Care and Maintenance Guidelines

Lifestyle and Usage

You can walk on the floor during and immediately after installation.

- When moving furniture, please lift it and never drag it over the floor. Use a dolly when moving heavy furniture or appliances. However, first use floor protectors or masonite to protect the floor. Do not slide or roll heavy objects across the floor.
- Use door mats and rugs at entrance areas to prevent dirt, sand, grit and other substances such as oil, asphalt or driveway sealer from being tracked onto your floor.
- Don’t walk on the floor with stiletto-style heels, spiked golf shoes, rugby boots or cleats.
- Protect furniture and chair legs with felt caps (these can be stuck to the bottom of furniture legs. On heavy furniture, felt backed castors can be used if required.
- Remove any water and spillages as soon as possible. The Crest Pro floor is waterproof for ordinary indoor household use, but prolonged exposure to moisture can enter the joints, cause structural changes, mould / mildew and damage the floor.
- As with all flooring products your new floor can be affected by excessive natural and artificial UV light. Your floor may change colour when exposed to excessive UV conditions for long durations. Shifting and alternating rugs over time is also a good idea.
- Window and large door openings require UV protection with sun blinds, drapes or similar. These types of window & door treatments should be in place prior to or immediately after occupancy.
- Window coverings also help prevent the temperature of the floor increasing above liveable temperature. The surface of the floor should never exceed 55° celsius.
- Trim pet claws. Large pets running through the house may scratch any finish.

Cleaning Guidelines

- Always dry clean the floor first before damp or spray mopping the floor. We recommend a spray mop where the floor dries within a few minutes.
- If vacuum cleaning, make sure the head of the vacuum has a soft brush and no protruding metal that could damage the floor. Make sure the vacuum doesn’t drag sand, stones or grit across the surface of the floor.
- The recommended way of cleaning is lightly misting an area of the floor with water or a PH Neutral cleaning solution and wipe over with a microfiber Mop. PH neutral cleaning solutions or plain water are recommended, however, please observe, and follow manufacturer’s instructions.
- Do not steam clean the floor or use a wet and dry electric vacuum cleaner.
- Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products, as they are abrasive and will damage the clear surface coating. Never use traditional wax or steel-wool on your laminate floor. We do not recommend general cleaning solutions or supermarket floor cleaning solutions, as they are likely highly not PH neutral and more abrasive than specialist floor cleaning liquids.

TO AVOID (IMPORTANT SUMMARY)

- Dragging furniture and heavy objects across the floor.
- Prolonged exposure to direct sunlight and heat. Use window coverings where possible when the floor is exposed to direct sunlight.
- Steam mopping, wet mopping, wet & dry electronic vacuum cleaners, abrasive cleaning materials, harsh detergents, solvents.
- Polishing, waxing, oiling and sanding the floor.
- Leaving pet or animal urine on the floor.