



NEW MOBILITY IMPACTS

URBANISM NEXT EUROPE  
**2021** 

# The MaaS Response City: Potentials & Challenges

How Integrating Mobility Services and Infrastructure Can Contribute to a Better Urban Environment

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# Mobility-as-a-Service (MaaS)



- What type of (urban) mobility are we talking about?
- What are we aiming to achieve through MaaS?
- What mobility problem intends MaaS to address?

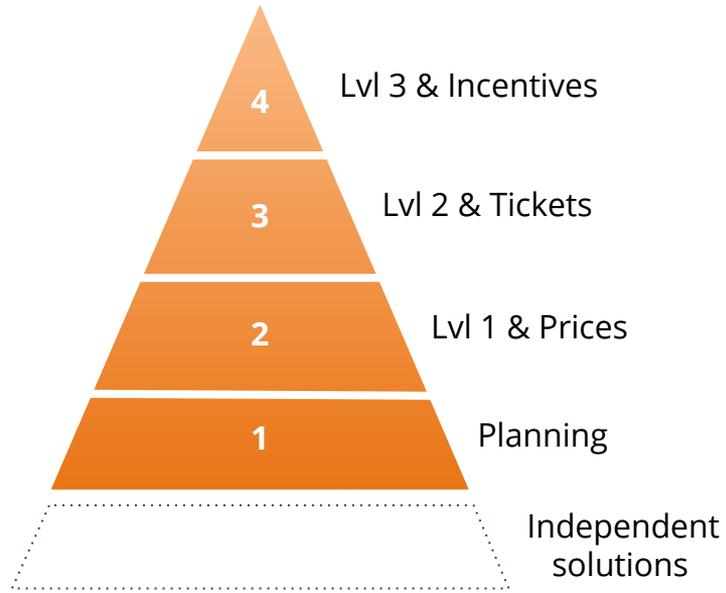




**What  
Is  
MaaS?**

**And  
What  
Isn't?**

# What is MaaS?



# Working definition Anthropolis Chair



MaaS is an innovation in mobility management, [...] the **integration** of transport services, digital and physical infrastructures, new actors, and other technologies in one digital platform [...] The most valuable characteristics are **provision of improved access** and higher quality real-time-information **to catalyse sustainable mobility practices** and social equity [...] reflected in individual, economical and societal value gains. (Reyes-Madriral and Puchinger, 2021)



# Physical & Infrastructure Layers



## Mobility Integration and Accessibility

- MaaS Lvl 1-4

## Mobility Offer & Governance

- Modes, frequency, routes, management, tariffs, ...

## Mobility Basis

- Physical infrastructure (roads, rails, ...)
- Land use & regional/urban planning (<https://youtu.be/em-N9-stclQ>)



# Private / public sector roles



- Who operates platforms?
- Who owns/manages data?
- Who chooses which modes are proposed?



# Centralised vs Decentralised



- Winner-takes-it-all? (Hietanen, 2014)
- New app for each city/district?
- How to enable open and effective ecosystems?
  - Loi d'orientation des mobilités France (LOM, 2020)
  - City Data Standard – Mobility (CDS-M)



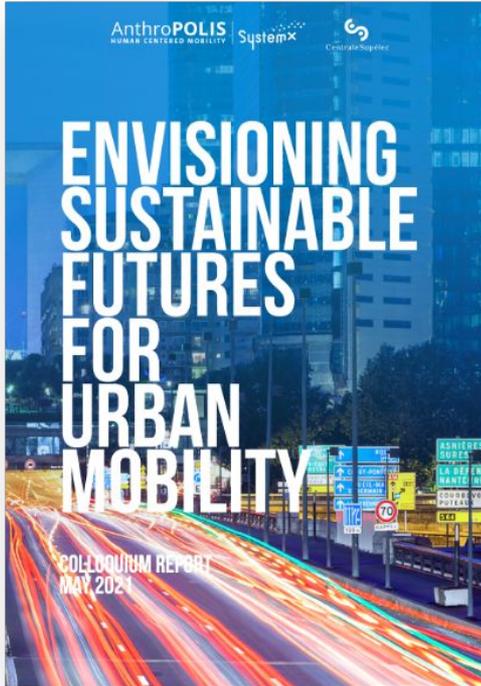
# Key Takeaways



- MaaS is no magical pill that solves transport challenges but if done 'right', can significantly improve mobility offer and efficiency
- Quality of mobility infrastructures defines success
- MaaS is value-free: Regulations ensure sustainability/inclusivity
- Governing the balance between local/global, private/public is key



# More information



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# Thank you!

Do you have any question?

Ask **Tjark Gall**, [tjark.gall@irt-systemx.fr](mailto:tjark.gall@irt-systemx.fr)



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