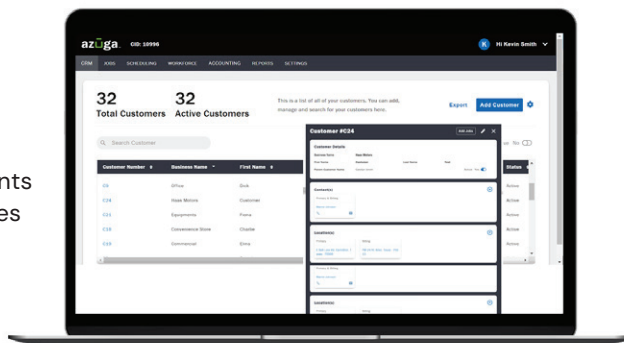


► Scheduling & Dispatch

- ➔ Dynamically schedule routes with multiple stops and locations
- ➔ Assign a lead technician to each job
- ➔ Track jobs in a calendar, live map, or split view
- ➔ Improve utilization of technicians in the field with real-time GPS tracking through Azuga Fleet
- ➔ Technicians can view schedules, receive dispatch notifications, and mark work orders as complete directly from their phone

► Customers

- ➔ Consolidate client and order history information in a single database
- ➔ Improve communication by accurately tracking customer engagements
- ➔ Respond faster and more accurately to customer requests or disputes
- ➔ Assign technicians to the clients they already know



► Business Finances & Reports

- ➔ Quickly create and send estimates to customers
- ➔ Manage and send invoices, and conveniently accept payments in-person, over the phone, and online within Azuga Works
- ➔ Save time with QuickBooks Online integration—make an entry in Azuga Works and it automatically updates in your QuickBooks Online account
- ➔ Access key operational metrics with reports anytime using Tags to organize your data