

Fixfire

LIFE & PROPERTY PROTECTION

your best alliance for compliance™

Call System Accessories



2026-2027

 Fire Safety

 Call Systems

 Access & Security

 DDA Compliance



Call System Accessories

Patient Call System Accessories

Standard Call Leads

Intercall

Compatible with all Intercall® systems manufactured since 2005*

Part No.	Description
NALL100	Styled 2m pear push wander lead with reassurance light.
NALL101	Styled 4m pear push wander lead with reassurance light.
NALL102	Styled 6m pear push wander lead with reassurance light.

For Intercall® systems with overbed light switching facility

Part No.	Description
NALL200	Styled 2m call and bed light control handset.

* Includes all Intercall® 700 systems. For earlier versions and other systems which use a mono-jack connector see 'Other Systems' below.



NALL1/00/01/02 Intercall® ▲



▼ NALL200 Intercall®

Quantec and Nursecall 800

Compatible with all Quantec and Nursecall 800 systems.

Part No.	Description
NALC100	1.8m tail call lead.
NALC101	4.2m tail call lead.



NALC1/00/01 Quantec & Nursecall 800 ▼

SAS

Compatible with Network II call systems

Part No.	Description
NALS100	Push-to-call lead, 2.5m length.



▼ NALS100 Push-to-call

Other systems

CareAlert offers an extensive range of call leads and accessories to suit the majority of call systems and examples from the range of electrical connectors available is shown on page 6.

Please call Customer Support with your specific requirements and we will be glad to help.





Call System Accessories

Patient Call System Accessories

Special Call Leads

The following special call leads are supplied as standard for use with Intercall® systems.

Disc-Alert

Disc-Alert is used by patients with sufficient motor skills to either press or lean on the pad to activate a call. It has a large circular shape and soft vinyl pad design with gripping feet to help keep it in position.

Part No.	Description
NAAD100	Disc-Alert with 6ft lead, compatible with Intercall® Systems.



▼ NAAD100 Disc-Alert

Bulb-Alert

Disc-Alert with 6ft lead, compatible with Intercall® Systems.

Part No.	Description
NAAD200	Bulb-Alert with 6ft lead, compatible with Intercall® Systems.



▲ NAAD200 Bulb-Alert

Head-Alert

Head-Alert is used by patients with sufficient motor skills to either press or lean on the pad with their head to activate a call. Head-Alert features a large soft elliptical air activated touch surface.

Part No.	Description
NAAD300	Head-Alert with 8ft length lead compatible with Intercall® Systems.

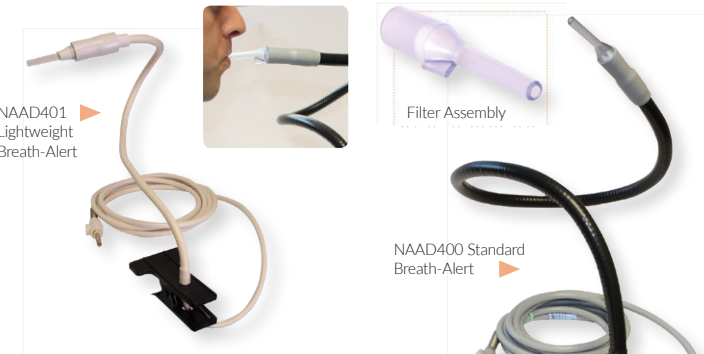


▼ NAAD300 Head-Alert

Breath-Alert

Breath-Alert provides patients with no motor skills a means to communicate by simply breathing into a sensitive pressure-operated switch. With a clamp providing easy attachment to a fixed support such as a bed or wheelchair, Breathcall incorporates a vinyl-covered flexible gooseneck which may be positioned to suit patient requirements. Two models are available, standard which has 3ft gooseneck and universal screw clamp for secure mounting and lightweight which has a 2ft gooseneck and 'bulldog-clip' type spring clamp. Both models come with a pack of disposable filters which should be changed regularly. Spare filters are available in packs of 12

Part No.	Description
NAAD400	Standard Breath-Alert Unit complete with 9ft call lead, compatible with Intercall® Systems.
NAAD401	Lightweight Breath-Alert Unit complete with 9ft call lead, compatible with Intercall® Systems.



▶ NAAD401 Lightweight Breath-Alert

Filter Assembly

▶ NAAD400 Standard Breath-Alert

Exit-Alert

Exit-Alert is used to detect wandering. A plastic clip connected to a short cord is attached to the patient and the other end is clipped on to the Exit-Alert unit which is in turn clamped to a fixed location, for example a chair or bed. If the patient moves away from the Exit-Alert location, the clip disconnects and a call is generated.

Part No.	Description
NAAD500	Exitcall Unit with 6ft length lead, compatible with Intercall® Systems.



▲ NAAD500 Exit-Alert

Air-operated devices

All products on this page are pneumatically operated and ideal for use in oxygen-enriched atmospheres or anywhere where electrical static discharge (ESD) is a concern. Signalling to the call system is achieved by sensitive pressure-switches built into the call leads and 'leads' are durable, lightweight flexible hoses.





Call System Accessories

Patient Call System Accessories

Remote Pendants

The modern replacement for conventional call leads, remote pendants provide a portable calling facility with none of the problems associated with trailing cables. Note that the devices will not work without appropriate receivers. If you are unsure whether your system is compatible please contact Customer Support.

Intercall

Part No.	Description
NAPL100	Portable Pendant Infra-red Trigger.

Quantec and Nursecall 800

Part No.	Description
NAPC100	Infra-red neck pendant transmitter.
NAPC101	Infra-red wrist pendant transmitter.
NAPC102	Spare wrist straps for QT432W pendant, pack of 10

SAS Network II

Part No.	Description
NAPL100	Infra-red call transmitter.



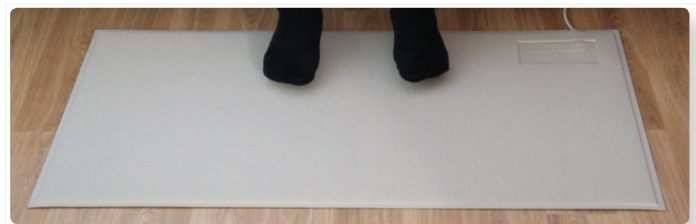
NAMT100 / NAMT101

Call Mats

Floor Pressure Mat

A key element of most fall protection strategies, floor pressure mats provide simple detection of patient wandering. Typically placed alongside a bed at night or in front of a chair during the day, the mats plug into the call system via a lead with appropriate connector to suit the call system. Two types are listed; please contact an advisor who will provide the correct part number for mats compatible with other systems.

Part No.	Description
NAMT100	Antibacterial Floor Pressure Mat complete with 2m lead (suitable for Intercall® systems).
NAMT101	Antibacterial Floor Pressure Mat complete with 2m lead (suitable for NurseCall 800 and Quanteca systems).



NAMT102



NAMT103

Chair Pressure Mat

Chair Pressure Mats provide a means of detecting wandering and thereby preventing falls. Manufactured from antibacterial thermoplastic and measuring 840x500mm with a recommended working life of 1 year and fitted with a lead and RJ11 4P4C connector designed to suit Mat-Alert and VersAlert monitors. To purchase mats with monitors as a kit see 'Monitor units' section which follows.

Part No.	Description
NAMT102	Chair pressure mat with RJ11 connector to suit Mat-Alert monitor

Bed Pressure Mat

Bed Pressure Mats are an important method of fall prevention. Manufactured from antibacterial thermoplastic and measuring 380x300mm with a recommended working life of 1 year and fitted with a lead and RJ11 4P4C connector designed to suit Mat-Alert and VersAlert monitors. To purchase mats with monitors as a kit see 'Monitor units' section which follows.

Part No.	Description
NAMT103	Bed pressure mat with connector to suit Pad-Alert monitor.



Important note!

Pressure mats generate an alarm signal when pressure is applied. Floor mats may thus be connected directly to the vast majority of call systems. Chair and bed mats however operate in reverse; an alarm should be raised when pressure is removed. CareAlert offers a range of neat interface units which fulfil this function. - see the next section for details





Call System Accessories

Patient Call System Accessories

Monitor Units

CareAlert monitor and interface units are designed for ready connection to chair and bed mats and provide alarm and interface functions. In all cases the units incorporate both an integral alarm sounder and an output connector for signalling to local call system via leads available separately.

Mat-Alert Monitor & Kits

Mat-Alert Monitor combines the following features:

- RJ11 socket to accept input from chair/bed mat
- Integral audible alarm
- Switchable 2 second delay feature to prevent transient alarms (does not apply to call system output)
- PP3 9V battery powered* with low-battery indicator. Optional mains adaptor available
- Durable design with smooth rounded edges
- Spring clip for easy mounting
- Optional universal mounting bracket available, ideal for clipping to side of bed or wheelchair.

*Battery life depends on usage but 1 month is typical



Part No.	Description
NAMT104	Mat-Alert monitor with sockets for pressure mat and connection to call system (PP3 battery not included).
NAMT105	Kit comprising chair pressure mat, Pad-Alert monitor and 9V battery to suit.
NAMT106	Kit comprising bed pressure mat, Pad-Alert monitor and 9V battery to suit.
NAMT107	Mains plug-top power supply to suit Mat-Alert monitor.

VersAlert Monitor and Kits

VersAlert Monitor combines the following features::

- RJ11 socket to accept input from chair/bed mat
- Integral audible alarm
- Switchable 2sec/ 10min/20min/60min delay feature; when patient leaves mat delay starts. Alarm only occurs if patient does not return before the delay expires
- Supplied with Mains plug-top power supply unit and mounting bracket pictured
- Floor mat mode allows standalone monitoring of Floor mats
- May be powered from 2 x AAA battery if mains power is not available. (Batteries not supplied)

Part No.	Description
NAMT108	Kit comprising chair pressure mat, VersAlert monitor and mains power adaptor to suit. Requires appropriate connection lead.
NAMT109	Kit comprising bed pressure mat, VersAlert monitor and mains power adaptor to suit. Requires appropriate connection lead.
NAMT110	VersAlert monitor with sockets for pressure mat and connection to nursecall system.



Infrared-Alert

Another neat solution in the effort to combat falls, Infrared-Alert allows easy detection of patient movement. Supplied with a C-clamp and Velcro strips for easy mounting, Infrared-Alert is typically set up alongside patient beds or across doorways and generates an audible alarm when movement is detected. The unit also features two sockets; one provides output signal to the local call system via optional leads and one is for connection to a mains power adaptor also available as an accessory. An optional extension mounting bracket is also offered – see picture.

Part No.	Description
NAMT111	Infrared-Alert Monitor.
NAMT112	Infrared-Alert Monitor Mains Power Adaptor.
NAMT113	Infrared-Alert Monitor Extension Mounting Bracket.





Call System Accessories

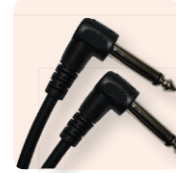
Patient Call System Accessories

Monitor Units Cont..

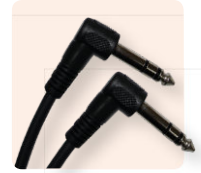
Monitor Connection Leads

A selection of connection leads are available to link monitors to call systems. Popular types are listed but most systems can be catered for - please enquire for further information.

Part No.	Description
NAMT114	Monitor connection lead, Intercall version.
NAMT115	Monitor connection lead, Quantec/Nursecall 800 version.



▲ NAMT115



▲ NAMT114

Prox-Alert Ultra-thin Proximity Pad

The ultimate in Fall detection, the new patent-protected Ultra-thin proximity pad works by sensing proximity rather than pressure.

Applicable to both chair and bed situations, the technology can sense movement at a much earlier stage than conventional pressure-operated devices. In the case of patients seated in a lounge chair the sensor would typically be located on the back of the chair. As a patient leans forward to start lifting themselves out of the chair the sensor will detect that the patient's body is no longer in proximity to the pad and signal an alarm condition.

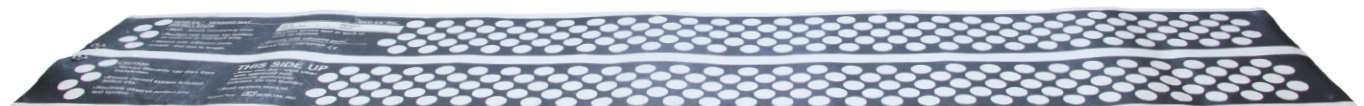
Made from microporous film the sensor pad is paper-thin and flexible yet immensely strong and durable. The film is also breathable and more comfortable for the patient than conventional pressure pads which are essentially non-breathable and prone to cause sweating. Each pad comes complete with a small electronics module and connection lead configured to suit specific call systems.

Please contact Customer Support for part numbers of pads to suit alternative call systems to those shown. Spare pads are available.

Part No.	Description
NAMB100	Ultra-thin Proximity Pad, Intercall® version.
NAMB101	Ultra-thin Proximity Pad, Quantec/NC800 version.
NAMB102	Ultra-thin Proximity Pad (sold individually).
NAMB103	Ultra-thin Proximity Pad, Stand-alone monitor version, compatible with Mat-Alert & VersAlert monitors.



Interface included with every pad



Auxiliary Device Socket

The Auxiliary Device Socket provides a dedicated facility to plug in ancillary 'nurse call' devices such as bed and floor mats. One of the channels is switchable to allow the device to be disabled e.g. when maneuvering a patient in bed. Compatible with most call systems.

Part No.	Description
NC/ADP	CareAlert switchable ancillary dual point

CODE ▶





Call System Accessories

Staff Attack System Accessories

Remote Pendants

Guardian Staff Attack

Part No.	Description
SAPG100	High Frequency Personal Activation Device.
SAPG101	High Frequency Dual Technology Personal Activation Device.

Quantec Staff Attack

Part No.	Description
SAPC100	Infra-red/radio Transmitter, push/pull for emergency call.
SAPC101	Infra-red/radio Transmitter, push for standard call/pull for emergency call.

SAS Red Alert II

Part No.	Description
SAPS100	CURO rechargeable, infrared attack alarm transmitter with test function.
SAPS101	Infrared transmitter, with alarm and attack call levels.
SAPS102	Infrared transmitter, with alarm and attack call levels and test button.

Most pendants are also available with different button functions, for example reset. Please contact Customer Support for part numbers and information.



Chargers and Batteries

Compatible with Quantec Staff Attack Systems, chargers come with mains leads and low-voltage leads which connect to remote pendants.

Part No.	Description
SACC100	Single pendant charger.
SACC101	10-station pendant charger.
SACS100	Charger unit for CURO and ID badge transmitters.
BAXR100	12V Alkaline battery.
BAXR101	9V Alkaline battery.



Pendant Test Station

Typically installed in reception areas, the CareAlert pendant test station provides staff with assurance that their pendant is in good order at the start of shift.

The pendant is simply inserted into the test station and triggered and evidence of operation is provided on the display which may be LED or text-based dependent on the configuration ordered.

Please contact customer support for further information.

SATE100 ▶





Call System Accessories

Spares and Sundry Items

Call Systems Spares

Part No.	Description
NASL100	Replacement white jack nut.
NASC100	Wipe clean/anti-bacterial vinyl ceiling pull cord accessory pack (3m nylon cord, 2 x triangles and 1 x cord joint).

Replacement white jack nut



Ceiling pull cord accessory pack



Call System Reset Devices

Part No.	Description
NASL101	Magnetic Reset Token for resetting Intercall® Door Monitoring points.
NASC101	Magnetic reset key for resetting NurseCall 800 and Quantec systems.
NASS100	Magnetic staff key for SAS systems.

NurseCall 800 & Quantec Reset Token



Staff key for SAS systems



Intercall Reset Token



Adapters

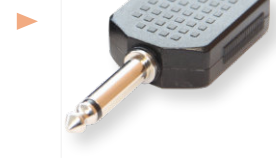
T piece adaptors enable two calling devices eg Call Lead and Pressure Mat to be plugged in to a single wall mounting call/reset unit.

Part No.	Description
NASL102	T Piece adaptor (suitable for Intercall® systems).
NASL103	T Piece adaptor (suitable for Quantec & Nurse Call 800 systems).

T Piece adaptor NurseCall 800 & Quantec



T Piece adaptor Intercall



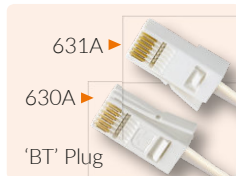
Call system connectors in common use

Care Alert offers call leads and accessories to suit most types of call system. Please enquire for more information.

Cannot identify your connector here? Call one of our CustomerSupport advisors, who will be glad to help.



Locking DIN, 3p 180 deg



631A
630A
'BT' Plug



0.25" Right angle mono jack



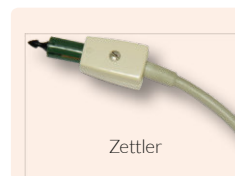
0.25" Right Angle stereo jack



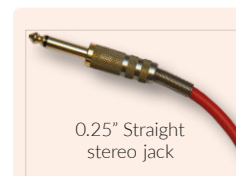
BNC



2A Mains round-pin

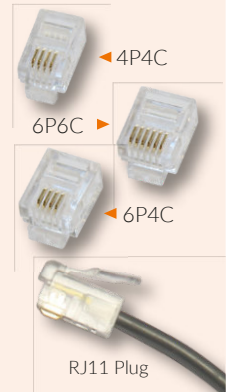


Zettler



0.25" Straight stereo jack

RJ11 jack options



TERMS AND CONDITIONS OF SUPPLY

- 1 Definitions**
In this Agreement, the following words shall have the following meanings:
'Completion Date' means any date agreed in writing by the Supplier and the Client by which time the Work is to be completed.
'Client' means the person, partnership or company identified on the Purchase Order Form
'Conditions' has the meaning given in Clause 12.4.
'Goods' means the goods identified in the Quotation or as further notified to the Client to be purchased by the Supplier, after agreement between the Parties.
'Quotation' means the document to which these Terms and Conditions of Sale are attached together with any correspondence sent by the Supplier prior to the Client accepting the Supplier's quote.
'Services' means the services identified in the Quotation or as further notified to the Client.
'Supplier' means Avansys LLP registered in England No OC384483, registered office address: Mayflower House, Bodmin Road, Coventry, CV2 5DB. CareAlert® and Fixdri® are trade marks of Avansys LLP. Allan Fire is a trading style of Avansys LLP.
'Survey' has the meaning given in Clause 2.3.
'Work' means the Services and the Goods that the Supplier shall provide for and to the Client.
- 2 Work and materials**
2.1 The Supplier agrees to provide:
2.1.1 the Services; and
2.1.2 the Goods
to the Client subject to the provisions of these Terms and Conditions of Sale.
2.2 By accepting the Supplier's Quotation (with or without amendment) the Client agrees to be bound by these Terms and Conditions of Sale.
2.3 The Supplier may need to carry out a survey and inspection of the buildings, electrical supply, water supply, computer equipment and other facilities of the Client ('the Survey'). The Client acknowledges and agrees that the matters detailed in the Survey ('Client Action') which require action on the part of the Client shall be carried out before any Work is carried out.
2.4 This agreement may be varied, or added to, from time to time, in writing and signed by both Parties. The changes shall be clearly identified, together with the additional or different sums to be paid by the Client.
- 3 Performance of the Work**
3.1 Goods: On receiving confirmation from the Client that they want the Supplier to carry out the Works, the Supplier shall order the Goods.
3.2 Services: The Parties shall agree the time and place when the Services shall be performed, subject to the availability of the Supplier's staff and agents and the availability and delivery of the Goods.
3.3 The Supplier shall use reasonable endeavours to complete the Services by the Completion Date or meet such other dates as agreed by the Parties.
3.4 Time shall not be of the essence:
3.4.1 for ordering of the Goods;
3.4.2 for the delivery of the Goods;
3.4.3 for any times for when the Services are to be performed, whether given or agreed to by the Supplier; or
3.4.4 for the length of time that any of the Services are to take, whether specified in the Specification Document or otherwise; or
3.4.5 for the Completion Date or such other date as agreed by the Parties.
4 Sums to be paid and payment
4.1 Goods: When the Goods are ordered, the Supplier shall invoice the Client for the price specified by the supplier of the Goods plus the cost of any insurance, packaging, transportation and delivery charges. Except where otherwise agreed in writing the Client shall pay the invoice within 30 days of the date of the invoice.
4.2 Services: Except where otherwise agreed in writing payment for sums due for the Services shall be made within 30 days of the date of invoice.
4.3 All amounts stated are exclusive of VAT and/or any other applicable taxes or levy, which shall be charged in addition at the rate in force at the date any payment is required from the Client.
4.4 If payment of any sum due under this Agreement is not received by any due date specified for that sum, the Supplier shall be entitled to:
4.4.1 charge interest on the outstanding amount at the rate of 8% per annum above the Bank of England base rate, accruing daily; require that the Client make a payment in advance of any Services or part of the Services not yet supplied;
4.4.2 not provide any further Services or part of the Services; or
4.4.3 terminate this Agreement as provided for in Clause 15.
4.4.4 Without prejudice to any other right available to the Supplier, the Supplier shall be entitled to charge to the Client all legal and other costs reasonably incurred in the recovery of any debts and any bank charges made due to cheques offered in payment which are dishonoured.
4.5 All payments shall quote the Supplier's invoice number and other reference numbers.
- 5 Delivery of the Goods**
5.1 The Supplier shall deliver the Goods to the address specified by the Client on the date that the Supplier shall specify for the delivery ('the Delivery Date').
5.2 For the avoidance of doubt, the Delivery Date or other date given under this Agreement is no more than an estimate, and shall not be of the essence.
- 6 Risk**
The risk in the Goods shall pass to the Client on the Delivery Date.
- 7 Property**
The property in the Goods shall not pass to the Client until the Supplier has received the payment of the sums due in regard to the Goods (and any other sums that are due or owing to the Supplier) in full, whether or not delivery has made.
- 8 Time Limit for Claims**
8.1 The Client acknowledges and agrees that:
8.1.1 the Supplier has not given any warranty or condition as to the quality or fitness for any purpose of the Goods;
8.1.2 all conditions or warranties, express or implied (whether by statute or otherwise), are expressly excluded;
8.2 Any claim by the Client which is based on any defect in the quality or fitness of the Goods shall (whether or not delivery is refused by the Client) be notified to the Supplier within 7 days from the date of delivery or (where a defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If delivery is not refused, and the Client does not notify the Supplier accordingly, the Client shall not be entitled to reject the Goods and the Supplier shall have no liability for such defect or failure, and the Client shall be bound to pay the price as if the Goods had been delivered in accordance with this Agreement.
8.3 Where Goods are despatched to the Client by carrier, non-delivery must be advised in writing within 14 days of the invoice date for the Goods, failing which the Client shall be deemed to have received the Goods and shall be bound to pay the price as if the Goods had been delivered in accordance with this agreement.
8.4 Any shortage in Goods delivered to the Client must be advised to the Supplier within 3 days of the date of delivery, failing which the Client shall be deemed to have received the Goods and shall be bound to pay the price as if the Goods had been delivered in accordance with this agreement.
- 9 The Client's obligations**
9.1 The Client acknowledges and agrees that for the Supplier to be able to provide the Services the Client shall:
9.1.1 permit the Supplier, its employees and agents to carry out the Survey if required at such times as the Supplier may reasonably specify;
9.1.2 carry out the Client Action by the time and date agreed between the Supplier and the Client;
9.1.3 co-operate with the Supplier as the Supplier reasonably requires;
9.1.4 provide to the Supplier information and documentation as the Supplier reasonably requires; and
9.1.5 obtain all permissions, consents (including, but not limited to, planning permission), and health and safety approvals from such organisations and authorities which are required for the Goods to be installed and for the Services to be carried out;
9.1.6 make available to the Supplier the facilities, resources, working space and staff as the Supplier reasonably requires from time-to-time; and
9.1.7 instruct the Client's staff and agents to co-operate and assist the Supplier.
9.2 The Supplier may charge the Client for any additional reasonable costs and expenses incurred by the Supplier caused by the Client's instructions, failure to provide instructions, or failure to comply with Clause 9.1.
- 10 Services**
10.1 The Parties shall agree the time and place when the Services shall be performed, subject to the availability of the Supplier's staff and agents.
10.2 The Supplier shall use reasonable endeavours to complete the Services by the Completion Date or meet such other dates as agreed by the Parties.
10.3 Time shall not be of the essence:
10.3.1 for any times for when the Services are to be performed; or
10.3.2 for the length of time that any of the Services are to take; or
10.3.3 for the Completion Date or such other date as agreed by the Parties.
- 11 Defects in the Goods**
11.1 The Supplier will, at its option, either make good or repair or by the supply of a replacement, where defects which, under proper use, appear in the Goods within a period of 12 months after the Goods have been delivered and installed, provided that:
11.1.1 the Client notifies the Supplier in writing of the claimed defects immediately on their appearance; and
11.1.2 the Supplier is satisfied that the defects arise solely from faulty design (other than a design made, furnished or specified by the Client for which the Supplier has disclaimed responsibility in writing), materials or workmanship; and
11.1.3 if required by the Supplier, any part of the Goods claimed to be defective are returned to the Supplier at the expense of the Client.
11.2 The repaired or replacement Goods will be delivered to the Client to the original place of delivery, but otherwise subject to the provisions of this Agreement.
11.3 As an alternative to Clause 11.1, the Supplier shall be, in its absolute discretion, entitled to return the sums paid by the Client for the Goods to the Client if the Client has already paid such sums when the claimed defect is notified by the Client to the Supplier.
11.4 The remedy provided in this Clause 11 is without prejudice to the other provisions of this Agreement, including, without limitation, Clause 12 below.
- 12 Liability for the Goods**
12.1 The Supplier shall not incur or accept any liability concerning any representation made by the Supplier (or made on the Supplier's behalf) to the Client (or any person acting on behalf of the Client) prior to the making of this Agreement where such representation was made or given in relation to the Conditions;
12.2 The Supplier shall not accept any liability to the Client concerning any express term or provision of this Agreement relating to the Goods where such a term relates to the Conditions;
12.3 All terms, conditions or warranties implied by statutory or common law relating to the Conditions concerning the Goods are excluded from the Agreement to the fullest extent permitted by law.
12.4 'The Conditions' means:
12.4.1 the correspondence of the goods with any description; and/or
12.4.2 the quality of the goods; and/or
12.4.3 the fitness of the goods for any purpose(s) whatsoever (whether made known to the Supplier or not).
- 13 Warranties, liability and indemnities for the Services**
13.1 The Supplier warrants that it will use reasonable care in performing the Services.
- 13.2** If any part of the Services is performed negligently or in breach of the provisions of this Agreement then, at the request of the Client (if the request is given within six months of the Completion Date), the Supplier will re-perform the relevant part of the Services, always subject to Clause 14.1 and Clause 14.2 below.
- 13.3** The Supplier expressly does not warrant that any result or objective, whether stated in this Agreement or not, shall be achieved, be achievable or be attained at all or by a given Completion Date or any other date.
- 14 Liability generally**
14.1 Except in the case of death or personal injury caused by the Supplier's negligence, the Supplier's liability under or in connection with this Agreement whether arising in contract, tort, negligence, breach of statutory duty or otherwise howsoever, shall be limited in respect of any claim to the greater of:-
14.1.1 the sum for which the Supplier carries insurance cover regardless of whether such insurance is sufficient to cover the claim giving rise to the liability; or
14.1.2 the sum of £50,000.
14.2 The Supplier will not be responsible for the following:
14.2.1 Loss in relation to systems installed at the Client's premises prior to the date of this agreement arising:
14.2.1.1 before the completion of the Supplier's first routine inspection visit to the Client's premises; or
14.2.1.2 during the first 12 months from the start date of this agreement as a result of that part of a fire system which has not yet been inspected
14.2.2 Loss due to the acts or neglect of any other person including the Client, the provider of any telephone line, redcare or other type of communication technology, police, fire or other authority or individual. None of these is the Supplier's agent for any purpose.
14.2.3 Delays or interruptions or suspensions in providing the Services, which are due to any other person (including the Client), thing or event which we could not reasonably be expected to prevent.
14.2.4 Loss due to the fact that equipment or cabling not supplied by the Supplier is connected to or installed near to any equipment or system installed by the Supplier.
14.2.5 Loss resulting from:
14.2.5.1 the fire, police or other authority failing to act in accordance with a proper emergency response;
14.2.5.2 a signal transmitted to the Supplier's alarm receiving centre not being received by the Supplier for reasons beyond the Supplier's control;
14.2.5.3 the failure of any cables or wiring installed within the fabric of the Client's Premises or buried underground prior to the start date;
14.2.5.4 the activation of a circuit breaker which affects the power supply to any part of the system installed by the Supplier; or
14.2.5.5 any other cause beyond the Supplier's reasonable control and not caused by our lack of reasonable care.
14.2.5.6 Losses due to the Client failing to follow the Supplier's recommendations given for additions, repairs or any work required to the system supplied by the Supplier.
14.2.5.7 Losses outside the purpose of the system installed by the Supplier.
14.2.5.8 Where equipment is damaged or lost in transit, unless the Client notifies the Supplier in writing within 10 days from the date of despatch of the equipment to the Client's premises.
14.2.5.9 Damage unavoidably caused to decorations, fittings and the like at the Client's premises as a result of any installation by the supplier or the provision by the Supplier of any services.
14.3 Neither Party shall be liable to the other Party in contract, tort, negligence, breach of statutory duty or otherwise for any loss, damage, costs or expenses of any nature whatsoever incurred or suffered by that other Party of an indirect or consequential nature including without limitation any economic loss or other loss of turnover, profits, business or goodwill.
14.4 The Client shall indemnify and hold harmless the Supplier from and against all Claims and Losses arising from loss, damage, liability, injury to the Supplier employees and third parties, infringement of third party intellectual property, or third party losses by reason of or arising out of any information supplied to the Supplier, its employees or suppliers, by the Client within or without the scope of this Agreement. 'Claims' shall mean all demands, claims, proceedings, penalties, fines and liability (whether criminal or civil, in contract, tort or otherwise); and 'Losses' shall mean all losses including without limitation financial losses, damages, legal costs and other expenses of any nature whatsoever.
14.5 Each of the Parties acknowledges that, in entering into this Agreement, it does not do so in reliance on any representation, warranty or other provision except as expressly provided in this Agreement, and any conditions, warranties or other terms implied by statute or common law are excluded from this Agreement to the fullest extent permitted by law.
- 15 Termination**
15.1 The Supplier may terminate this Agreement if:
15.1.1 the Client does not pay the amount(s) specified in the invoice(s) for the Goods or Services and upon the Supplier giving the Client 14 days' notice following the date specified for the payment of the invoice(s) in Clause 4.1;
15.1.2 the Client fails to carry out the Client Action and upon the Supplier giving the Client 14 days' notice following the end of the period specified by the Supplier under Clause 9.1.2.
15.2 Without prejudice to Clause 15.1 and any other remedies or rights, either Party may terminate this Agreement at any time by written notice to the other Party ('Other Party') and the notice-taking effect as specified in the notice:
15.2.1 if the Other Party is in material breach of its obligations under this Agreement, and where a breach is capable of remedy within 14 days, the breach is not remedied within 14 days by the Other Party receiving notice which specifies the breach and requiring the breach to be remedied; or
15.2.2 if the Other Party becomes insolvent or if an order is made or a resolution is passed for the winding up of the Other Party (other than voluntarily) for the purpose of solvent amalgamation or re-constitution; or if an administrator, administrative receiver or receiver is appointed in respect of the whole or any part of the Other Party's assets or business, or if the Other Party makes any composition with its creditors or takes or suffers any similar or analogous action in consequence of debt.
15.3 If this Agreement is terminated because of the reason specified in Clause 15.1 above, then the Client shall pay for all Work carried out up to the date of termination and all sums due for payment after the date of termination which arise from commitments entered by the Supplier for the performance of the Work prior to the date of termination.
- 16 General**
16.1 Force majeure
Neither Party shall have any liability under or be deemed to be in breach of this Agreement for any delays or failures in performance of this Agreement which result from circumstances beyond the reasonable control of that Party. The Party affected by such circumstances shall promptly notify the other Party in writing when such circumstances cause a delay or failure in performance and when they cease to do so. If such circumstances continue for a continuous period of more than six months, either Party may terminate this Agreement by written notice to the other Party.
16.2 Entire agreement
This Agreement contains the whole agreement between the parties in respect of the sale and installation of the Goods and subsequent repairs and replacement of the Goods and any representations or understandings between them relating to such subject matter. The parties confirm that they have not entered into this Agreement on the basis of any representation that is not expressly incorporated into this Agreement. Nothing in this Agreement excludes liability for fraud.
16.3 Waiver
No failure or delay by the Supplier in exercising any right, power or privilege under this Agreement shall impair the same or operate as a waiver of any right, power or privilege, or as an acknowledgment or acceptance of any right, power or privilege, or further exercise of the same or the exercise of any other right, power or privilege. The rights and remedies provided in this Agreement are cumulative and not exclusive of any rights and remedies provided by law.
16.4 Severance
If any provision of this Agreement is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall nevertheless remain in force and effect to the maximum extent permitted by law, and shall be reformed or modified so that the remaining provisions of this agreement, and shall not in any way affect any other circumstances or of the validity or enforcement of this Agreement.
16.5 Interpretation
In this Agreement unless the context otherwise requires:
16.5.1 words importing any gender include every gender;
16.5.2 words importing the singular number include the plural number and vice versa;
16.5.3 words importing persons include firms, companies and corporations and vice versa;
16.5.4 references to numbered clauses are references to the relevant clause in this Agreement;
16.5.5 any obligation on any Party not to do or omit to do anything is to include an obligation not to allow that thing to be done or omitted to be done;
16.5.6 the headings to the clauses of this Agreement shall not affect the interpretation;
16.5.7 any reference to an enactment includes reference to that enactment as amended or replaced from time to time and to any subordinate legislation or bylaw made under that enactment;
16.5.8 where the word 'including' is used in this Agreement, it shall be understood as meaning 'including without limitation'.
- 16.6 Notices**
16.6.1 Any notice to be given under this Agreement shall be in writing and shall be sent by first class mail, or by facsimile or email (confirmed by first class mail), to the address or facsimile number of the relevant Party set out in the Quotation, or such other address or facsimile number as that Party may from time to time notify to the other Party in accordance with this clause 17.1.1.
16.6.2 Notices sent as above shall be deemed to have been received three working days after the day of posting (in the case of inland first class mail), or on the next working day after transmission (in the case of facsimile messages, but only if a transmission report is generated by the sender's facsimile machine recording a message from the recipient's facsimile machine, confirming that the facsimile was sent to the number indicated above and confirming that all pages were successfully transmitted).
16.6.3 In proving the giving of a notice, it shall be sufficient to prove that the notice was left, or that the envelope containing the notice was properly addressed and posted, or that the applicable means of telecommunication was addressed and despatched and despatch of the transmission was confirmed and/or acknowledged as the case may be.
- 16.7 Law and jurisdiction**
The validity, construction and performance of this Agreement shall be governed by English law and shall be subject to the exclusive jurisdiction of the English courts to which the Parties submit.
- 16.8 Third parties**
For the purposes of the Contracts (Rights of Third Parties) Act 1999 and notwithstanding any other provision of this Agreement this Agreement is not intended to, and does not, give any person who is not a party to it any right to enforce any of its provisions.
- 17 Cancellation Rights-Consumer Contracts**
17.1 This clause shall apply where the client is dealing as a consumer and the Consumer Protection (Distance Selling) Regulations 2000 apply.
17.2 Your right of cancellation
17.2.1 The Client has the right to cancel the contract at any time up to the end of seven working days after it receives the goods or, in the case of services, the date the Supplier sends its order confirmation (see below). A working day is any day other than weekends and bank or other public holidays.
17.2.2 To exercise its right of cancellation, the Client must give written notice to the Supplier by hand or post, fax or email, at the address, fax number or email address shown below, giving details of the goods ordered and (where appropriate) their delivery.
17.2.3 If the Client exercises its right of cancellation after the goods have been delivered to it, the Client will be responsible for returning the goods to the Supplier at its own cost. The goods must be returned to the address shown below. The Client must take reasonable care to ensure the goods are not damaged in the meantime or in transit.
17.2.4 Once the Client has notified the Supplier that it is cancelling the contract, the Supplier will refund or recredit the Client within 30 days for any sum that has been paid by it or debited from its credit card for the goods or services.
17.2.5 If the Client does not return the goods as required, the Supplier may charge the Client a sum not exceeding the direct costs of recovering the goods.
17.2.6 You do not have the right to cancel the contract if the order is for audio or video recordings or computer software which have been unsealed by you, or for goods which by their nature cannot be returned or are liable to deteriorate or expire rapidly. The Supplier will notify you at the time your order is accepted if this applies.

All images and descriptions including dimensions are approximate and are only intended to provide a general idea of the goods to which they refer and will not form part of the contract. All colours shown are representations. Although we make every effort to show our products in their original colours, due to photography, printing methods and individual monitors, actual colours may vary. The Company's policy is one of continuous improvement and it reserves the right to make reasonable changes to products specifications at its discretion. When placing an order with the Company, the Buyer must be satisfied that the Company's then specification is appropriate for its (or its customer's) requirements.

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