

The Uncountable Portal: One Front Door for Every External Request

A narrowly scoped way to collect requests from partners and route them straight to your R&D platform. Each one becomes a structured record the moment it is submitted, not another inbox to manage.

For external partners including contract labs, CRO and CDMO teams, suppliers, and customers, plus occasional internal requesters



What You Can Do with the Portal



Coordinate External Testing

Send samples and requests to outside labs and researchers, and get results back in one place, ready to use.



Run Intake for Your Own Lab

If you are the testing lab, let customers submit their tests as complete, ready-to-run records.



Register and Qualify Suppliers

Onboard and qualify suppliers through a guided registration form, with no manual back-and-forth.



Publish a Product Catalog

Publish a chosen subset of your R&D data as a searchable catalog, without exposing the rest of your platform.

Why Teams Choose It



Connected to your R&D platform

Requests flow into Uncountable automatically, with no handoff between separate systems.



Better data quality

Structured intake forces complete, validated submissions, and every field is filterable and searchable.



Less low-value work

Scientists stop emailing back and forth just to understand what a requester actually needs.



No Seats to Buy

Partners get a secure link and sign in. Nothing to install, and no software to manage.



Self-service status

External users track their own requests without pulling a scientist away from the bench.



Configurable to your workflow

You define the fields, constraints, and workflow phases for each type of request.

One Form for Partners, One Record for You

Requests arrive as emails, spreadsheets, and PDFs. The Portal turns them into complete, ready-to-use records that land straight in Uncountable, with no re-keying and no chase.

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uncountable

Dashboard

Requests

Samples

Results

Catalog

Suppliers

DW

Dana Whitmore

R&D Ops

Requests / EXT-012

External CRO Testing Request

Complete

Draft

In Transit

Received

In Progress

Pending Review

Complete

Request Details

Requester

Laura Larson

Company

Acme Labs

Submitted

Jun 25, 2026

Priority

High

Tests requested

Microbiological

Results Checked Against Spec

Test	Result	Status
Total Plate Count	120 CFU/g	In Spec
Yeast and Mold	45 CFU/g	In Spec
E. coli	Detected	Out of Spec

Activity (full audit trail)

Jun 25 - 10:02

Laura Larson submitted the request via the Portal

Jun 25 - 10:03

Auto-validated against the required fields

Jun 26 - 09:14

Dana Whitmore accepted it and routed to the lab



Secure invite and login



Configurable forms



Complete and validated



Lands as a record



Your team acts in-platform

Secure by Design

Enterprise-grade security and compliance, built into every partner request.



Traceable by default

Timestamped, versioned, and tied to a submitter identity, with a full audit trail of changes.



No platform exposure

Invited users access specific forms only, never the full platform or other clients' data.



Built on Uncountable

SOC 2 Type II and ISO 27001, with 21 CFR Part 11 and GMP support, plus role-based access.



Data isolation between clients

Every client's data is isolated at the schema level, never mixed with another organization's.



Encrypted end to end

AES-256 at rest, TLS in transit, hosted in your region (US, EU, or Japan).



Backed up and recoverable

Daily backups across regions, a documented disaster-recovery plan, and yearly third-party penetration tests.

Less time chasing requests. More time for the science.



See It on Your Own Workflow

No slideware, just your requests. Request a demo at sales@uncountable.com.

