Office Water Supplies Cookie Policy

Last updated: 28 November 2026

This policy explains how Office Water Supplies Limited (“we”, “us”, “our”) uses cookies and similar technologies on www.officewatersupplies.co.uk, and how you can control them. It should be read alongside our Privacy Policy, which you can find on our Documentation page.

1. What are cookies?

Cookies are small text files placed on your device when you visit a website. They help the site work, remember your choices and tell the owner how the site is being used. Similar technologies include tracking pixels, local storage and session storage; in this policy we call them all “cookies”.

- **First-party cookies** are set by our website.
- **Third-party cookies** are set by other services we use, such as analytics or payments.
- **Session cookies** are deleted when you close your browser; **persistent cookies** stay until they expire or you delete them.

2. How we ask for your consent

When you first visit our website, a banner asks whether you accept non-essential cookies. Essential cookies are always on because the site cannot work without them. Analytics cookies are only set if you choose to allow them.

You can change or withdraw your consent at any time using our cookie settings. Withdrawing consent does not affect cookies already set, but you can delete those in your browser (see section 4).

3. The cookies we use

Essential cookies

These are needed for the website to work and cannot be switched off. They do not need your consent.

Cookie	Provider	Purpose	Duration
fs-cc	Finsweet Cookie Consent	Remembers your cookie choices	180 days

Cookie	Provider	Purpose	Duration
wf-csrf	Webflow	Keeps our forms and online shop secure	Session
__stripe_mid	Stripe	Fraud prevention when you make a payment	1 year
__stripe_sid	Stripe	Fraud prevention when you make a payment	30 minutes

Analytics cookies

These help us understand how visitors use our website so we can improve it. The information is collected in aggregate. They are only set with your consent.

Cookie	Provider	Purpose	Duration
_ga	Google Analytics	Distinguishes unique visitors	2 years
_ga_4Y16P6S3TN	Google Analytics	Keeps track of your session	2 years

The providers above have their own privacy policies explaining how they use information.

4. Managing cookies in your browser

As well as using our cookie settings, you can block or delete cookies in your browser. Blocking essential cookies may stop parts of our website from working. Your browser's help pages explain how:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Apple Safari

To opt out of interest-based advertising more widely, you can visit Your Online Choices.

5. Tags and similar technologies

Google Analytics uses a small piece of code (a tag) as well as cookies. It is controlled by the same consent choice: if you reject analytics cookies, the tag is not loaded.

6. Changes to this policy

We update this policy when we change the cookies or tools we use, or when the law changes. The Last updated date at the top shows when it last changed.

7. Contact us

If you have any questions about our use of cookies, please contact us:

Office Water Supplies Limited

Unit 6A, Snetterton Business Park, Harling Road, Snetterton, Norwich, Norfolk NR16 2JU

Email: info@officewatersupplies.co.uk

Telephone: 01953 451753

For more about how we handle your personal information, including your rights and how to complain, see our Privacy Policy on our Documentation page.