Resolve quality events with the data attached

QUALITY MANAGEMENT SYSTEM

Connect complaints, quality events and CAPAs to the batches, lots and test results behind them. Investigators start with the record and its evidence.

INVESTIGATE

Link each event to batches, lots and test results.

CORRECT

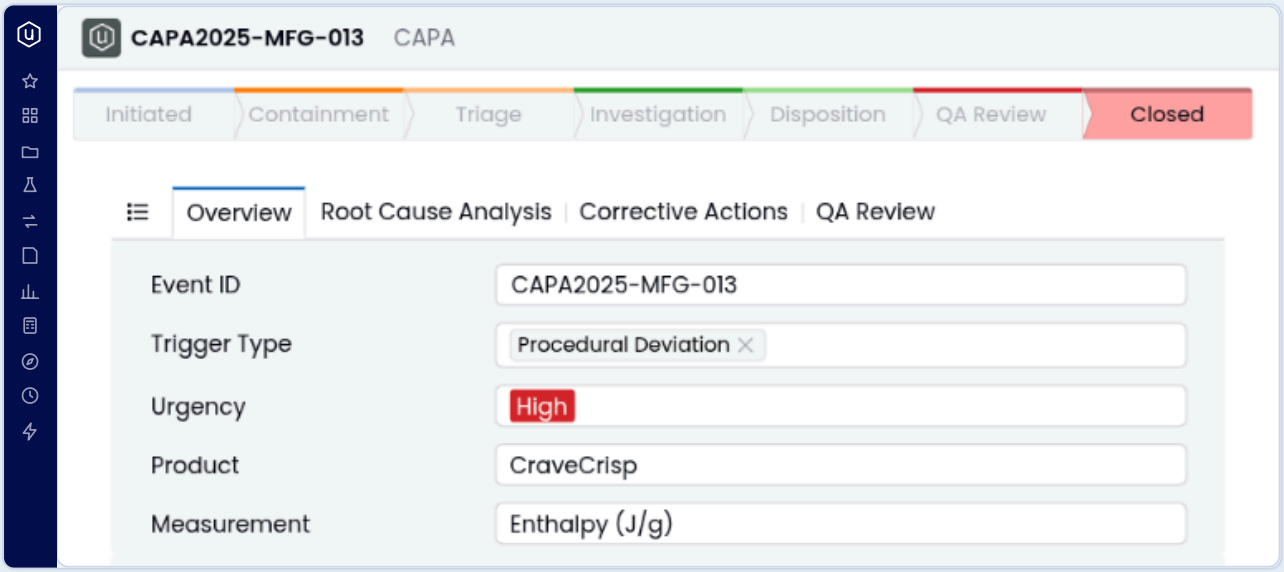
Move CAPAs to closure with phase reviews and e-signatures.

CONTROL

Control document versions, with a field and phase audit trail.

IN THE PLATFORM

Quality records stay connected



A CAPA moving through its phases, with the product and measurement on the record.

Phase workflow
Initiated to closed, with containment, investigation and QA review on the way.

Evidence on the record
Product, measurement and trigger sit with the event, not in a separate file.

QMS MODULES

Audit · Complaint · Supplier · Training · CAPA · Document · Change · Equipment · Quality Event · Risk

Uncountable's AI-native end-to-end platform is deployed by 175+ product development teams.

DUPONT · SunChemical a member of the DIC group · Sika · CLARIANT · Beiersdorf

WHY IT MATTERS

Investigate the issue, not its history

Complaints, quality events and CAPAs often sit apart from the batch, lot and test data that explain them. Uncountable keeps the quality record and its evidence on one platform.

What your quality team gets

Connected records
Complaints, quality events and CAPAs linked to batches, lots and test results.

Configurable workflows
Your phases, fields and transitions.

Reviews and e-signatures
Phase reviews with approval counts and PIN-based signatures.

Bodie AI Agent
Completes fields from record text and files.

Search with links
Search across quality records, with a link to each result.

Document versions
Everyone on the current version.

Training
Lessons and exams with passing scores.

Audit trail
Every field edit and phase move recorded.

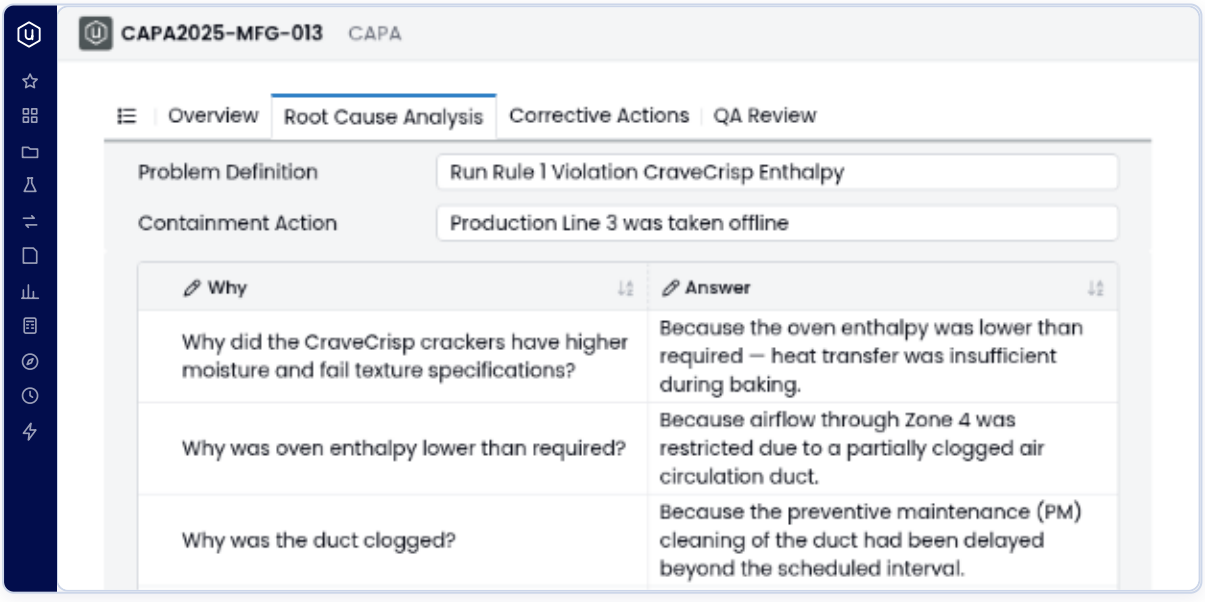
Export
Listings to Excel, CSV and PDF.

Example: a quality event becomes a CAPA

The record holds the evidence. Your team decides the actions.

SIGNAL
QC flags a result outside the control limit. The affected line goes offline as containment.

NEXT STEP
QA traces the root cause, assigns actions and checks effectiveness in the same workflow.



Root cause analysis on the CAPA, with five whys.

See your quality records connected

Bring one complaint, quality event or CAPA. See its record, evidence and actions on one platform.

Book a demo →