

The Uncountable Portal: Outside Testing That Comes Back as Data

Your team sends the request, the outside lab fills it in, and the results land against the formulation they belong to, already checked against spec. Nothing to re-type, and no waiting to find out what came back.

For the R&D and QC teams who send testing out to contract labs, and the operations leads who own turnaround on that work



What You Can Do with the Portal



Send the Request in Full

Tests, methods, and sample detail go out complete the first time, so the lab is not writing back to ask what you meant.



Get the Results as Data

Values arrive in the fields you defined, against the original request, ready to analyze. Nothing is re-typed from a PDF.



See Out-of-Spec on Arrival

Incoming values are checked against your specifications, so a failing result is visible when it lands, not at the next review.



Know Where Every Sample Is

Status moves as the work moves, so nobody spends a morning chasing a lab to find out what is done.

Why Teams Choose It



Connected to your R&D platform

Results sit next to the formulation and the experiment they belong to, with no handoff between systems.



No re-keying from PDFs

Values arrive in structured fields, filterable and searchable the moment they land, not weeks later.



Shorter loop, fewer rounds

A complete request cuts the clarification round trips that stretch a two-week test into a month.



No Seats to Buy

Partner labs get a secure link and sign in. Nothing to install, and no software to manage.



Nothing waits in an inbox

Requests and results live on the record, not in one person's email, so work does not stall when someone is away.



Configurable to your workflow

You define the fields, constraints, and workflow phases for each type of test you send out.

One Form for Labs, One Record for You

Today the results come back as emails, spreadsheets, and PDFs. The Portal turns the whole exchange into one record that lands in Uncountable, checked against spec, with no re-keying and no chase.

The screenshot shows the 'uncountable' interface. On the left is a dark sidebar with navigation links: Dashboard, Requests (highlighted), Samples, Results, Catalog, and Suppliers. At the bottom of the sidebar is a user profile for Dana Whitmore, R&D Ops. The main content area is titled 'Requests / EXT-012' and 'External CRO Testing Request' with a 'Complete' status badge. Below the title are status tabs: Draft, In Transit, Received, In Progress, Pending Review, and Complete. The 'Request Details' section lists: Requester (Laura Larson), Company (Acme Labs), Submitted (Jun 25, 2026), Priority (High), and Tests requested (Microbiological). The 'Results Checked Against Spec' table shows: Total Plate Count (120 CFU/g, In Spec), Yeast and Mold (45 CFU/g, In Spec), and E. coli (Detected, Out of Spec). An 'Activity (full audit trail)' section shows three events: 1. Jun 25 - 10:02: Laura Larson submitted the request via the Portal. 2. Jun 25 - 10:03: Auto-validated against the required fields. 3. Jun 26 - 09:14: Dana Whitmore accepted it and routed to the lab.



Secure invite and login



Configurable forms



Complete and validated



Lands as a record



Your team acts in-platform

Secure by Design

Enterprise-grade security and compliance, built into every request you send out.



Traceable by default

Timestamped, versioned, and tied to a submitter identity, with a full audit trail of changes.



No platform exposure

Invited users access specific forms only, never the full platform or other clients' data.



Built on Uncountable

SOC 2 Type II and ISO 27001, with e-signatures aligned to 21 CFR Part 11, plus role-based access.



Data isolation by default

Your data is isolated at the schema level, never mixed with another organization's.



Encrypted end to end

AES-256 at rest, TLS in transit, hosted in your region (US, EU, or Japan).



Backed up and recoverable

Daily backups across regions, a documented disaster-recovery plan, and yearly third-party penetration tests.

Less time waiting on outside labs. More time for the science.



See It on Your Own Workflow

No slideware, just your testing workflow.
Request a demo at sales@uncountable.com.

