

The Uncountable Portal: Faster Turnaround Starts at Intake

Your clients submit work through your own intake form, complete and ready to schedule. Your scientists spend the day running samples instead of clarifying requests, and the detail follows the job through to the report.

For contract testing labs, CROs, and CDMOs where turnaround and repeat business depend on how work arrives. Uncountable is used by R&D organizations including:



What You Can Do with the Portal



Work Arrives Ready to Schedule

Your form makes the methods, sample detail, and turnaround explicit, so a job goes into the queue instead of into a thread.



Put Time Back on the Bench

Scientists stop spending mornings chasing clients for detail that should have arrived with the request.



See the Queue Across Clients

Every open job, its client, method, and due date in one view your team plans the week from.



Give Clients a Reason to Return

Clients submit through a professional form and track their own jobs, instead of calling to ask where things are.

Why Teams Choose It



Shorter turnaround, same headcount

Removing the clarification round trip takes days out of a job without adding a scientist to run it.



More jobs per scientist

Complete intake means less rework and less idle time between accepting a job and starting the work.



A client experience worth renewing

A consistent, professional intake and status experience is the part of your service clients judge first.



No Seats to Buy

Clients get a secure link and sign in. Nothing to install, and no software to manage.



Every client kept separate

Invited users see their own jobs only, never the full platform or another client's work.



Configurable per client

Different forms, methods, and required detail for each client and each service you offer.

One Form for Clients, One Queue for Your Lab

Today requests arrive as emails, spreadsheets, and PDFs, and someone re-types them. The Portal turns intake into a scheduled job in your lab system, with the client's detail attached and nothing re-keyed.



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[Client Queue](#)

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Client Queue

Work In the Lab This Week

4 clients · 18 open jobs

OPEN JOBS
18

DUE THIS WEEK
7

AVG TURNAROUND
4.2 d

AWAITING CLIENT INFO
1

Jobs by Client

Client	Job	Method	Due	Status
Meridian Coatings	CL-3320	Tensile, DSC	Jul 2	In progress
Northline Polymers	CL-3318	FTIR	Jul 3	Queued
Halden Adhesives	CL-3315	Peel strength	Jul 1	Complete
Cedar Falls Materials	CL-3321	GPC	Jul 6	Awaiting info
Meridian Coatings	CL-3312	60° gloss	Jul 8	Queued
Halden Adhesives	CL-3309	Viscosity	Jun 30	Complete

Every job arrived through the client's own intake form, complete and scheduled without a clarification email.

✓ Secure client invite

✓ Your intake form

✓ Complete and validated

✓ Lands as a scheduled job

✓ Your lab runs the work

Secure by Design

Enterprise-grade security and compliance, built into every client request.

- ✓

Traceable by default
Timestamped, versioned, and tied to a submitter identity, with a full audit trail of changes.
- ✓

Built on Uncountable
SOC 2 Type II and ISO 27001, with e-signatures aligned to 21 CFR Part 11, plus role-based access.
- ✓

Encrypted end to end
AES-256 at rest, TLS in transit, hosted in your region (US, EU, or Japan).
- ✓

No platform exposure
Invited clients access specific forms only, never the full platform or another client's data.
- ✓

Data isolation by default
Your data is isolated at the schema level, never mixed with another organization's.
- ✓

Backed up and recoverable
Daily backups across regions, a documented disaster-recovery plan, and yearly third-party penetration tests.

Less time clarifying requests. More time running samples.



See It on Your Own Workflow

No slideware, just your intake workflow.
Request a demo at
sales@uncountable.com.

