Moderate Risk Visits & Excursions

All visits and excursions offered by Adaptable Travel as part of tour packages are categorised into one of four levels of risk, low, moderate, elevated or water immersion. This page covers visits we've classed as moderate risk, and what you need to do on the day.

Moderate Risk Definition

Locations, attractions, buildings, or sites (not involving water immersion) where there are potential risks to students relating to the environment, process, or activity. Students will be directly involved in an activity which may be unfamiliar.

Criteria

- Potential risks to students relating to the environment, process, or activity.
- Students will be more involved in doing rather than looking.
- It is not a controlled environment.
- The venue and activity may be unfamiliar to the students from everyday life.
- Possible complications with group management.
- Health and Safety laws and regulations may not cover the safety of students.
- May involve a guide who provides, fits and manages basic safety equipment, such as crampons or a harness, for a non-technical, walking-pace activity.

Moderate-Risk Examples

- Mountain/Glacier walks
- Waterfall walks
- Small funfair type operations (as opposed to theme parks)
- Cooking classes
- Boat trips
- Hazardous working places without specific visitor facilities

Please note this is not an exhaustive list of examples.

A guided, walking-pace activity like this, where the guide provides and manages the equipment, is different from a technical or higher-intensity specialist activity, where students themselves must learn and carry out a specialist skill or technique, for example zip-lining or a ropes course. Activities like that are classified Elevated Risk. See the Elevated Risk Statement.

Moderate Risk Visit and Excursion Management

- We complete a Moderate Risk information sheet for the visit and share any risks it identifies with you for your own group management plan.
- We monitor customer and staff feedback on every moderate-risk venue we offer.
- We monitor accident, incident and near-miss reports and act on any pattern we see.

What you need to do on the day

Risk	Control measure
Venue hazards	Read any visitor information displayed at the venue and brief your group accordingly.
Activity-specific risks	Read the completed Moderate Risk information sheet for this visit and brief your group on it before you start. You will find this in your TourTrust folder.
Unfamiliar environment or activity	Familiarise yourself with the location, process or activity before students take part.
Fire or emergency evacuation	Familiarise yourself with the emergency exit routes and procedures on arrival.
Group becoming separated	Agree a safe place to meet as a group in case of an emergency.
Behaviour	Apply your school or establishment's code of conduct throughout the visit.
Supervision	Group leaders and accompanying adults must always remain with the students.

Fit of equipment or safety gear	Check any equipment or safety gear provided fits each student properly before the activity starts.
Medical needs and allergies	Share relevant medical information with venue or activity staff before you start.

Reporting an incident on a moderate risk visit

If anything happens that needs reporting, an accident, injury or near miss, call the 24-hour Duty Officer number on your itinerary as soon as it's safe to do so. They're available any time your group is travelling.

Version history Version: 1.0 | Reviewed: September 2026 | Next review due: September 2027 |
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