

THE NAVIGATOR



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Lonely at Christmas "YOUR TIME CAN BE THE GREATEST GIFT"

Everyone who enjoys celebrating Christmas, likes to get the decorations and a Christmas tree up. Older people or people with a health condition may struggle with this. It's always nice to offer help, although never make assumptions on what someone can and can't do.

Elderly or less mobile people may struggle to get the Christmas tree decorated, or getting out to buy one, then moving it from the car to the house. Also, getting decorations up on the walls, they might still want to do it, but it may be unsafe for them to do so themselves. Simply offering to help with these things can make a huge difference - don't forget to offer help with getting them down again too.

Writing and sending Christmas cards can be a difficult task if your hands are less stable and sight is decreasing. It can be nice to offer to help write and send a card with them. It's also nice if you can also read the cards.

Christmas gift or food shopping can be hard for some older clients who have poor mobility or unwell. If any clients are struggling please inform your manager who may be able to offer support.

Christmas day can be lonely if there is no family to stay with for the day, or friends nearby. If you know someone who may be lonely, make their Christmas lunch special this year, take a cracker or treat them to a mini Christmas pudding or a mince pie that's a wonderful way of helping spread the Christmas joy.

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WHAT'S ON IN CORNWALL



Christmas at the Eden Project

What is it? The Eden Project introduces a new after-dark Christmas experience this year, alongside opportunities to meet Father Christmas and to go ice skating. Santa's Grotto is one to enjoy, with an opportunity to see “behind the scenes” – including elves' beds and stockings ready for Christmas Day. The after-dark experience promises to be quite the spectacle, with giant projections, playful light sculptures and live music.

When is it? Selected dates between 24th November - 30th December 2018

Cinderella in Falmouth

What is it? This re-telling of the classic fairy-tale will be told by the very talented cast and crew of Miracle Theatre at Falmouth's Princess Pavilion. Expect to be taken on a spellbinding journey through Cinderella's turbulent life as she seeks to find her Prince Charming.

When is it? 16th - 31st December 2018

Cornwall Macmillan Christmas Fair at the Eden Project

What is it? One of Cornwall's most vibrant Christmas Fairs returns to the Eden Project in November, offering an early chance to start your gift-buying while raising vital funds for Cornwall's cancer patients. Last year's fair raised a whopping £57,000 for Macmillan Cancer Support, with stallholders donating 15% of their takings to the charity.

When is it? 8th November 2018

The Winter Gift Fayre in Truro

What is it? This Christmas market only started last year, but brought a wonderful selection of arts, crafts, jewellery, food, drink and more. Held at the Piazza on Truro's Lemon Quay, it's aiming to become a staple in Cornwall's Christmas events calendar, with a traditional feel – evergreen trees, natural wood and warm light – encapsulating the Christmas spirit.

When is it? 12th - 20th December 2018

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HAPPY BIRTHDAY TO

Our Wonderful Client's



David & John



And our Fantastic Colleague
Samuel



Employee of the month

Who deserves an award?

The awards recognize the achievements and contributions of individuals within Taylors of Grampound Ltd.

Nominate someone!

Please take the time to nominate a colleague within the company, who deserves to be celebrated!

Nominate Today!

Employee of the Month is involving the whole company in the nomination process. This can be achieved by emailing Rose your nomination to rbrown@taylorsofgrampound.co.uk.

Each nominator can enter the name of their nominee along with a short paragraph justifying their decision. Please send all nominations by the 28th December 2018. The winner will be announced in January 2019. The employee of the month will win a £20.00 voucher of your choice.



- Good work team with the Tagtronic App. Please remember to report any concerns about your clients directly to your manager/on call officer. Feedback should only be used if information relating to the client is non urgent. Managers and office staff are not alerted to feedback entries unless specifically logged on to that client. Feedback is not to be used to inform of the log in difficulties, failed connections or reasons to be running late. Check your Tagtronic App for your LIVE UPDATES! regularly. Please can you ensure you stay with the client for their allocated time. If you are not required it is important to gain permission to leave and log on feedback.
- Pay dates are 10th December 2018 and 7th January 2019
- Mileage due dates are 26th November 2018 and 24th December 2018
- 17 Days to Christmas
- Please can you remember if you receive any gifts they must be reported to managers/office, and must be documented on your Tagtronics App. They must not exceed £10.00, excepting money is strictly prohibited
- Please discourage the client's from displaying Christmas cards above fire places or open heat sources - always think Health & Safety.

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Thanks for everything!
We have received a lovely
note from N Osborne
Many thanks to you and all
the staff at Taylors who
contributed to make
Doreen's last couple of years
so special.
Good work Team.

Employee Appreciation

We recognize all your very hard work, your dedication and your care that you provide every day to those in need. We recognize that your role can be very demanding but also very rewarding.

Each and every one of you make a difference in the lives of those that you help as well as their families. Because of you, families can worry a little less knowing that you are there when they cannot be...that you have all the training, skills, patience & compassion to provide the best care for their loved ones. You are there on many special occasions, long weekends, over nights and holidays. You are there with their first smile and greeting in the morning to wishing them a restful sleep at night. You are there.

On behalf of Taylors of Grampound Ltd, we want to thank you for all that you do.



Check out our facebook page.