Lab requests arrive complete and ready to run

Email and spreadsheets pass along whatever the requester sends. Uncountable gives every team one queue, with forms that stop incomplete requests before they reach the lab.

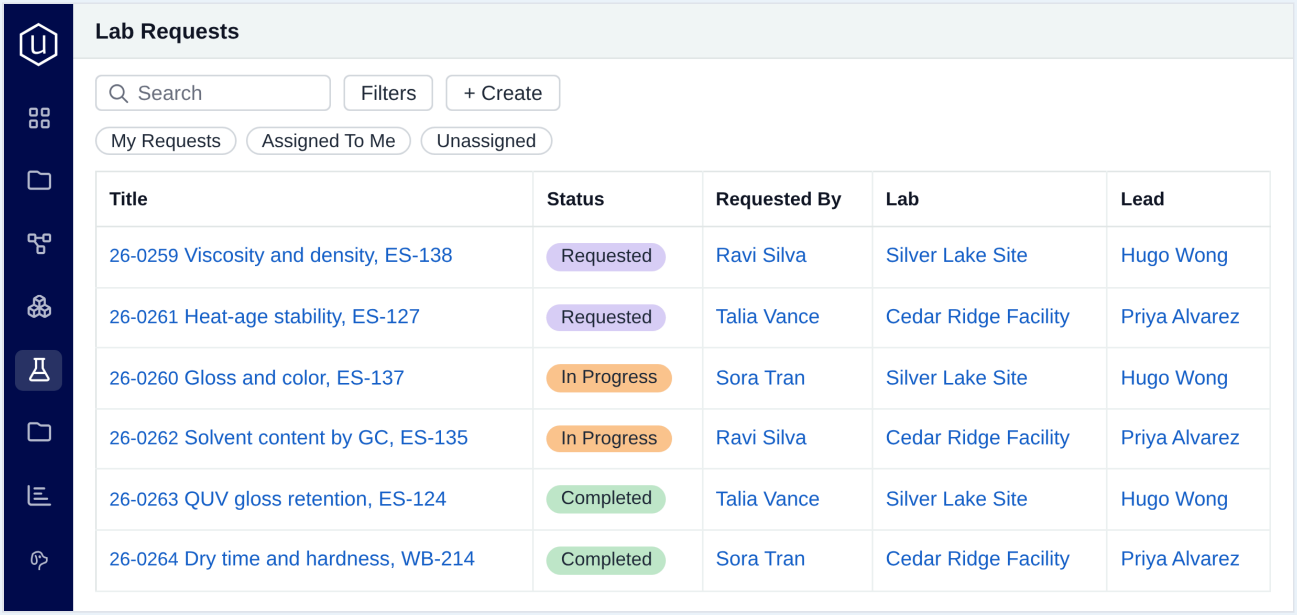
The lab chases details before it can run the test

Requests arrive without the sample, the method or the deadline. Analysts chase requesters, samples wait, and nobody can see status. An unsafe request can take instrument time before anyone checks it.

> **>50%** reduction in time from testing completed to results delivered to scientists and principal investigators (Cabot)

LAB REQUESTS · DEMO DATA

One queue for every team and lab



Title	Status	Requested By	Lab	Lead
26-0259 Viscosity and density, ES-138	Requested	Ravi Silva	Silver Lake Site	Hugo Wong
26-0261 Heat-age stability, ES-127	Requested	Talia Vance	Cedar Ridge Facility	Priya Alvarez
26-0260 Gloss and color, ES-137	In Progress	Sora Tran	Silver Lake Site	Hugo Wong
26-0262 Solvent content by GC, ES-135	In Progress	Ravi Silva	Cedar Ridge Facility	Priya Alvarez
26-0263 QUV gloss retention, ES-124	Completed	Talia Vance	Silver Lake Site	Hugo Wong
26-0264 Dry time and hardness, WB-214	Completed	Sora Tran	Cedar Ridge Facility	Priya Alvarez

1 · Submit
The form blocks Submit until required fields are filled.

2 · Check
Bodie, the AI agent, can review each new request.

3 · Route
Each request names its lab, and the lead gets an alert.

4 · Report
Results go back to the experiments on the request.

Each request carries its experiments, rules and results, so the lab spends its time on the test

Email, spreadsheets and general ticketing tools keep the request apart from the science. Uncountable links each request to the experiments it tests.

Rules that fit the request
A field can be required only when it applies.

Changes without IT
Admins make a field required in settings, no code.

A workflow you define
You set the phases each request moves through.

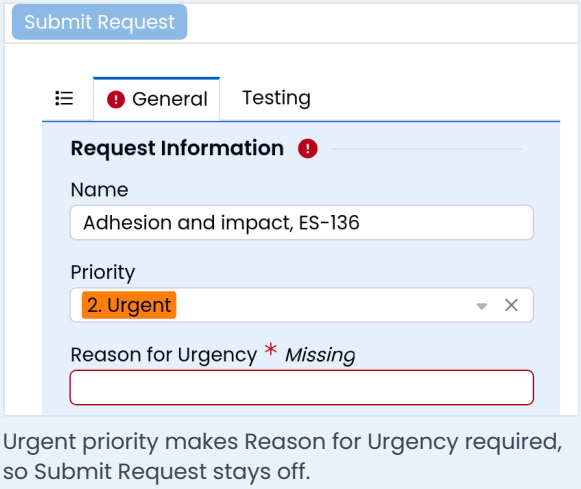
Results land on the experiment
Measurements are added to each linked experiment.

One view per role
Requesters and leads each filter to their own work.

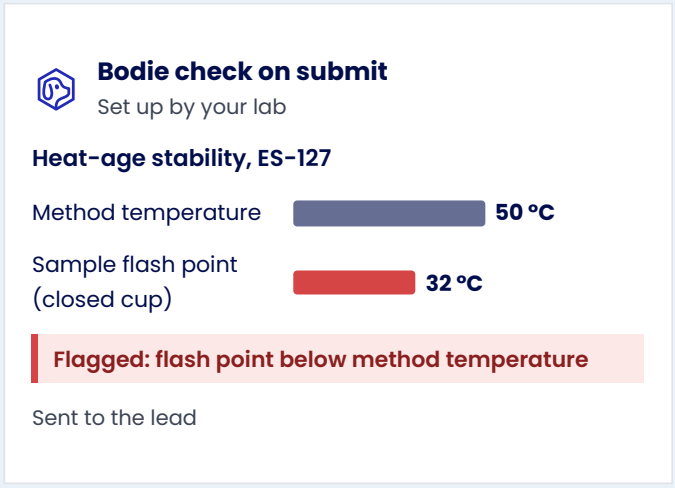
Status without chasing
Requesters get an alert when the status changes.

WORKED EXAMPLE · ILLUSTRATIVE DEMO DATA

Two requests caught before they reached the bench



Urgent priority makes Reason for Urgency required, so Submit Request stays off.



- ES-136 stays in Draft until the reason is filled in
- ES-127 goes to its lead before the oven run
- The lead checks the oven setup first

See your lab requests in one queue

Bring one request form your lab uses. We'll show it as a structured form.

Book a demo

Deployed at 200+ companies, including formulation teams from specialty chemicals to coatings and inks

CLARIANT · Sika · SunChemical a member of the DIC group · DUPONT · REPSOL