

Who provides my water?

The Carroll County Water Authority (CCWA) takes pride in distributing quality water safely and reliably to you and your family. We produce and deliver water to over 20,400 customers and serve over 50,000 people with less than 45 employees. CCWA is self-funded through water and sewer sales.

Where does my water come from?

In 2025, your drinking water came from either CCWA's 3.7-billion gallon, 660-acre Snake Creek Reservoir, or an underground aquifer. Water from the reservoir is treated at the 12.0 million gallons per day (mgd) Snake Creek Water Treatment Plant (WTP) then pumped into CCWA's distribution system. The reservoir, located approximately 4.5 miles south of the WTP, was originally designed to supply 13.5 mgd of raw surface water to be treated for potable use. More severe droughts over the last two decades have reduced the reservoir's dependable safe yield to approximately 8.6 mgd. Up to 0.75 mgd of ground water can also be pumped into the distribution system from the Abilene, Lake Paradise and Bethesda wells. In 2025, average and maximum daily systems flows were 5.58 mgd and 7.04 mgd, respectively. Both the Source Water Assessment Plan (SWAP) and the Wellhead Protection Plan are available to CCWA customers upon request. The Snake Creek WTP received the GAWP Platinum Award for 2025.

Why are there contaminants?

As this report indicates, technological advances allow CCWA to treat and reliably deliver water of exceedingly high quality to all of our customers. Nevertheless, due to technological limits, drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. A contaminant is any physical, chemical, biological, or radiological substance or matter in water. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA Safe Drinking Water Hotline (1-800-426-4791) or visiting the website epa.gov/safewater.

What is the Water Authority doing?

Snake Creek Water Treatment Plant Improvements Project: Construction of the Snake Creek Water Treatment Plant Improvements Project began in October 2025. The project includes the rehabilitation of a 1.5 MG clearwell, the construction of new solids holding ponds, the installation of a new 10 MGD high service pump, site stabilization for the Raw Water Pond embankment and miscellaneous piping improvements. The total project amount is just under \$5 million and is scheduled to be completed in October 2026.

Distribution System Improvements: Carroll County Water Authority continues waterline construction to extend service to areas not currently served and replace aging infrastructure. Close to 6 miles of new waterline segments were installed within the distribution system during 2025 including segments on Spruill Bridge Road, Buttercup Lane, Old Pate Road and Agape Road. Waterline installation will continue in 2026 as new projects are approved.

Construction of the North Carroll Water Improvements Project continues to progress and is now scheduled to be completed in May 2026. The project consists of two new 500,000-gallon elevated water storage tanks, two booster pump stations, and several thousand feet of new waterlines. In addition to extending water service to areas not currently served, the project will create a new, higher-pressure zone for current customers in Waco, Bowdon Junction, Mt. Zion, Mandeville, Miller Academy, and other surrounding areas. The project is estimated to cost \$13 million dollars with \$6.2 million being paid from Carroll County ARPA funds.

Is my water safe?

YES. In fact, last year, CCWA and its suppliers conducted more than 8,000 tests for over 100 compounds, only 12 of which were detected, and none were greater than the United States Environmental Protection Agency (EPA) allows. This report is a snapshot of last year's water quality and lists only the constituents that were present in the water supplies. Included are details about what your water contains and how it compares to standards set by regulatory agencies.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. CCWA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested by an independent lab. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or <http://www.epa.gov/safewater/lead>.

Do I need to take special precautions?

The average person does not need to take special precautions. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV / AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA / Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline: (1-800-426-4791).

Why this report?

CCWA is committed to delivering water that meets or exceeds all federal and state requirements. Federal regulations require all public water systems to provide annual reports to customers on the quality of their drinking water by July 1st of each year. In 2025, CCWA met all state and federal water quality regulations.

We welcome your questions.

If you are interested in learning more about the Carroll County Water Authority and how we deliver safe water to your home, please feel free to contact us:

Carroll County Water Authority
556 Old Bremen Road, Carrollton, GA 30117
Phone: 770.832.1277
Matt Windom, P.E. - Executive Director

Monthly Board Meetings

Our Board meets the third Thursday of each month, at 10:00 a.m. at our office on Old Bremen Road. Please feel free to join in these meetings.

Learn more about **Carroll County Water Authority** at:

www.ccwageorgia.com

2026

water quality report

Proudly presented by the

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Water Authority**

WSID GA0450001

DETECTED CONTAMINANTS SUMMARY –YEAR SAMPLED 2025

The table below lists drinking water contaminants that were detected during the calendar year of this report. The presence of contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from **testing done in the calendar year of the report. The EPA or the State requires CCWA to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. GA EPD reduced the monitoring requirements for synthetic organic contaminants (SOC) because CCWA’s source waters for potable treatment are not at a risk of contamination. All data presented are from the most recent testing done according to the regulations.**

CONTAMINANTS (Units)	MCLG	MCL	High VALUE	Range Low-High	VIOLATION	TYPICAL SOURCE	HEALTH EFFECTS
INORGANIC CONTAMINANTS							
Chlorine (ppm)	4	4	1	1 - 1	NO	Disinfectant to control microbial contaminants	Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose and experience stomach discomfort.
Fluoride (ppm)	4	4	0.7	0.71-0.71	NO	Erosion of natural deposits; water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories	Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease including pain and tenderness of the bones. Fluoride in drinking water at half the MCL or more may cause mottling of children’s teeth, usually in children less than nine years old. Mottling also known as dental fluorosis, may include brown staining and/or pitting of the teeth, and occurs only in developing teeth before they erupt from the gums.
Nitrate [measured as N] (ppm)	10	10	ND	ND	NO	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated may die. Symptoms include shortness of breath and blue baby syndrome.
Turbidity (NTU) Lowest monthly % of readings in limits =100%	NA	TT	0.07	0.02-0.27	NO	Soil runoff	Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.
Total Organic Carbon (TOC) (ppm)	TT	TT	1.4	1.3-1.5	NO	Naturally present in the environment	TOC has no health effects. However, TOC provides a medium for the formation of disinfection by-product which includes THMs, HAAs. Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of cancer.
MICROBIAL CONTAMINANTS							
Total Coliform Detections	0	TT	0	0-0	NO	Naturally present in the environment	Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present.
E. coli Detections	0	1	0	0	NO	Human or Fecal Waste	Fecal Coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely-compromised immune systems.
UNREGULATED CONTAMINANTS							
Bromodichloromethane (ppb)	MNR	MNR	2.5	2.5	NO	By-product of drinking water disinfection	See Total Trihalomethanes (TTHM)
Dibromochloromethane (ppb)	MNR	MNR	0.6	0.6	NO	By-product of drinking water disinfection	See Total Trihalomethanes (TTHM)
Chloroform (ppb)	MNR	MNR	8.7	8.7	NO	By-product of drinking water disinfection	See Total Trihalomethanes (TTHM)
VOLATILE ORGANIC			LRAA	RANGE			
Total Trihalomethanes [TTHM] (ppb)	NA	80	58.5	20.2-59.7	NO	By-product of drinking water disinfection	Some people who drink water containing Trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.
Haloacetic Acids [HAA5] (ppb)	NA	60	28.6	13.7-41.4	NO	By-product of drinking water disinfection	Some people who drink water containing Haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.
LEAD & COPPER							
Lead (ppb) (90th Percentile) # Sites over Action Level = 1 of 30	MCLG	AL	90th%	Range Low-High	VIOLATION	TYPICAL SOURCE	HEALTH EFFECTS
Copper (ppm) (90th Percentile) # Sites over Action Level = 0 of 30	0	15	6.9	0-15	NO	Corrosion of household plumbing; erosion of natural deposits	Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.
	1.3	1.3	0.21	0-1.3	NO	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.	Copper is an essential nutrient, but some people who drink water containing copper in excess of the AL over a relatively short amount of time could experience gastrointestinal distress and over many years could suffer liver or kidney damage. People with Wilson’s Disease should consult their personal doctor.

IMPORTANT DRINKING WATER DEFINITIONS:

MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG allows for a margin of safety. **MCL:** Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. **MRDLG:** Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. **MRDL:** Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

UNITS DESCRIPTION: **NA:** Not applicable **ND:** Not detected **MNR:** Monitoring not required, but recommended **AL:** Regulatory Action Level –The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow. **TT:** Treatment Technique – A required process intended to reduce the level of a contaminant in drinking water. **NR:** Not reported **LRAA:** Locational running annual average **% Of monthly positive samples:** Percent of samples taken monthly that were positive. **ppm:** parts per million, or milligrams per liter (mg/L) **ppb:** parts per billion, or micrograms per liter (ug/L) **NTU:** Nephelometric Turbidity Unit **HI: Hazard Index** – An approach that determines the health concerns associated with mixtures of certain PFAS in finished drinking water. Low levels of multiple PFAS that individually would not likely result in adverse health effects may pose health concerns when combined in a mixture. The Hazard Index MCL represents the maximum level for mixtures of PFHxS, PFNA, HFPO-DA, and/or PFBS allowed in water delivered by a public water system. A Hazard Index greater than 1 requires a system to take action. **mrem:** millirems per year (a measure of radiation absorbed by the body)

LEAD can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Carroll County Water Authority is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family’s risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Carroll County Water Authority at 770-832-1277 or at our website www.ccwageorgia.com. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>. To access the Individual Lead Tap Compliance Sample results for Carroll County Water Authority, contact us at 770- 832-1277 or at our website www.ccwageorgia.com.

The **Service Line Inventory (SLI)** is a requirement under the Lead and Copper Rule Revisions (LCRR) to help water systems identify and replace lead service lines. It mandates that all public water systems develop and maintain an inventory of service line materials to assess the presence of lead and protect public health. The inventory will support proactive lead reduction efforts and ensure compliance with regulatory requirements to minimize lead exposure in drinking water.

To access the Service Line Inventory (SLI) for Carroll County Water Authority, visit our website at www.ccwageorgia.com; the SLI list can be accessed through the Public Notices tab. Addresses are listed in alpha-numeric order.

Carroll County Water Authority successfully submitted the Lead Service Line Inventory for our system and is pleased to announce that all service lines were found to be non-lead. No service lines in our system require replacement due to the LCRR. CCWA wishes to thank all of our valued customers for their assistance in completing this project.