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ISO 9001 / eQMS

Build the evidence behind a controlled quality Management System

Uncountable eQMS helps teams organise and connect the quality evidence used to run controlled processes, support internal and external audits, and maintain an effective quality management system.

ISO 9001 is not a checklist that software can complete on your behalf. Certification depends on the organisation, its people, its quality system and the way that system operates in practice.

But the right eQMS can make the system easier to run and the evidence easier to retrieve.

Uncountable helps quality teams bring controlled documents, training, deviations, CAPAs, audits, changes and related evidence into connected workflows. That gives teams a clearer view of what is current, what requires action, who owns it and how records relate to one another.

The ISO 9001 improvement cycle

Repeats continuously as your quality system matures.

What quality teams need to demonstrate

A functioning quality management system depends on more than storing documents. Teams need to show that they can:

- ✓ Maintain controlled information and make current versions available.
- ✓ Assign ownership, approvals and responsibilities.
- ✓ Identify and manage nonconformities.
- ✓ Investigate issues and take corrective action.
- ✓ Control changes and assess their impact.
- ✓ Maintain relevant competence and training evidence.
- ✓ Plan and record internal audits.
- ✓ Review quality-system performance and act on improvement opportunities.
- ✓ Retrieve evidence when customers, auditors or internal teams need it.
- ✓ Address risks and opportunities that could affect intended outcomes.

How Uncountable can support the evidence

Quality-system activity	How a connected eQMS helps
Controlled documents	Maintain approved documents, versions, review dates, ownership and controlled access
Training and competency	Assign training, track completion and connect users to the controlled procedures relevant to their work
Nonconformances	Capture issues consistently, assign ownership, investigate causes and retain linked evidence
CAPA	Structure corrective action and risk-and-opportunity-action workflows, approvals, due dates, effectiveness checks and related records
Change control	Assess proposed changes, record review and approval decisions, assign implementation tasks and preserve the rationale
Internal audits	Plan audits, capture findings, link them to affected processes and track follow-up actions
Supplier and quality evidence	Bring relevant supplier, material, product or process evidence into quality workflows where appropriate
Management review	Improve visibility of quality trends, open actions, recurring issues and evidence needed for review

The table and cycle below are configurable workflow examples. Uncountable supports ISO 9001 evidence but does not grant certification or guarantee audit outcomes.

Documents, training and quality events flow into a connected improvement cycle

Documents · **Training** · **Quality events** · **CAPA** · **Change** · **Audit and review** · **Improvement**

Prepare for the next revision

ISO published ISO 9001:2026, the sixth edition, on 16 September 2026. ISO lists ISO 9001:2015 as withdrawn. Certified organisations should follow their certification body's transition timetable. Rather than creating a static clause-by-clause compliance project, use the transition as a reason to review whether quality evidence is current, connected, owned and easy to retrieve.

As a 2015 transition reference (ISO 9001:2015/Amd 1:2024, now withdrawn), organisations were required to determine whether climate change is a relevant issue, and relevant interested parties could have climate related requirements.

Make quality evidence easier to control, connect and explain.

Talk to Uncountable about an eQMS approach that supports your ISO 9001 quality-system processes and audit preparation.

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