

THE NAVIGATOR

Taylors 



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June

"Far up in the deep blue sky,
Great white clouds are floating by;
All the world is dressed in green;
Many happy birds are seen,
Roses bright and sunshine clear
Show that lovely June is here."

F. G. SANDERS

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Message from Kirstie

Personal Change

Please can you all remember to inform the office of changes to your postal address, email, phone numbers and name changes. It is very important for payroll.

Car Changes

Please inform office if you are using a different car for work, if you are please bring a copy of your insurance to the office or email Gemma at glaw@taylorsofgrampound.co.uk

Allocated Times

I have some had feed back from social workers and families to say that our staff are not always staying their allocated times with the clients. Please can you be very mindful that we are commissioned for the services and to inform the office if you leave early. Spot checks are taking place in all areas.

Hours of Work Uncovered

Due to holidays and long-term sicknesses and additional respite, we have some runs of work uncovered over the 2 weeks. Gemma is sending the uncovered runs to the Tagtronics Message system. Thank you to all of you who have answered. If any of you can help please contact Gemma on 01726 884402 or glaw@taylorsofgrampound.co.uk

Tagtronics App

We have been monitoring Tagtronic's and it is showing that some of you are not completing all the tasks or scanning in or out. If you have any difficulties using the App or the tasks have changed but still on Tagtronics let Rose or Gemma know and we will change them. Also, if the QR code is not working at the client's property. Please also let us know so we can replace the old one.

Annual Leave

Saturday 25th May to 9th June 2019 Klara will be on annual Leave. Please can report any issues or concerns to Jane or Gary.



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What's On In Half Term In Cornwall

Healeys Cornish Cyder Farm

This half term you and the family can enjoy a day of apple-mazing adventures at Healeys Cornish Cyder Farm. Join in with Healeys Farm Trail running everyday throughout the holidays (prize included) and take part in Healeys colouring competition, for a chance to win a bottle of juice of your choice! See our PINK orchards in blossom on a Big Bertha tractor ride and take a guided tour around the farm. Enjoy a delectable Cornish cream tea or hearty homemade lunch in The Old Bottlery Restaurant. Dogs are welcome to join the family fun on a lead.

There's free parking and free entry into the farm and they are open from 9am.'

Garden Magic on the Mount

During May Half Term celebrate the colours that spring brings to the St Michael's Mount's unique garden. The garden lawn will become a hub of crafty activity as we take inspiration from the colours and patterns of the plants and flowers in the Mount garden. Help create giant floor mandalas using our collection of beautiful natural materials such as pine cones, stones, shells, leaves and sticks.

Eden Project - St Austell

Don't miss the very exciting May half-term programme, when the wonderful Dick and Dom take up residency at Eden! Expect all the usual Dick and Dom shenanigans, fun activities for all the family, an amazing live Dick and Dom show daily, and of course... BOGIES!!!! Dick and Dom will be on stage every day during half-term, all included in Eden admission. The show is a unique comedy experience the whole family will never forget. The audience is split in half and the two sides battle it out with interactive games, songs and general insanity. On arrival at Eden families will be assigned to their different teams and enjoy a whole host of fun activities leading up to Dick and Dom's appearance on stage.

Newquay Zoo - Newquay

This year is a very special year for Newquay Zoo. On May 26th it will have been 50 years since the zoo officially opened its doors back in 1969. To commemorate such a significant occasion, we want to invite you to our very special celebration party which will be held on Sunday 26th May from 10:00am until 5:00pm. Expect 60's themed live music, games, activities, face painting, BBQ food, themed enrichment for our animals, special talks and much more. An event not to be missed.

Fal River Festival - Falmouth

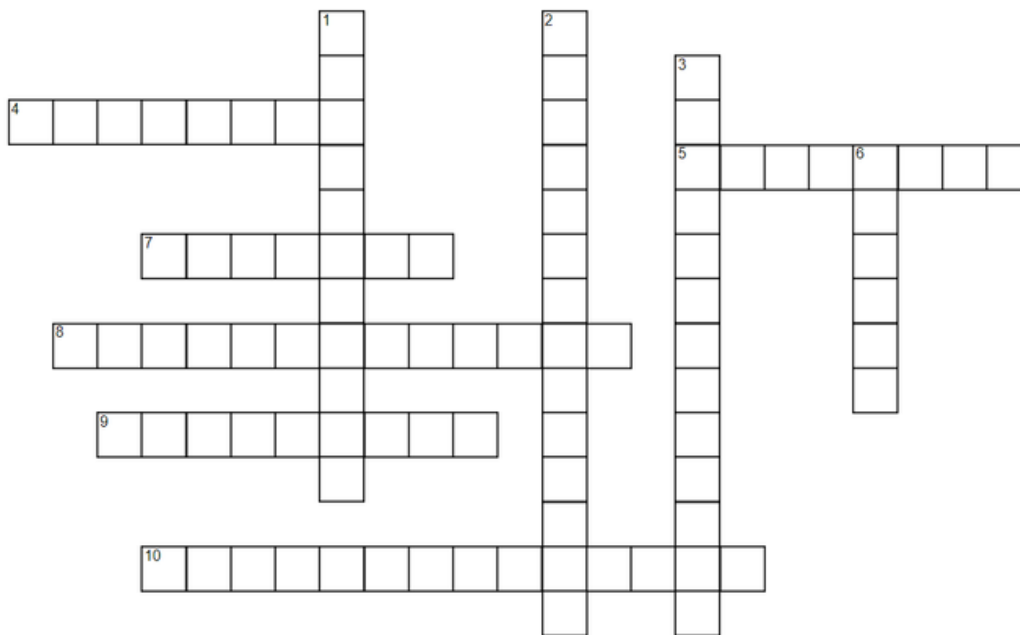
The 2019 festival will take place in Cornwall's most popular visitor destination from Friday 24th May to Sunday 2nd June. This fantastic 10 day celebration is a not-for-profit community festival which encompasses over 150 events varying from music & drama, the arts & heritage to gig racing, swimming, walking & lots more. With its diverse mix of events taking place at dozens of locations around the Fal River, the festival offers something for everyone and is the perfect opportunity to engage with life on the river and discover some of its fascinating history.



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Safeguarding Adults - Categories of Abuse



ACROSS

- 4 Hitting, slapping, misuse, of medication and restraint.
- 5 Incidents or patterns of incidents of controlling, coercive or threatening; behavior, violence or abuse. By someone who is or has been an intimate partner or family member regardless of gender or sexuality.
- 7 Ignoring medical, emotional physical care needs. Failure to provide access to appropriate health care.
- 8 Emotional abuse, threat of harm or abandonment, blaming, humiliation, isolation.
- 9 Internet scamming, will issues, inheritance, financial transactions
- 10 Slurs, issues of race, gender, disability etc.

DOWN

- 1 Neglecting to care for one's personal hygiene, health or surroundings and includes behavior such as hoarding.
- 2 Neglect of poor practice with in an institution or care setting. Neglect or poor professional practice as a result of policies or processes.
- 3 Human trafficking, forced labour, domestic servitude, coerce, deceive and force individual into life of abuse.
- 6 Rape, indecent exposure, subjection to pornography, not consented or pressured to consent.



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HAPPY BIRTHDAY TO



Our Wonderful Client's
Deirdre, Lee, Colin, Samantha,
Maureen & Giles



And our Fantastic Colleagues
Kim, Davina, Jeniche & Stella

IMPORTANT INFORMATION ABOUT YOUR ROTA'S

As you are all aware, we have been using the TAGTRONICS HOMECARE APP for some time now.

This is used for: -

- Client Information
- Payroll & Invoicing
- Rota's
- Messages
- Feedback
- Scan In/Out

This live App has been very successful and has been proven within the company a great way to communicate. From the 25th May 2019 rota's will no longer be emailed. If you have any problems with your mobile phone, it is your responsibility to inform the office, line manager or your on-call officer immediately

Spotlight

- There will be little rubs and disappointments everywhere, and we are all apt to expect too much; but then, if one scheme of happiness fails, human nature turns to another; if the first calculation is wrong, we make a second better: we find comfort somewhere.
- Mileage claims are due in by 10th June 2019
- Payday is on the 24th June 2019
- There are waking nights ongoing in Carnon Downs. If anyone is interested please contact Jenn or Kirstie.

COMPLIMENT!

We have had a compliment from Jo Duggan (Disability Liaison Nurse) regarding Ben and David, thanking for all their work with F B, Jo feels if they were not there then the client would have been either sectioned under the Mental Health Act or in hospital. Jo advised they both have a great rapport with him and have managed to connect.

Reddanick House Staff have also asked to put in a compliment about Ben & David and advised they have a good relationship with FB, calming and positive.

Lovely compliment, thankyou Ben & David for doing a great job.

