



EMERALD
MALDIVES RESORT & SPA

Sustainability Management Plan 2025

“We reimagine luxury by gracefully infusing it
with an enduring homage to our planet's
grandeur”



A MEMBER OF
THE LEADING HOTELS
OF THE WORLD



Our Commitment to Sustainability

Discover Emerald Maldives Resort & Spa, where luxury meets sustainability in perfect harmony. Nestled in the pristine beauty of the Maldives, we are committed to protecting the natural wonders around us. Our eco-conscious practices span from eco-friendly construction and renewable energy initiatives to sustainable dining and marine conservation.

As advocates for responsible tourism, we strive to reduce our environmental footprint while offering memorable experiences. From minimizing plastic waste and supporting local communities to safeguarding vibrant marine life, our efforts ensure a positive impact.

Join us on a journey toward a more sustainable future, where each moment of relaxation contributes to preserving the breathtaking beauty of the Maldives.





Driving Purpose Behind Our Sustainability Management Plan

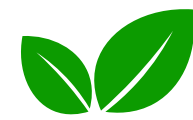
Provide a clear framework for sustainable operations

Reduce long-term environmental impact through eco-friendly practices

Improve well-being of guests, team members, and local communities

Ensure decisions consider environmental, socio-cultural, quality, and health & safety factors





Sustainability Key Objectives



Energy Conservation

- ❖ Shift towards renewable energy such as solar power.
- ❖ Lower carbon emissions and optimize plant efficiency.
- ❖ Reduce operational energy costs without affecting guest comfort.



Waste Management

- ❖ Reduce water consumption through reuse and efficient systems.
- ❖ Increase recycling rates across all departments.
- ❖ Minimize use of single-use plastics.
- ❖ Improve results year-on-year through monitoring.



General

- ❖ Ensure business decisions are aligned with sustainability goals.
- ❖ Integrate safety, health, and quality into daily operations.



more of... Sustainability Key Objectives



Satisfaction

- ❖ Strengthen guest trust through transparency.
- ❖ Enhance guest experiences while educating on sustainable practices.
- ❖ Share CSR initiatives (e.g., reef conservation, local community support).



Training and Quality

- ❖ Ensure all team members are familiar with environmental policies.
- ❖ Conduct recycling and sustainability workshops.
- ❖ Train at least one department per year in green practices.



Our Emerald Green Pillars



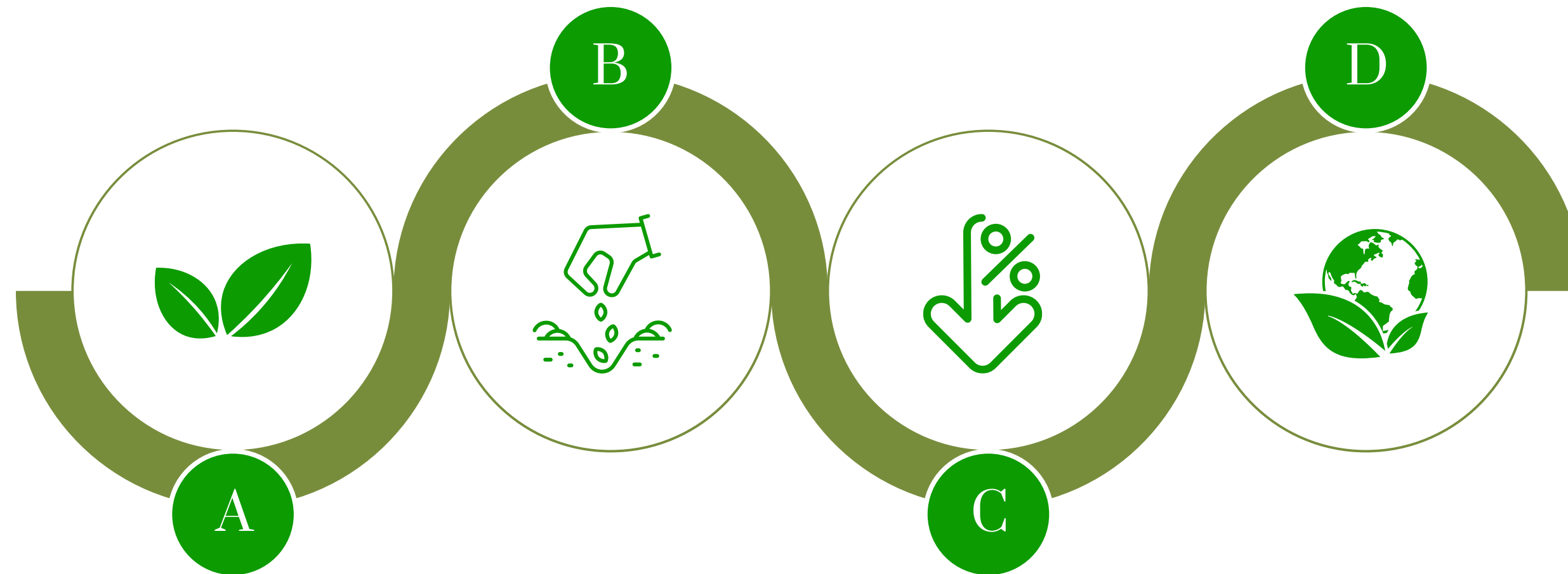
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Socio-Cultural

Tourism can positively impact local communities and Maldivian culture by respecting heritage, supporting local economies, and enhancing social well-being.

Health and Safety

Ensuring tourism operations safeguard guests, team members, and the community by preventing risks and maintaining a safe, healthy environment.



Environmental

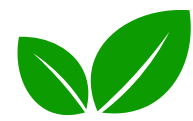
Making a meaningful impact on preserving the environment while also providing guests with a sustainable travel experience

Quality

Delivering high-quality services with sustainability, focusing on continuous improvement, guest satisfaction, and adherence to Emerald Maldives standards.



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Environmental

Energy Efficiency

- ❖ Our resort are encouraged to reduce energy consumption by using energy-efficient equipment, LED lighting, sensors and smart energy management systems.
- ❖ Adoption of renewable energy sources like solar panels to generate power operations.
- ❖ Minimizing carbon emission by using electric-powered vehicles such as resort buggies which is an eco-friendly mode of transportation.

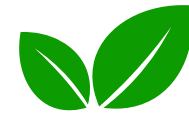
Water Conservation

- ❖ Installation of water saving aerators in guest and team members accommodation.
- ❖ Desalination system of sea water.
- ❖ Proper treatment of wastewater before it is released back into the environment.

Waste Management

- ❖ Reduce – Reuse – Recycle a practice in minimizing waste from by using reusable items, reducing single-plastic usage and food composting machine.
- ❖ Proper disposal of waste by performing a proper segregation system.





more of... **Environmental**

Biodiversity Protection

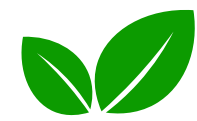
- ❖ Local flora and fauna conservation preserving natural habitats and avoiding activities that could harm local ecosystems.
- ❖ Marine conservation by protecting coral reefs, reduce pollution, and support marine life in critical/endangered.

Environmental Education and Awareness

- ❖ Training of team members on sustainable practices and encouraging them to take part in environmental initiatives.
- ❖ Community Involvement by engaging with the local community like Maduvvari and Meedhoo to promote environmental awareness and support local conservation projects.

Sustainable Sourcing

- ❖ Prioritizing locally sourced and organic products to reduce transportation emissions and support local economies.
- ❖ Using Eco-Friendly Products such as biodegradable, non-toxic, and environmentally friendly cleaning products and amenities.



Socio-Cultural

Cultural Heritage Protection

- ❖ Respecting traditions of Maldives by ensuring that our resort activities and entertainment program respects and preserve local customs, traditions, and cultural practices.
- ❖ Encouraging and promoting local arts, crafts, and cultural performances as part of guest experience.

Community Involvement and Support

- ❖ Prioritizing the hiring of local team members, providing them with fair wages, training, and career development opportunities.
- ❖ Involvement in or support for community development projects, such as education, healthcare, and infrastructure improvements.

Fair Trade and Ethical Practices

- ❖ Ensuring that products and services are sourced ethically, with a focus on fair trade, fair wages, and good working conditions.
- ❖ Upholding human rights and ensuring that all business practices align with ethical and legal standards.





more of... Socio-Cultural

Education and Capacity Building

- ❖ Providing team members with training in cultural sensitivity, sustainability, and responsible tourism practices.
- ❖ Educating guests about Maldivian cultures, traditions, and the importance of responsible tourism.

Social Equity and Inclusion

- ❖ Ensuring that resort activities are inclusive and accessible to all, including people with disabilities and marginalized groups.
- ❖ Encouraging youth participation in tourism and providing opportunities for young people to develop skills and gain employment.

Social Well-Being

- ❖ Ensuring that resort activities do not negatively impact the health and safety of local communities.
- ❖ Working to reduce social disparities by supporting initiatives that address poverty, education, and healthcare in local communities.



Quality

Service Excellence

- ❖ Regularly measuring and improving guest satisfaction through feedback mechanisms, such as surveys, reviews, and direct communication.
- ❖ Offering tailored services and experiences that meet the individual needs and preferences of guests.

Training and Development

- ❖ Providing ongoing training for team members to enhance their skills, knowledge, and ability to deliver exceptional service.
- ❖ Promoting a positive work environment where team members feel valued, motivated, and engaged in their roles.

Operational Efficiency

- ❖ Implementing resort best practices in all areas of operation, from housekeeping and maintenance to food and beverage services.
- ❖ Utilizing modern technology to improve efficiency, such as property management systems, energy management software, and guest communication platforms.





more of... Quality

Health and Safety

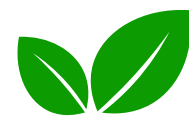
- ❖ Maintaining rigorous hygiene and sanitation standards across the property, particularly in food handling, housekeeping, and public areas.
- ❖ Adhering to all local and international health and safety regulations, as well as standard operating procedure of the resort.

Environmental Quality

- ❖ Implementing sustainable practices that contribute to environmental quality, such as energy conservation, waste reduction, and water management.
- ❖ Offering eco-friendly amenities and services, such as organic toiletries, biodegradable packaging, and environmentally conscious dining options.

Guest Communication

- ❖ Providing clear and transparent communication with guests about the property's sustainability practices, quality standards, and service offerings.
- ❖ Engaging with guests through various channels, including digital platforms, to keep them informed and involved in the property's sustainability efforts.



Health and Safety

Hygiene and Sanitation

- ❖ Implementing rigorous cleaning and disinfection protocols, especially in high-touch areas like guest villas, restaurants, and public areas.
- ❖ Regular testing and treatment of water to ensure it is safe for drinking, cooking, and bathing, including maintaining proper swimming pool hygiene.

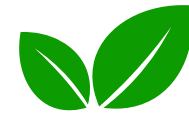
Emergency Preparedness

- ❖ Developing comprehensive emergency response plans for various scenarios, including natural disasters, fires, medical emergencies, and security threats.
- ❖ Providing guests with clear instructions on emergency procedures, including evacuation routes, meeting points, and contact information for emergency services.

Safety and Security

- ❖ Implementing security measures to control access to the property, such as surveillance systems, security personnel, and secure entry points.
- ❖ Ensuring that fire safety measures are in place, including fire alarms, extinguishers, smoke detectors, and clearly marked evacuation routes.





more of... Health and Safety

Health and Wellness

- ❖ Maintaining rigorous hygiene and sanitation standards across the property, particularly in food handling, housekeeping, and public areas.
- ❖ Adhering to all local and international health and safety regulations, as well as standard operating procedure of the resort.

Risk Management

- ❖ Regularly assessing the property to identify potential hazards and risks to health and safety, such as slippery floors, sharp edges, or unsafe equipment.
- ❖ Ensuring that adequate insurance coverage is in place to protect against liabilities related to health and safety incidents.

Compliance with Regulations

- ❖ Adhering to all local and national health and safety regulations, including those related to building codes, fire safety, and occupational health.
- ❖ Participating in regular inspections and audits by health and safety authorities to ensure ongoing compliance with legal and regulatory requirements.



Our Core Initiatives

Renewable Energy:

Solar PV installation across properties.

Guest Engagement:

Options to reduce linen/towel changes, eco-app reminders.

Community Development:

Education, healthcare, local sourcing, cultural preservation.

Marine and Wildlife Conservation:

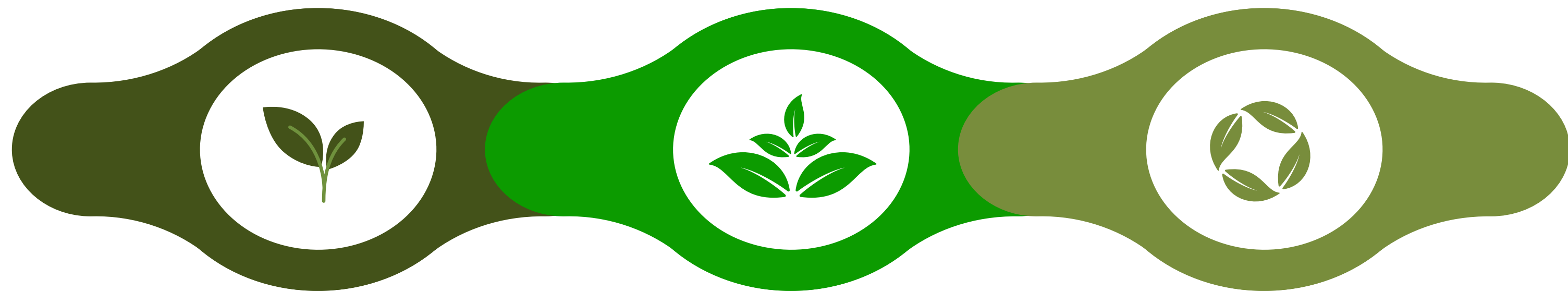
Coral restoration, turtle protection, eco-friendly landscaping.

Training and Awareness:

Continuous staff training, guest education on sustainability..



Monitoring and Review



Annual Review of Sustainability Management Plan

Performance Tracking

- ❖ Electricity & water consumption
- ❖ GHG emissions
- ❖ Waste generation

Supported by Policies

- ❖ Environmental
- ❖ Health and Safety
- ❖ Waste Management
- ❖ Biodiversity
- ❖ Disaster Management



Our Green Initiatives

At Emerald Maldives Resort & Spa, we are dedicated to protecting the natural beauty that surrounds us. Our environmental policies are designed to ensure that our resort operates in a way that respects and preserves the incredible ecosystems of the Maldives.

From reducing waste and conserving water to supporting local communities, we strive to make your stay as eco-friendly as it is enjoyable. We believe that by taking care of our environment, we can offer you a truly unique and sustainable experience.

Thank you for being a part of our journey towards a greener future.

A stylized white signature of Rohit Chhetri, located below the thank you message.

Rohit Chhettri
General Manager



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Sustainability at Emerald Maldives Resort and Spa is an ongoing journey. Through responsible operations, community engagement, and environmental stewardship, we aim to protect our unique ecosystem while ensuring exceptional guest experiences.

