Every client request, **structured from the start**

External Portal

Invited clients and partner teams submit requests through the Uncountable External Portal. Each request arrives as a record that your lab tracks through its own workflow phases, with the form data, files, and comments in one place.

For requesters

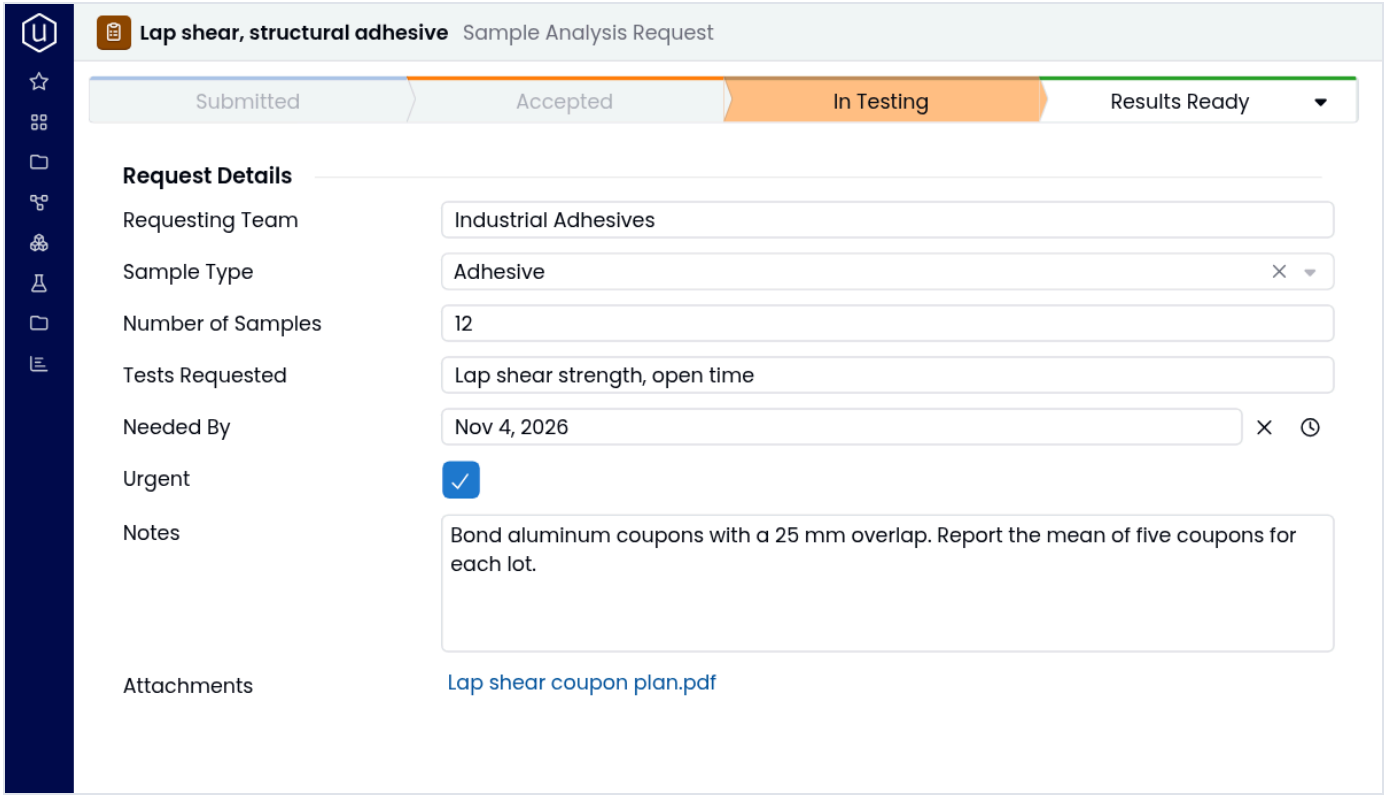
Submit each request through a form that your admins define, attach the files, and check its phase in the portal.

For your lab team

Find every request in the Portal Forms listing, and advance it through the phases of your workflow.

For R&D leaders

See every request and its current phase in one listing, and publish results to the portal as read-only dashboards.



A sample analysis request in Uncountable, with its phases, form fields, and attached file.

Uncountable's AI-native end-to-end platform is deployed by 175+ product development teams.

DUPONT · SunChemical a member of the DIC group · Sika · CLARIANT · Mondelēz International · Beiersdorf

How it works

One front door for every request to your lab

The External Portal gives each requester a form that your admins configure, and gives your team every request as a structured record in Uncountable.

Forms you configure
Admins set the fields, file uploads, and layout of each request form. Each user sees only the forms they have permission to create.

Status that requesters can see
Each request moves through the phases of your workflow. The request listing in the portal shows the current phase of each request.

Comments on the record
Your team and the requester discuss a request in its comment thread. Watchers and mentioned users get a notification or an email.

Results back to the requester
Publish a notebook dashboard to the portal and share it read-only with the user groups that you choose.

Access by invitation
Admins invite external users, who sign in with a password, an email link, or SAML single sign-on. A portal user sees a request only with permission on that record.

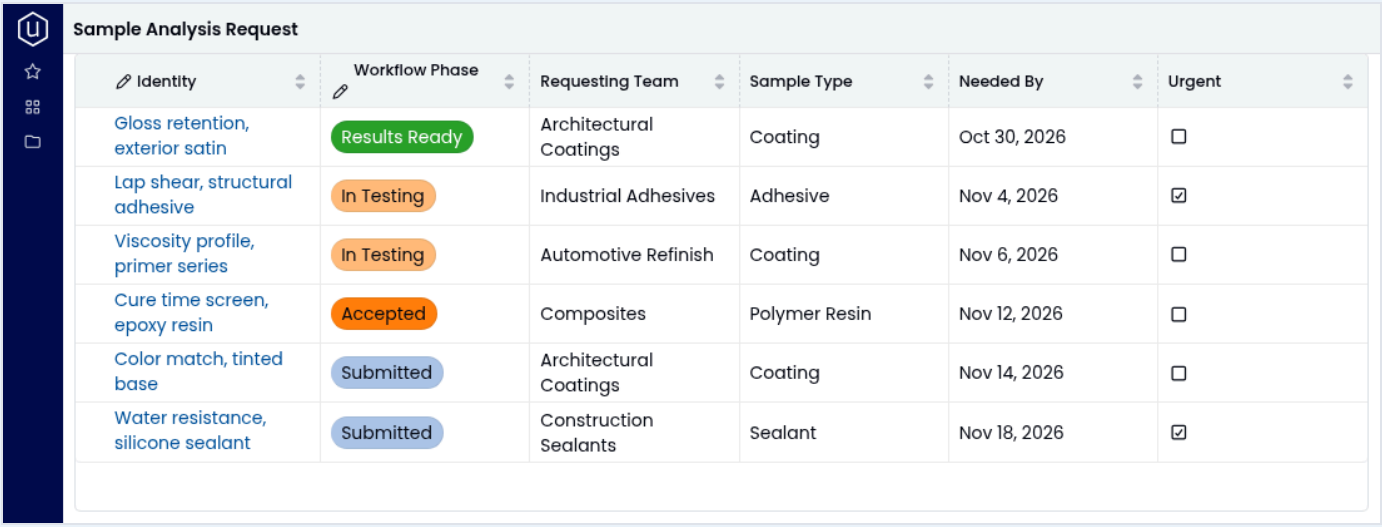
Bodie AI Agent in the portal
When generative AI is on, Bodie AI Agent answers portal users' questions about the formulations, ingredients, and outputs that you publish to the portal.

Automate the hand-off to your lab

A submission runs the create triggers that your admins configure, so the right people get the request without a manual step.

Trigger
A client submits a sample analysis request in the portal.

Result
Triggers send an email, create tasks, and set the phase. Your team finds every request in the Portal Forms listing of the Lab menu.



See client intake in Uncountable

Book a demo to see the External Portal with request forms built for your lab.

Scan to book a demo

Request a demo