

# PC Compatibility & Troubleshooting Guide – ITX-AP300W

## 1. Product Overview

Thank you for choosing the ITX-AP300W power supply. This product is designed for use with **compatible PC systems** and must be installed correctly according to the instructions below to function properly.

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## 2. System Requirements & Compatibility

### Supported Systems:

- PC systems with **ITX / Micro-ATX / compatible cases** that support this power supply form factor
- Motherboards with standard **24-pin ATX** and required CPU power connectors
- Compatible voltage input as specified on the product label

### Compatibility Notes:

- Please verify your **PC case clearance and power connector requirements** before installation
  - This power supply is **not compatible with proprietary systems** requiring non-standard power connectors
  - Improper installation or incompatible hardware may result in the system not powering on
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## 3. Installation Instructions

### 1. Power Off the System

Shut down the PC and disconnect it from the power outlet before installation.

### 2. Install the Power Supply

Mount the ITX-AP300W securely into the PC case using the appropriate screws.

### 3. Connect Power Cables

- Connect the 24-pin ATX connector to the motherboard
- Connect CPU and peripheral power cables as required
- Ensure all connections are firmly seated

### 4. Verify Operation

Reconnect the power cable and turn on the system. Confirm that the PC powers on normally.

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## 4. Troubleshooting

If the system **does not power on or does not function as expected**, please review the following:

**Problem: PC does not power on**

- Confirm the power supply switch is in the ON position
- Verify all power connectors are fully connected
- Ensure the PC case and motherboard are compatible with this model

**Problem: System shuts down or behaves inconsistently**

- Confirm total system power consumption does not exceed rated wattage
- Check for loose cables or improper installation
- Ensure adequate ventilation and airflow

If issues persist after following these steps, please contact [support@apevia.com](mailto:support@apevia.com).

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## 5. Safety and Maintenance

- Do not open or disassemble the power supply
  - Keep away from liquids and extreme temperatures
  - Ensure proper ventilation during operation
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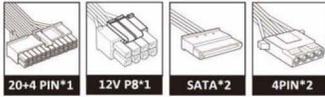
## 6. Important Notes

- The power supply **will not power on** simply by connecting the AC power cord to the wall outlet.  
All required power cables **must be properly connected to the PC components**.
  - The **24-pin motherboard connector** can be separated into a **20+4-pin** connector:  
Push the 20-pin section down and the 4-pin section up for motherboards requiring a 20-pin connector.
  - The **8-pin CPU connector** can be separated into a **4+4-pin** connector:  
Push one 4-pin section down and the other up for motherboards requiring a 4-pin CPU connector.
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## 7. Support & Contact

For additional assistance, please contact:

- [support@apevia.com](mailto:support@apevia.com)
- [www.apevia.com](http://www.apevia.com)

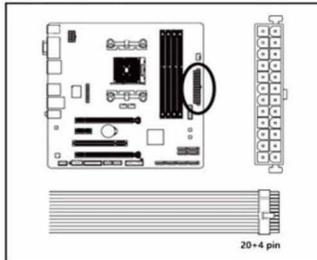


20 + 4 PIN exposed (400mm)\*1  
 12V P8 exposed (400mm)\*1  
 PATA exposed (400mm) + SATA(150mm)\*1  
 PATA exposed (400mm) + SATA(150mm)\*1  
 Total : (20+4P\*1,P8(P4+4PIN)\*1, PATA\*2, SATA\*2 )

<b>AC Input</b>	115-230VAC , 8A/4A , 50-60HZ				
<b>DC Output Voltage</b>	+3.3V	+5V	+12V	-12V	+5Vsb
<b>Max Output Current</b>	12A	12A	20A	0.3A	2.5A
<b>Combined Power</b>	90W		240W	3.6W	12.5W
<b>Total Power</b>	300W				

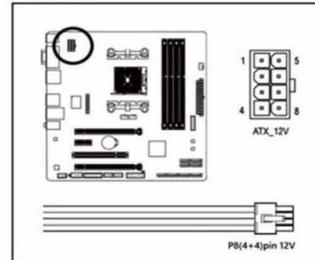
## Installation:

### STEP 1



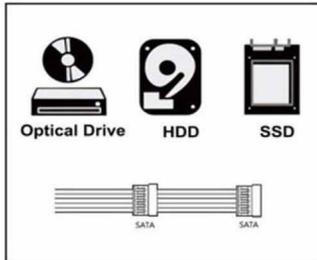
Plug the 20pin/24pin connector to the motherboard.

### STEP 2



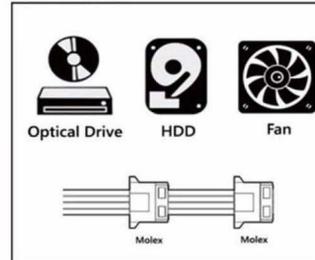
Plug in the 8pin/4+4pin connector to the motherboard.

### STEP 3



Plug in the necessary SATA to the optical drives / hard drives you have installed on your computer.

### STEP 4



Plug in the necessary MOLEX to any optical drives / hard drives / fans you have installed on your computer.