

**From:** Singapore Airlines

**Sent:** Monday, November 28, 2022 1:10 PM

**Subject:** Singapore Airlines Corporate Travel Update 2022 (November)

SINGAPORE AIRLINES **HIGHFLYER** 



We're pleased to share some latest updates from Singapore Airlines (SIA) with you.

## Airline Awards

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The SIA Group is honoured to receive various awards over the past months. At the recent Skytrax World Airline Awards 2022, SIA garnered nine accolades and ranked second on Skytrax's World's Best Airline award. Within the Group, Scoot was

awarded the World's Best Long Haul Low-Cost Airline while Vistara ranked 20th place in the World's Top 20 airlines and has been recognized as the Best Airline in India and Southern Asia. Overall, the SIA Group received awards across 14 key categories.

For more information, please click [here](#).

Meanwhile, at the Conde Nast Traveler Readers' Choice Awards 2022, SIA took the top spot after being recognized as the Best Airline in the World.

For more information, please click [here](#).

SIA also received recognition at the recent Business Traveller [Asia-Pacific Awards 2022](#) and [UK Awards 2022](#).

To find out more about the accolades in recognition of our commitment to service excellence, please click [here](#).

## Financial Performance

For the second quarter of FY2022/23, covering 1 July 2022 to 30 September 2022, the SIA Group recorded the highest quarterly operating profit in its history with S\$678 million, a 21.9% increase from the previous quarter and this contributed to the first half year operating profit of S\$1.2 billion, collectively as a result of the continuing strong air travel demand across every route region. Capacity for the group is expected to reach around 76% of the pre-pandemic level in the remaining quarters of FY2022/23.

For more information, please click [here](#).

## Resumed Operations from Changi Airport Terminal 2

From 13 October 2022, all SIA flights to South-East Asia destinations will commence check-in and flight departure operations from Singapore Changi Airport Terminal 2. For the latest information on flight departures from Singapore Changi Airport, please click [here](#).

We are also pleased to share that the SilverKris Lounge at Terminal 2 has reopened and we look forward to welcoming back our KrisFlyer Elite Gold members and Star Alliance Gold members to our lounges.

## Ramp up of services

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With the increasing demand for air travel, the SIA Group has been reporting strong passenger load factors. The ease of border restrictions to/from Japan, Seoul, Taiwan, Hong Kong SAR, and Mainland China now provides the SIA Group the ideal platform to reinstate flights from 30 October 2022. SIA will add new daily flight services between Singapore-Tokyo and between Singapore-Seoul. Scoot will further step-up services to points in Indonesia such as Lombok, Makassar, Pekanbaru and Yogyakarta from 15 October 2022. For more information, please click [here](#).

## Resumption of codeshare partnership with Virgin Australia

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SIA and Virgin Australia has resumed its codeshare partnership after an hiatus brought about by the pandemic. With the resumption of codeshare flight operations between the airlines, customers gain access to a variety of international and domestic destinations across both airlines' networks, creating seamless travel opportunities between Australia, New Zealand, Asia, Africa, Europe and beyond.

For more information, please click [here](#).

## Deployment of SITA OptiClimb® technology to reduce in-flight carbon emission

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In collaboration with SITA, SIA has leveraged on SITA OptiClimb® technology that uses data to recommend flight speeds during an aircraft's climb thus optimising fuel burn and effectively reducing carbon emissions. The technology is expected to help reduce carbon emissions by up to 15,000 tons per year. SIA continues to explore and invest in our key sustainability levers to demonstrate our commitment to achieve our sustainability goals. For more information, please click [here](#).

## SIA flights with Sustainable Aviation Fuel

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The Singapore Sustainable Aviation Fuel (SAF) pilot which commenced in July 2022, has to date seen more than half of the available SAF credits sold.

Corporate customers that are interested in participating in the pilot via the purchasing of SAF credits can continue reach out to us.

Finally, as we approach the year-end holiday season, we at Singapore Airlines would like to extend our season's greetings to you and your loved ones. If you need clarifications or any additional information on what has been shared today, please feel free to reach out to your Account Manager.

Yours sincerely,

Erwin Widjaja  
Vice President Corporate Sales

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A STAR ALLIANCE MEMBER 



**From:** Singapore Airlines

**Sent:** Tuesday, November 22, 2022 7:19 PM

**Subject:** News Release: Singapore Airlines to ramp up East and South East Asia network, increase Airbus A380 services to Australia

## Singapore Airlines to ramp up East and South East Asia network, increase Airbus A380 services to Australia

Singapore Airlines (SIA) will boost frequencies to destinations across East Asia and South East Asia, resume flights to Busan, and increase Airbus A380 services to Australia during the Northern Summer operating season (26 March to 29 October 2023), supporting the strong projected demand to these destinations.

As a result, SIA's flight frequencies will reach or exceed pre-pandemic levels in multiple destinations across East Asia and South East Asia by March 2024. These include Bangkok in Thailand; Busan and Seoul in South Korea; Fukuoka, Nagoya, and Osaka in Japan; Ho Chi Minh City in Vietnam; Kuala Lumpur in Malaysia; Siem Reap in Cambodia; and Taipei in Taiwan, China.

In addition, in Australia, Melbourne will get a new daily A380 service and Sydney will get a second daily A380 service.

Details on the destinations in SIA's network that will have their pre-pandemic flight frequencies restored can be found in Annexe A. Details on the flight schedules can be found in Annexe B.

Ms **JoAnn Tan**, Senior Vice President Marketing Planning, Singapore Airlines, said: "Looking ahead to 2023, we see stronger demand for flights to destinations across South East Asia, parts of East Asia, and Australia. As we restore our network to these regions closer to pre-pandemic levels, our customers have even more flight options as they make their holiday plans."

### East Asia

SIA will reinstate flights to Busan from 2 June 2023, with SQ616 (Singapore to Busan) and SQ615 (Busan to Singapore) operating four weekly services on the Boeing 737-8. SIA will add a fourth daily service between Singapore and Seoul, SQ612 and SQ611, from 1 June 2023 with the Boeing 787-10.

From 1 May 2023, SIA will increase the flight frequencies of SQ618 (Singapore to Osaka) and SQ619 (Osaka to Singapore) from four-times weekly to a daily service. This will bring services to Osaka to 14-times weekly.

From 26 March 2023, the Airline will operate SQ892 and SQ893, a daily service between Singapore and Hong Kong SAR, using the A380 aircraft. SIA will also reinstate SQ896 and SQ897, a daily service between Singapore and Hong Kong SAR, with the Airbus A350-900 medium-haul aircraft, from 1 October 2023. This will see SIA operating four daily flights to Hong Kong SAR.

SIA will step up the flight frequencies of SQ876 (Singapore to Taipei) and SQ877 (Taipei to Singapore) from four-times weekly to a daily service from 26 March 2023. SQ878 and SQ879 between the two cities will also increase

from three-times weekly to a daily service from 31 May 2023. This will bring the weekly services to Taipei up to 14-times weekly.

### **South East Asia**

The Airline will add a fifth daily service, SQ706 and SQ705, between Singapore and Bangkok, operated by the A350-900 medium-haul aircraft, from 1 October 2023. From 26 March 2023, SIA will also add a fourth daily service, SQ726 and SQ725, between Singapore and Phuket, operated by the Boeing 737-800NG.

### **South West Pacific**

The A380 will return to Melbourne after almost four years on 16 May 2023, while Sydney will receive a second daily A380 from 17 May 2023. The A380 will replace the 777-300ER on SQ237 from Singapore to Melbourne, and the return service SQ228. SIA will also operate the A380 on SQ221 from Singapore to Sydney and the return flight SQ232, instead of the A350-900 medium-haul.

### **The Americas and Europe**

As part of its review of travel demand and capacity needs, SIA will adjust other parts of its network.

From 15 May 2023, SQ26 and SQ25, SIA will operate the Boeing 777-300ER on the daily Singapore-Frankfurt-New York (JFK) service instead of the Airbus A380. SIA's 777-300ER aircraft offer First Class cabins, which include the full roster of the Airline's world-class products and amenities.

Customers will continue to enjoy two daily non-stop services to New York – flights SQ24 and SQ23 between Singapore and New York's John F. Kennedy International Airport, as well as SQ22 and SQ21 between Singapore and New York's Newark Liberty International Airport.

Flights SQ36 and SQ35 between Singapore and Los Angeles will operate thrice weekly, instead of a daily service, from 26 March 2023. Customers will continue to have the option of two existing daily flights to Los Angeles via the non-stop service SQ38 and SQ37 between the two cities, or flights SQ12 and SQ11, which serve the Singapore-Tokyo (Narita)-Los Angeles route.

From 27 June 2023, the service between Singapore and Seattle, SQ28 and SQ27, will remain as a thrice-weekly service.

Flights SQ52 and SQ51 that serve the Singapore-Manchester-Houston route will operate thrice weekly instead of four-times weekly from 28 March 2023. SIA will launch a new twice-weekly service between Singapore and Manchester, SQ302 and SQ301, operated by the A350-900 long-haul aircraft, from 2 April 2023.

SIA remains strongly committed to the North American market. Even with the above network adjustments, the Airline will operate a higher seat capacity to the United States of America compared to its pre-pandemic levels.

All times stated in this press release and annexes are local. Additional services are subject to regulatory approvals. Tickets will be available for sale progressively through SIA's various distribution channels.

## **ANNEXE A**

SIA will return to, has resumed, or exceeded, pre-pandemic<sup>[1]</sup> flight frequency levels to the following destinations.

### **THE AMERICAS**

LOS ANGELES<sup>[2]</sup> and NEW YORK CITY

### **EUROPE**

AMSTERDAM, FRANKFURT, ISTANBUL, LONDON, MANCHESTER, MILAN, MUNICH, PARIS, ROME, and ZURICH

### **EAST ASIA**

BUSAN, FUKUOKA, NAGOYA, OSAKA, SEOUL, TAIPEI, and TOKYO (NARITA)

### **SOUTH EAST ASIA**

BANDAR SERI BEGAWAN, BANGKOK, DAVAO, HANOI, HO CHI MINH CITY, KUALA LUMPUR, MANILA, PHNOM PENH, and SIEM REAP

### **SOUTH WEST PACIFIC**

ADELAIDE, AUCKLAND, CHRISTCHURCH, MELBOURNE, and SYDNEY

### **WEST ASIA AND AFRICA**

BENGALURU, CAPE TOWN, CHENNAI, DELHI, DUBAI, HYDERABAD, KATHMANDU, KOCHI, KOLKATA, and MUMBAI

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<sup>[1]</sup> Pre-pandemic refers to January 2020.

<sup>[2]</sup> Flight frequencies to Los Angeles will be reduced from 26 March 2023 due to capacity adjustments.



## ANNEXE B

### Singapore Airlines' Network Changes

Details of Singapore Airlines' changes to the Northern Summer flight schedules are as follows. All times stated are local. All flight services are subject to regulatory approvals, and the aircraft deployment is subject to operational requirements.

#### EAST ASIA

##### Busan

From 2 June 2023, flights SQ616 and SQ615 will operate four-times weekly between Singapore and Busan.

2 June – 28 October 2023				
SQ616	Singapore – Busan	Mondays, Wednesdays, Fridays, Saturdays	2315 – 0630 (+1) hrs	Boeing 737-8
SQ615	Busan – Singapore	Tuesdays, Thursdays, Saturdays, Sundays	0750 – 1305 hrs	Boeing 737-8

##### Seoul

From 1 June 2023, SQ612 and SQ611 will operate as the fourth daily flight between Singapore and Seoul.

1 June – 28 October 2023				
SQ612	Singapore – Seoul	Daily	0225 – 0950 hrs	Boeing 787-10
SQ611	Seoul – Singapore	Daily	1120 – 1650 hrs	Boeing 787-10

## Osaka

SQ 618 and 619 will operate four-times weekly between Singapore and Osaka from 26 March to 30 April 2023. These will increase to daily from 1 May 2023.

26 March – 30 April 2023				
SQ618	Singapore – Osaka	Mondays, Wednesdays, Fridays, Sundays	0125 – 0850 hrs	Boeing 787-10
SQ619	Osaka – Singapore	Mondays, Wednesdays, Fridays, Sundays	1055 – 1640 hrs	Boeing 787-10
1 May – 28 October 2023				
SQ618	Singapore – Osaka	Daily	0125 – 0850 hrs	Boeing 787-10
SQ619	Osaka – Singapore	Daily	1055 – 1640 hrs	Boeing 787-10

## Hong Kong SAR

From 26 March 2023, flights SQ892 and SQ893 will operate daily between Singapore and Hong Kong SAR, using the A380 aircraft. From 1 October 2023, SIA will also reinstate SQ896 and SQ897, a daily service between Singapore and Hong Kong SAR.

26 March – 28 October 2023				
SQ892	Singapore – Hong Kong SAR	Daily	0940 – 1355 hrs	Airbus A380
SQ893	Hong Kong SAR – Singapore	Daily	1540 – 1935 hrs	Airbus A380
1 October – 28 October 2023				
SQ896	Singapore – Hong Kong SAR	Daily	1430 – 1840 hrs	Airbus A350-900MH
SQ897	Hong Kong SAR – Singapore	Daily	1955 – 2350 hrs	Airbus A350-900MH

## Taipei

From 26 March 2023, flights SQ876 and SQ877 will increase to daily services between Singapore and Taipei. From 26 March to 28 May 2023, flights SQ878 and SQ879 will operate as thrice-weekly flights between the two cities, before increasing to daily services from 31 May 2023.

26 March – 28 October 2023				
SQ876	Singapore – Taipei	Daily	0820 – 1310 hrs	Boeing 787-10
SQ877	Taipei – Singapore	Daily	1420 – 1855 hrs	Boeing 787-10
26 March – 28 May 2023				
SQ878	Singapore – Taipei	Wednesdays, Fridays, Sundays	1145 – 1640 hrs	Boeing 787-10
SQ879	Taipei – Singapore	Wednesdays, Fridays, Sundays	1745 – 2215 hrs	Boeing 787-10
31 May – 28 October 2023				
SQ878	Singapore – Taipei	Daily	1145 – 1640 hrs	Boeing 787-10
SQ879	Taipei – Singapore	Daily	1745 – 2215 hrs	Boeing 787-10

## SOUTH EAST ASIA

### Bangkok

From 1 October 2023, flights SQ706 and SQ705 will operate as the fifth daily service between Singapore and Bangkok.

1 October – 28 October 2023				
SQ706	Singapore – Bangkok	Daily	0710 – 0835 hrs	Airbus A350-900MH
SQ705	Bangkok – Singapore	Daily	0940 – 1305 hrs	Airbus A350-900MH

## Phuket

From 26 March 2023, flights SQ726 and SQ725 will operate as the fourth daily service between Singapore and Phuket.

26 March – 28 October 2023				
SQ726	Singapore – Phuket	Daily	0830 – 0935 hrs	Boeing 737-800NG
SQ725	Phuket – Singapore	Daily	1015 – 1305 hrs	Boeing 737-800NG

## THE AMERICAS AND EUROPE

### Los Angeles

From 26 March 2023, flights SQ36 and SQ35 will operate thrice weekly instead of a daily service between Singapore and Los Angeles.

26 March – 28 October 2023				
SQ36	Singapore – Los Angeles	Wednesdays, Fridays, Sundays	1840 – 1935 hrs	Airbus A350-900
SQ35	Los Angeles – Singapore	Wednesdays, Fridays, Sundays	2120 – 0530 hrs (+2)	Airbus A350-900

### Manchester and Houston

From 2 April 2023, flights SQ302 and SQ301 will operate a new twice-weekly service between Singapore and Manchester.

Flights SQ52 and SQ51 that serve the Singapore-Manchester-Houston route will operate thrice weekly instead of four-times weekly from 28 March 2023.

2 April – 28 October 2023				
SQ302	Singapore – Manchester	Mondays, Sundays	0225 – 0910 hrs	Airbus A350-900
SQ301	Manchester – Singapore	Mondays, Sundays	1140 – 0740 hrs (+1)	Airbus A350-900
28 March – 28 October 2023				
SQ52	Singapore – Manchester	Tuesdays, Wednesdays, Fridays	0225 – 0910 hrs	Airbus A350-900
SQ52	Manchester – Houston	Tuesdays, Wednesdays, Fridays	1040 – 1430 hrs	Airbus A350-900

SQ51	Houston - Manchester	Tuesdays, Wednesdays, Fridays	1910 – 1005 hrs (+1)	Airbus A350-900
SQ51	Manchester – Singapore	Wednesdays, Thursdays, Saturdays	1140 – 0740 hrs (+1)	Airbus A350-900

## Seattle

From 27 June 2023, flights SQ28 and SQ27 will operate thrice weekly instead of four-times weekly between Singapore and Seattle.

27 June – 28 October 2023				
SQ28	Singapore – Seattle	Tuesdays, Thursdays, Saturdays	0900 – 0845 hrs	Airbus A350-900
SQ27	Seattle – Singapore	Tuesdays, Thursdays, Saturdays	1020 – 1730 hrs (+1)	Airbus A350-900

<sup>[1]</sup> Pre-pandemic refers to January 2020.

<sup>[2]</sup> Flight frequencies to Los Angeles will be reduced from 26 March 2023 due to capacity adjustments.

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