

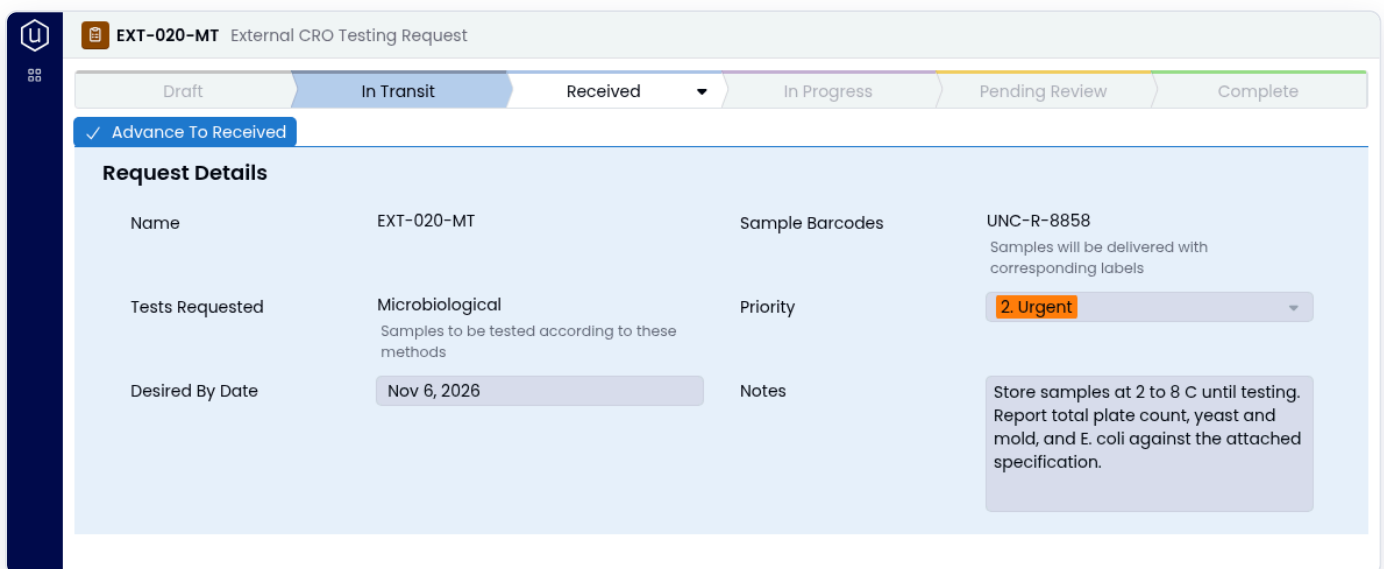
One front door for every external request

SUMMARY



Collect requests from partners in one place and route them straight to your R&D platform. Each one becomes a structured record the moment it is submitted, not another inbox to manage.

For contract labs, CRO and CDMO teams, suppliers, customers, and internal requesters.



The screenshot displays the 'EXT-020-MT External CRO Testing Request' interface. It features a progress bar with stages: Draft, In Transit, Received (selected), In Progress, Pending Review, and Complete. Below the progress bar, there is a 'Request Details' section with the following information:

- Name:** EXT-020-MT
- Sample Barcodes:** UNC-R-8858
Samples will be delivered with corresponding labels
- Tests Requested:** Microbiological
Samples to be tested according to these methods
- Priority:** 2. Urgent
- Desired By Date:** Nov 6, 2026
- Notes:** Store samples at 2 to 8 C until testing. Report total plate count, yeast and mold, and E. coli against the attached specification.

A testing request in the Portal. Each request moves through the phases that you define.

What you can do with the Portal

Coordinate external testing

Send requests to outside labs and researchers, track each one through your phases, and collect their results on the same record.

Run intake for your own lab

If you are the testing lab, let customers submit their test requests as complete records, ready to run.

Register suppliers

Collect supplier details through a guided registration form, and review each one as a record in Uncountable.

Publish a product catalog

Publish chosen products from your R&D data to a product page in the Portal, without exposing the rest of your platform.

Uncountable's AI-native end-to-end platform is deployed by 175+ product development teams.



WHY THE PORTAL

Why R&D leaders choose it

Connected to your R&D platform

Requests land in Uncountable as records, with no handoff between systems.

Better data quality

Required fields and constraints apply to every form, and you can filter on each field.

Less low-value work

Scientists spend less time on email to learn what a requester needs.

Simple, secure access

Partners sign in from an emailed link, with nothing to install. An unused invite expires after a set number of days.

Self-service status

Partners see the current phase of each request they can access, without asking a scientist.

Configurable to your workflow

You define the fields, constraints, and phases for each type of request.

One form for partners, one record for you

Today, requests arrive as emails, spreadsheets, and PDFs. With the Portal, partners submit them on your forms, and each one lands in Uncountable as a complete record, with no re-keying and no chasing.

- 1 **Secure invite**
Share a form, and the partner gets a sign-in link by email.
- 2 **Configurable form**
The partner fills in your fields and attaches files.
- 3 **Complete and validated**
Required fields and constraints are checked before the next phase.
- 4 **Lands as a record**
The request is saved as a record you can search and filter.
- 5 **Your team acts in the platform**
Triggers can notify your team when a request arrives or moves.



BODIE AI AGENT

Bodie in the Portal

Partners can ask Bodie AI Agent about the products, ingredients, and results that you publish to the Portal. In the Portal, Bodie has read-only access to the data that you publish.

Secure by design

Security and compliance, built into every partner request.

- ✓ **Traceable by default**
Each change is logged with the user and the time, Portal users included.
- ✓ **No platform exposure**
Invited users reach only the forms and data that you share.
- ✓ **Built on Uncountable**
SOC 2 Type II and ISO 27001, with e-signatures aligned to 21 CFR Part 11 and EU Annex 11.
- ✓ **Data isolation between clients**
Each client's data is isolated at the schema level.
- ✓ **Encrypted at rest and in transit**
AES-256 at rest and TLS 1.2+ in transit, on AWS in the US, EU, or Japan, or in your own VPC.
- ✓ **Information security program**
An information security management system of 50+ policies.

Less time chasing requests. More time for the science.

See it on your own workflow. No slideware, just your requests. Request a demo at sales@uncountable.com.



SCAN TO BOOK

[Request a demo](#)