



Customer Success Program

It's like having an additional
Fleet Manager on staff!



Azuga is committed to your fleet's success. Our dedicated Customer Support team provides unparalleled assistance, guiding you through a seamless system implementation and optimization process. From crafting a tailored deployment plan that addresses your specific needs to delivering comprehensive training for all users, our dedicated experts ensure your fleet is equipped with the tools and knowledge to achieve optimal safety and efficiency.

Our Customer Success team is committed to YOU!

- Aid with account set-up
- Project planning for installation and deployment
- Managing and leading training sessions for various user types
- Creating scheduled reports and facilitating the development of custom reports
- Handling account maintenance and adding new devices
- Acting as a liaison for matters requiring support and escalation
- Providing guidance on best practices

Azuga's Customer Success team is committed to your fleet's ongoing success.

We offer quarterly business reviews to assess performance, share insights, and explore optimization opportunities. Your dedicated Customer Success Manager provides continuous monitoring, ensures device functionality, and keeps you informed about new features and their benefits. We are dedicated to your fleet's safety and efficiency.

For more information:

✉ Insurance-Inbound@azuga.com

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