

INSTALLATION GUIDE

Ventalink 4B/3B/2B

Under our policy of continuous product development, product specifications may change without notice. Please refer to the online version of the manual for the latest updates and specifications.

Revision V1 27/11/25

schweigen

www.schweigen.com.au

1. Ventalink System Installation

Ventalink™ system installation - Order of operation



Step 1 - Install the Isodrive® Motor: Refer to Isodrive installation manual.



Step 2 - Install dampeners, ducting & diffusers: Run the ducting to the diffusers, and cut to the required length. Position the multi-room dampeners close to the Isodrive motor and position on a platform between the joists. Install diffusers in the designated rooms.



Step 3 - Set DIP Switches: Open the Ventalink control module and set the DIP Switches according to the required installation. See inside the module for details.



Step 4 - Connect the Power and Input Cables: Run active, earth and neutral wires to provide permanent power to the module, ensuring it powers the Isodrive fan and dampers. For safety, active and input wires must be on the same circuit. This requires a licensed electrician.



Step 5 - Connect the Inputs: Run input wires from the module to the switches in the designated rooms. Connect the RJ12 cables to the dampers and plug them into the corresponding sockets on the module. Finally, connect the Isodrive® fan to the fan socket on the module. This requires a licensed electrician.



Step 6 - Power up the Module: Connect the Mains Power and test the Airflow within each room. Adjust the Airflow via the Fan Speed Controls if required.

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2. Your Safety



WARNING

Please read this section thoroughly before attempting to operate the appliance. Inspect your product upon receipt. Any damage or defects **MUST** be reported within **48** hours, or no claim will be recognised.

DO NOT INSTALL THIS APPLIANCE IF YOU FIND IT DAMAGED.

If this product is installed damaged, the supplier, nor the retailer, will be responsible for the costs associated with the repair, replacement, removal or re-installation of the appliances.

This appliance is not intended for use by person/s (including children) with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge. Unless the person has been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance, it is not a toy.

Air exhaust must be installed in accordance with local laws.

Before Installation

We recommend this appliance to be installed or repaired by an experienced Home Appliances technician.

Please see our website www.schweigen.com.au for experienced installers.

It is dangerous to modify any part of this appliance. Modification of any kind will immediately void the warranty.

The manufacturer declines all responsibility in case of failure to adopt proper safety measures.

Ensure that the location in which this appliance is installed has good and permanent ventilation.

Please consult local laws and regulations and install in accordance.

Use an electrical connector with earth that is correct for your location.

Check that the voltage in your area corresponds to the appliance as indicated on the rating label.

Electrical Cord

Ensure the supply cord is not exposed to heat, chemicals or sharp objects. If the supply cord is damaged, it must be replaced by the manufacturer, service agent or a similarly qualified person in order to avoid a hazard.

This manual is for the installation of the systems use for multiple bathrooms and general extraction.

Isodrive® Motor Features

- Universal mounting all position with IPX6 degree of weather protection
- Patented anti water intrusion system.
- Acoustic dome with super quiet, long vane, backward curved, German-made centrifugal fan.
- Airflow is dependant on installation and the ducting used.
- The use of a smaller than 200mm ducting would result in a loss of airflow.
- Simple installation: Mounts onto a 200mm Metal pipe for ultimate strength and allows for easy Dektite roof sealing.
- Industrial quality motor and fan made in Germany and rated at 40,000 hours.
- Motor is a high efficiency PSC type and rated at 57W (ST) or 155W (SP).
- **WARRANTY 3 YEARS.** Covers faulty manufacturing or components. It does not cover normal wear and tear, chemical or storm damage etc. (see warranty card for more information).

General Notes on Installation and Use

This fan unit is designed to be installed using 200mm metal pipe as the initial connection duct to the fan module, and is supplied with a 200mm metal pipe and 200mm SteelFlex™ duct.

Multi-way electronic dampener is connected to the fan as close as possible using 300mm-200mm adaptor and 200mm SteelFlex™ duct, length up to 6 metres maximum and cut to the required length. The dampener should be placed on a platform between the joists.

This multi-way electronic dampener is suitable for connection to multiple flexible duct runs to multiple rooms. Length up to 6 metres maximum and cut to the required length (check with supplier if longer duct length required). Flexible ducting must be extended sufficiently to present a smooth air passage with bends of at least the radii of twice the diameter of the duct.

Excessive bends in the ducting will compromised extraction.

WARNING: The exhaust fan must not be mounted into a wall cavity or a ceiling space.

NOTE: Fan module and flexible duct are acoustically matched. The use of semi-rigid or rigid ducting will result in increased noise levels and void the warranty. See installation instruction notes 'Why flexi-duct'.

2. Your Safety

Minimum Mounting Height

This fan unit is intended for mounting at a minimum height of 2.1 metres (measured to the lower part of the fan impeller) above floor/ground level.

Avoidance of Back Flow

Care should be taken to avoid the back flow of gases into the room.

Safety of Children

This fan is not intended for use by young children or infirm persons without supervision.

Replacement of Supply Cord

If the supply cord is damaged, it must be replaced by a service agent or suitably qualified person in order to avoid a hazard.

Why Flexi-duct

Some internet sites strongly recommend the use of rigid ducting over fully flexible ducting.

The use of a complete rigid or semi-rigid ducting system will cause an organ piping effect to occur; like a didgeridoo, where a noise is produced at one end of a hollow rigid pipe and amplified out the other.

The motor system puts the noise outside the house.

Warning: Installation without the use of at least the minimum recommended length of acoustically matched flexi-ducting will void performance expectations. Any installation problems must be reported to Schweigen. Call outs relating to incorrect installation will result in a service fee direct to the customer. Schweigen takes no responsibility for problems caused by faulty installation. Faulty installation may void warranty. An experienced installer list can be obtained from the Schweigen website www.schweigen.com.au or call **1300 881 693**.

AirlinQ 4B/ 3B/ 2B

Included in the Isodrive® Motor box:

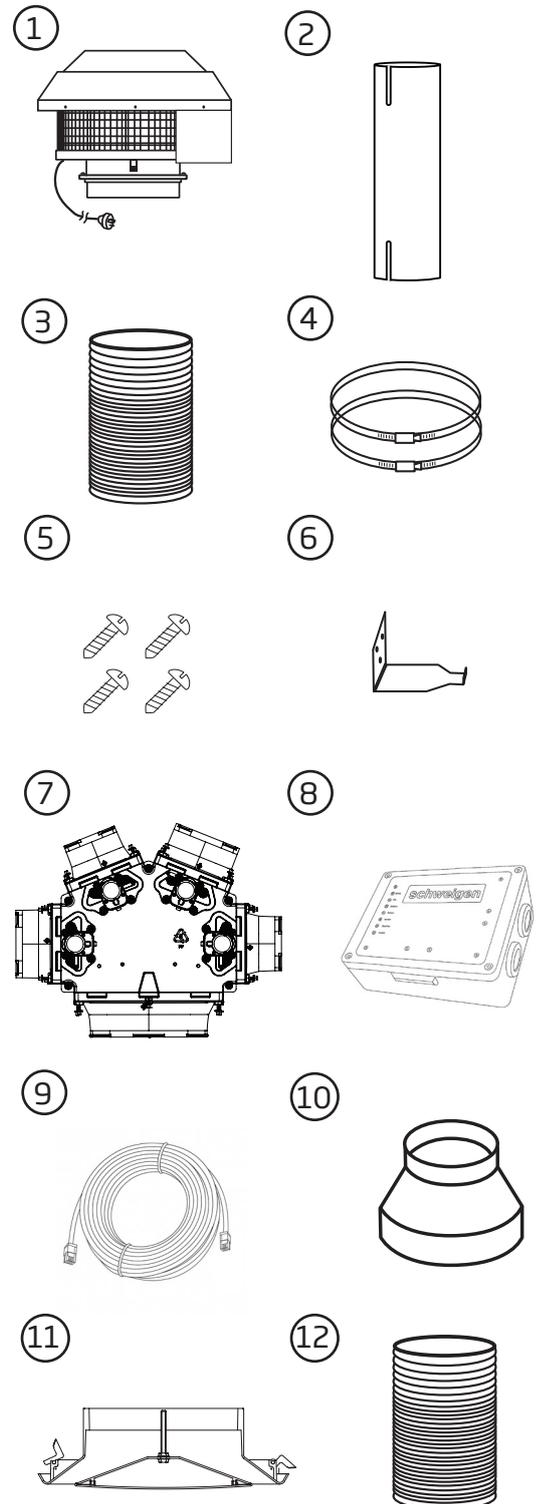
1. Isodrive motor system
Approx. 3 metre, 10amp cable and standard plug
(backdraft shutter and weather shield included)
2. Fire resistant 200mm metal pipe (pipe rib to the motor side)
3. SteelFlex™ safety ducting. 4 metres or 6 metres
200mm diameter (for connecting the motor to Multi-way
dampener)
4. 2 x Steel ring clamps (for attaching ducting to motor and
Multi-way dampener)
5. 12mm self-drilling button head screws (for attaching metal
pipe to motor and ducting)
6. Wall hanging bracket

Included in the Ventalink™ box:

7. Multi-way electronic dampener (2, 3 or 4 way)
8. Ventalink Control module
9. RJ12 cable for connecting electronic dampener to control
module
10. 300mm-200mm round adaptor
11. Diffuser (see page 26~28 for more information)
12. Flexible ductings. Approx. 6 metres long each
200mm diameter (for connecting the Multi-way dampener
to diffusers)

Not included in the box:

- Roof seal kit / Dektite
- Support clamps/straps for pipe which connects to the
roof truss
- Aluminium foil tape
- Wall cover plate for Isodrive motor (wall mount only) -
optional



4. Isodrive® Motor Installation

1. Roof Installation

Recommended duct length: 4 metres.

Mount 200mm metal pipe securely to beams, trusses or other appropriate structures: refer figure 1. The pipe should be mounted vertically with the roof penetration being sealed using a Dektite or other appropriate sealing membrane or device (not provided).

Ensure that the pipe **protrudes at least 80mm** past the top of the Dektite, checking that the fan assembly clears the roof cladding at upper edge, refer figure 1 - Roof Mount Option.

Pass power cord and plug through pipe, then out the slotted pipe for connection to the socket. Refer to figure 1.

Do not insert plug into socket outlet or switch on until installation has been completed. Fit fan module to pipe and fix in position using side locking screw.

Certain external installation configurations may cause audible levels of noise to be heard due to the air being expelled from the motor. To minimize external noise disturbance you can use between 4 to 8 metres of flexible duct to place the motor in an appropriate position.

For more information on environmental noise limit and conditions please contact your local Council.

For installation, We have a list of experienced installers available on the Schweigen website.

Do not install duct in a straight line and a minimum of two gentle bends in the ducts is required.



IMPORTANT

- Do not reduce the ducting size. 200mm must be used. Reducing the ducting will reduce extraction
- No sharp bends in the ducting
- Do not kink the ducting
- keep the amount of bends in the ducting to 2
- Do not use semi-rigid or solid ducting

4. Isodrive® Motor Installation

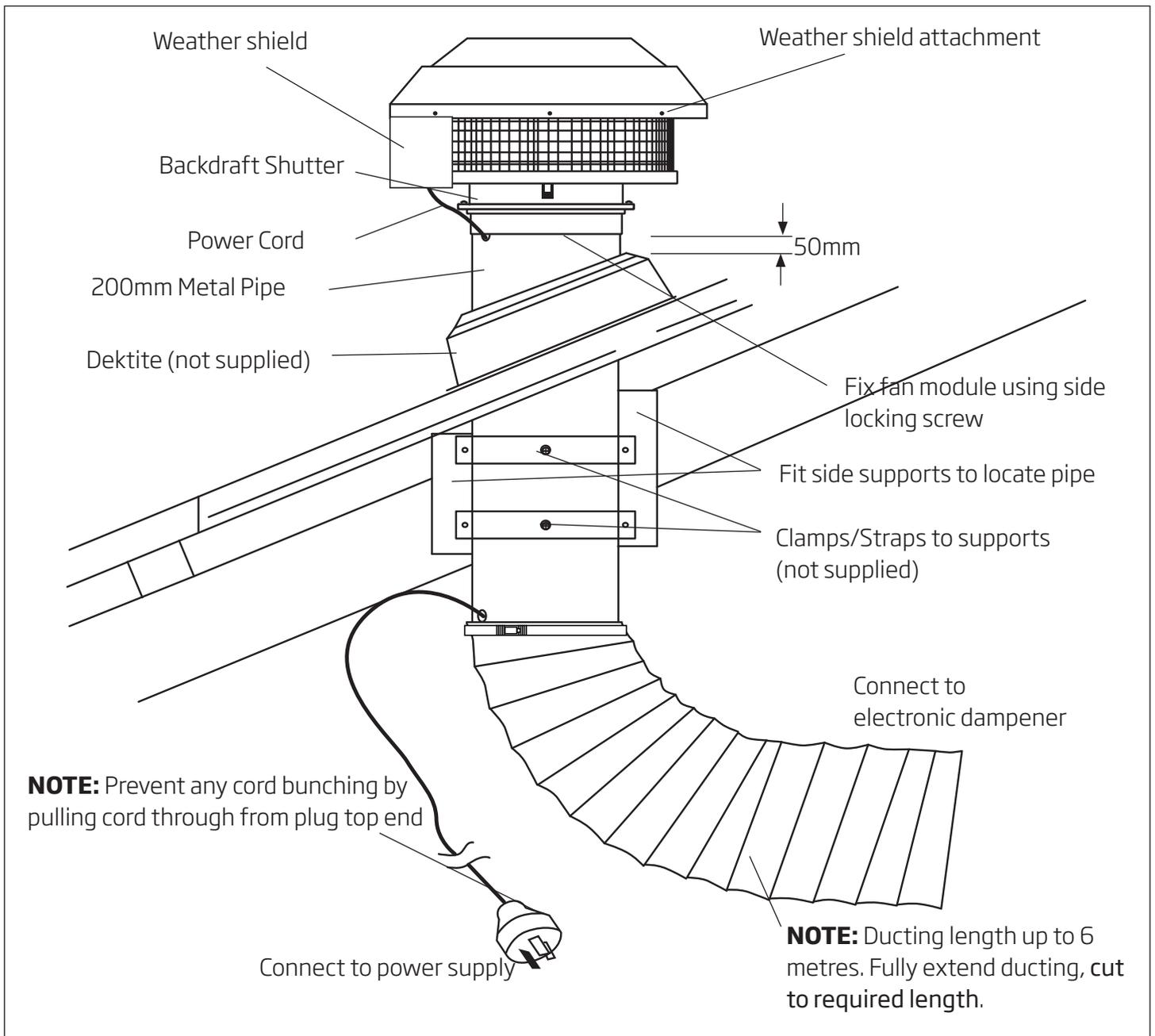


Figure 1 Roof installation



IMPORTANT

For more flexible ducting instructions, refer to page 22.

4. Isodrive® Motor Installation

2. Wall Installation

This type of installation is similar to roof mounting, ensuring that the pipe extends at least 55mm past the wall surface refer figure 3. If the pipe length is shortened, reproduce the power cord exit slot on the inside of the wall.

NOTE: By decreasing the length of the duct from which specified (refer to installation instructions) there will be an increase in airflow and noise levels as a result. This increase in airflow can cause movement of air to be heard through the system and inhibit the system to run silently.

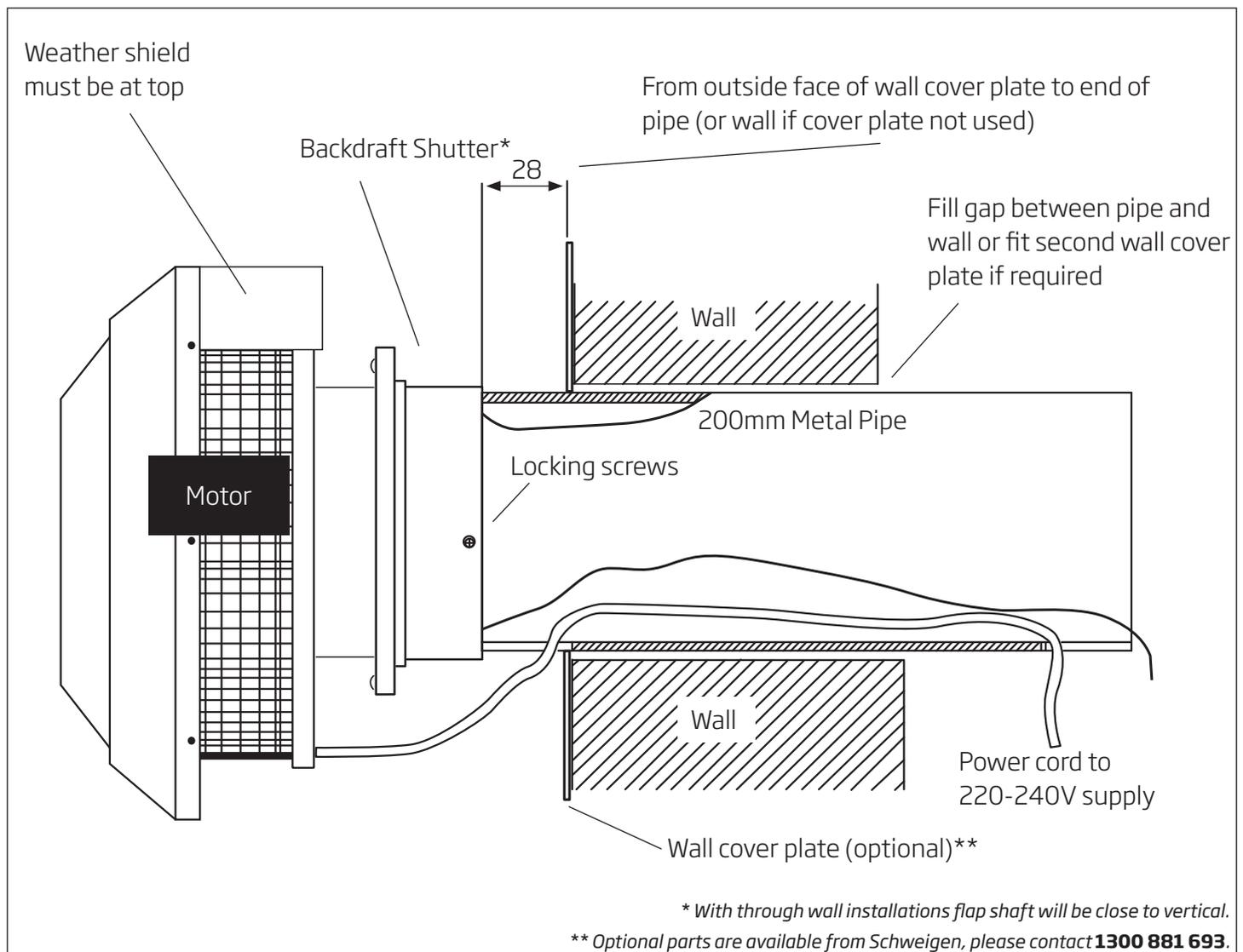
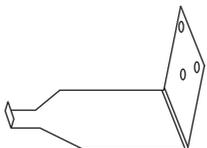


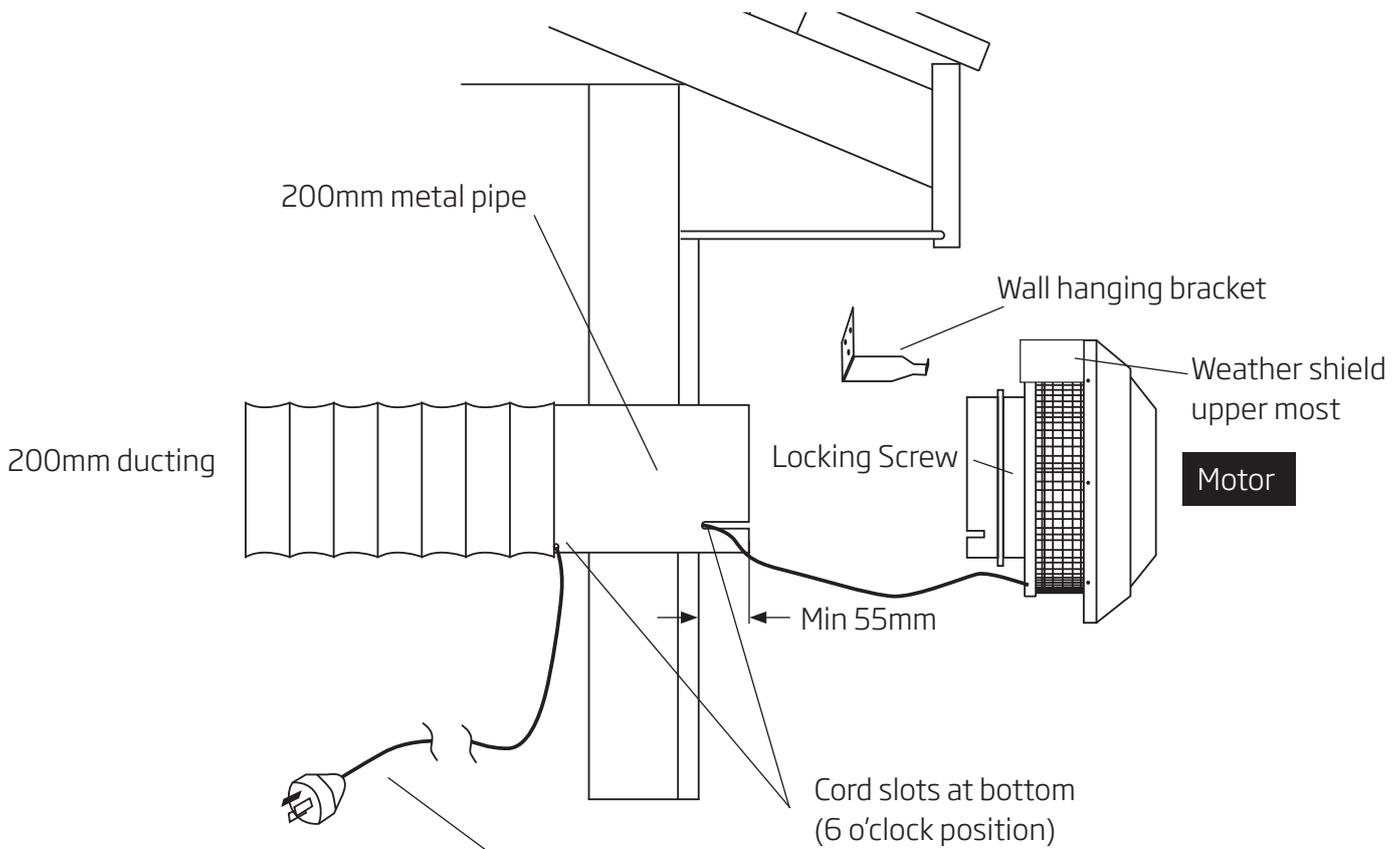
Figure 2 Wall installation



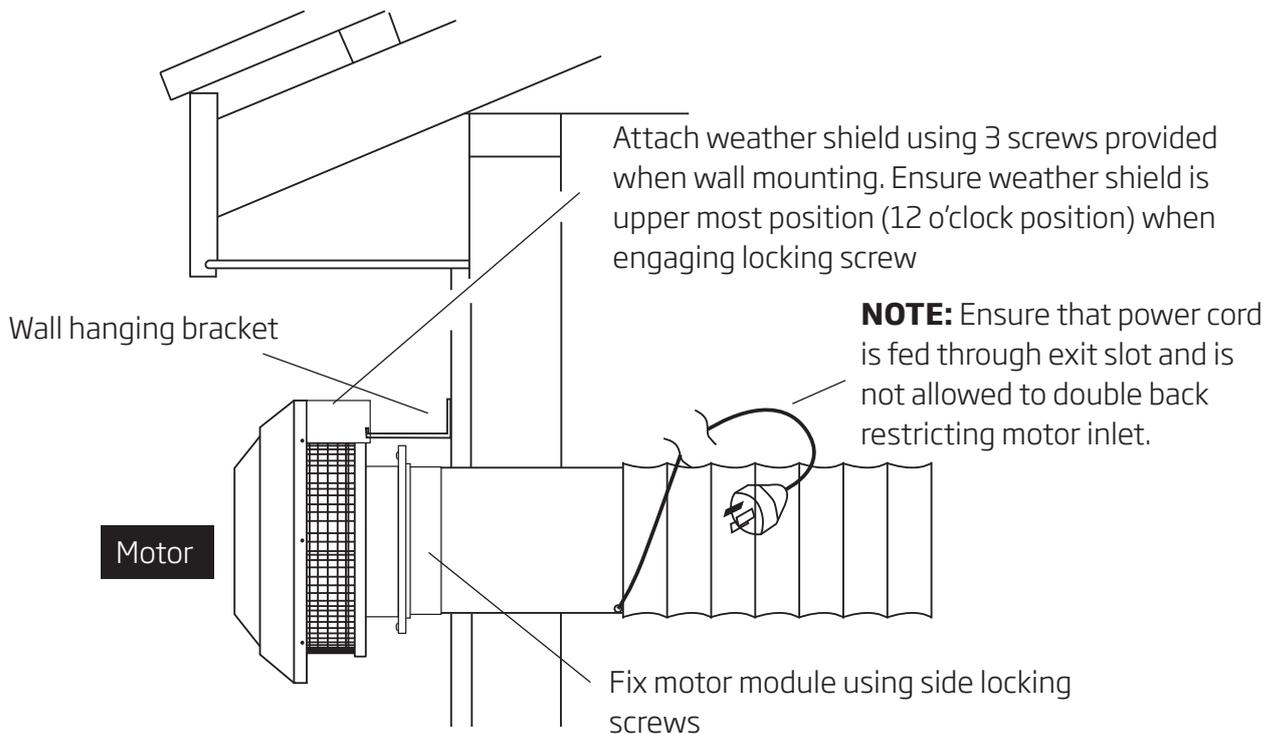
IMPORTANT

It is a requirement to use the wall hanging bracket for all wall mount installations. Please refer to the illustrations for mounting.

4. Isodrive® Motor Installation



NOTE: Ensure that power cord is fed through exit slot and is not allowed to double back restricting motor inlet.



NOTE: Due to the weight and to create stability for the motor, it is require to use a wall hanging bracket. Warranty will be void if a hanging bracket is not used.

Figure 3 Wall mount option

5. Multi-Room Dampener Installation

System Guide Overview for Ventalink 4B/3B/2B

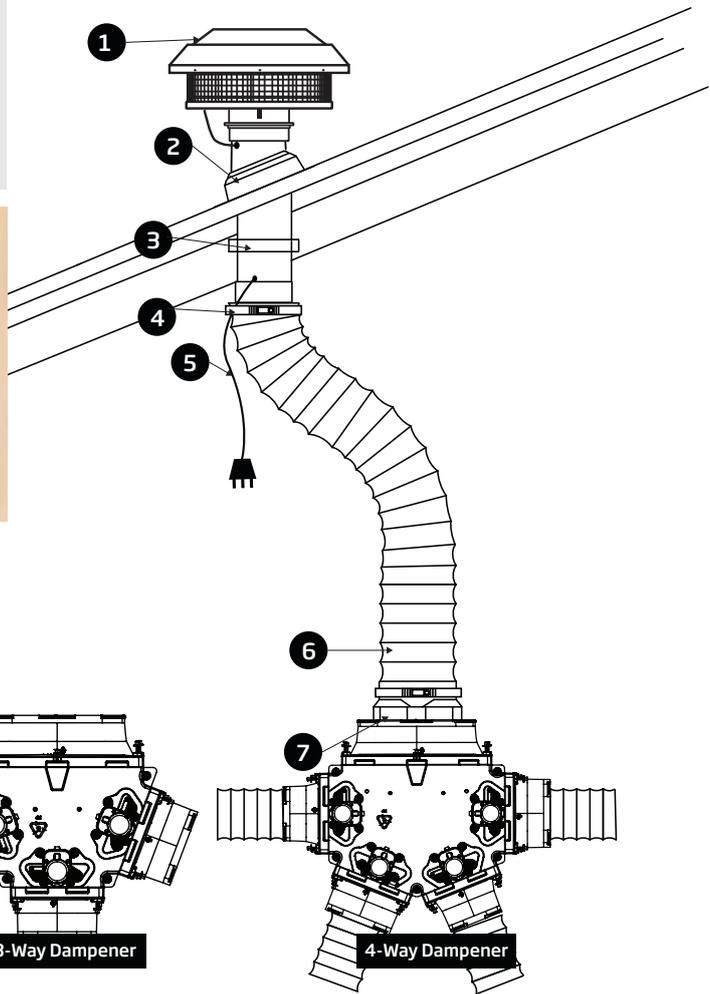


Danger

All electrical wiring from the motor to the appliance should be kept inside the roof space.



Note: Use a 10mm socket at the lowest torque settings of the drill to tighten the plastic screws. Do not use a phillips head screw driver.



2-Way Dampener

3-Way Dampener

4-Way Dampener

Connecting to 2, 3 or 4-Way Dampener

1. Isodrive® Motor
2. Roof Seal Kit (Dektite)*
3. Support Straps*
4. Attach Duct to pipe using ring clamp*. Please **DO NOT** rip the ducting.
5. Isodrive® Motor Power Lead (Plug)
6. Ducting must be pulled taut. **DO NOT** crush or kink the ducting.
7. Connect ducting to the outlet on Dampener using 200mm-300mm adaptor and tape/ring clamp*. Please **DO NOT** rip the ducting.



Note

* The Ventalink system does not include the roof seal kit, the support straps.



Note

Please see Isodrive® motor installation guide for motor installation information.



Note

Multi-way electronic dampener has requirement on minimum size of ceiling access panel for existing house, refer to dimensions page.

5. Multi-Room Dampener Installation

Example Installation for four Rooms

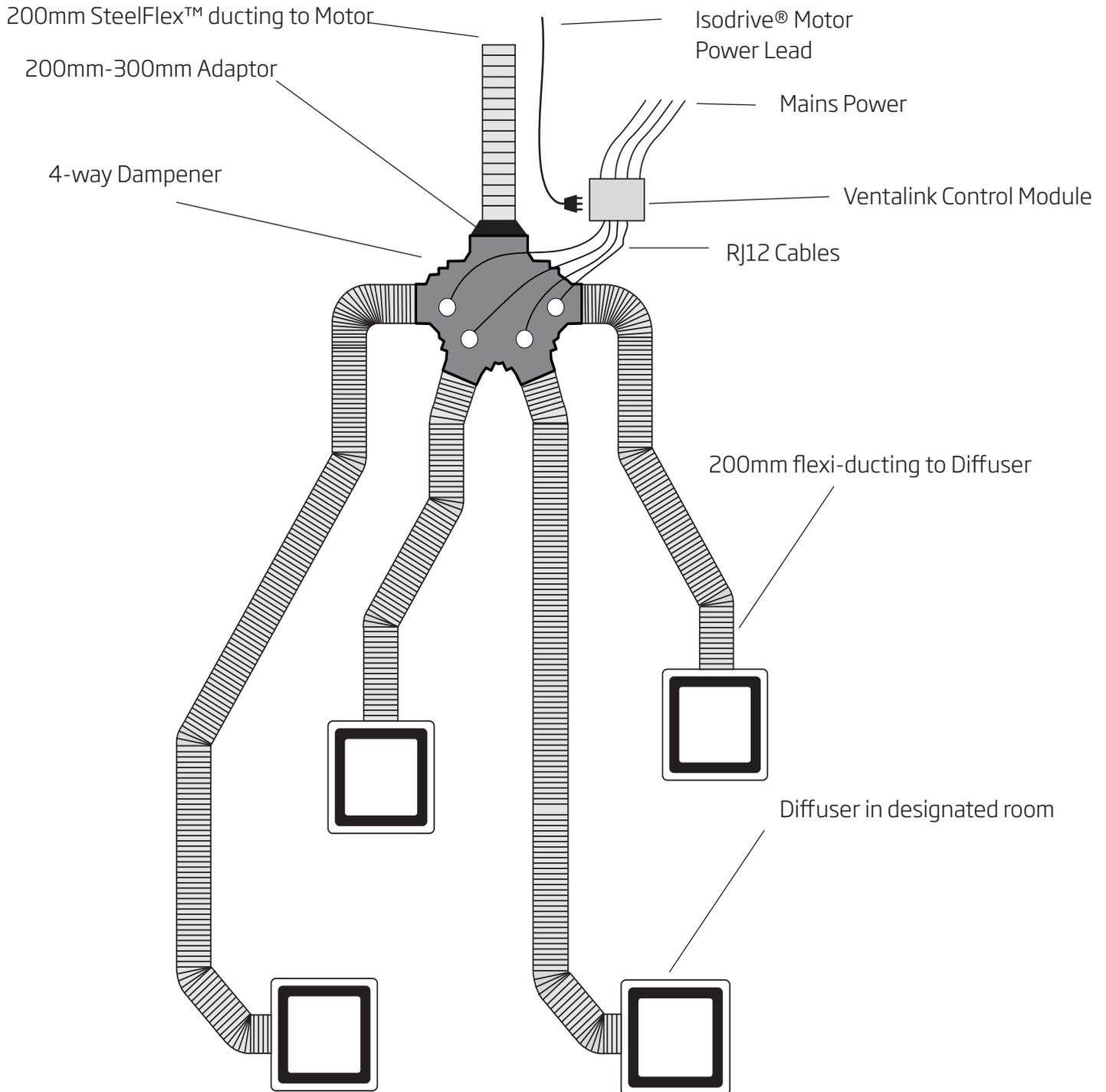


Figure 4 Top view Installation example



Note

It's recommended to connect the inlet/outlet part to the flexible ducting first, then secure the inlet/outlet to the main body of dampener inside the roof. Do not install the inlet/outlet part outside the roof, otherwise the dampener cannot fit through ceiling access panel for existing house.

If it is found that the inlet/outlet cannot be connected to the dampener tightly enough, **Neutral Cure Silicone** is recommended to use to seal the connections.

6. Control Module Installation

Ventalink™ module externals



- 1. Programming Port:** Used for updating firmware by a technician
- 2. Dampener Outputs:** There are 4 x RJ12 Dampener outputs depending on the situation and a dedicated RJ12 output for Return Air. Return Air output will open automatically when Isodrive® fan is running.
- 3. Low Fan Speed:** Set fan speed to have 1 room running at the necessary airflow rate. Refer to fan speed chart (page 20-21). It's recommended to set 1/2 or above position for Ventalink 2B, and 1/3 or above position for Ventalink 3B/4B.
- 4. Run on timer:** Set run on timer to have the Isodrive® fan and dampener power off after the switch is turned off.
- 5. LED Indicators**
- 6. Input Cables:** Access panel for power cable and switch Inputs. NOTE: Active and Inputs MUST be on the same circuit for safety reasons.

- 7. Current Sensor Cable Access (if required):** Connect Current Sensor Cable to the GPO of the Dryer for the Isodrive® fan and dampener to automatically run. Run the Laundry Dampener RJ12 cable to the Laundry output.
- 8. Fan Socket:** Connect Isodrive® motor plug to Fan socket

Dampener Output Configuration - RJ12 cable

- | | |
|-----------------|--|
| 1 Room: | Laundry Output (output linked to the current sensor if required) |
| 2 Rooms: | Laundry & Bathroom 1 Outputs |
| 3 Rooms: | Laundry, Bathroom 1 & Bathroom 2 Outputs |
| 4 Rooms: | Laundry, Bathroom 1, Bathroom 2 and Bathroom 3 Outputs |



GENERAL INFORMATION

Mains Power

The unit requires permanent 230V 50Hz supply to operate. This should be connected to the Perm Active/ Neutral/Earth terminals.

The light circuits are connected to "Input 1/2/3/4" (as required). **These MUST NOT have double pole switches.** If double pole switches are used the inputs may turn on via induced voltages in the cables which will result in the fan appearing to turn on randomly.

All the 230V inputs should be on the same circuit (with the exception of the current clamp because it doesn't actually connect to the board).

Cable Clamps

There are 3 cable clamps with 6 screws included in the enclosure. These need to be used to secure the cables entering the box so they can't be pulled out. The connectors are not designed for strain relief by themselves.

Installation Location

The controller must be mounted in a dry clean environment - a roof or ceiling space is ideal. It must be accessible via an access panel or similar for future maintenance.

REQUIRED POWER

Schweigen Module: 220-240V ~ 50Hz

Electronic Dampeners: 24V

Isodrive® Motor: 220-240V ~ 50Hz

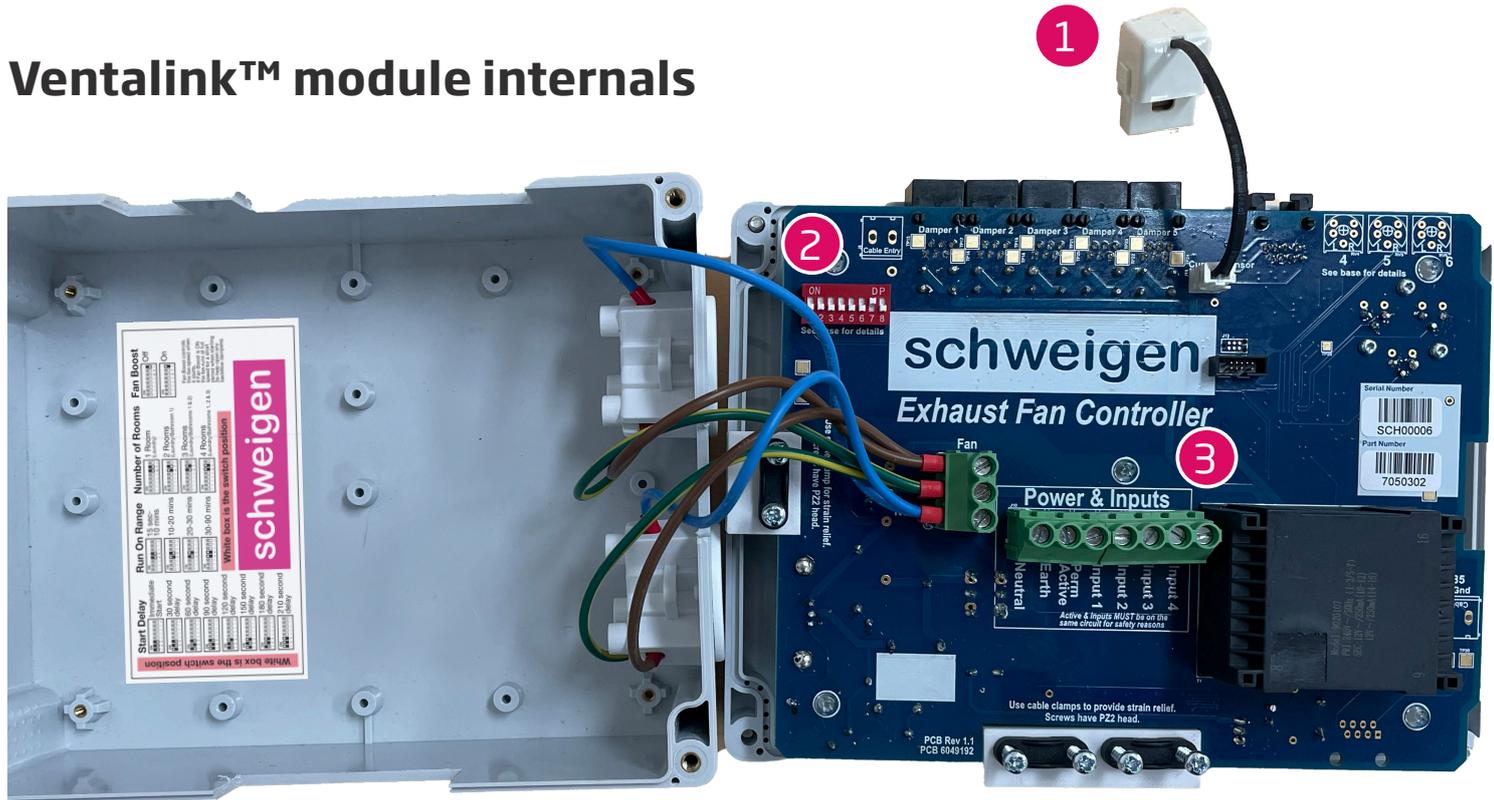
NOTE Active and Inputs MUST be on the same circuit for safety

WARNING

The Constant Active and ALL Inputs (switched actives) must be on the same phase. It is preferable they are protected by the same RCBO to allow easy isolation for servicing.

6. Control Module Installation

Ventalink™ module internals



- 1. Current Sensor Cable:** Connect Current Sensor Cable to the GPO of the Dryer / Washing Machine for the Isodrive® fan and dampener to automatically run. Run the Dampener RJ12 cable to the Laundry output. Refer to page 19.
- 2. DIP Switches:** Set DIP switches before installation depending on the situation. Label is inside the module or use the below diagram.
- 3. Input Cables:** Access panel for power cable (Active/Earth/Neutral) and switch Inputs.
NOTE Active and Inputs MUST be on the same circuit for safety reasons.

NOTE

Switching off the input twice in quick succession can manually shut off the fan immediately. This is for fan emergency shutdown and only used if 100% required. Best practice is to have the fan continue running for the duration set by the run-on timer after the switch is turned off, to remove excess humidity and ensure optimal ventilation performance.

Start Delay		Immediate Start	Run On Range		15 sec-10 mins	Number of Rooms		1 Room (Laundry)	Fan Boost		Off
		30 second delay			10-20 mins			2 Rooms (Laundry/Bathroom 1)			On
		60 second delay			20-30 mins			3 Rooms (Laundry/Bathrooms 1 & 2)			
		90 second delay			30-90 mins			4 Rooms (Laundry/Bathrooms 1, 2 & 3)			
		120 second delay	White box is the switch position								
		150 second delay	White box is the switch position								
		180 second delay	White box is the switch position								
		210 second delay	White box is the switch position								
			schweigen								

Fan Boost controls the fan speed when it starts. If Fan Boost is ON the fan runs at full speed for a short period when starting (to help open any backflow dampers).

Figure 5 DIP Switch Reference Guide

6. Control Module Installation

Connecting Inputs to a Switch and Light

Option 1: Connecting a Input to a Switch

Connect a single-core double insulated (SDI) cable from the designated input on the module to the switch within the room. Ensure the cable is properly secured and terminated.

Option 2: Connecting a Input to a Switch and Light in Parallel

To connect a light in parallel, splice the active conductor to an SDI cable and route it to the designated input on the module, ensuring all

connections are made in accordance with the wiring diagram (refer to Fig. 6) and comply with AS/NZS 3000:2018 Wiring Rules.

Active and Inputs MUST be on the same circuit for safety reasons.

Verify that all terminations are secure and insulated, and ensure the cable pathways are free from damage or obstruction.

Conduct a continuity test and insulation resistance test to confirm the integrity of the connections before energizing the circuit.

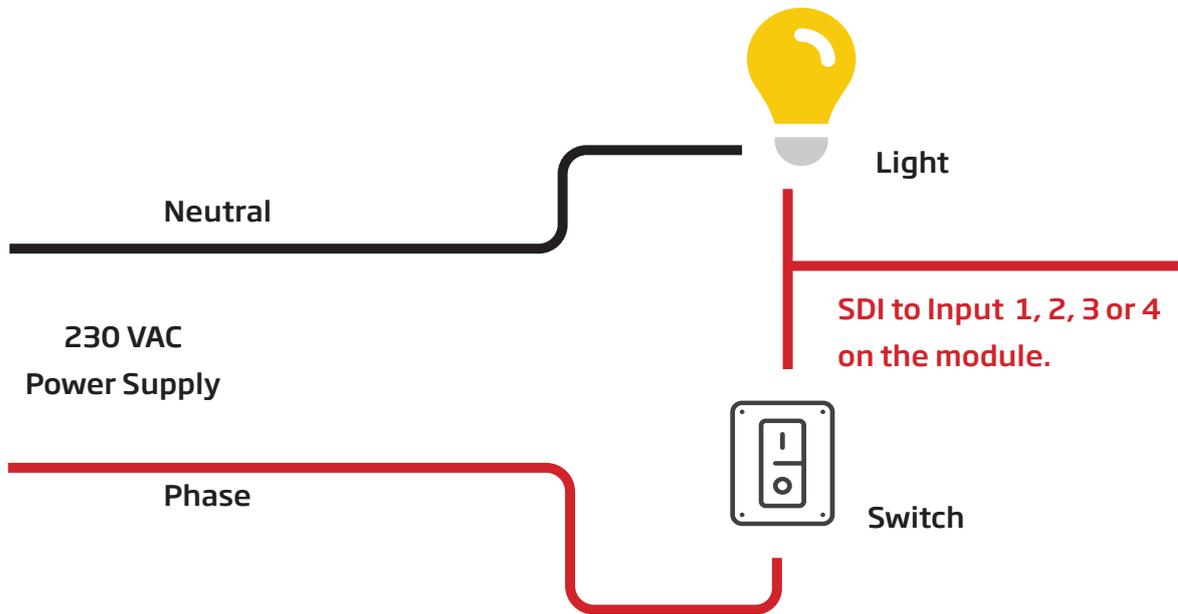


Fig.6 - Connecting Switch and Light to the module in parallel

Current Sensor Instructions - Laundry; if required

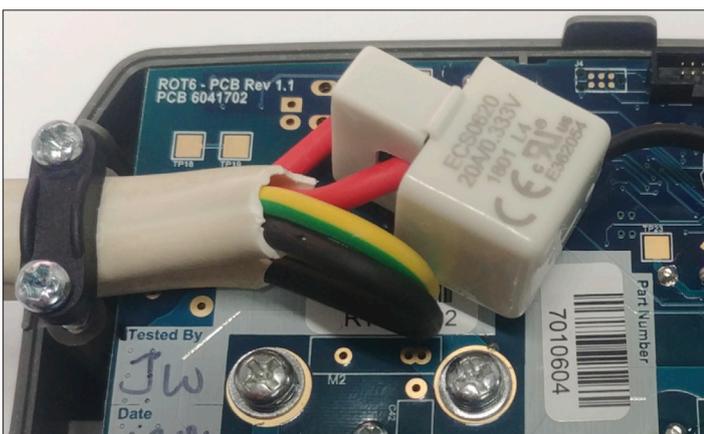
The current sensor clips around the active wire ONLY. The wire does not need to be cut.



If the wire is Active/Neutral/Earth then strip off the outer insulation for 45-50mm to allow the clamp to be clipped on. If the wire is the Active only (as a SDI) then it may fit into the current clamp without removing the outer insulation. If the clamp closes easily around the wire then it is ok. Do not cut the cable



The cable should be secured using the cable clamps provided. This will ensure that it can't be pulled out of the enclosure. The active wire will need a "twist" added so that the current clamp can go around the wire. The Neutral & Earth are just moved out of the way.



The clamp goes around the active wire and is then clipped shut. If the clamp is not shut properly it will not work. If the clamp goes around the active & neutral it will not work. The clamp should be positioned so that it doesn't interfere with anything and has the cable coming out the side (not the top or bottom).

NOTE

The current sensor and SDI (Light/Switch) connection can be used to control both the Laundry/Dampener 1 and the Isodrive® fan. When the user turns off the Light/Switch, the current sensor will continue to operate the fan until the washing machine or dryer stops drawing current. For this functionality to work correctly, Input 1 and the RJ12 Laundry/Dampener 1 must be connected and used.

6. Control Module Installation

Fan Speed Control Chart

LOW FAN SPEED WHEN ADJUSTED TO $\frac{1}{3}$ POSITION (MINIMUM REQUIREMENT FOR 3B/4B SYSTEM)				
No. of rooms setting on DIP Switch	1 rooms	2 rooms	3 rooms	4 rooms
1 room input	33.3% - full speed			
2 rooms input		100% - full speed	66.7% - full speed	55.6% - full speed
3 rooms input			100% - full speed	77.8% - full speed
4 rooms input				100% - full speed

LOW FAN SPEED WHEN ADJUSTED TO $\frac{1}{2}$ POSITION (MINIMUM REQUIREMENT FOR 2B SYSTEM)				
No. of rooms setting on DIP Switch	1 rooms	2 rooms	3 rooms	4 rooms
1 room input	50% - full speed	50% - full speed	50% - full speed	50% - full speed
2 rooms input		100% - full speed	75% - full speed	66.7% - full speed
3 rooms input			100% - full speed	83.5% - full speed
4 rooms input				100% - full speed

NOTE

All scenarios will vary. Please test the airflow rate using a certified Flow meter / Anemometer at each room upon installation. Read the Flow meter / Anemometer instructions for best practise.

6. Control Module Installation

LOW FAN SPEED WHEN ADJUSTED TO $\frac{2}{3}$ POSITION

No. of rooms setting on DIP Switch	1 rooms	2 rooms	3 rooms	4 rooms
1 room input	66.7% - full speed			
2 rooms input		100% - full speed	83.4% - full speed	77.8% - full speed
3 rooms input			100% - full speed	88.9% - full speed
4 rooms input				100% - full speed

LOW FAN SPEED WHEN ADJUSTED TO RIGHTMOST POSITION - FULL POWER

No. of rooms setting on DIP Switch	1 rooms	2 rooms	3 rooms	4 rooms
1 room input	Full speed	Full speed	Full speed	Full speed
2 rooms input		Full speed	Full speed	Full speed
3 rooms input			Full speed	Full speed
4 rooms input				Full speed

NOTE

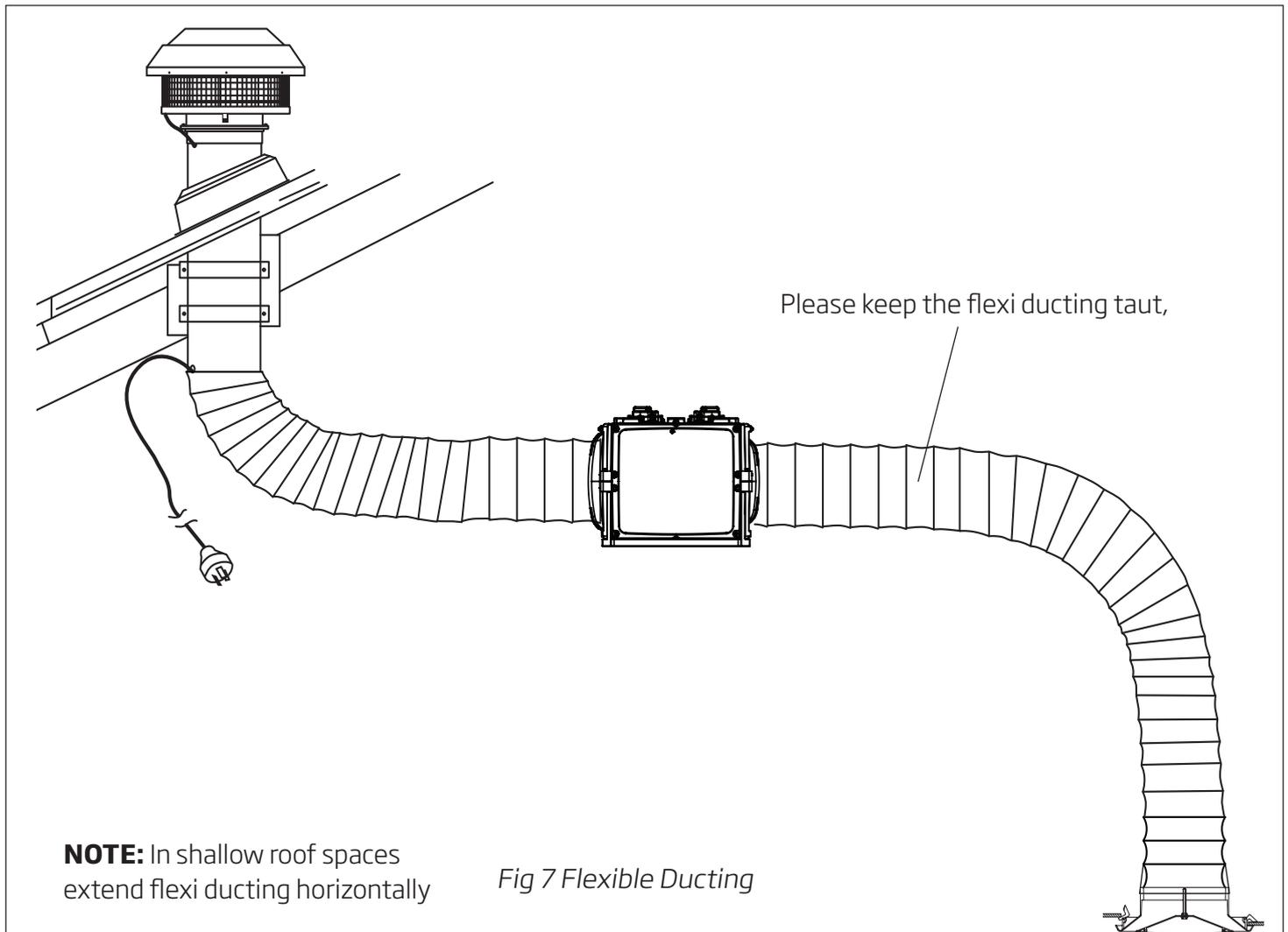
Minimum legal airflow requirement according to NCC Regulations:

Laundry or Kitchen - 144m³/h **Bathroom or Sanitary Compartment** - 90m³/h

7. Flexible Ducting

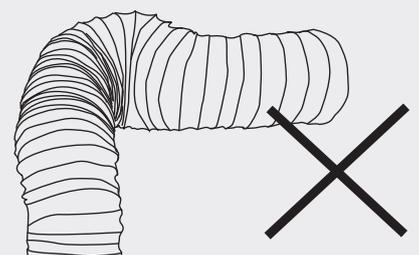
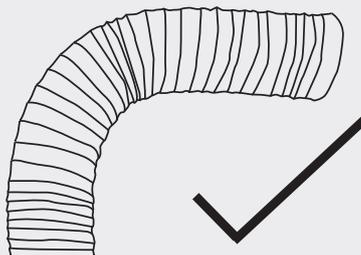
Flexible Ducting

Flexible ducting must be fully extended and cut to the required length upon installation. Maximum fan performance will not be achieved unless the ducting is fully extended. Failure to fully extend the ducting results in smaller air passage and lower airflow. Incorrect installation may reduce airflow and increase noise levels. Call outs relating to incorrect installation will result in a service fee directed to the customer. Schweigen will take no responsibility for problems caused by faulty installation. Installation must be carried out by an experienced installer. An experienced installer list can be obtained from Schweigen website www.schweigen.com.au.



IMPORTANT

Please do not crush or kink flexible ducting as it will reduce air flow and may cause noise to occur through the system. Ducting must be kept taut at all times.



Shallow Roof Space

In shallow roof spaces, do not crush or kink flexible ducting, as it will reduce air flow severely. 90 degree curve made of PVC or galvanise can be used as a substitute for the bend, refer to figure 8.

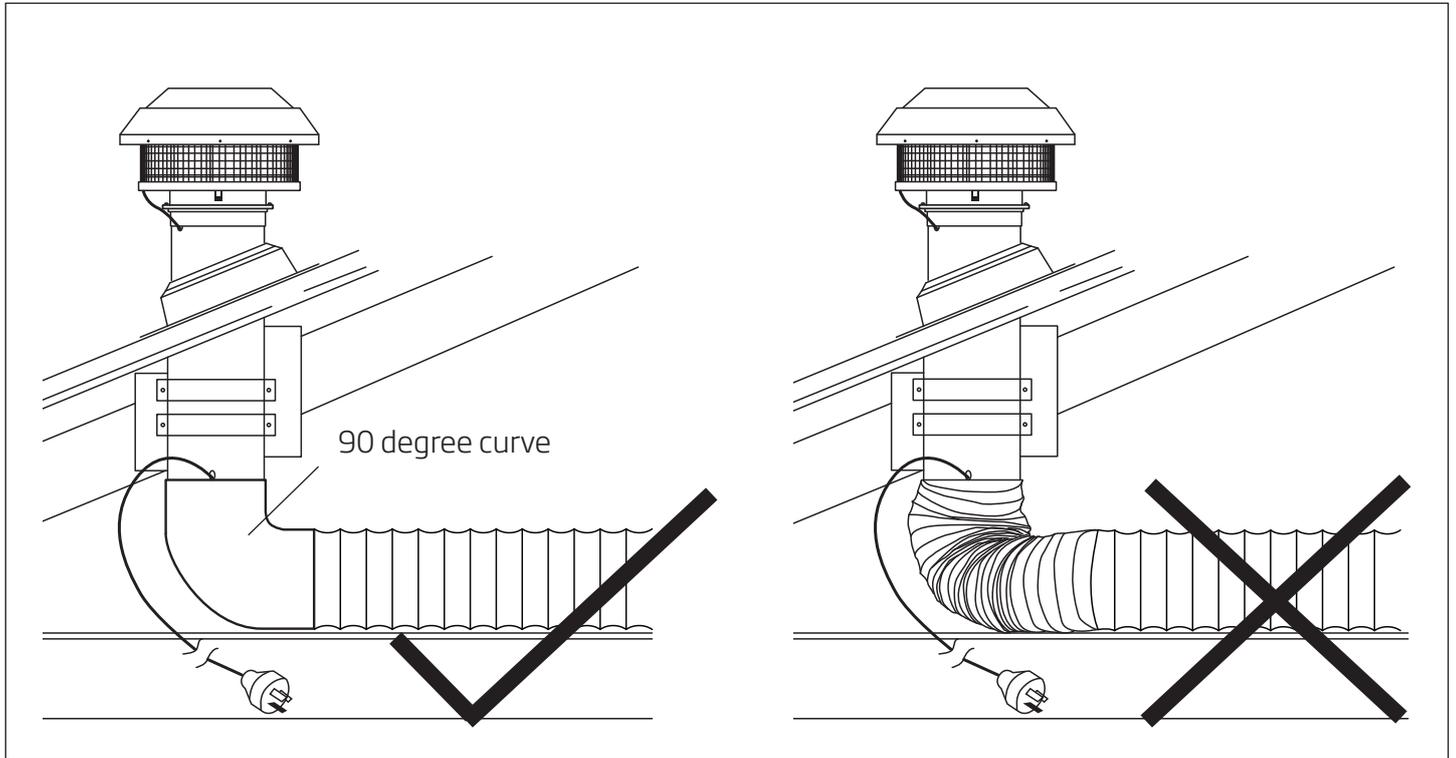


Fig 8 Shallow roof space

7. Flexible Ducting

Securing Flexible Duct

Flexible duct must be installed with supports at maximum intervals of 1.5 metres. Flexible ductwork can be supported by using gaffer or electrical tape. Provided that it does not restrict the internal diameter of the ducting. Ducting installed looped over hanging beams should be installed in such a manner as to ensure the changes of direction are gradual. Support of the ducting with the use of hangers may be required, see option 2.

NOTE: Ducting should be kept taut at all times.

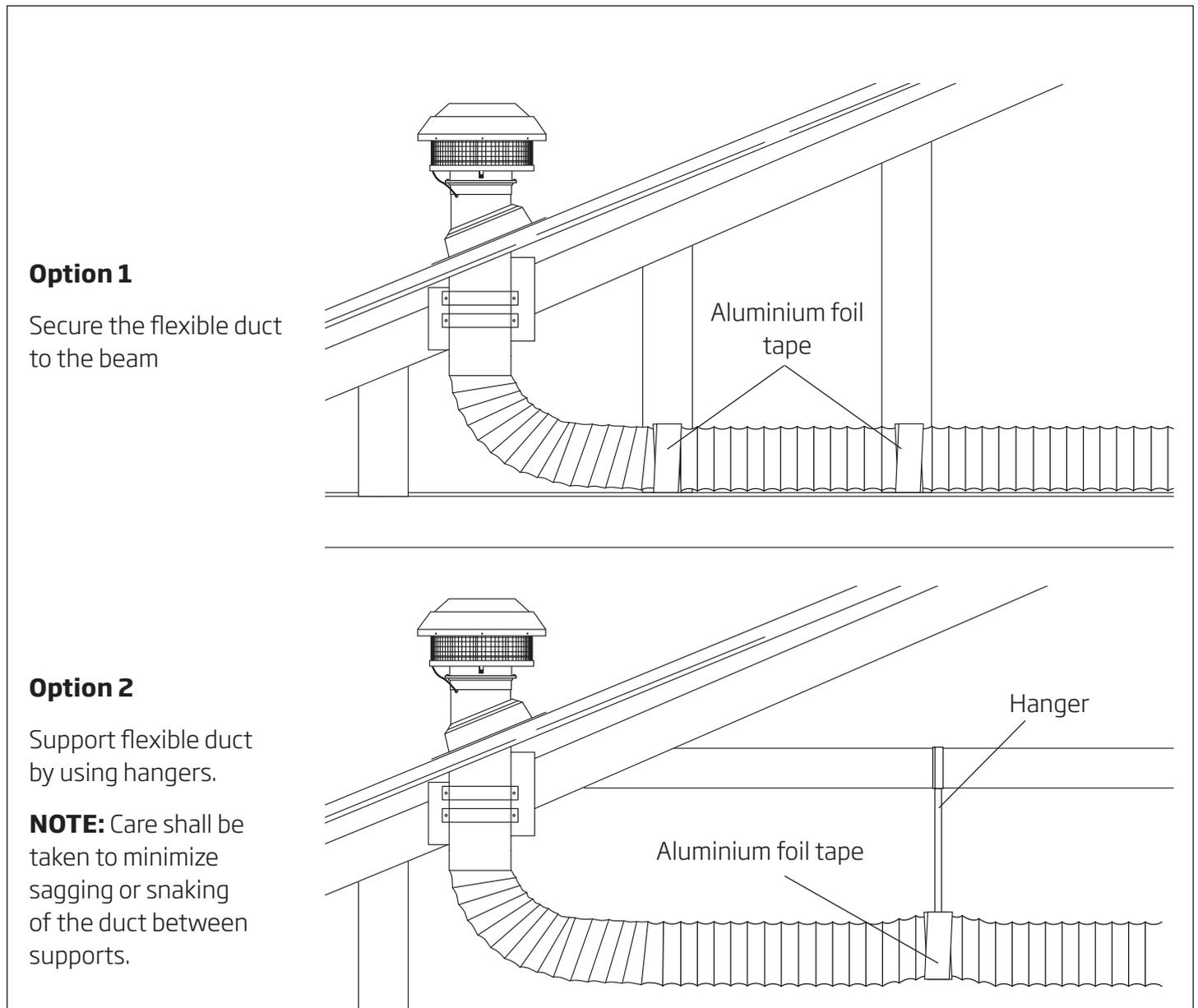


Fig 9 Securing flexible duct

Roof Restoration or Cleaning

Before roof restoration or cleaning, please completely cover the outside motor system and avoid all chemical contact.

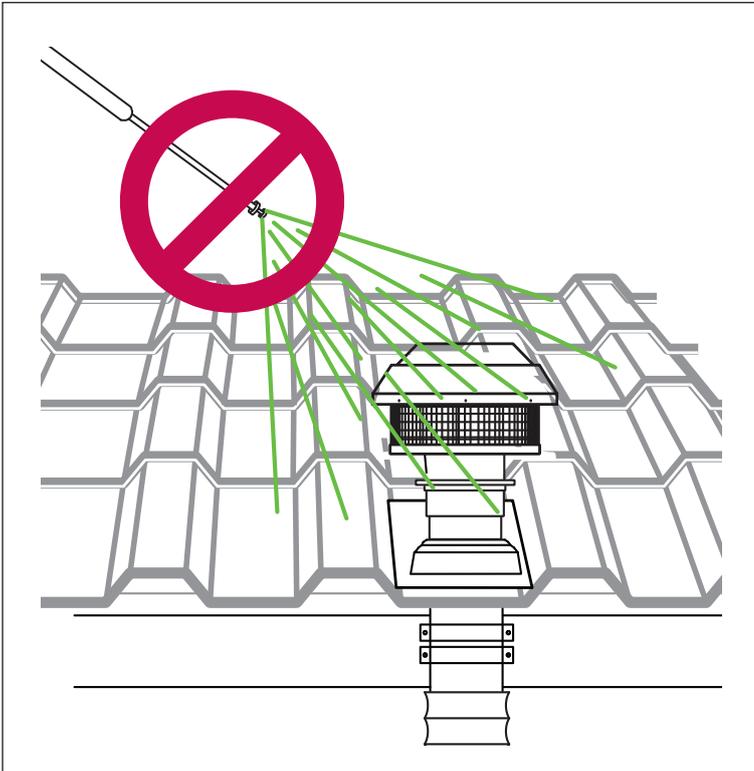


Figure 10 Avoid chemical contacted to motor system



IMPORANT

Any damages caused by the use of chemical products are not covered by warranty.

Best Position for Diffuser

Mechanically exhausted air needs to be replenished with dry fresh air, and this can be achieved by the gap under the door or a grille in the door.

The diffuser should be installed as high as possible and placed opposite the air intake, which is usually found at the bottom of the door. Figure 11 shows the recommended positioning of air intake and exhaust points to ensure proper cross ventilation. To avoid short-circuiting and stagnant areas, the air exit should ideally be on the opposite surface to the air entry.

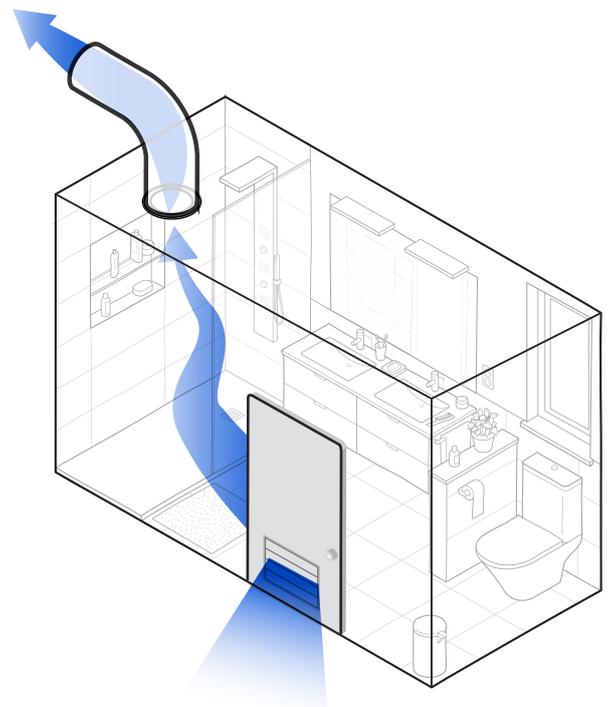
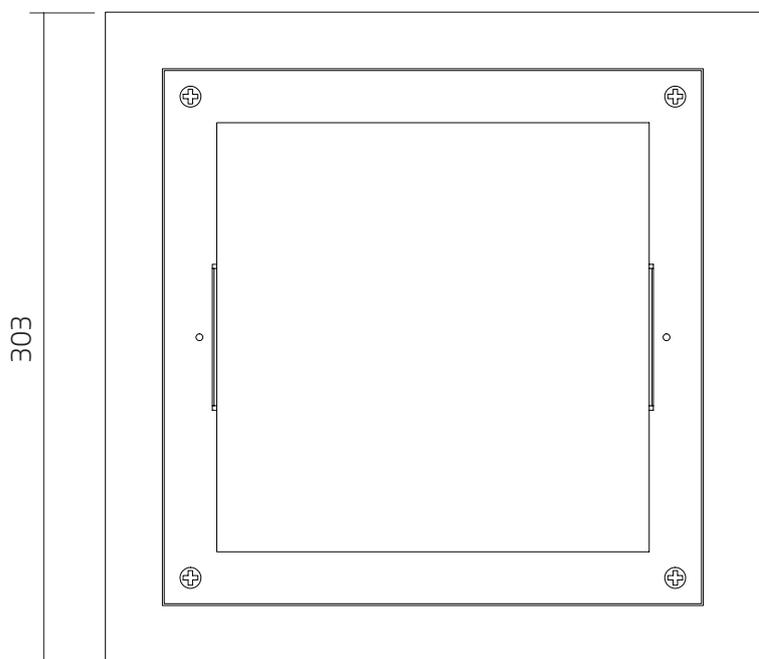
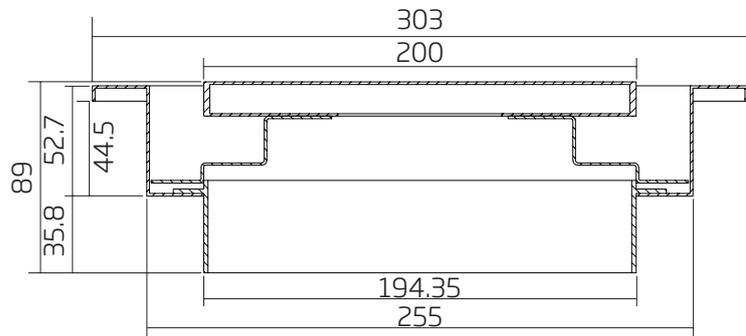
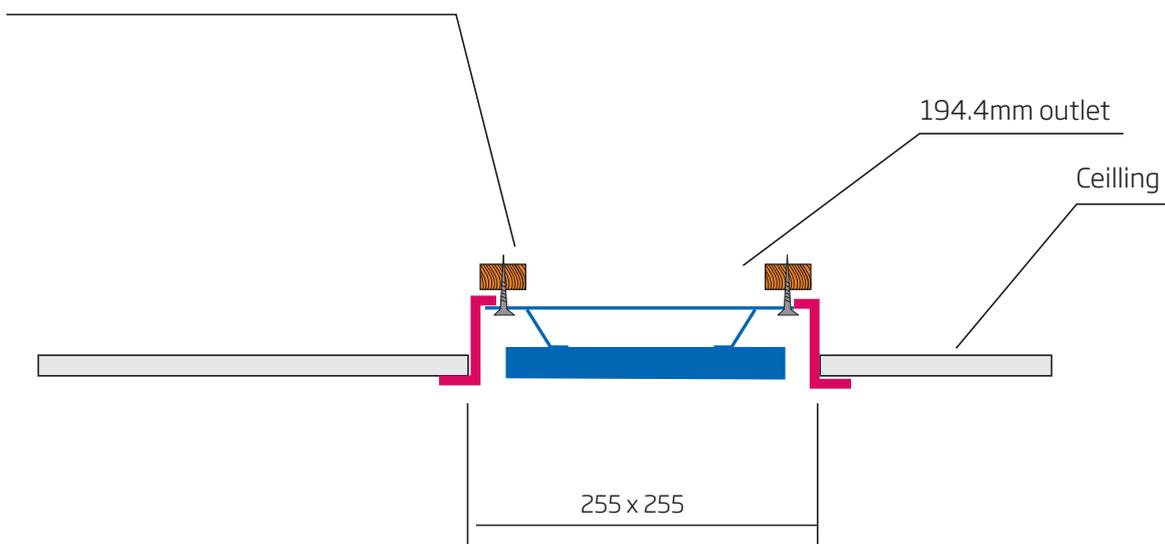


Fig 11 Cross ventilation

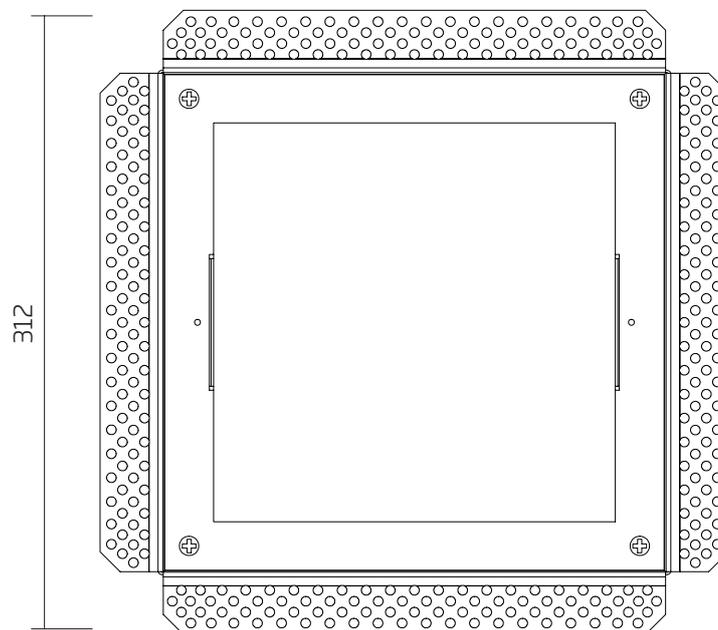
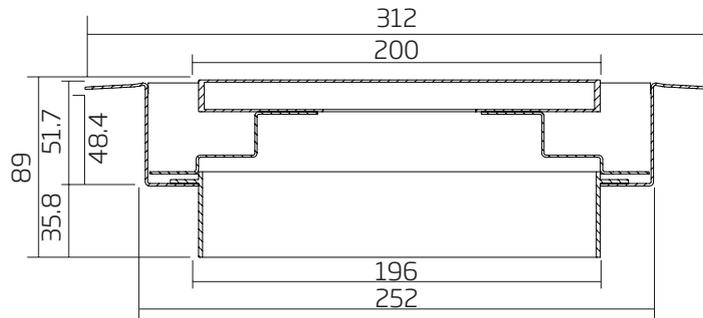
White Square Recessed Diffuser



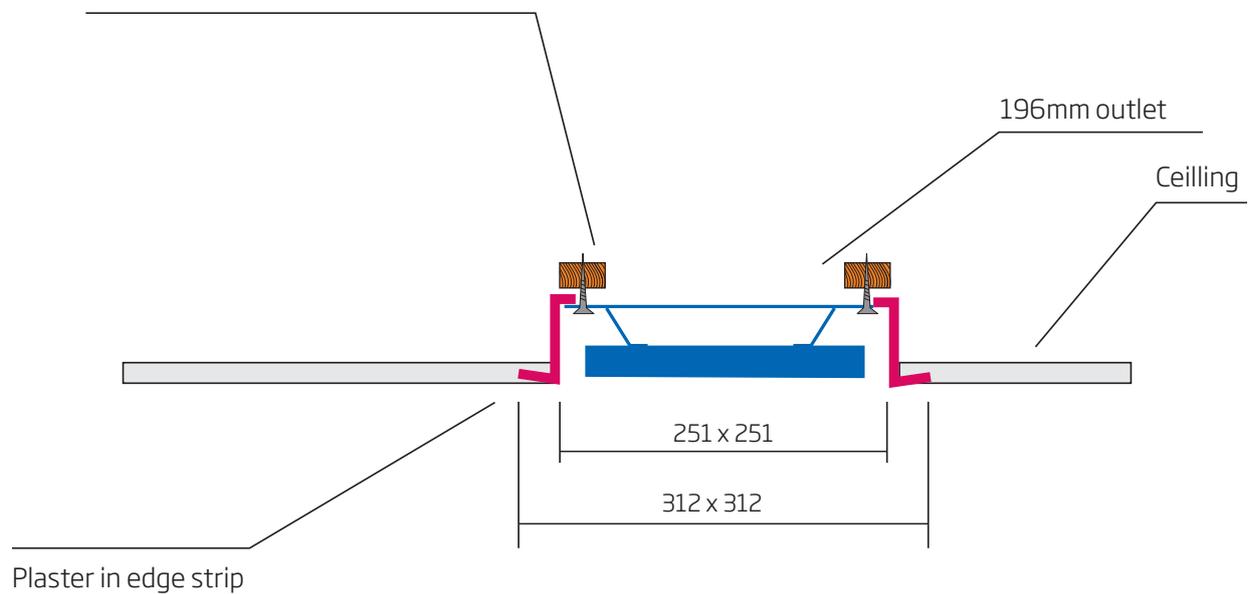
Two timber support batons by installer



White Square Integrated Diffuser

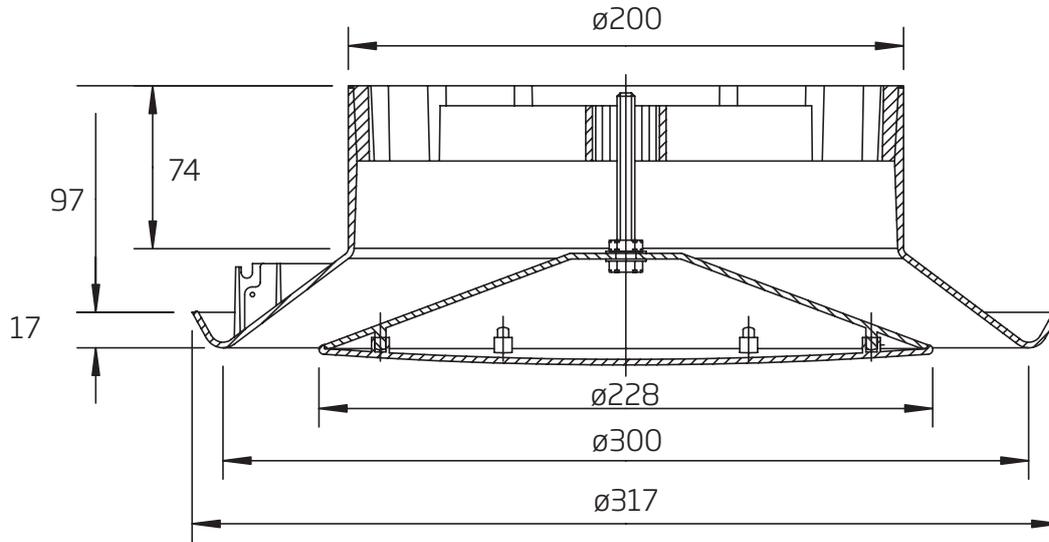


Two timber support batons by installer

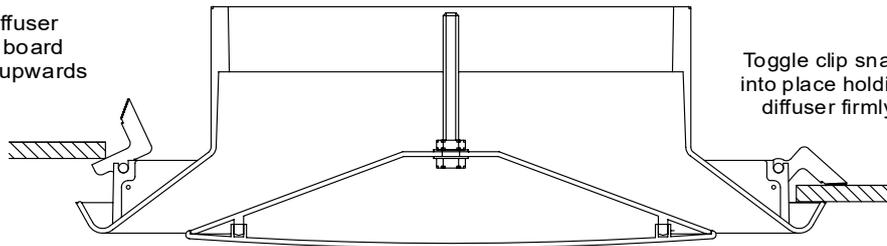


9. Dimensions

White Circular Diffuser

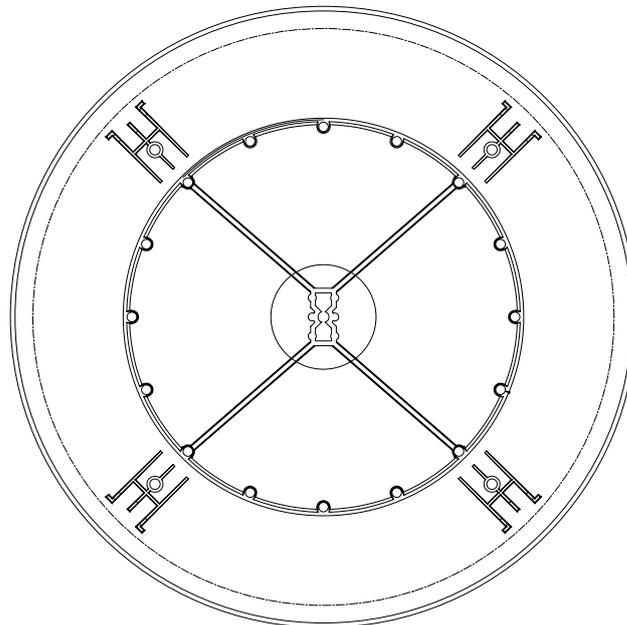


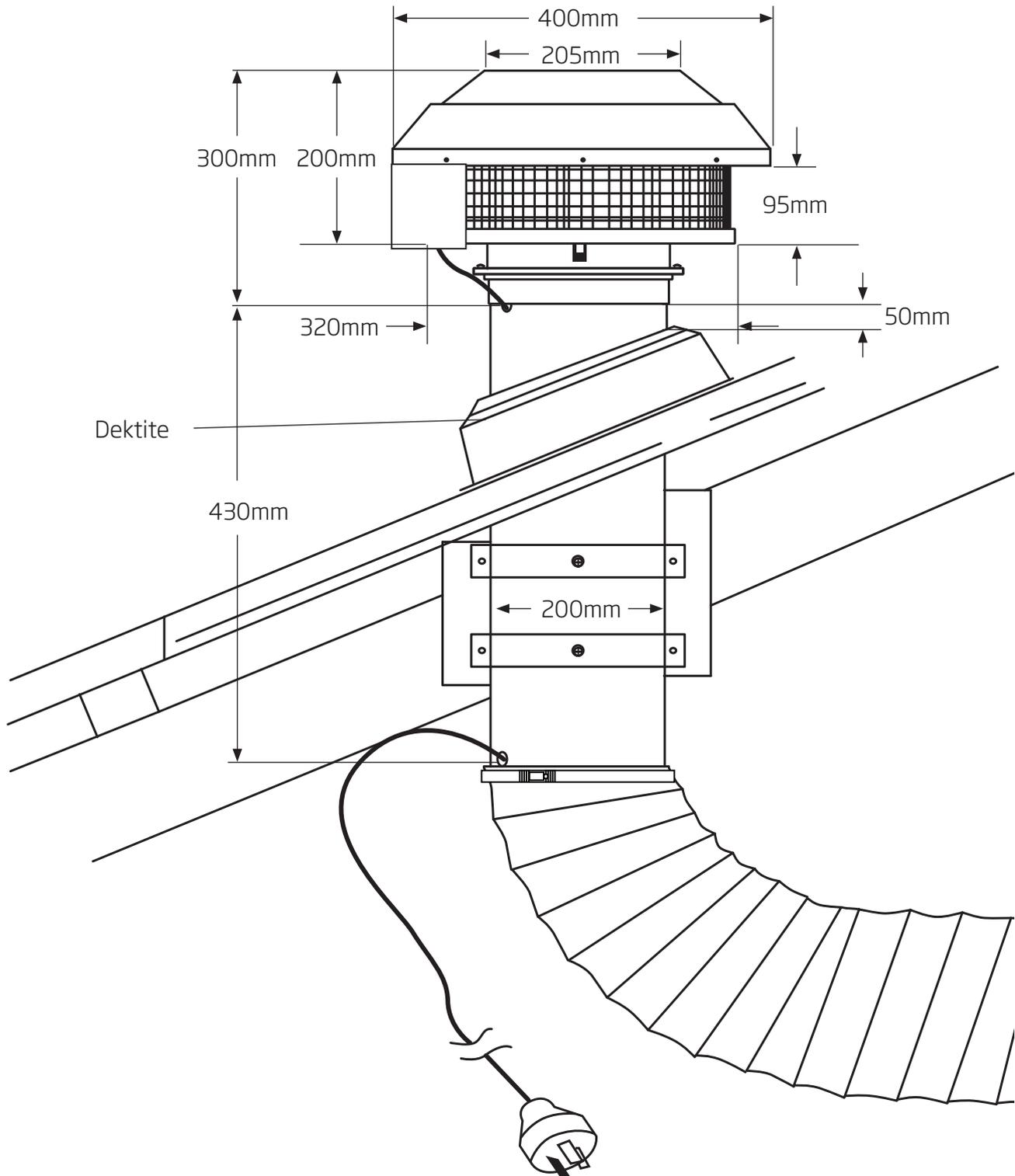
Hold diffuser
against board
and push upwards



Toggle clip snaps
into place holding
diffuser firmly

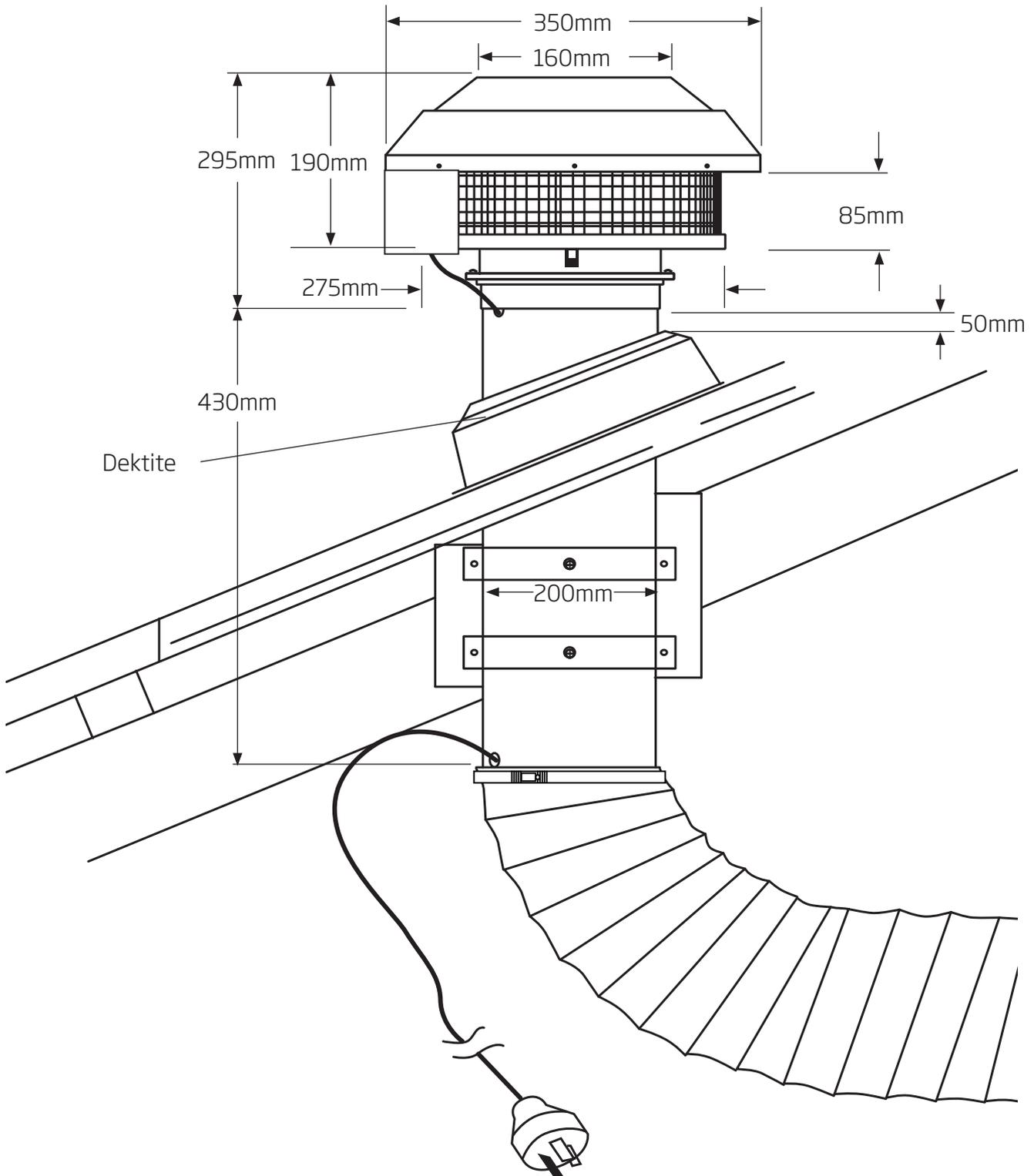
The cone in the middle can be adjusted
to increase or reduce airflow by winding
anti-clockwise or clockwise



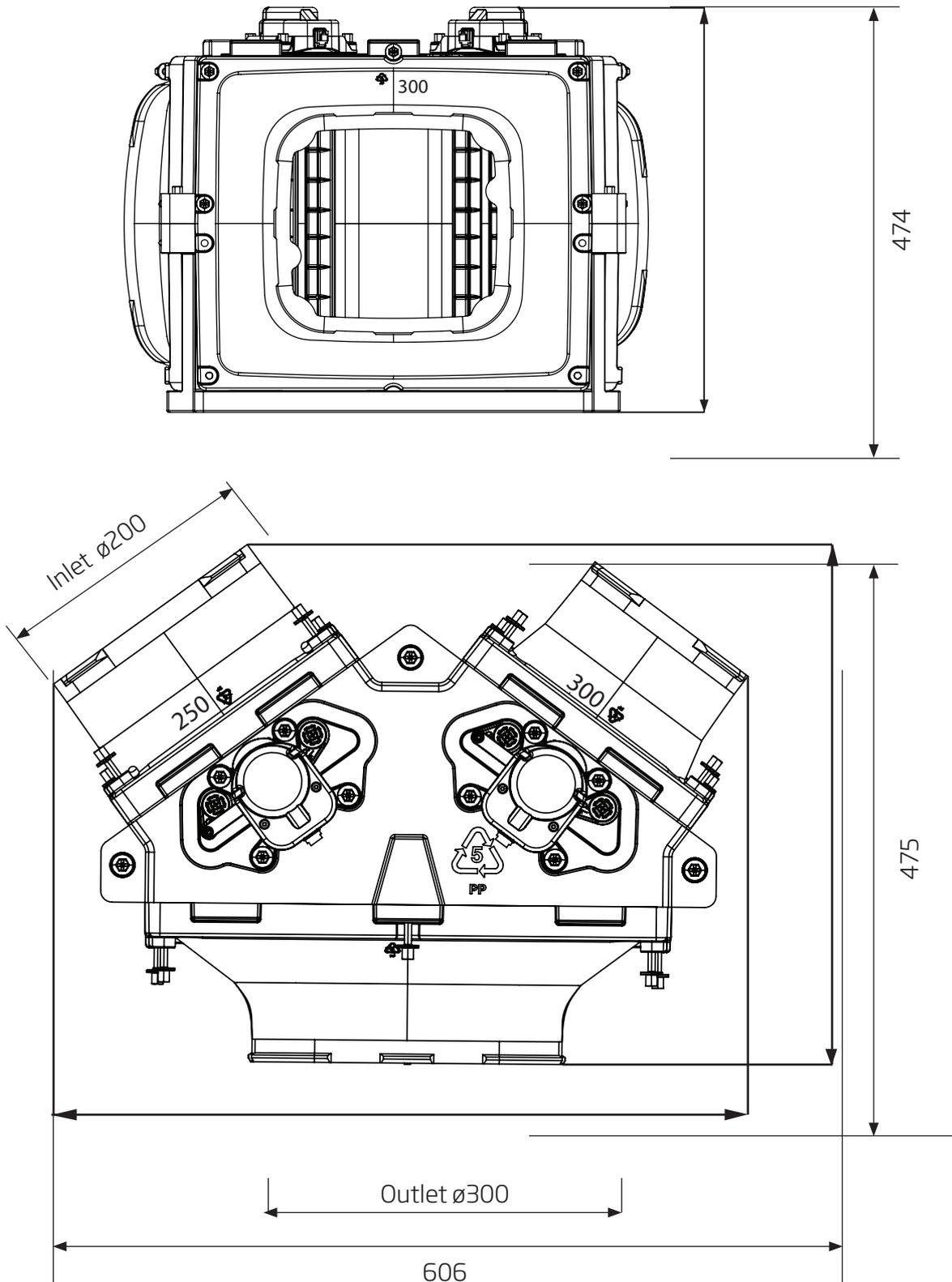
Isodrive 1650 (Not to Scale)

9. Dimensions

Isodrive 950 (Not to Scale)



2-way Dampener

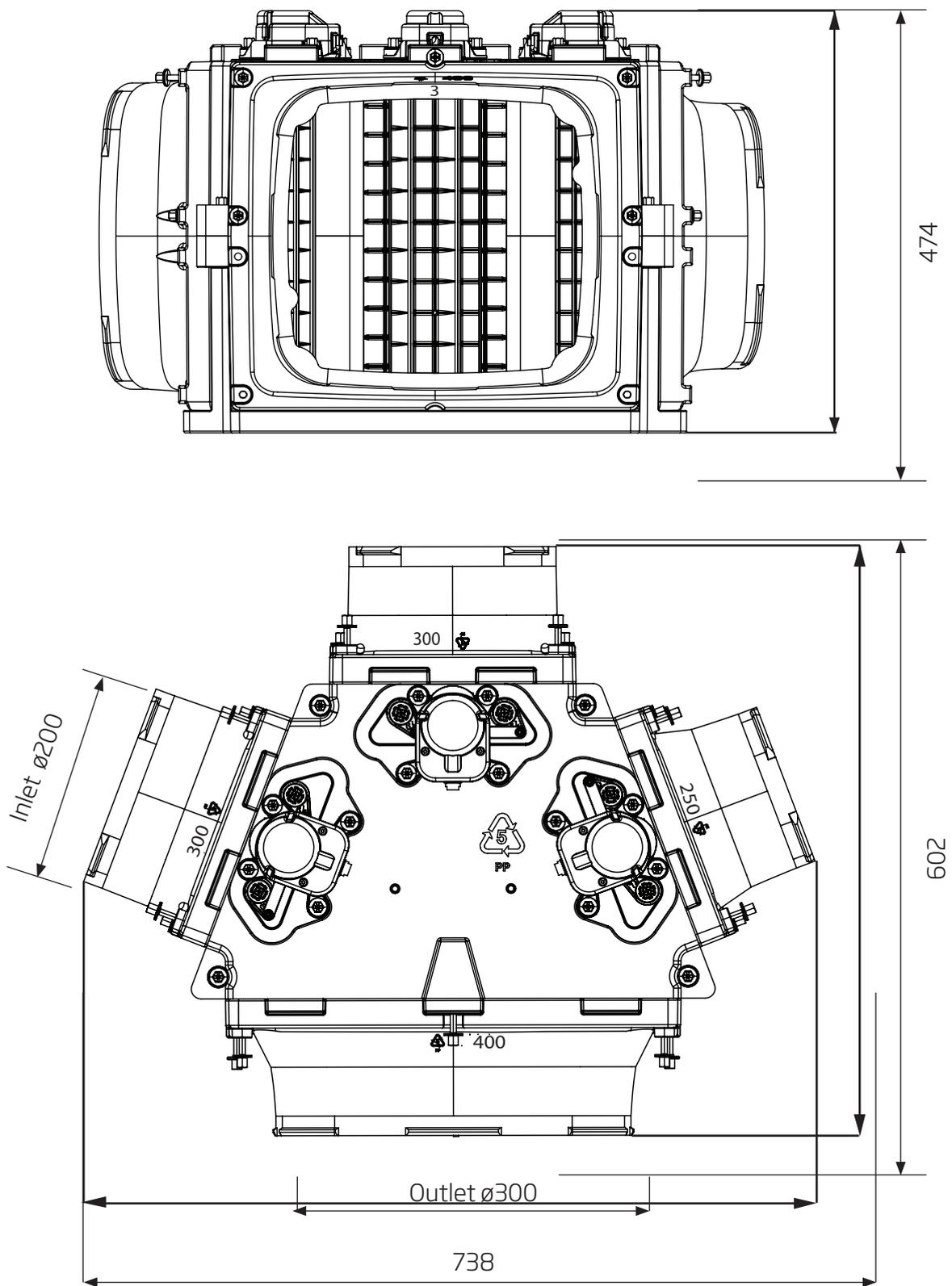


Required Ceiling Access Panel: 300 x 500mm (outlet and inlet are installed when inside the roof)

Measurements in mm.

9. Dimensions

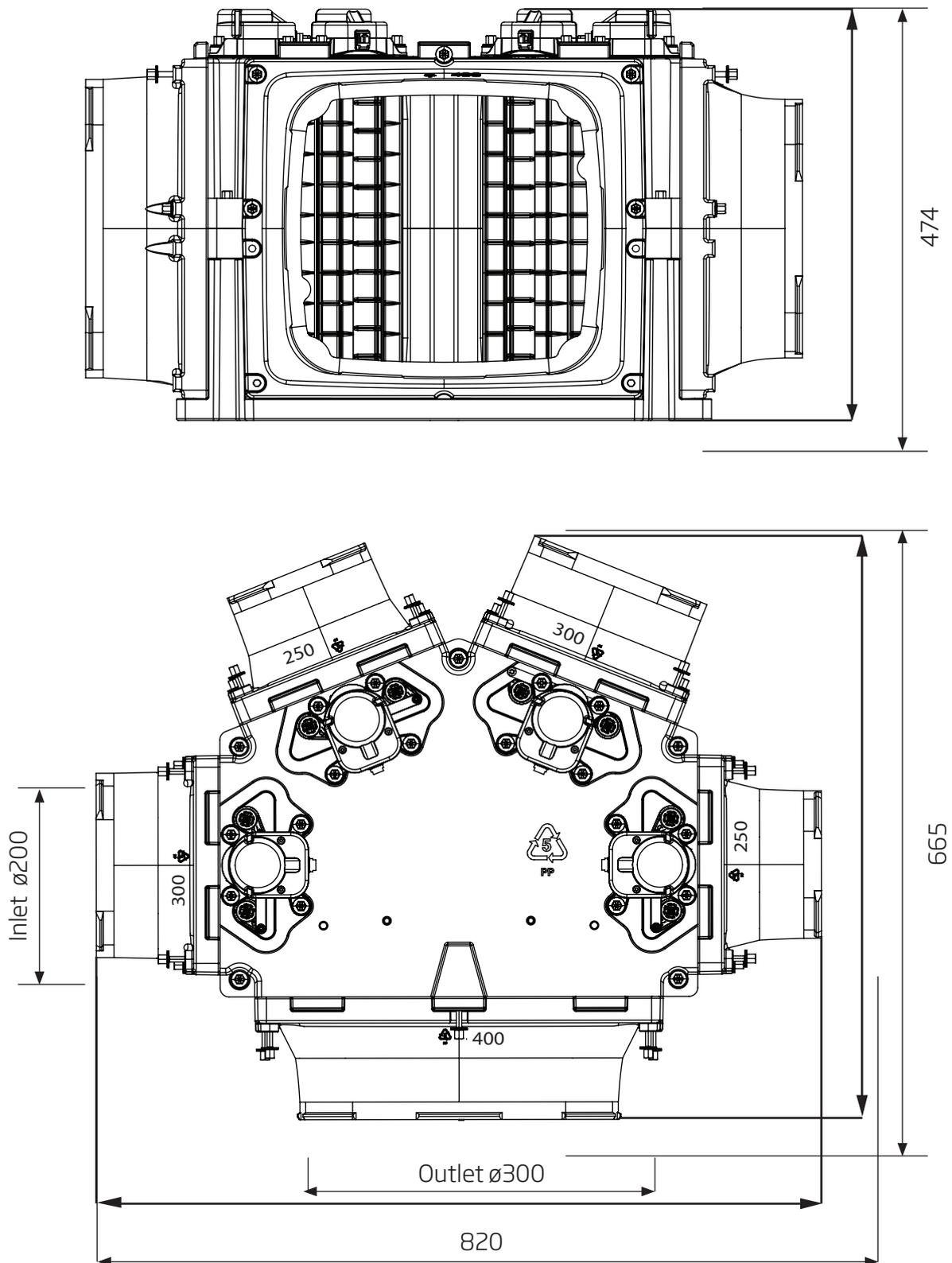
3-way Dampener



Required Ceiling Access Panel: 400 x 500mm (*outlet and inlet are installed when inside the roof*)

Measurements in mm.

4-way Dampener



Required Ceiling Access Panel: 500 x 500mm (outlet and inlet are installed when inside the roof)

Measurements in mm.

10. Warranty / Disclaimer

Thank you for purchasing your new Schweigen Ventalink 4B/3B/2B system.

To get the maximum output from this unit, please read through this operating guide before installation and use.

The operating guide contains important information on the correct use and maintenance of the unit, as well as important safety notes. This will ensure your personal safety and the lasting value of your system.

Please always retain your proof of purchase to aid in any warranty queries.

This appliance and its packaging are produced by processes that minimise waste and respect the environment.

Please help us to continue this effort to protect the environment by using the appliance efficiently and dispose of the packaging in a responsible manner.

Calling the Technical Assistance Service Hotline

In the event that the failure is not due to the faults mentioned in Trouble Shooting, contact Customer Service.

In Australia, Customer Service 1300 881 693

Lodging an online Service Request

In the event that failure is not due the reason/s in the trouble shooting section, you can lodge an online Service Request.

To lodge a Service Request, visit our website www.schweigen.com.au/pages/support/service-warranty and click on the link to download the service request form.

A service request will require the following information:

- The purchase date
- The product model and motor type
- The product serial number or batch number (for applicable models)
- A copy of the purchase receipt (without a receipt your service request cannot be processed)

Faulty Installation

It is not the responsibility of Schweigen Home Appliances to rectify any incorrect installations. A service call out fee will be charged for any Schweigen technician that attends a call, whereby it is established that the fault is due to an incorrect installation or non-manufacturing fault. Should the appliance be installed in such a way that the service agent is unable to gain access to the appliance, the person/s who own the premises where the appliance resides – will be responsible to provide access to the appliance at their expense.

WARRANTY (See insert for more information)

Motor has a 3-Year replacement product warranty. This is a change over warranty. The consumer is responsible for any charges associated with removal of the faulty unit and installation of the new unit. The customer is also responsible for any freight charges incurred in the change over process. To view the latest Warranty terms, please visit schweigen.com.au/support/service-and-warranty.

Disclaimer

Under our policy of continuous product development, product specifications may change without notice. Prospective purchasers should therefore check with the retailer to ensure this publication correctly describes the products being offered for sale. All information supplied is to be used for general reference purposes only and is on the understanding that Schweigen Home Appliances will not be liable for any loss, liability or damage of whatever kind arising as a result of any reliance upon such information. All pictures used in the guide are for illustrative purposes only.

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