



West Rise Primary School and Nursery

Separated Parents Procedure

September 2026

1. INTRODUCTION

This procedure is informed by the Department for Education (DfE) guidance: Understanding and dealing with issues relating to parental responsibility. It outlines what parental responsibility is and who may hold it.

At West Rise Primary School and Nursery, we are committed to maintaining positive and inclusive communication with all parents and carers, in the best interests of the child. This document aims to minimise the impact of parental separation on the child's education and wellbeing, and to clarify expectations for separated parents and the role of the school.

When a child is admitted to the school, the parent(s) with parental responsibility who submitted the application are expected to have consulted all others with parental responsibility. They should also provide the school with full details of all individuals who hold parental responsibility.

If this information is not provided, the school welcomes direct contact from any parent with parental responsibility. However, the school cannot be held accountable for excluding a parent from communication if their details have not been shared. If parents separate after a child has already enrolled, it is essential that the school is informed immediately. This enables the school to maintain appropriate contact with both parents and, where necessary, make arrangements to communicate separately with each parent.

2. DEFINITION OF PARENT

Under Section 576 of the Education Act 1996, a 'parent' is defined as:

- All biological parents, regardless of marital status
- Any individual with parental responsibility (e.g. adoptive parents, step parents, guardians)
- Any person who has care of the child (e.g. foster carers), even if they do not have parental responsibility

All individuals defined as parents are entitled to be involved in decisions regarding the child's education and to be treated equally by the school. This includes, but is not limited to:

- Receiving school reports and newsletters
- Accessing school records
- Attending parent meetings and school events
- Receiving information about trips and vaccinations
- Access to school photographs
- Participation in exclusion procedures
- Being informed of medical issues

These rights remain unless restricted by a Court Order. If parents are involved in legal proceedings concerning the child, they should seek permission from the court to share relevant Court Orders with the school.

3. PARENTAL RESPONSIBILITY

Parental responsibility, as defined in the Children Act 1989, refers to the legal rights, duties, powers, and responsibilities a parent has for their child. It may be held by biological parents or acquired through adoption, guardianship, or a formal agreement or Court Order.

The school will rely on the information provided at the time of enrolment regarding parental responsibility and the child's living arrangements, unless updated documentation (e.g. birth certificate or Court Order) is provided. All

parents with parental responsibility have equal rights to be involved in decisions about their child's education. The school must treat all such parents equally unless a Court Order restricts their rights or removes parental responsibility.

4. COURT ORDERS

Our school's primary concern is the welfare of the child. We aim to work in partnership with all parents and carers. If a Court Order is in place, the school will act in accordance with its terms to the best of its ability. If the school is not informed of a Court Order, it cannot be held responsible for any unintentional breach.

5. DISPUTES AND DISAGREEMENTS

We encourage all parents and carers to work collaboratively with the school in the best interests of their child. However, any disputes between parents must be resolved independently and not through the school. The school will not act as a mediator, take sides, or become involved in parental disagreements. Where parents cannot reach agreement, they should seek independent legal advice or pursue resolution through the appropriate legal channels.

6. CHANGES IN FAMILY CIRCUMSTANCES

We kindly ask parents and carers to inform the school of any significant changes in family circumstances that may affect a child's wellbeing or behaviour. This enables us to provide sensitive and appropriate support within the school environment. It is essential that parents keep the school updated with any changes to emergency contact details or arrangements for collecting children at the end of the school day. Accurate and current information helps us ensure the safety and welfare of all pupils.

7. RELEASE OF CHILDREN

Unless a Court Order, or formal advice from Children's Services or the police, states otherwise, any individual with parental responsibility may collect their child from school. Staff will not challenge this unless there are clear safeguarding concerns.

8. EMERGENCY CONTACTS

The school must record the emergency contact numbers for both parents where there is parental responsibility on the admission register, unless there is a court order stating otherwise. In the case of an emergency the emergency contact list will be worked through until contact is made.

9. COMMUNICATION WITH SEPARATED PARENTS

School communications, including newsletters and general updates, are sent via PING to all parents and carers with parental responsibility, provided they have signed up to PING to receive these.

These communications include key information such as:

- Parents' evenings
- School productions and events
- Sports days
- Class trips and outings

Where possible, the school will accommodate separate requests from separated, divorced, or estranged parents for invitations to school events. However, we encourage parents to communicate directly with one another regarding such matters, where appropriate. We recognise that this may not always be feasible and will do our best to support individual circumstances.

Please note that in cases where a Court Order restricts contact between parents or with the child, the school will act in accordance with the Order and may not be able to fulfil certain requests. In line with our Data Protection and Information Security Procedure, any communication from one parent will exclude personal information about the other parent.

PARENTS' EVENING APPOINTMENTS

Upon request, the school will offer separate parents' evening appointments for separated, divorced, or estranged parents who hold parental responsibility.

WRITTEN PUPIL REPORTS

All individuals known to the school as having parental responsibility are entitled to receive written progress reports. These will be provided to separated, divorced, or estranged parents, provided we have accurate and current contact details.

9. CHANGE OF NAME

A child's name (forename and/or surname) can only be changed if:

- Both parents provide written consent with signatures, or
- A legal Court Order authorises the change

In the absence of either, the child will be recorded as the name recorded on their birth certificate.