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Case Study

Micromine - Atlassian Cloud Migration & Consolidation

micromine

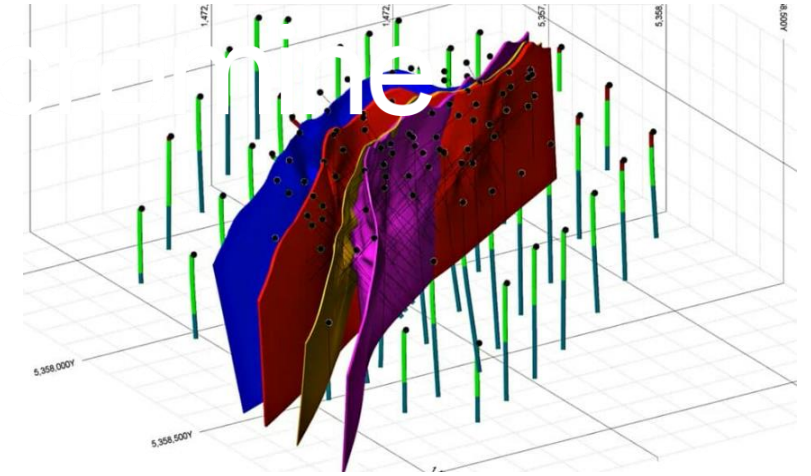
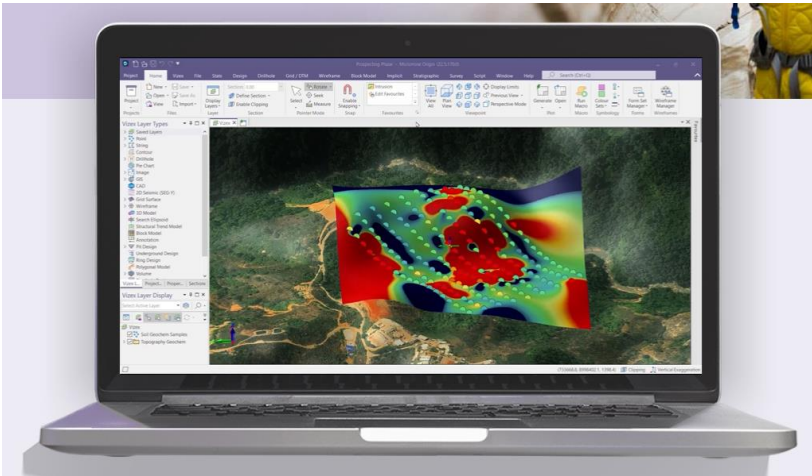


Overview

Micromine approached Interfuzе looking for a migration partner that could help them perform a migration and consolidation within a rigid timeframe.

Interfuzе worked with Micromine to deliver a planned, tested, repeatable, and reliable migration of their self-managed Jira and Confluence instances to the Cloud, together with a consolidation of two other Cloud instances.

Consolidation unified the instances with common priorities and resolutions to facilitate reporting spanning all projects.



The Client

Micromine are an award-winning provider of mining software solutions.

With over 22 offices globally, operating in more than 90 countries, with over 50 active mine sites and 3,000 diverse projects, Micromine is an integral part of the mining sector.

Their suite of applications covers the entire mining lifecycle from data capture, management, visualisation and understanding, to controlling and production reporting.



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The Challenge

Migrate Jira and Confluence Server instances to Cloud, while consolidating with two other Cloud instances, with minimum disruption to Micromine's business. The main instance was self-managed and had been in place since 2012, with integrations to Fisheye/Crucible which are server-only applications. The three companies all used Jira differently requiring that the migration be considerate of all workflows.

The Approach

- **Analysis:** Scoping the various elements to be migrated/consolidated and any differences in each environment.
- **Planning:** Migration path for Projects, Spaces and Apps planned with stakeholders, documented, tested, and signed off.
- **Communication:** In addition to standard reporting and documentation, Interfuze and Micromine used a dedicated channel to keep all key stakeholders informed and engaged.
- **Delivery:** Migration and Consolidation executed to the plan, with a minimum of disruption to stakeholders and users.
- **Hypercare support:** Ensuring immediate response to any questions or issues following migration.

The Results

Micromine instances were migrated, consolidated, and integrated with their on-premises server-only applications within the agreed timeframe. This ensured minimum disruption to Micromine's core business – development and delivery to their customers.

The Solution

Detailed, testable and repeatable migration plan for all instances, including test plans for all stakeholders.

Communicating clearly with stakeholders, we ensured the timely execution of testing, signoffs, and change management with users.

We performed and verified the migration & consolidation to the plan, out of hours, so users experienced no disruption to their development workflow.

After the consolidation and migration were complete, we followed up with continuous support to ensure the successful adoption of the migrated instance by users.

"Interfuze communicated throughout the process, defining clear expectations from stakeholders. Trial migration was accepted and the Interfuze team went to great lengths to ensure stakeholder signoff along the migration journey. Recommended."

Simon Shaw
Systems Manager
Micromine

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Think we can help solve your problem?

Reach out to Interfuze on

08 6270 2488 or hello@interfuze.com.au

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