## Reach<sup>1</sup>

# Dental Virtual Assistants

We deliver highly engaged, cost-effective team members tailored to meet your practice's unique needs as part of your staff. Let us handle hiring, compliance, and engagement so you can focus on matters most — growing your practice while enhancing patient care.



### Roles We Fill



#### Inbound and Outbound Calls

Call answering, appointment scheduling, overdue patient recall, unscheduled treatment, follow-ups and check-ins, and general patient support.



#### Revenue Cycle Management

Claims submission and processing, claims follow-up, payment posting, accounts receivable follow-ups, and collections



#### Insurance Verification

Full breakdowns, eligibility, benefit verification, policy updates, and data entry.



#### Administrative Duties

Executive assistance, clinical notes transcription, marketing assistant, live chat, calendar and email management, and other administrative duties.