



Care and Maintenance Guidelines

- ✦ For installation areas where humidity may be lower or higher, please open packaging and allow planks to acclimatise for 48 hours prior to installation. It is best for it to be left in the room where the floor is to be installed in normal room temperature, ideally between 15 - 20 degrees celsius at a relative humidity of 45 - 65%.
- ✦ You can walk on the floor during and immediately after installation. Ensure that humidity in the room is always at least 50%.
- ✦ Dry maintenance is possible with a vacuum cleaner, but ensure it is equipped with plastic wheels to avoid scratches to the floor.
- ✦ Wet maintenance and steam cleaning is not appropriate. However, very slightly damp mopping is acceptable, however, the mop must be almost dry and there should not be any visible droplets of water when mopping.
- ✦ For slightly damp maintenance, we recommend a spray mop where the floor dries almost immediately and there is not visible moisture on the floor. The recommended way of cleaning is lightly misting an area of the floor with a PH Neutral cleaning solution and wipe over with the damp heavy duty Microfiber Mop. Please check details on cleaning products before application.
- ✦ Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products.
- ✦ Prevent moisture creeping between the panels and under the floor.
- ✦ Do not use scouring products, polish, wax or varnish.
- ✦ Protect furniture and chair legs with felt caps (these can be stuck to the bottom of furniture)
- ✦ Lift furniture and never drag it over the floor
- ✦ Use doormats and rugs at entrance areas to prevent dirt, sand, grit and other substances such as oil, asphalt or driveway sealer from being tracked onto your floor.
- ✦ However, do rearrange rugs and furniture periodically so the floor ages evenly. UV sunlight will soften or darken the tone of different types of flooring.
- ✦ Maintain a comfortable and regulated indoor environment, in order to minimise the natural expansion and contraction of wood. Failure to prevent extremes in humidity will void the warranty.
- ✦ Don't walk on the floor with stiletto-style heels, spiked golf shoes, rugby boots or cleats.
- ✦ Use a dolly when moving heavy furniture or appliances. However, first use floor protectors or masonite to protect the floor. Do not slide or roll heavy objects across the floor.
- ✦ Trim pet claws. Dogs running through the house may scratch any finish.