

Peerlogic AI Features



At Peerlogic we are revolutionizing the way businesses understand and engage with their customers through advanced conversational analytics. With our cutting-edge technology and sophisticated algorithms, we provide live alerts and valuable insights that enable you to seize every opportunity and optimize your customer interactions. Key features and benefits:



Live Alerts on High Value Missed Calls: Never miss a potential new customer again. Our intelligent system instantly detects and alerts you when a new patient call goes unanswered, allowing you to take immediate action and ensure no patient slips through the cracks.



Missed Call Texts to Patients: Engage with your customers proactively. When a call is missed, our platform automatically sends a personalized text message to the caller with a scheduling link, enhancing patient satisfaction and boosting appointment adherence effortlessly.



Screen Pop: Streamline your workflow with our screen pop feature. Our platform displays relevant patient information and call details in real-time, enabling your team to provide personalized and efficient service from the moment they answer the call. Deliver exceptional patient experiences at every touchpoint.



Find Any Call with 2 Clicks: Access your call data effortlessly. Our intuitive interface allows you to retrieve any call recording or transcript with just two clicks, enabling you to review conversations, analyze trends, and extract valuable insights efficiently.



Insights into Missed High Production Opportunities: Maximize your revenue potential. Our advanced analytics engine identifies missed high production opportunities, allowing you to understand the potential revenue loss and take targeted actions to capitalize on them.



Customizable VOIP Platform with Unlimited Users & Lines: Tailor your communication system to match your unique requirements. Our customizable platform allows you to create intuitive call trees, distinctive ringtones, on hold advertisements/recordings, and automated email reports to make data driven decisions. Includes a mobile app and five phones at no cost.

With Peerlogic, you can unlock the power of conversational analytics and transform the way you engage with your customers. Stay on top of missed calls, deliver exceptional service, and harness valuable insights to drive growth and increase customer satisfaction. Don't miss another opportunity—seize the moment with our real-time conversational analytics solutions.