

Best Practices, Tips and *What to Expect*

At Observe.AI, we hire people who are energized by our mission to reinvent and elevate customer experience with AI Agents. Our interviews are a two-way conversation: your chance to get a glimpse of how we build, learn, support and connect with our customers, and our chance to understand the impact you'll bring to our team.

To stand out, review the guidance below so you can highlight your experience, your curiosity, and how you work with others in a fast-moving, customer-first environment.



1 Preparing to Apply

Before you hit "Apply," make sure your resume highlights your skills, achievements, and experience in a way that's easy to read. Think about how your background aligns with the role(s) you might be interested in.

3 Interview Rounds

Be ready to walk through real-life scenarios and past projects. Your recruiter will also walk you through the role and team. Depending on the role, you may meet with peers, leaders, or cross-functional partners.

2 Understand Our Mission

Learn about how we empower businesses with AI agents and copilots to transform customer experiences. [Check out our blog](#) where you can find customer success stories, projects our teams are working on and more about the contact center space.

4 Ask questions

Prepare questions about the team, culture, or projects you'd be working on. Be yourself: We value authenticity and curiosity. Good luck and we are excited to meet you!