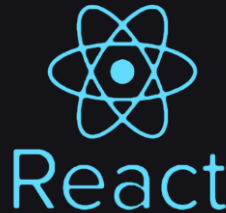


Case Study

RAC Insurance Full Stack Dev & DevOps

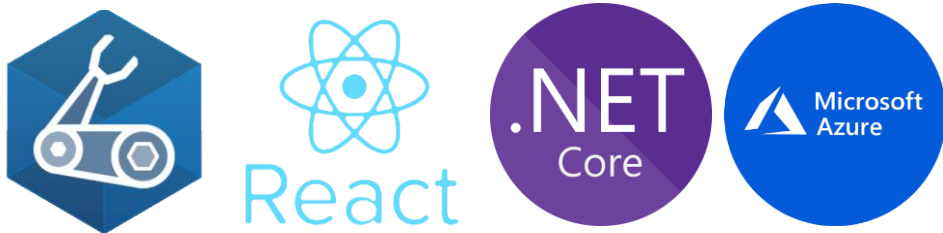


Overview

RAC had a large roadmap of initiatives centered on shifting from a product to member focus. The work was more than their current capability could handle, so RAC came to their trusted partner, Interfuze, for burst capability to help them stay on schedule.

Interfuze has since provided an ongoing full stack development and DevOps capability to augment RAC's own. Development is built on React, .NET and Azure PAAS. DevOps on RAC's significant Azure environment uses mostly BICEP and PowerShell.

Our aligned culture and values have made this not only a very successful reunion, but also an enjoyable one.



The RAC Story

For more than 115 years, RAC has been giving back to WA

Established in 1905, RAC has proudly served Western Australians for over 115 years. With over 1.2 million members, RAC has evolved into one of the most trusted and recognised organisations in the state. As a purpose-led member organisation, it reinvests its profits to serve its members and the wider WA community.

RAC is committed to continuing to improve its services and experiences for its members and to champion change that will lead to a safer, sustainable and connected future for Western Australians. The principles of social purpose and member value are at the heart of RAC. Its Purpose, Vision and Mission not only guides its social and community impact focus, it also sits at the core of the overall strategy for the organisation.

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interfuze.

The Challenge

RAC Insurance has an ambitious roadmap targeted at moving from a product to member focus and increasing investment in their Digital and Data capabilities to lift their strategic capabilities. This load required a burst to their digital workforce capability.

The Approach

Interfuze has provided Dev and DevOps consultants over an extended period to augment RAC's own capabilities.

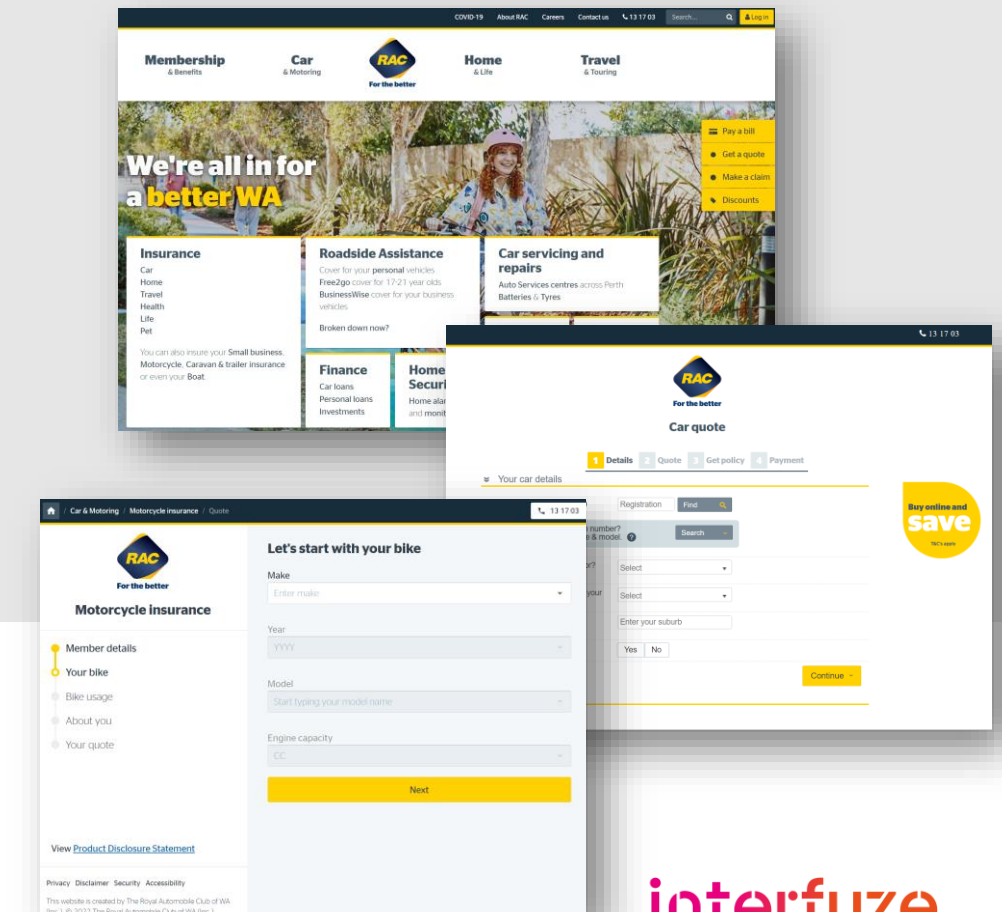
Our consultants are used to help deliver the internal and external systems that service the million plus RAC customers around our state on a 24-hour, 7 day a week basis. A user base like that requires consultants that can deliver reliably and to best practice, and Interfuze consultants are up to the task.

As part of this service, Interfuze provides a guaranteed capability where we take on the costs of training or handover should one of our consultants not match RAC's requirements or leave prematurely. Due to our quality of consultant and low turnover this guarantee has not been exercised to date.

The Results

Interfuze has built a strong partnership with RAC Insurance and continues to enjoy an ongoing relationship that is both positive and productive.

The Solution



interfuze.

interfuze.

**Think we can help solve
your problem?**

Reach out to Interfuze on
08 6270 2488 or hello@interfuze.com.au

