



Essential Terms & Conditions for £25/Week Construction Toilet Hire

1. Pricing & Promotional Offer

- **Offer Validity:** The **£25 per week** promotional rate applies exclusively to standard construction portable toilets booked for sites located within a **15-mile radius** of the D-tox Walsall depot.
- **Minimum Hire Period:** A minimum hire duration of **2 weeks** applies to qualify for the £25 weekly rate. Shorter hire terms may be subject to a standard rate or a separate short-term surcharge.
- **Payment Terms:** Standard credit account terms [**e.g., 30 days from end of month**] apply for approved account holders. For non-account holders, payment for the initial hire period delivery and collection must be cleared prior to dispatch.
- **VAT:** All quoted rates are exclusive of VAT, which will be charged at the standard prevailing rate.

2. Delivery, Access & Siting

- **Site Accessibility:** The hirer must ensure clear, unobstructed vehicle access for delivery vehicles to drop off and collect the unit.
- **Failed Delivery / Aborted Visits:** If delivery or servicing cannot take place due to restricted access, locked gates, muddy ground conditions, or site unavailability, a delivery **fee** will be charged.
- **Ground Conditions:** The unit must be placed on firm, flat, level ground capable of supporting the weight of a filled portable toilet. D-tox is not liable for ground subsidence or damage to driveways/surfaces caused by correct placement or vehicle access.

3. Servicing & Maintenance

- **Weekly Servicing:** Standard weekly hire includes routine waste pumping, clean water replenishment, and replenishment of consumable supplies (such as toilet roll) as per the agreed service schedule.
- **Access for Servicing:** The hirer must ensure uninterrupted access for the service vehicle on the designated service day. If the service truck cannot reach the unit, the service may be skipped without a refund for that week.

- **Prohibited Waste:** Portable toilets must only be used for human waste and provided toilet paper. The disposal of hazardous materials, chemical waste, paint, rubble, or sanitary products other than toilet paper is strictly prohibited.

4. Hirer Responsibilities & Liability

- **Loss or Damage:** The hirer assumes full responsibility for the unit from the time of delivery until collection. Any loss, vandalism, fire damage, or structural damage (beyond normal wear and tear) will be charged to the hirer at full replacement or repair cost.
- **Insurance:** The hirer is advised to maintain adequate site insurance covering hired-in plant and equipment for the duration of the hire period.
- **Relocation:** Once sited by the D-tox team, the hirer must not move, relocate, or attempt to lift the portable toilet. Any damage caused by unauthorised movement is the sole responsibility of the hirer.

5. Termination & Off-Hire Policy

- **Off-Hire Notice:** The hire does not automatically end. The hirer must provide a minimum of **3 days** notice to off-hire and schedule collection. Hire charges will continue to accrue until an official off-hire date is issued.
- **Site Clearance Before Collection:** Prior to collection, the hirer must ensure the unit is entirely clear of any external padlocks, chains, or stored items, and that clear vehicle access is maintained for removal.