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# THANKYOU

### HIDEOUS WEATHER

A huge thank you to the staff at Taylors of Grampound Ltd who have gone above and beyond of their duty of care in hideous snow and ice. Some of you have walked to work, having abandoned your cars to ensure they can look after the Clients, cleared pathways and ventured out for supplies of bread and milk.

With all the weather warnings for heavy rain and strong winds, travel delays, difficult driving conditions, localised flooding, larger waves on coastal areas, power cuts, fallen trees, and risk of flying debris, Taylors of Grampound Ltd staff still attended ever client. Well Done!







## Valentine's Day, or St Valentine's Day, is celebrated every year on 14 February.



#### St Valentine Day Is:-

It's the day when people show their affection for another person or people by sending cards, flowers or chocolates with messages of love.

#### Who was St Valentine?

The day gets its name from a famous saint, but there are several stories of who he was. The popular belief about St Valentine is that he was a priest from Rome in the third century AD.

Emperor Claudius II had banned marriage because he thought married men were bad soldiers. Valentine felt this was unfair, so he broke the rules and arranged marriages in secret.

When Claudius found out, Valentine was thrown in jail and sentenced to death.

There, he fell in love with the jailer's daughter and when he was taken to be killed on 14 February, he sent her a love letter signed "from your Valentine".

### **How did Valentine's Day start?**

Having a Valentine's Day is a very old tradition, thought to have originated from a Roman festival.

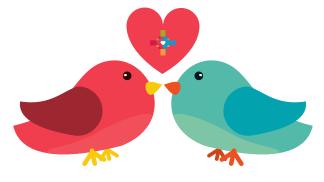
The Romans had a festival called Lupercalia in the middle of February - officially the start of their springtime.

It's thought that as part of the celebrations, boys drew names of girls from a box. They'd be boyfriend and girlfriend during the festival and sometimes they'd get married.

Later, the church wanted to turn this festival into a Christian celebration and decided to use it to remember St Valentine too.

Gradually, St Valentine's name started to be used by people to express their feelings to those they loved.

For centuries lovers have embraced the romance of Cornwall – waves crashing on a deserted beach, the quiet rivers and creeks, the wild moorland. Writers, artists and even gardeners have fallen in love with the coasts and countryside of Cornwall from its natural beauty to the romantic notions found in novels, poems and paintings.





## **Spotlight**

- Success is the result of perfection, hard work, learning from failure, loyalty, and persistence.
- Mileage claims are due in by 19th February 2019
- Payday is on the 4th March 2019
- We would be grateful if you could write a review on our Facebook. Have a look at our new Taylors Facebook for Live

## HAPPY BIRTHDAY TO

**Our Wonderful Client's** 



Ronald, Alexandra, Mary, Sheila, Richard and Linda

And our Fantastic Colleagues
Rachel & Trina

## WHATS ON IN CORNWALL

## Sunshine and Showers disability peer support group

Thursday 14th February 2019 1:00pm to 3:00pm
Thursday 28th February, 2019 1:00pm to 3:00pm
Thursday 14th March, 2019 1:00pm to 3:00pm
In aid of Sunshine and Showers
We run every two weeks including today 25 Oct
at Truro bowling alley we meet at 1 pm for a
cuppa then have a game of ten pin bowling at 2.
We are a non-profit group run by volunteers to
provide a fun activity for adults with chronic
health conditions.

### **OUR DEEPEST CONDOLENCES TO:-**

M M from St Austell sadly passed away her daughter has sent these kind words:- Thank you all your kindness and good work to my mum. I Know she thought highly of the girls.

RF from Stithians sadly passed away his wife Krista would especially like to thank Robin for all the support he gave to her husband.



### **Sing-along Singing for Wellbeing**

Friday 15th February, 2019 10:00am to 11:30am Polgooth Village Hall Fore St, ST Austell. PL26 7BT 07891889191 or alisonpr@btinternet.com

Friday 15th February 2019 10-11.30am monthly Singing for Wellbeing sessions begin at Polgooth Village Hall, St Austell. Refreshments are included. Only requirement is to enjoy singing, no previous experience necessary. So, if you love to sing to the radio or in the shower then come along and join us for a fun and informal singalong once a month. Cost £3.00 or O.A.P. £2.50

### **REMINDER'S FROM KIRSTIE**

#### **Holiday Reminder**

- You need to take at least 2/3 weeks (or half of your holiday entitlement) between April and September. If this is not booked by 1st April each year, 2/3 weeks (or half of your entitlement will be allocated to you between April and September.
- The remainder of your leave can be taken between August and March but needs to be booked before 1st October. Failure to do so may result in your holiday being booked for you.
- You can pre-book annual leave in advance, but you should gain confirmation from the named person you are required to submit this form to (named at the top of this form). Before finalising any holiday plans.
- It will only be in exceptional circumstances that annual leave will be granted outside of the normal booking procedures. These will be looked at on a case by case basis.
- The Office Manager will keep the original copy. You will receive a copy of your completed form authorised and signed. If you do not your holiday has not been booked and you must contact the Office Manager as soon as possible or will not be allocated your holiday.
- You must keep these copies safe for your records.
- Holiday will only be paid as you have accrued them in any 1-year period (1 April 31 March)
- For all support workers, please submit your annual leave request via email to Rose Brown rbrown@taylorsofgrampound.co.uk
- For all office staff, please submit your annual leave request to your line-manager.
- Following a period of holiday, you must return to work for a minimum of 4 weeks before taking any further holiday, except at the sole discretion of the Company. There is a maximum number of employees which can be allocated holiday per day in order for the smooth running of visit allocations.
- Please check this with the Office Manager. It is your responsibility to book your holiday.
- Annual leave cannot be booked from 24 December 2 January inclusive.
- Changes to your availability could affect your holiday entitlement.
- Holiday entitlement will not normally be rolled over to the next year. If they are rolled over the company reserves the right to book these days for you.
- You will be required to book of your annual holiday in week blocks running from Saturday to Friday in line with your availability and Taylors of Grampound weekly working grid.
- Holiday bookings will not be accepted once your notice has been given and cannot be taken as part of any required notice period (except where holiday was booked and confirmed prior to notice). You will be paid for any accrued outstanding holiday with your final wage.

#### **Tagtronic Log In**

The Tagtronics system allows rota changes to be sent to you in real time, care plan changes to be communicated to you directly via messages and for you to record your care activity which is fed back electronically to the office. All staff will be required to use this app therefore it is important that you make arrangements with Rose to undergo training. Also, staff can use the app to message between workers to alert concerns with clients. The rota is easy to follow without the need for sheets of paper. Using the app means that your managers will no longer be texting regarding changes or information about clients. This system allows us to comply with the legal requirements of the GDPR (General Data Protection Regulations).

