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Microsoft Partner



arc  
infrastructure

# Case Study

## Power Platform Centre of Excellence





## Overview

Arc were seeing an increase in the use of Power Platform both by internal employees and external providers. Environments were being requested with no ability to govern, causing ensuing problems such as background flows installed on personal user accounts, production deployments via unmanaged solutions, and connectors to personal or unapproved online services.

Interfuze was brought in to help Arc get visibility and governance over their Power Platform ecosystem. In line with Arc's requirements we provided a solution that favoured a light end user governance experience, complemented by increased environment security, monitoring and audit, to validate their ecosystem remained adequately controlled.

## The Client

Arc Infrastructure operates a rail freight network that stretches more than five thousand kilometres across Western Australia.

With several regional offices and a head office in Perth, Arc has over 400 employees.

The network is vital to providing access to the eastern states of Australia and overseas markets through the region's six government-owned ports.

## The Challenge

The manager responsible for ensuring appropriate Power Platform governance had significant Power Platform development experience, but was not across best practice with regard to governance. That combination meant he knew that he – and hence others - could develop unsafely, but didn't know how best to stop that happening. A one off review of the existing environments identified several areas of concern. These were tabled in the initial meeting with Interfuze together with the requirement to ensure the ecosystem be well secured and monitored without introducing an undue level of governance overhead for end users.

## The Approach

Interfuze recommended a Best Practice approach aligned with Microsoft's maturity model and CoE guidance. Arc were introduced to the broader spectrum of best practices but we then honed in on the key areas, being a light touch on strategy and vision, and some significant work in the admin and governance area.

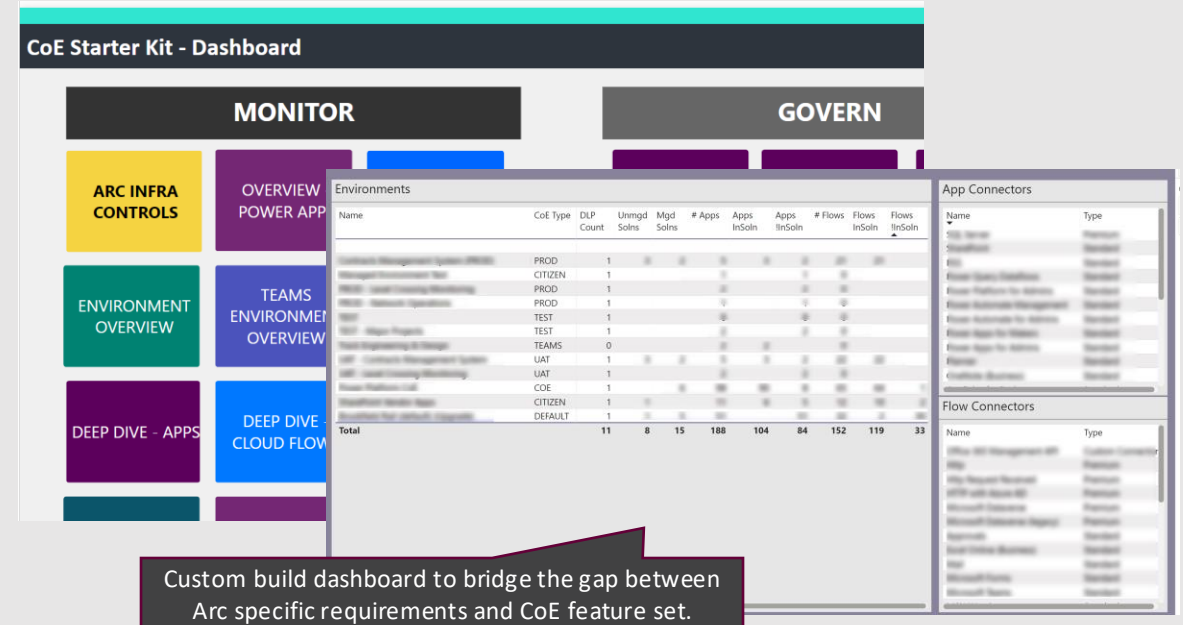
Implementation then followed with tasks including:

- Installed the MS Centre of Excellence starter kit, including Interfuze developed reporting on Data Loss Policy and DevOps adherence/completeness.
- Developed Environment and DLP strategies to better support DevOps and Data Governance.
- Provided a demonstration of the multiple pipeline technology options.
- Full Wiki Documentation.
- Preliminary Audit Report with set of actions required to fully secure ecosystem.
- Presentation to management.

## The Results

Arc were happy that the provided solution met all their current requirements for a sub \$20K spend. Follow up conversations have resulted in no need for further work as yet but Arc know Interfuze are there when their expected Power Platform usage escalates.

## The Solution



"We are happy Interfuze supplied us with an appropriate level of governance tailored to our needs and not some 'out of the box' solution that didn't take account of our progression along the maturity model."



Damian Cotelessa  
BI Specialist  
Arc Infrastructure

interfuze.

# Think we can help solve your problem?

Reach out to Interfuze on

08 6270 2488 or [hello@interfuze.com.au](mailto:hello@interfuze.com.au)

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